

Agenda



**AGENDA for a meeting of the AUDIT COMMITTEE in COMMITTEE ROOM B at
County Hall, Hertford on MONDAY, 11 SEPTEMBER 2017 at 10.15.AM**

MEMBERS OF THE COMMITTEE (10) (Quorum 3)

P Bibby, S N Bloxham, F Button (*Chairman*), J M Graham, C K Hogg, A K Khan, A J S Mitchell, T J Williams, W J Wyatt-Lowe (*Vice-Chairman*), P M Zukowskyj,

Meetings of the Committee are open to the public (this includes the press) and attendance is welcomed. However, there may be occasions when the public are excluded from the meeting for particular items of business. Any such items are taken at the end of the public part of the meeting and are listed under "Part II ('closed') agenda".

Committee Room B fitted with an audio system to assist those with hearing impairment. Anyone who wishes to use this should contact main (front) reception.

PART I (PUBLIC) AGENDA

1. MINUTES

To confirm the minutes of the meeting held on 7 July 2017.

2. AUDIT RESULTS REPORT 2016/17 – COUNTY COUNCIL

Report of Ernst & Young

3. RESPONSE TO THE AUDIT RESULTS REPORT – HERTFORDSHIRE COUNTY COUNCIL (INCLUDING FIRE FIGHTERS' PENSION FUND) FINANCIAL STATEMENTS

Report of the Director of Resources

4. ANNUAL STATEMENT OF ACCOUNTS – HERTFORDSHIRE COUNTY COUNCIL (INCLUDING FIRE FIGHTERS' PENSION FUND) FINANCIAL STATEMENTS

Report of the Director of Resources

5. AUDIT RESULTS REPORT 2016/17– HERTFORDSHIRE PENSION FUND

Report of Ernst & Young Agenda Pack 1 of 362

**THIS MEETING WILL BE PRECEDED AT 9.30 AM BY MEMBER TRAINING ON
THE 2016/17 AUDITED ACCOUNTS**

6. RESPONSE TO THE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Assistant Director – Finance

7. RISK MANAGEMENT UPDATE

Report of the Head of Assurance

8. INTERNAL AUDIT PROGRESS REPORT

Report of the Head of Assurance Services

9. SHARED INTERNAL AUDIT SERVICE ANNUAL REPORT

Report of the Head of Assurance Services

10. RISK FOCUS REPORT – PREVENT - Radicalisation

Report of the Director of Community Protection and Chief Fire Officer

11. FUTURE WORK PROGRAMME

The Committee is invited to agree its future rolling work programme, suggested as follows:-

Friday, 1 December 2017: 10.00am	<ul style="list-style-type: none"> • Annual Audit Letter – HCC 2016/17 • Response to HCC Audit Results Report and preparation for 17/18 accounts • Mid-Year Report on the Treasury Management Service and Prudential Indicators 2017/18 • Risk Management Update • Risk Focus Report • Internal Audit Progress Report • SAFS Progress Report on 2017/18 Plan • HFRS Statement of Assurance 2016/17
Monday, 26 March 2018: 10.00am	<ul style="list-style-type: none"> • Preparation for 2017/18 Accounts • Audit Plan 2018/19 – County Council • Audit Plan 2018/19 – Pension Fund • Management Oversight Letters of Representation for HCC (including Firefighters' Pension Fund) and Herts LGPS Accounts 2017/18 • Risk Management Annual Report 2016/17 • Risk Focus Report • Internal Audit Progress Report • Internal Audit Plan 2018/19 • SAFS HCC Anti-Fraud Action Plan 2018/19 • SAFS Annual Report <p>Agenda Pack 2 of 362</p>

**THIS MEETING WILL BE PRECEDED AT 9.30 AM BY MEMBER TRAINING ON
THE 2016/17 AUDITED ACCOUNTS**

Wednesday, 25 July 2018: 10.00am	<ul style="list-style-type: none"> • Internal Audit Progress Report • Risk Management Update Report • Risk Focus Report • HCC Audit Results Report 2017/18 • Response To The Audit Results Report – HCC (Including Fire Fighters’ Pension Fund) Financial Statements • Annual Statement Of Accounts 2017/18– HCC (Including Fire Fighters’ Pension Fund) Financial Statements • Audit Results Report 2017/18 – HCC Pension Fund • Response To The Audit Results Report 2017/18 – HCC Pension Fund • Annual Governance Statement 2017/18 and Code of Corporate Governance • Annual Assurance Statement and Internal Audit Annual Report 2017/18 • End of Year Report on the Treasury Management Service and Prudential Indicators 2017/18 • Whistle Blowing Annual Report 2017/18
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EXCLUSION OF PRESS AND PUBLIC

The Chairman will move:-

“That under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that they involve the likely disclosure of exempt information as defined in paragraph 7 of Part 1 of Schedule 12A to the said Act and the public interest in maintaining the exemption outweighs the public interest in disclosing the information.”

PART II (‘CLOSED’) AGENDA

1. RISK FOCUS REPORT – PREVENT – Radicalisation - PART II elements

Report of the Director of Community Protection and Chief Fire Officer

If you require further information about this agenda please contact Theresa Baker, Democratic Services Officer, on telephone no (01992) 556545 or by e-mail to theresa.baker@hertfordshire.gov.uk

Agenda documents are also available on the internet at:

<https://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings.aspx>

Minutes



To: All Members of the Audit Committee, Chief Executive, Chief Officers, All officers named for 'actions'

From: Legal, Democratic & Statutory Services
Ask for: Theresa Baker
Ext: 26545

AUDIT COMMITTEE

7 JULY 2017

ATTENDANCE

MEMBERS OF THE PANEL

P Bibby, S N Bloxham, F Button (Chairman), J M Graham, C K Hogg, J Billing (substituted for A K Khan), A J S Mitchell, T J Williams, W J Wyatt-Lowe (Vice-Chairman), P M Zukowskyj

Upon consideration of the agenda for the Audit Committee meeting 7 July 2017, as circulated, copy annexed, conclusions were reached and are recorded below:

Note: No declarations of interest were made by any member of the Committee in relation to the matters considered at this meeting.

Chairman's Announcements

- (i) The Chairman welcomed the Members to the Committee and introduced Owen Mapley (Director of Resources); Steven Pilsworth (Assistant Director, Finance) and Terry Barnett (Head of Assurance Services and Lead Officer for Audit Committee).
- (ii) The Chairman noted apologies from A K Khan and Ernst & Young (The Authority's External Auditors).
- (iii) Members were encouraged to ask questions

PART I ('OPEN') BUSINESS

ACTION

1. MINUTES

- 1.1 The minutes of the Committee meeting held on 1 March 2017 were confirmed as a correct record and signed by the Chairman.

2. RISK MANAGEMENT UPDATE

[Officer Contact: Fiona Timms, Risk and Insurance Manager
(Tel: 01438 843565)]

- 2.1 The Chairman updated the Committee on Hertfordshire's actions following the fire at Grenfell Tower (London Borough of Kensington and Chelsea, 14 June 2017). Members heard that the County Council had complied with The Department for Communities and Local Government (CLG) request for all councils to check any cladding (aluminium composite material) on their tower blocks and if appropriate send it for testing; had also submitted a survey return for

each council maintained school; and was engaging with communities on the issues, both with council tenants and more widely irrespective of the ownership of the buildings. Members were referred to the following statement from the Property Department: *'There are some buildings which have cladding similar to that used on Grenfell Tower but none of our residential properties and none over 3 storeys in height. Whilst we continue to review these we do not believe there to be any greater risk and the existing advice around site fire risk assessments and routine fire drills continues to be applied. The advice the Community Protection Directorate and Hertfordshire County Council Health & Safety have provided is that the risk is in the spread of fire preventing occupants from escaping. In a single storey or two storey building this is not applicable. All buildings have been designed to be compliant with fire risk, there are multiple exits and no one resident on site'*.

- 2.2 The Committee then considered a report on the County Council's Risk Management activity over the last quarter. It included summaries of corporate risk movements, new risks, the 33 Corporate Risks with amendments since the March meeting and the full Corporate Risk Register.
- 2.3 Members noted the reduction in Corporate Risks from 35 to 33 and were directed to pages 8, 9 & 10 for the details of the specific changes in the last quarter and to appendix A for the detail of every risk and assessment levels over the first 12 months.
- 2.4 During discussion of new risk E05 (Ref. ENV0148): 'Croxley Rail Link cancellation' officers updated the Committee that, due to cost escalation, London Underground (LUL) had advised that the project would not now be taken forward without further input from its partners including Hertfordshire County Council. As a consequence the Council was briefing civil servants and an update on the situation would be given at the Local Enterprise Partnership (LEP) Board.
- 2.5 In response to questions around the corporate risks associated with the Strategic Joint Venture (SJV) nature of a Local Authority Owned Company to Develop Land and Building Assets (Propco) (as identified in new risk R20 (Ref. PROP0023) 'Capital receipts, asset disposal and strategic joint venture (SJV) arrangements), Members heard that subsequent to consideration of the report at the Resources, Property and The Economy cabinet panel on 23 June 2017 the business case would be considered by Cabinet on 10 July 2017 and provide more information on the risks. Officers advised that reputational risks relating to Propco had been and were constantly being considered. They agreed that as the project progressed they would bring further information on risks to the Committee.
- 2.6 During discussion of R15 (Ref PROP0018): 'Land owned by the Council and no longer required for the purpose for which it was

O Mapley

bought may not have an active management regime in place', officers commented that the risk had a reduced assessment as over all of the vacant sites sufficient security measures were in place and agreed to bring information back to Members on the issue.

O Mapley

- 2.8 Members reflected that Corporate Risk Register showed few risks in Children's Services although it was one of the most risky and that Adult Services risk issues could be reflected back into Children's Services. Officers agreed to pose this question to Children's Services.

F Timms

- 2.9 During discussion of the risk focus report for the next meeting of the Committee, officers clarified that the role of Audit Committee was to provide assurance that the County Council was making its best efforts to manage risk appropriately rather than influence policy. When the Croxley Rail Link (E05 (Ref: ENV0148) was discounted as the subject of the next risk focus report, as it was currently influenced by external factors, Members commented that in the context of what the County Council could influence/change risk appeared to have limited scope; the Labour group member requested that their disagreement with this comment was recorded. To the suggestion of the PREVENT agenda as the next risk focus, Members highlighted that influence could be exercised via schools and also coordination with the District and Borough Councils. The Committee agreed on Corporate Risk Register No. CP02: Radicalisation – Prevent (Ref: CP0004).

G Pratt

Conclusion:

- 2.10 The Committee RESOLVED:
- (i) to note the Risk Management Update report;
 - (ii) that a Risk Focus report on the following risk be brought to the next meeting of the committee in September 2017:
 - CP0004: As a result of disruptive factors influencing the lives of people in Hertfordshire, there is a risk that residents or staff become radicalised or drawn into terrorism, which could cause harm to themselves or the wider public and reduce community / social cohesion.

3. RISK FOCUS REPORT – CYBER SECURITY

[Officer Contact: Dave Mansfield, Head of Technology
(Tel: 01992 588331)]

- 3.1 The Committee received a report on Cyber Attack Risk (TEC0004) and controls on the County Council Corporate Risk Register, in relation to failure to maintain and ensure the use of Hertfordshire County Council's security systems, technical protocols and change management processes, leading to the risk of a cyber-attack (virus, penetration or malicious internal action) on the County Council's ICT

environments causing significant service disruption and possible data loss. The exponential rise in malicious attack from the Internet was highlighted and Members viewed the following presentation: [Audit Committee -7 July 2017 - Cyber Attack Risk presentation](#)

- 3.2 To questions on compliance with industry standards officers reported that the County Council had backup compliance systems in place and followed industry best practice; detail was given of the activities undertaken. It was highlighted that Hertfordshire undertook an annual Public Sector Network accreditation exercise, including security penetration exercises, had always achieved the accreditation and was currently accredited to May 2018.
- 3.3 In relation to employees not turning off their computers at night and thus missing the necessary software updates, Members were advised that as desktops were those most likely to be left on the IT department forced them off on a weekly basis. In addition all County Council machines were configured for Microsoft updates including laptops which had not been used for long time.
- 3.4 During discussion Members were advised there was no way to stop malicious internal actions by County Council staff and that such events were followed up; some staff had left the organisation, others had been disciplined by Human Resources (HR) and HR were also involved in situations where the malicious action resulted from mental health issues.
- 3.5 Responding to queries about IT system infection from County Council partners, officers reported that the County Council carried out periodic audit of external partners and had found that the risk emanated from small third party charities rather than larger organisations. To mitigate this risk, small external partners were given secure access into the County Council's systems so the Council's information did not have to move outside the organisation.
- 3.6 The Committee heard that the new General Data Protection Regulations increased the requirements on organisations to track and control data leakage by staff or malicious attack and that this would aid in reducing the target risk score. In addition to this investment in the following would help to mitigate against the increasing threat of malicious attack: multiple layers of new technology; a dedicated real time security monitoring facility; additional skilled IT security support staff; further controls on IT purchasing to avoid 'Shadow IT' and improved and effective council wide security awareness for all staff with mandatory data protection and security training.

Conclusions:

- 3.7 The Committee RESOLVED to:
note the report and commented on the information provided in it.

4. ANNUAL GOVERNANCE STATEMENT 2016/17 AND CODE OF CORPORATE GOVERNANCE

[Officer contact: Terry Barnett, Head of Assurance Services
(Tel: 01438 845508)]

- 4.1 The Committee considered a report setting out the basis for the recently completed review of the County Council's governance arrangements, including its system of internal control and the draft Annual Governance Statement (AGS) 2016/17 for the Committee's consideration and approval.
- 4.2 Members attention was drawn to an error on page 4 of Appendix A – The Draft Annual Governance Statement 2016/17 where the date in '– actions taken in response to exceptions reported in 2014/15' should have read 2016/17.
- 4.3 In relation to Appendix B ' Hertfordshire County Council Corporate Code of Governance', Page 4: Principle B: Ensuring openness and comprehensive stakeholder engagement, under 'What the Council Does', Members suggested that emphasis should be added to 'channels of communication' in:
'Ensure that clear channels of communication are in place with all sections of the community and other stakeholders and put in place monitoring arrangements to ensure these operate effectively', to include references to Freedom of Information and Environmental Information Regulations as contained within the corresponding entry in Principle G; and that the Whistleblowing procedure be added to both.
- 4.4 To aid navigation of reports the Chairman requested that officers number each report so that all the pages (including appendices) ran sequentially.

T Barnett

All officers

Conclusions:

The Committee RESOLVED:

- a. to approve the draft Annual Governance Statement for 2016/17 prior to final sign-off by the Leader of the Council and the Chief Executive; and
- b. to approve the updated Code of Corporate Governance

R Gordon
J Wood
T Baker
R Davies

5. HERTFORDSHIRE COUNTY COUNCIL 2016/17 ANNUAL ASSURANCE STATEMENT AND INTERNAL AUDIT ANNUAL REPORT

[Officer contact: Terry Barnett, Head of Assurance Services
(Tel: 01438 845508)]

- 5.1 The Committee received the County Council's 2016/17 Annual Assurance Statement and Internal Audit Annual Report.
- 5.2 Members congratulated officers on the large number of days charged out and the volume of work done with district and borough councils.
- 5.3 In response to a question from Members, it was noted that, whilst high level results were shown in this report, officers could provide copies of any of the background reports for Members at their request.
- 5.4 In respect of Member concerns about limited assurance opinions officers clarified that these were covered in the quarterly reports and that a follow up process was in place to seek assurance that the recommendations had been implemented i.e. the auditee had to produce an action plan and associated evidence. Further to this an update on the status of the implementation of high priority recommendations was always reported at Audit Committee.

T Barnett

Conclusions:

- 5.5 The Committee RESOLVED:
- To note the Annual Assurance Statement and Internal Audit Annual Report;
 - To note the results of the self-assessment as required by both the Public Sector Internal Audit Standards (PSIAS) and the Quality Assurance and Improvement Programme (QAIP);
 - To accept the SIAS Audit Charter;
 - To note and record confirmation of assurance that the scope and resources for internal audit were not subject to inappropriate limitations in 2016/17.

6. HERTFORDSHIRE COUNTY COUNCIL INTERNAL AUDIT PROGRESS REPORT

[Officer Contact: Darren Williams, Audit Manager (01438 844341)]

- 6.1 The Committee received an internal audit progress report (as at 12 June) on Shared Internal Audit Service (SIAS) delivery of the Hertfordshire County Council Internal Audit Plan for 2017/18; proposed amendments to the approved 2017/18 Audit Plan; 'Limited Assurance' audits issued since the last meeting of the Committee; the implementation status of previously agreed high priority audit recommendations and agreement to remove completed actions; and also medium priority recommendations; and an update on performance management information.
- 6.2 Officers updated Members to the fact that as at 3 July 2017:
- the number of Audit Plan days delivered had risen to 20%;
 - the number of Planned Projects delivered had risen to 20%;

- Of the six uncompleted audits remaining from the 2016/17 Plan two had been issued as draft reports, three were pending draft reports that were in quality review and one had been deferred until later in the year;
- In relation to Schools' Audit Activity, 14 reports to had been issued to schools out of the 25 planned visits within theme one of the plan (SFVS);
- In respect of plan changes, five additional audits had been added to the audit plan and one had been removed. In addition the third schools audit theme had been changed to a review of compliance with IR35 regulations.

6.3 Members heard that no 'Limited Assurance' audits had been issued since the last meeting of the Committee.

6.4 In response to questions officers clarified that to intercept the activity of fraudsters who attempted to change the bank details of suppliers engaged by the County Council, robust processes were in place, including verifying requested changes with the supplier before processing.

6.5 During discussion around the outstanding recommendations for Service User Managed Monies in Adult Care Services, officers clarified that this area had been re-audited and Substantial Assurance had been provided on the control environment operated by in-house services. It was highlighted that an additional 15 day consultancy review on contract commissioning and monitoring had been added to the Plan to review processes in place for a selection of key providers.

6.6 Further to this and responding to Member concerns about the availability of assurance on the management of client finances in private care homes / services, officers highlighted that discussions were currently being held with ACS Board to agree how SIAS could provide future assurance in this respect.

D Williams

Conclusion:

- 6.7 The Committee RESOLVED:
- To note the Internal Audit Progress Report;
 - To agree changes to the audit plan, as detailed in the report;
 - To agree the removal of high priority actions now complete.

7. END OF YEAR REPORT ON THE TREASURY MANAGEMENT SERVICE AND PRUDENTIAL INDICATORS 2016/17

[Officer contact: Robert Thurlow, Senior Accountant
(01992 555061)]

7.1 The Committee considered the End of Year report on the treasury management service and prudential indicators 2016/17, providing a

summary of treasury management performance and activity for the period to 31 March 2017.

- 7.2 Members heard that the County Council had been compliant with the prudential and treasury management indicators set out in the Integrated Plan. However, on 30 April 2016 there had been a breach of the Treasury Management Strategy (TMS) due to a failure of Barclays' online banking platform. The County Council did not incur any loss or additional cost and the bank had apologised and taken mitigating actions to prevent any future occurrence.
- 7.3 During discussion Members heard that due to the variability of the level of surplus cash held by the County Council, short fixed-term investments such as bonds and certificates of deposit were used for periods of less than 1 year in order to maximise yield on short term surplus liquid balances, over money market fund returns.
- 7.4 During debate on which meeting(s) the End of Year report on the treasury management service and prudential indicators should be presented to, officers clarified that it had to be presented to Audit Committee in order to seek assurance on audit and compliance issues, however, given the level of detail in the report consideration by the Resources, Property & The Economy Cabinet Panel was also an option. The Chairman commented that reflection on this issue was required.

Members,
O Mapley

Conclusion:

- 7.5 The Committee RESOLVED to note the Treasury Management End of Year report.

8. HERTFORDSHIRE COUNTY COUNCIL SHARED ANTI-FRAUD SERVICE REPORT

[Officer contact: Nick Jennings, Counter Fraud Manager
(Tel: 01438 844705)]

- 8.1 The Committee considered a report which (i) detailed performance against the published 2016/17 Anti-Fraud Action Plan for the Council as agreed by Audit Committee in March 2016 and, (ii) detailed the Council's proposed Anti-Fraud Action Plan for 2017/2018 for Members' agreement.
- 8.2 Members were advised that the purpose of Shared Anti-Fraud Services (SAFS) was to consider what risks there were to local government (i.e. risk rather than reality). The Committee noted the 3 categories of fraud and also that the County Council benefited from the work that SAFS provided to its district partners including investigation into Council Tax Discount fraud, the authority being the recipient of 80% of Council Tax levied. The Committee heard that in 2016/17 SAFS had delivered a total of £359.5k of savings whilst the

County Council's contribution to SAFs was only £105k.

8.3 Members were directed to Appendix 2 to the report for the detail of the Anti-Fraud Action Plan for 2017/18 and were advised that KPI 2 should read £300k and KPI 4 should read 60%.

8.4 The Committee heard that a full report on SAFS performance against the 2017/18 plan would be presented to the September 2017 meeting, whilst the revised Anti-Fraud Action Plan for 2018/19 would come to the March 2018 meeting.

8.5 It was noted that Members with only the hard copy of the report with them could not view the embedded appendices, including Appendix 2: The Anti-Fraud Action Plan 2017/18 and provision of hard copies of any embedded items FOR AGREEMENT was requested for future reports.

All officers
to the
Committee

8.6 As some Members could not view the embedded Anti-Fraud Action Plan for 2017/18, the Committee requested postponement of the recommendation to agree the plan until Members had viewed a hard copy.

N Jennings
T Baker

Conclusions:

8.7 The Committee RESOLVED to:
(i) Note the Shared Anti-Fraud Service year-end report for 2016/17;
(ii) Postpone agreement of the recommendation to agree the Anti-Fraud Action Plan 2017/2018 until Members had the opportunity to view a hard copy and, if agreed, bring it as an item of business to the next meeting of the Committee.

N
Jennings,
T Baker

9. WHISTLEBLOWING ANNUAL REPORT 2016/17

[Officer contact: Kathryn Pettitt, Chief Legal Officer
(Tel: 019952 555527)]

9.1 The Committee considered a report which
i. provided an overview of the disclosures made through the Council's whistleblowing process and the operation of the Whistleblowing Policy in the year 2016/17;
ii. sought members' approval to recommend to Council the revised Whistleblowing Procedure as attached at Appendix A to the report.

9.2 Members heard that ways of raising the profile of the policy were being investigated to make it more visible to staff should they want to use it. The Committee noted the detail of the 6 whistleblowing

allegations in 2016/17, 5 being from employees and 1 from an agency worker.

- 9.3 The Committee were directed to Appendix A to the report for the detail of the Council's Whistle blowing Procedure. Officers highlighted that the Procedure had last been updated in May 2013 and had been refreshed during 2016/17, as a result of which minor revisions and clarifications were proposed as follows:
- a) Inclusion of a section which advises on the approach to be taken by school based staff when raising a concern in their workplace;
 - b) Updating the details of the Reporting Officers (i.e. the officers responsible for operating the Whistleblowing Procedure);
 - c) Updating the procedure concerning how the Reporting Officers consider whistleblowing allegations when first made;
 - d) The inclusion of a section identifying those external bodies to whom a worker can raise concerns and still obtain protection under the Public Interest Disclosure Act 1998;
 - e) Inclusion of specific provision for feedback from the person making the whistleblowing allegation on the process.
- 9.4 Members expressed support for transparency in the whistleblowing procedure.

Conclusion:

- 9.5 The Committee RESOLVED to:
- Note the contents of the report and the ongoing work to raise awareness and provide assurance on the effectiveness of the Council's whistleblowing arrangements;
 - Recommend to full Council that they adopt the revised Whistleblowing Procedure attached to the report for inclusion in the Constitution.

10. FUTURE WORK PROGRAMME

The Committee noted the future work programme below:
(new items added at this meeting in **bold**)

11 September 2017:

- HCC Audit Results Report 2016/17
- Response To The Audit Results Report – HCC (Including Fire Fighters' Pension Fund) Financial Statements
- Annual Statement Of Accounts 2016/17– HCC (Including Fire Fighters' Pension Fund) Financial Statements
- Audit Results Report 2016/17 – HCC Pension Fund
- Response To The Audit Results Report 2016/17 – HCC Pension Fund
- Risk Management Update
- Risk Focus Report (**CP0004**)
- Internal Audit Progress Report

- Shared Internal Audit Service Annual Report;

1 December 2017:

- Annual Audit Letter – HCC 2016/17
- Response to HCC Audit Results Report and preparation for 17/18 accounts
- Mid-Year Report on the Treasury Management Service and Prudential Indicators 2017/18
- Risk Management Update
- Risk Focus Report
- Internal Audit Progress Report
- SAFS Progress Report on 2017/18 Plan
- HFRS Statement of Assurance 2016/17

26 March 2018:

- Preparation for 2017/18 Accounts
- Audit Plan 2018/19 – County Council
- Audit Plan 2018/19 – Pension Fund
- Letters of Representation on Management and Oversight of The Hertfordshire County Council (Including Firefighters' Pension Fund) And Hertfordshire Pension Fund Accounts 2016/17
- Risk Management Annual Report 2016/17
- Risk Focus Report
- Internal Audit Progress Report
- Internal Audit Plan 2018/19
- SAFS HCC Anti-Fraud Action Plan 2018/19
- SAFS Annual Report

25 July 2018:

- Internal Audit Progress Report
- Risk Management Update Report
- Risk Focus Report
- HCC Audit Results Report 2017/18
- Response To The Audit Results Report – HCC (Including Fire Fighters' Pension Fund) Financial Statements
- Annual Statement Of Accounts 2017/18– HCC (Including Fire Fighters' Pension Fund) Financial Statements
- Audit Results Report 2017/18 – HCC Pension Fund
- Response To The Audit Results Report 2017/18 – HCC Pension Fund
- Annual Governance Statement 2017/18 and Code of Corporate Governance
- Annual Assurance Statement and Internal Audit Annual Report 2017/18
- End of Year Report on the Treasury Management Service and Prudential Indicators 2017/18
- Whistle Blowing Annual Report 2017/18

11. ANY OTHER BUSINESS

11.1 There was no other business

KATHRYN PETTITT
CHIEF LEGAL OFFICER

CHAIRMAN_____

CHAIRMAN’S
INITIALS

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AGENDA ITEM NO. 2

Hertfordshire County
Council
Audit results report

Year ended 31 March 2017

Private and Confidential

11 September 2017



Dear Audit Committee Members

We have substantially completed our audit of Hertfordshire County Council for the year ended 31 March 2017.

Subject to concluding the outstanding matters listed in our report, we confirm that we expect to issue an unqualified audit opinion on the financial statements in the form at Section 03, before the statutory deadline of 30 September 2017. We also have no matters to report on your arrangements to secure economy, efficiency and effectiveness in your use of resources

This report is intended solely for the use of the Audit Committee, other members of the Authority, and senior management. It should not be used for any other purpose or given to any other party without obtaining our written consent.

We would like to thank your staff for their help during the engagement.

We look forward to discussing with you any aspects of this report or any other issues arising from our work.

Yours faithfully

Neil Harris

Executive Director

For and on behalf of Ernst & Young LLP

United Kingdom

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In April 2015 Public Sector Audit Appointments Ltd (PSAA) issued "Statement of responsibilities of auditors and audited bodies". It is available from the via the PSAA website (www.PSAA.co.uk).

The Statement of responsibilities serves as the formal terms of engagement between appointed auditors and audited bodies. It summarises where the different responsibilities of auditors and audited bodies begin and end, and what is to be expected of the audited body in certain areas.

The "Terms of Appointment (updated February 2017) issued by the PSAA sets out additional requirements that auditors must comply with, over and above those set out in the National Audit Office Code of Audit Practice (the Code) and in legislation, and covers matters of practice and procedure which are of a recurring nature..

This report is made solely to the Audit Committee, other members of the Authority and management of Hertfordshire County Council in accordance with the statement of responsibilities. Our work has been undertaken so that we might state to the Audit Committee, other members of the Authority and management of Hertfordshire County Council those matters we are required to state to them in this report and for no other purpose. To the fullest extent permitted by law we do not accept or assume responsibility to anyone other than the Audit Committee, other members of the Authority and management of Hertfordshire County Council for this report or for the opinions we have formed. It should not be provided to any third-party without obtaining our written consent.



01

Executive Summary



Executive Summary

Overview of the audit

Scope and materiality

In our Audit Plan presented to the 1 March 2017 Audit Committee meeting, we gave you an overview of how we intended to carry out our responsibilities as your auditor. We carried out our audit in accordance with this plan.

We planned our procedures using a materiality of £17.1 million. We reassessed this using the actual year-end figures, which has increased this amount to £19.9 million. The threshold for reporting uncorrected audit differences has increased from £0.855 million to £0.998 million. The basis of our assessment of materiality has remained consistent with prior years at 1% of gross expenditure. The increase is primarily as a result of the large increase in losses on the disposal of non-current assets within Other Operating Expenditure.

Status of the audit

We have substantially completed our audit of Hertfordshire County Council's financial statements for the year ended 31 March 2017 and have performed the procedures outlined in our Audit plan. Subject to satisfactory completion of the following outstanding items we expect to issue an unqualified opinion on the Council's financial statements in the form which appears at Section 03. However until work is complete, further amendments may arise:

- review of the final version of the financial statements
- completion of subsequent events review
- receipt of the signed management representation letter
- completion of procedures required by the National Audit Office (NAO) regarding the Whole of Government Accounts submission



Executive Summary

Executive summary (continued)

Status of the audit (continued)

We expect to issue the audit certificate at the same time as the audit opinion.

Objections

We have received no objections to the 2016/17 accounts from members of the public.

Audit differences

We identified one unadjusted audit difference in the draft financial statements which management has chosen not to adjust. The error relates to expenditure treated as REFCUS but should be capital property, plant and equipment. This is an extrapolated error and as such we would not expect the client to amend.

We ask that the rationale as to why this is not corrected be approved by the Audit Committee and included in the Letter of Representation. The aggregated projected unadjusted audit difference is £1.404 million. We agree with management's assessment that the impact is not material.

We have also identified audit differences which have been adjusted by management.

Details can be found in Section 4 Audit Differences.



Executive Summary

Executive summary (continued)

Areas of audit focus

Our Audit Plan identified key areas of focus for our audit of Hertfordshire County Council's financial statements. This report sets out our observations and conclusions, including our views on areas which might be conservative, and where there is potential risk and exposure. We summarise our consideration of these matters, and any others identified, in the "Key Audit Issues" section of this report.

We ask you to review these and any other matters in this report to ensure:

- There are no other considerations or matters that could have an impact on these issues
- You agree with the resolution of the issue
- There are no other significant issues to be considered.

There are no matters, apart from those reported by management or disclosed in this report, which we believe should be brought to the attention of the Audit Committee.

Value for money

We have considered your arrangements to take informed decisions; deploy resources in a sustainable manner; and work with partners and other third parties. In our Audit Plan we identified one significant risk in relation to the Council's Financial Resilience and Sustainability and Transformation Plan.

We have no matters to report about your arrangements to secure economy efficiency and effectiveness in your use of resources.

Further details are set out in Section 5.



Executive Summary

Executive summary (continued)

Other reporting issues

We have reviewed the information presented in the Annual Governance Statement for consistency with our knowledge of the Council and have no matter to report as a result of this work.

We are concluding on the procedures required by the National Audit Office (NAO) on the Whole of Government Accounts submission. We have no issues to report to date.

We have no other matters to report.

Control observations

We have not identified any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements and which is unknown to you.

Independence

Please refer to Appendix B for our update on Independence.





02

Areas of Audit Focus

Agenda Pack 24 of 362



Areas of Audit Focus

Audit issues and approach:

Revenue Recognition

What are our conclusions?

Our testing has not identified any material misstatements from revenue and expenditure recognition.

Overall our audit work did not identify any material issues or unusual transactions to indicate any misreporting of the Council's financial position.

What is the risk?

Risk of fraud in revenue recognition
Under ISA240 there is a presumed risk that revenue may be misstated due to improper recognition of revenue. In this public sector this requirement is modified by Practice Note 10, issued by the Financial Reporting Council, which states that auditors should also consider the risk that material misstatements may occur by manipulating expenditure recognition.



In Audit Report



Significant Risk

What did we do?

Our testing of journal entries to date has not identified adjustments which were outside of the normal course of business. All journals tested have an appropriate business rationale.

Our testing material revenue and expenditure streams, including accounting estimates did not identify any issues or evidence of management bias.

Our cut-off testing on income and expenditure received around period end to assess whether the recognition or deferral of this income and expenditure was appropriate.

We have not identified any issues in relation to completeness of revenue through substantive testing and cut-off.

Our review and testing of capital expenditure on property, plant and equipment confirmed it met the relevant requirements to be capitalised



Areas of Audit Focus

Audit issues and approach:

Management override


What are our conclusions?


We have not identified any material weaknesses in controls or evidence of material management override.
We have not identified any instances of inappropriate judgements being applied.

We did not identify any other transactions during our audit which appeared unusual or outside the Council's normal course of business.

What is the risk?

Risk of management override
As identified in ISA 240, management is in a unique position to perpetrate fraud because of its ability to manipulate accounting records directly or indirectly and to prepare fraudulent financial statements by overriding controls that otherwise seem to be operating effectively. We identify and respond to this fraud risk on every audit engagement.

 In Audit Report

 Significant Risk

What did we do?

Our testing of journal entries to date has not identified adjustments which were outside of the normal course of business. All journals tested have an appropriate business rationale.

The most significant accounting estimates in the financial statements relate to the net pension liability and property valuations. We challenged the assumptions in these areas and found no indication of management bias in these estimates.

During the course of our audit we did not identify any significant unusual transactions. This includes our detailed review of the adjustments through the Movement in Reserves Statement.



Areas of Audit Focus

Audit issues and approach:

Other Financial Statement Risks	What did we do?
<p>Property Asset Valuation</p> <p>Valuation of property assets is a significant accounting estimate that has a material impact on the financial statements.</p>	<p>Assessed and placed reliance on property valuation specialists commissioned by the Council and the auditor.</p> <p>Assessed and used an independent valuer's market report to review and challenge the assumptions and judgements used by the Council's external valuer in valuing the Council's property.</p> <p>Tested the accounting entries made for revaluations, including assessing assumptions, asset use and valuation methods. There were no significant amendments in these areas.</p>
<p>Pension Liability</p> <p>The Local Authority Accounting Code of Practice and IAS 19 require the Council to make extensive disclosures within its financial statements regarding the Local Government Pension Scheme (LGPS) in which it is an admitted body.</p> <p>The Council's current pension fund deficit is a highly material and sensitive item and the Code requires that this liability be disclosed on the Council's balance sheet. The information disclosed is based on the IAS 19 report issued to the Council by the actuary to the administering body.</p>	<p>Assessed the conclusions drawn on the work of the actuary by the Consulting Actuary to the PSAA, PwC.</p> <p>Reviewed and tested the accounting entries and disclosures made within the Council's financial statements in relation to IAS 19.</p> <p>Assessed the reasonableness of the estimations and judgements used including assessing assumptions made by the Actuary. We have no significant matters to report.</p>



Areas of Audit Focus

Audit issues and approach:

Other Financial Statement Risks

What did we do?

Group Accounts

The Council set up two companies in September 2013:

- Hertfordshire Catering Ltd, which is wholly-owned subsidiary.
- Herts for Learning, of which 20% is owned by the Council and the remainder by schools.

The Council continues to assess these interests as quantitatively and qualitatively material to the group and therefore the Council will continue to consolidate the companies into the Council's group and therefore the Council will continue to consolidate the companies into the Council's group accounts as required by the Code of Practice on Local Authority Accounting in the United Kingdom (Code of Practice).

There is a risk that the group financial statements do not meet the requirements as defined by the Code.

Reviewed the Council's assessment of all potential group entities against accounting standards IFRS10 and 11.

Reviewed and tested that the Council adopted and correctly applied accounting policies that comply with the requirements of the Code.

Reviewed that the consolidations of the companies' accounts have been undertaken correctly into the group accounts. Reviewed and tested all appropriate disclosures.

We have no significant matters to report.

Children's Services PFI Scheme

The Council entered into a PFI scheme in June 2007 for the design, finance and maintenance of seven new children's homes, a family assessment centre, a disability resource centre, a children's centre and the refurbishment of five family support centres, through a private sector operator, with a facility for 25 years. The outstanding liabilities to be paid to the contractors for capital expenditure as at 31 March 2016 were £16,185million.

It is a number of years since this PFI scheme was reviewed in detail by audit and therefore we believe additional work needs to be carried out to ensure the values and accounting disclosures associated with this PFI scheme remain accurate and in line with the original contract arrangements.

Our audit procedures included the construction of a parallel accounting model to assess whether the County's accounting model for the Children's Services PFI scheme was materially accurate. The parallel model confirmed no material differences in accounting for this project.

Our procedures did identify a difference in the output of the two models of £1.885m. This difference is likely to have arisen from the more detailed County accounting model, which correctly recognised the liability for each individual asset at the point it was completed, compared with the parallel model which assumes a single completion date.

We have no further matters to report.



Areas of Audit Focus

Audit issues and approach:

Other Financial Statement Risks

What did we do?

CIPFA Code Changes

Amendments have been made to the Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 (the Code) this year changing the way the financial statements are presented.

The new reporting requirements impact the Comprehensive Income and Expenditure Statement (CIES) and the Movement in Reserves Statement (MiRS), and include the introduction of the new 'Expenditure and Funding Analysis' note as a result of the 'Telling the Story' review of the presentation of local authority financial statements.

The Code no longer requires statements or notes to be prepared in accordance with SeRCOP. Instead the Code requires that the service analysis is based on the organisational structure under which the authority operates. We expect this to show the Council's segmental analysis.

This change in the Code will require a new structure for the primary statements, new notes and a full retrospective restatement of impacted primary statements. The restatement of the 2015/16 comparatives will require audit review, which could potentially incur additional costs, depending on the complexity and manner in which the changes are made.

Highways Network Assets deferral to 2017/18

CIPFA have issued an update to the 2016/17 Accounting Code. The removal of all references to the valuation and accounting requirements for the Highways Network Asset due to the deferral of its implementation announced in December 2016.

Reviewed the expenditure and funding analysis, CIES and new notes to ensure disclosures are in line with the code.

Reviewed the analysis of how these figures are derived, how the ledger system has been re-mapped to reflect the Council's organisational structure and how overheads are apportioned across the service areas reported.

Agreed the restated comparative figures back to the Council's segmental analysis and supporting working papers.

Had a technical review carried out which identified areas for change in disclosure and positioning of the Expenditure and Funding Analysis note within the financial statements. All of these amendments have been agreed with management.

We continued to consider the preparedness of the Council during 2016/17, no disclosure requirements were needed in the 2016/17 financial statements.



03 Audit Report



Audit Report

Draft audit report

Our opinion on the financial statements

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HERTFORDSHIRE COUNTY COUNCIL

Opinion on the Authority and firefighters' pension fund financial statements

We have audited the financial statements and the firefighters' pension fund financial statements of Hertfordshire County Council for the year ended 31 March 2017 under the Local Audit and Accountability Act 2014. The financial statements comprise the Authority and Group Movement in Reserves Statement, Authority and Group Comprehensive Income and Expenditure Statement, Authority and Group Balance Sheet, Authority and Group Cash Flow Statement, Authority and Group Statements of Accounting Policies, the related notes 1 to 49 of the Authority financial statements and the related notes 1 to 4 of the Group financial statements and include the firefighters' pension fund financial statements comprising the Fund Account, the Net Assets Statement and the related notes 1 to 6.

The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

This report is made solely to the members of Hertfordshire County Council, as a body, in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Authority and the Authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Chief Finance Officer and auditor

As explained more fully in the Statement of the Chief Finance Officer's Responsibilities set out on page 14, the Chief Finance Officer is responsible for the preparation of the Statement of Accounts, which includes the Authority and Group financial statements and the firefighters pension fund financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.



Audit Report

Draft audit report (continued)

Our opinion on the financial statements

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the Authority and Group and the firefighters pension fund's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Chief Finance Officer; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Statement of Accounts 2016/17 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the financial position of Hertfordshire County Council and Group as at 31 March 2017 and of its expenditure and income for the year then ended; and
- have been prepared properly in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

Opinion on other matters

In our opinion, the information given in the Statement of Accounts 2016/17 for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we report by exception

We report to you if:

- in our opinion the annual governance statement is misleading or inconsistent with other information forthcoming from the audit or our knowledge of the Council;
- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

We have nothing to report in these respects



Audit Report

Draft audit report (continued)

Our opinion on the financial statements

Conclusion on Hertfordshire County Council's arrangements for securing economy, efficiency and effectiveness in the use of resources

Authority's responsibilities

The Authority is responsible for putting in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources, to ensure proper stewardship and governance, and to review regularly the adequacy and effectiveness of these arrangements.

Auditor's responsibilities

We are required under Section 20(1)(c) of the Local Audit and Accountability Act 2014 to satisfy ourselves that the Authority has made proper arrangements for securing economy, efficiency and effectiveness in its use of resources. The Code of Audit Practice issued by the National Audit Office (NAO) requires us to report to you our conclusion relating to proper arrangements.

We report if significant matters have come to our attention which prevent us from concluding that the Authority has put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources. We are not required to consider, nor have we considered, whether all aspects of the Authority's arrangements for securing economy, efficiency and effectiveness in its use of resources are operating effectively.

Scope of the review of arrangements for securing economy, efficiency and effectiveness in the use of resources

We have undertaken our review in accordance with the Code of Audit Practice, having regard to the guidance on the specified criterion issued by the Comptroller and Auditor General (C&AG) in November 2016, as to whether the Hertfordshire County Council had proper arrangements to ensure it took properly informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people. The Comptroller and Auditor General determined this criterion as that necessary for us to consider under the Code of Audit Practice in satisfying ourselves whether the Hertfordshire County Council put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2017.

We planned our work in accordance with the Code of Audit Practice. Based on our risk assessment, we undertook such work as we considered necessary to form a view on whether, in all significant respects, the Hertfordshire County Council had put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources.



Audit Report

Draft audit report (continued)

Our opinion on the financial statements

Conclusion

On the basis of our work, having regard to the guidance issued by the Comptroller & Auditor General in November 2016, we are satisfied that, in all significant respects, Hertfordshire County Council put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2017.

Certificate

We certify that we have completed the audit of the accounts of Hertfordshire County Council in accordance with the requirements of the Local Audit and Accountability Act 2014 and the Code of Audit Practice issued by the National Audit Office.

Or

Delay in certification of completion of the audit

We cannot formally conclude the audit and issue an audit certificate until we have completed the work necessary to issue our assurance statement in respect of the Authority's Whole of Government Accounts consolidation pack. We are satisfied that this work does not have a material effect on the financial statements or on our value for money conclusion.

Neil Harris (senior statutory auditor)
for and on behalf of Ernst & Young LLP, Appointed Auditor
Luton
Date:

The maintenance and integrity of the Hertfordshire County Council web site is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.



04 Audit Differences

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Audit Differences

Audit differences

In any audit, we may identify misstatements between amounts we believe should be recorded in the financial statements and disclosures and amounts actually recorded. These differences are classified as 'known' or 'judgemental'. Known differences represent items that can be accurately quantified and relate to a definite set of facts or circumstances. Judgemental differences generally involve estimation and relate to facts or circumstances that are uncertain or open to interpretation.

Summary of adjusted differences

We have included all known uncorrected amounts greater than £0.998m relating to Hertfordshire County Council in our summary of misstatements table on page 22.

We highlight the following corrected misstatements in the financial statements or disclosures identified during the audit.

These have been corrected by management:

- Vehicles, Plant, Furniture and Equipment not written off on Academy/Foundation School conversion - cost £1.952m, accumulation depreciation £1.217m and impact on reserves of £0.735m
- Correcting the year-end balance for Accumulating Compensated Absences £2.164m
- Reversal of LEP Long Term Debtor £1.276m to be accounted for as a grant
- A number of disclosure amendments agreed with management



Audit Differences

Audit differences (continued)

Summary of unadjusted differences

We highlight the following misstatements in the financial statements and/or disclosures which were not corrected by management. We ask you to give a rationale as to why they have not been corrected. This should be considered and approved by the Audit Committee and included in the Letter of Representation:

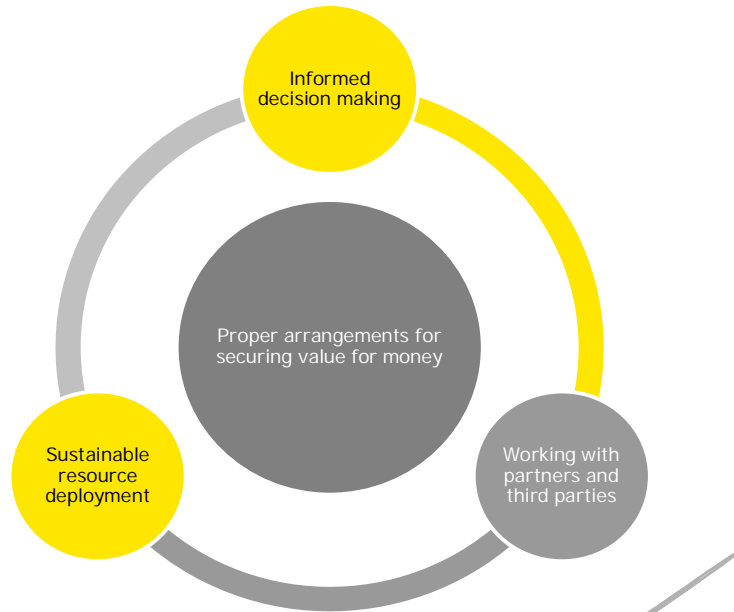
Account 31 March 2017		Comprehensive income and expenditure statement (Increase)/Decrease		Balance sheet (Decrease)/Increase
<p>Expenditure treated as REFCUS but should be capital PPE – Projected Error Impact on the CIES and Property, Plant and Equipment Cost. The impact would also be on the Capital Adjustment Account (CAA) and General Fund (MiRS).</p> <p>The projected error has been calculated following the identification of expenditure treated as REFCUS but should be capital additions in property, plant and equipment. The errors in the testing related to 3 items totalling £4,801.61. Calculated on a statistical basis over the population, this creates a projected error of £1.4 million. In discussing this error with management it was determined that the cost of undertaking further testing outweighed the benefit. As a result, the Council has undertaken a review of the balance to determine the actual size of the error and will revise working practices in 2017/18 to ensure this does not re-occur.</p>		(1,404,000)		1,404,000



05 Value for Money



Value for Money



Economy, efficiency and effectiveness

We must consider whether you have 'proper arrangements' to secure economy, efficiency and effectiveness in your use of resources. This is known as our value for money conclusion.

Proper arrangements are defined by statutory guidance issued by the National Audit Office. They comprise your arrangements to:

- take informed decisions;
- deploy resources in a sustainable manner; and
- work with partners and other third parties.

In considering your proper arrangements, we use the CIPFA/SOLACE framework for local government to ensure that our assessment is made against an already existing mandatory framework which you use in documents such as your Annual Governance Statement.

Overall conclusion

We identified one significant risk around these arrangements. The table below presents our findings in response to the risk in our Audit Plan.

We have no matters to report about your arrangements to secure economy, efficiency and effectiveness in your use of resources.



Value for Money

VFM risks

We are only required to determine whether there is any risk that we consider significant within the Code of Audit Practice, where risk is defined as:

“A matter is significant if, in the auditor’s professional view, it is reasonable to conclude that the matter would be of interest to the audited body or the wider public”

Our risk assessment supports the planning of enough work to deliver a safe conclusion on your arrangements to secure value for money, and enables us to determine the nature and extent of any further work needed. If we do not identify a significant risk we do not need to carry out further work.

The table below presents the findings of our work in response to the risk areas in our Audit Plan.

What is the significant VFM risk?

What arrangements did this affect?

What are our findings?

The impact of continuing reductions in funding from central government is particularly challenging for the Council. With restrictions on annual Council Tax increases, the Council’s medium-term financial strategy (MTFS) identifies the need to identify and deliver significant savings from 2017/18 and future years.

Deploying resources in a sustainable manner
Working with partners and other third parties

There is a robust budget setting process in place with challenge built into the process from officers and members. The 2016/17 budget was met with an underspend.

Assumptions built into the budget are based on best information available and the Council has articulated within its budget the risks associated with upcoming changes to government policy and the economic climate. There is evidence throughout the MTFS that the Council has considered the impact of various scenarios and the impact these will have on budget planning.

The Council has worked with partners to deliver efficiencies and savings and continues to do so with some significant arrangements in place.

Overall we recognise there continues to be challenges faced by the Council as they seek to identify and implement savings.



Value for Money

financial

What is the significant VFM risk?

Sustainability and Transformation Plans (STPs) give local NHS organisations and councils the opportunity to work together to improve the way health and social care is designed and delivered.

The Hertfordshire and west Essex publication 'A Healthier Future' brings together the challenges and opportunities that face NHS and care services in Hertfordshire and west Essex as they work together to improve health and wellbeing within the funds available.

In Hertfordshire and west Essex £3.1bn a year is spent on health and social care. The position is increasingly stretched with a potential funding gap of £550 million a year by 2021 unless services can act together.

While the Council has a history of being well managed and aware of issues impacting the County area as a whole, we consider there is a significant risk in relation to the Council's ability to deal with the challenging health and social care environment and deliver the savings required.

What arrangements did this affect?

Deploying resources in a sustainable manner
Working with partners and other third parties

What are our findings?

The Council acknowledges that it will need to robustly challenge assumptions and savings built into the budget and medium term financial plans to ensure these continue to be fit for purpose in the light of uncertainties over future government grant funding and the local government finance system. The Council sets out the details of the key uncertainties it faces in its Medium Term Financial Strategy. Our knowledge of Council arrangements, and discussions with senior management, have shown that the Council keeps its assumptions under review and will make changes as required in response to the rapidly changing environment in which it is operating.

The Council has engaged proactively in the STP process and is working closely with partners from high level planning to a more detailed delivery model

Working groups are in place to ensure the delivery of the plan. The Council acknowledges that this is a complex challenging area that is requiring a lot of resource to contribute to the financial sustainability of the Council in the context of the health economy.

Overall, the Council has been proactive in its engagement with the STP, working with partners, in considering and reflecting the service pressure and spending risks from health and social care in the MTFS. We recognise there remain a number of challenges, particularly how the Council's assumptions align in with those of the STP, now and in the future.



06

Other reporting issues



Other reporting issues

Other reporting issues

Consistency of other information published with the financial statements, including the Annual Governance Statement

We must give an opinion on the consistency of the financial and non-financial information in the Statement of Accounts 2016/17 with the audited financial statements.

We must also review the Annual Governance Statement for completeness of disclosures, consistency with other information from our work, and whether it complies with relevant guidance.

Financial information in the Statement of Accounts 2016/17 and published with the financial statements was consistent with the audited financial statements. Any minor amendments required have been made.

We have reviewed the Annual Governance Statement and can confirm it is consistent with other information from our audit of the financial statements and we have no other matters to report.

Whole of Government Accounts

Alongside our work on the financial statements, we also review and report to the National Audit Office on your Whole of Government Accounts return. The extent of our review, and the nature of our report, is specified by the National Audit Office.

We are currently concluding our work in this area and will report any matters arising to the Audit Committee.



Other reporting issues

Other reporting issues

Other powers and duties

We have a duty under the Local Audit and Accountability Act 2014 to consider whether to report on any matter that comes to our attention in the course of the audit, either for the Council to consider it or to bring it to the attention of the public (i.e. "a report in the public interest"). We did not identify any issues which required us to issue a report in the public interest.

We also have a duty to make written recommendations to the Council, copied to the Secretary of State, and take action in accordance with our responsibilities under the Local Audit and Accountability Act 2014. We did not identify any issues.

Other matters

As required by ISA (UK&I) 260 and other ISAs specifying communication requirements, we must tell you significant findings from the audit and other matters if they are significant to your oversight of the Council's financial reporting process. They include the following:

- Significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures;
- Any significant difficulties encountered during the audit;
- Any significant matters arising from the audit that were discussed with management;
- Written representations we have requested;
- Expected modifications to the audit report;
- Any other matters significant to overseeing the financial reporting process;
- Related parties;
- External confirmations;
- Going concern;
- Consideration of laws and regulations; and
- Group audits.

We have no matters to report.



Assessment of Control Environment

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Assessment of Control Environment

Assessment of control environment

Financial controls

It is the responsibility of the Council to develop and implement systems of internal financial control and to put in place proper arrangements to monitor their adequacy and effectiveness in practice. Our responsibility as your auditor is to consider whether the Council has put adequate arrangements in place to satisfy itself that the systems of internal financial control are both adequate and effective in practice.

As part of our audit of the financial statements, we obtained an understanding of internal control sufficient to plan our audit and determine the nature, timing and extent of testing performed.

Although our audit was not designed to express an opinion on the effectiveness of internal control we are required to communicate to you significant deficiencies in internal control.

We have not identified any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements of which you are not aware.



Assessment of Control Environment

IT controls

As set out in our Audit Plan we sought to obtain greater assurance over the IT controls and processes particularly around the SAP system through our IT risk assurance specialists.

Information Technology General Controls ('ITGCs') will often contribute indirectly to the achievement of many or all of the financial statement assertions. This is because effective ITGCs help to ensure the continued and effective operation of application controls and automated accounting procedures that depend on computer processes. ITGCs are also important when manual controls depend on application-generated in business processes.

The following procedures were performed:

- IT Dependent controls and key reports/Information produced by the Entity (IPE) are identified which support the significant business processes;
- The application controls, IPEs and business processes identified are then mapped to information systems; and
- Where it is determined that ITGC testing could contribute to audit comfort, key IT controls are then identified and the design and operating effectiveness of those controls validated by independent walkthroughs and operating effectiveness testing.

Based on the above and our initial planning discussions, our scope of the IT audit for this year was restricted to performing control walkthroughs for the SAP system and related infrastructure.

There were a small number of recommendations to follow up as part of this work. The recommendations mainly related to privileged or developer's access to the system. Management responded to these recommendations with all actions to be taken by 31 July 2017. The recommendations and responses have been set out in a separate report agreed with Management.

We will re-engage our IT risk assurance specialists to follow up on this during the last quarter of 2017 with the objective to obtain ITGCs for the 2017/18 financial year.

None of these recommendations impact on the audit of financial statements audit for the current year.



08 Appendices



Appendix A

Required communications with the Audit Committee

There are certain communications that we must provide to the Audit Committees of UK clients. We have done this by:

		Our Reporting to you
Required communications	What is reported?	When and where
Terms of engagement	Confirmation by the audit committee of acceptance of terms of engagement as written in the engagement letter signed by both parties.	The statement of responsibilities serves as the formal terms of engagement between the PSAA's appointed auditors and audited bodies.
Planning and audit approach	Communication of the planned scope and timing of the audit, including any limitations.	1 March 2017 Audit Plan
Significant findings from the audit	<ul style="list-style-type: none"> Our view of the significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures Any significant difficulties encountered during the audit Any significant matters arising from the audit that were discussed with management Written representations we have requested Expected modifications to the audit report Any other matters significant to overseeing the financial reporting process 	11 September 2017 Audit Results Report
Going concern	Events or conditions identified that may cast significant doubt on the entity's ability to continue as a going concern, including: <ul style="list-style-type: none"> Whether the events or conditions constitute a material uncertainty Whether the use of the going concern assumption is appropriate in the preparation and presentation of the financial statements The adequacy of related disclosures in the financial statements 	11 September 2017 Audit Results Report No conditions or events were identified, either individually or together to raise any doubt about Hertfordshire County Council's ability to continue for the 12 months from the date of our report
Misstatements	<ul style="list-style-type: none"> Uncorrected misstatements and their effect on our audit opinion The effect of uncorrected misstatements related to prior periods A request that any uncorrected misstatement be corrected Significant corrected misstatements, in writing 	11 September 2017 Audit Results Report



Appendix A

		Our Reporting to you
Required communications	What is reported?	When and where
Fraud	<ul style="list-style-type: none"> ▶ Asking the audit committee whether they have knowledge of any actual, suspected or alleged fraud affecting the Authority ▶ Unless all those charged with governance are involved in managing the entity, any fraud identified or information obtained indicating that a fraud may exist involving: <ul style="list-style-type: none"> (a) management; (b) employees with significant roles in internal control; or (c) others where the fraud results in a material misstatement in the financial statements. ▶ A discussion of any other matters related to fraud, relevant to Audit Committee responsibility. 	11 September 2017 Audit Results Report We have asked management and those charged with governance about arrangements to prevent or detect fraud. We have not become aware of any fraud or illegal acts during our audit.
Related parties	Significant matters arising during the audit in connection with the Authority's related parties including, where applicable: <ul style="list-style-type: none"> ▶ Non-disclosure by management ▶ Inappropriate authorisation and approval of transactions ▶ Disagreement over disclosures ▶ Non-compliance with laws and/or regulations ▶ Difficulty in identifying the party that ultimately controls the entity 	11 September 2017 Audit Results Report We have no matters to report
Subsequent events	<ul style="list-style-type: none"> ▶ Where appropriate, asking the audit committee whether any subsequent events have occurred that might affect the financial statements. 	11 September 2017 Audit Results Report We have no matters to report
Other information	<ul style="list-style-type: none"> ▶ Where material inconsistencies are identified in other information included in the document containing the financial statements, but management refuses to make the revision. 	11 September 2017 Audit Results Report We have no matters to report
External confirmations	<ul style="list-style-type: none"> ▶ Management's refusal for us to request confirmations ▶ We were unable to obtain relevant and reliable audit evidence from other procedures. 	11 September 2017 Audit Results Report We have received all requested confirmations



Appendix A

		Our Reporting to you
Required communications	What is reported?	When and where
Consideration of laws and/or regulations	<ul style="list-style-type: none"> Audit findings of non-compliance where it is material and believed to be intentional. This communication is subject to compliance with legislation on “tipping off” Asking the audit committee about possible instances of non-compliance with laws and/or regulations that may have a material effect on the financial statements, and known to the audit committee. 	11 September 2017 Audit Results Report We have asked management and those charged with governance. We have not identified any material instances or non-compliance with laws and regulations.
Significant deficiencies in internal controls identified during the audit	<ul style="list-style-type: none"> Significant deficiencies in internal controls identified during the audit. 	11 September 2017 Audit Results Report
Group Audits (if applicable)	<ul style="list-style-type: none"> An overview of the type of work to be performed on the financial information of the components An overview of the group audit team’s planned involvement in the component auditors’ work on the financial information of significant components Instances where the group audit team’s evaluation of a component auditor’s work of gave rise to a concern about its quality Any limitations on the group audit, for example, where the group engagement team’s access to information may have been restricted Fraud or suspected fraud involving group or component management, employees with significant roles in group-wide controls, or others where the fraud resulted in a material misstatement of the group financial statements. 	1 March 2017 Audit Plan 11 September 2017 Audit Results Report
Independence	<p>Communication of all significant facts and matters that have a bearing on EY’s objectivity and independence.</p> <p>Communicating key elements of the audit engagement partner’s consideration of independence and objectivity such as:</p> <ul style="list-style-type: none"> The principal threats Safeguards adopted and their effectiveness An overall assessment of threats and safeguards Information on the firm’s general policies and processes for maintaining objectivity and independence <p>Communications whenever significant judgments are made about threats to objectivity or independence and the appropriateness of safeguards,</p>	1 March 2017 Audit Plan 11 September 2017 Audit Results Report



Appendix A

Our Reporting to you		
Required communications	What is reported?	When and where
Fee Reporting	Breakdown of fee information when the audit plan is agreed Breakdown of fee information at the completion of the audit Any non-audit work	1 March 2017 Audit Plan 11 September 2017 Audit Results Report



Appendix B

Independence

We confirm that there are no changes in our assessment of independence since our confirmation in our audit planning board report dated 1 March 2017 complied with the APB Ethical Standards and the requirements of the PSAA's Terms of Appointment. In our professional judgement the firm is independent and the objectivity of the audit engagement partner and audit staff has not been compromised within the meaning of regulatory and professional requirements.

We consider that our independence in this context is a matter which you should review, as well as us. It is important that you and your Audit Committee consider the facts known to you and come to a view. If you would like to discuss any matters concerning our independence, we will be pleased to do this at the meeting of the Audit Committee on 11 September 2017

We confirm we have undertaken non-audit work outside the PSAA Code requirements in relation to our work on Teacher's Pensions return. We have adopted the necessary safeguards in our completion of this work. We have yet to issue an engagement letter for the 2016/17 Teacher's Pensions Return due to clarification being sought on this year's Teacher's Pensions Return guidance by ICAEW.

As part of our reporting on our independence, we set out below a summary of the fees paid for the year ended 31 March 2017. We confirm that we have undertaken non-audit work outside the PSAA Code requirements. This relates to the audit of the 2015/16 Teacher's Pensions return which was undertaken during the 2016/17 financial year. We have adopted the necessary safeguards in completing this work and complied with Auditor Guidance Note 1 issued by the NAO in December 2016.

Description	Final Fee 2016/17	Planned Fee 2016/17	Scale Fee 2016/17	Final Fee 2015/16
Total Audit Fee – code work	142,067	142,067	142,067	142,067
Total Non-audit work*	TBC	13,000	N/A	13,000

*2016/17 fee relates to the work completed on the 2015/16 Teachers Pension return as the work is completed in the financial year following preparation of the return (2015/16 relates to 2014/15 completed return).





Appendix C

Accounting and regulatory update

Accounting update

The following table provides a high level summary of new accounting standards and interpretations that have the potential to have the most impact on you:

Name	Summary of key measures 	Impact on Hertfordshire County Council 
<i>IFRS 9 Financial Instruments</i>	<p>Applicable for local authority accounts from the 2018/19 financial year and will change:</p> <ul style="list-style-type: none"> • How financial assets are classified and measured • How the impairment of financial assets are calculated • Financial hedge accounting • The disclosure requirements for financial assets. <p>• Transitional arrangements are included within the accounting standard, however as the 2018/19 Accounting Code of Practice for Local Authorities has yet to be issued it is unclear what the impact on local authority accounting will be and whether any accounting statutory overrides will be introduced to mitigate any impact.</p>	<p>Although some initial thoughts on the approach to adopting IFRS 9 have been issued by CIPFA, until the Code is issued and any statutory overrides are confirmed there remains some uncertainty. However, what is clear is that the Council will have to:</p> <ul style="list-style-type: none"> • Reclassify existing financial instrument assets • Remeasure and recalculate potential impairments of those assets; and • Prepare additional disclosure notes for material items <p>Although any changes required won't be confirmed until 2018/19 Code is released, the Council has begun initial analysis of the potential impact, including dialogue with our treasury advisors, Arlingclose.</p>



Appendix C

<i>IFRS 15 Revenue from Contracts with Customers</i>	<p>Applicable for local authority accounts from the 2018/19 financial year. This new standard deals with accounting for all contracts with customers except:</p> <ul style="list-style-type: none">• Leases;• Financial instruments;• Insurance contracts; and• for local authorities; Council Tax and NDR income. <p>The key requirements of the standard cover the identification of performance obligations under customer contracts and the linking of income to the meeting of those performance obligations.</p> <ul style="list-style-type: none">• There are transitional arrangements within the standard; however as the 2018/19 Accounting Code of Practice for Local Authorities has yet to be issued it is unclear what the impact on local authority accounting will be.	<p>As with IFRS 9, some initial thoughts on the approach to adopting IFRS 15 have been issued by CIPFA. However, until the Code is issued there remains some uncertainty. However, what is clear is that for all material income sources from customers the Council will have to:</p> <ul style="list-style-type: none">• Disaggregate revenue into appropriate categories• Identify relevant performance obligations and allocate income to each• Summarise significant judgements <p>The Council is awaiting clarification of the exact requirements before investing time in the above work.</p>
<i>IFRS 16 Leases</i>	<p>IFRS 16 will be applicable for local authority accounts from the 2019/20 financial year.</p> <p>Whilst the definition of a lease remains similar to the current leasing standard; IAS 17, for local authorities who lease in a large number of assets the new standard will have a significant impact, with nearly all current leases being included on the balance sheet.</p> <p>There are transitional arrangements within the standard, although as the 2019/20 Accounting Code of Practice for Local Authorities has yet to be issued it is unclear what the impact on local authority accounting will be or whether any statutory overrides will be introduced.</p>	<p>Until the 2019/20 Accounting Code is issued and any statutory overrides are confirmed there remains some uncertainty in this area.</p> <p>However, what is clear is that the Council will need to undertake a detailed exercise to classify all of its leases and therefore must ensure that all lease arrangements are fully documented.</p> <p>The Council is in a good position to implement these changes when required from 2019/20, having already implemented a system for recording Finance Leases. A detailed exercise will be undertaken to identify further leases, once the 2019/20 Code has been finalised and further guidance issued in this area.</p>




Appendix C

Accounting and regulatory update (continued)

Regulatory update

The following table provides a high level summary of those that could have the most significant impact on you:



Name	Summary of key measures 	Impact on Hertfordshire County Council
<i>Policing and Crime Act 2017</i>	<p>The key measures summarised here are those that are likely to have implications for the audit of the financial statements and the VFM conclusion:</p> <ul style="list-style-type: none"> • Increase in emergency services collaboration between police bodies, ambulance and fire and rescue services • Provision for Police and Crime Commissioner (PCC) to act as the Fire and Rescue Authority through either a governance or single employer model subject to an approved business case and public, stakeholder consultation. 	<ul style="list-style-type: none"> • Powers introduced to allow increased collaboration between emergency services • Powers that allow the PCC to act as Fire and Rescue Authority with a variety of governance and accounting structures resulting. • The Police and Crime Commissioner for Hertfordshire has consulted on a business case to create a governance model and become the corporate sole for the Fire and Rescue Authority. Hertfordshire County Council are and remain a vital and significant stakeholder in any governance changes for the Fire and Rescue Service. • We have considered the arrangements the County Council has put in place to date to contribute to the PCCs business case development and in responding to the consultation exercise. We are satisfied that the Council has taken all the appropriate steps relevant to its role and responsibilities at this stage. • We understand that the business case is now subject to an independent evaluation and determination by the Home Office which will take place in the autumn of 2017. • In the event that there is approval for a governance change, we will use our 2017-2018 Value for Money conclusion to examine carefully the County Council's arrangements to secure a smooth and effective transition, as well as the completeness and adequacy for strategy, financial management, reporting and risk management purposes of judgements made on the disaggregation of assets, liabilities, income, expenditure, contractual obligations, oversight and scrutiny.



Appendix C

Accounting and regulatory update (continued)

Progress report on implementation of new standards and regulations

Name	Summary of key measures	Impact on Hertfordshire County Council  
<i>Earlier deadline for production and audit of the financial statements from 2017/18</i>	<ul style="list-style-type: none"> The Accounts and Audit Regulations 2015 introduced a significant change in statutory deadlines from the 2017/18 financial year. From that year the timetable for the preparation and approval of accounts will be brought forward with draft accounts needing to be prepared by 31 May and the publication of the audited accounts by 31 July. 	<p>These changes provide challenges for both the preparers and the auditors of the financial statements.</p> <p>To prepare for this change the Council has taken some steps in 2016/17. For example it has started to critically review and amend the closedown process to achieve earlier draft accounts production.</p> <p>As auditors, nationally we have:</p> <ul style="list-style-type: none"> Issued a thought piece on early closedown As part of the strategic Alliance with CIPFA jointly presented accounts closedown workshops across England, Scotland and Wales Presented at CIPFA early closedown events and on the subject at the Local Government Accounting Conferences in July 2017 <p>Locally we have had discussions through the year on the Council's proposals to bring forward the closedown timetable and on potential areas for early work.</p> <p>We have agreed with the Council to engage early, following the completion of the 2016/17 audit, to facilitate early substantive testing for 2017/18 and also to consider steps the Council can take, for example:</p> <ul style="list-style-type: none"> Streamlining the Statement of Accounts removing all non-material disclosure notes Bringing forward the commissioning and production of key externally provided information such as IAS 19 pension information, asset valuations Providing training to departmental finance staff regarding the requirements and implications of earlier closedown Re-ordering tasks from year-end to monthly/quarterly timing, reducing year-end pressure Establishing and agreeing working materiality amounts with the auditors

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Appendix D

Management representation letter

Management Representation Letter

[To be prepared on the entity's letterhead]

[Date]

This letter of representations is provided in connection with your audit of the consolidated and council financial statements of Hertfordshire County Council ("the Group and Council") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the consolidated and council financial statements give a true and fair view of the Group and Council financial position of Hertfordshire County Council as of 31 March 2017 and of its financial performance (or operations) and its cash flows for the year then ended in accordance with CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our consolidated and council financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing, which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with, for the Group and the Council, the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.
2. We acknowledge, as members of management of the Group and Council, our responsibility for the fair presentation of the consolidated and council financial statements. We believe the consolidated and council financial statements referred to above give a true and fair view of the financial position, financial performance (or results of operations) and cash flows of the Group and Council in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 and are free of material misstatements, including omissions. We have approved the consolidated and council financial statements.



Appendix D

Management representation letter

Management Representation Letter

3. The significant accounting policies adopted in the preparation of the Group and Council financial statements are appropriately described in the Group and Council financial statements.
4. As members of management of the Group and Council, we believe that the Group and Council have a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.
5. We believe that the effects of an unadjusted audit difference of £1.4m, relating to capital expenditure incorrectly treated as REFCUS, identified and calculated by you during the current audit and pertaining to the latest period presented, are immaterial, both individually and in the aggregate, to the consolidated and council financial statements taken as a whole. We have not corrected this difference identified and brought to our attention by the auditor because it results from a projected error and not an actual error that can reasonably be amended within the financial statements.

B. Fraud

1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
2. We have disclosed to you the results of our assessment of the risk that the consolidated and council financial statements may be materially misstated as a result of fraud.
3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Group or Council's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the consolidated or council financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the consolidated or council financial statements or otherwise affect the financial reporting of the Group or Council.

C. Compliance with Laws and Regulations

1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the consolidated and council financial statements.



Appendix D

Management representation letter

Management Rep Letter

D. Information Provided and Completeness of Information and Transactions

1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that you have requested from us for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the consolidated and council financial statements.
3. We have made available to you all minutes of the meetings of the Council, Cabinet and committees Audit Committee (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on the following date: 11 September 2017.
4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Group and Council's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the year ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the consolidated and council financial statements.
5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
6. We have disclosed to you, and the Group and Council has complied with, all aspects of contractual agreements that could have a material effect on the consolidated and council financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.



Appendix D

Management representation letter

Management Rep Letter

E. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the consolidated and council financial statements.
2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and have disclosed in **Note 42** to the consolidated and council financial statements all guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to year end which require adjustment of or disclosure in the consolidated and council financial statements or notes thereto.

G. Group audits

1. There are no significant restrictions on our ability to distribute the retained profits of the Group because of statutory, contractual, exchange control or other restrictions other than those indicated in the Group financial statements.
2. Necessary adjustments have been made to eliminate all material intra-group unrealised profits on transactions amongst council, subsidiary undertakings and associated undertakings.

H. Use of the Work of a Specialist

1. We agree with the findings of the specialists that we engaged to evaluate the values of the Group and Council's land and buildings and surplus assets and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. We did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and we are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.



Appendix D

Management representation letter

Management Rep Letter

I. Estimates -Property Valuations

1. We believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate.
2. We confirm that the significant assumptions used in making the property valuations appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity, where relevant to the accounting estimates and disclosures.
3. We confirm that the disclosures made in the consolidated and council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the applicable financial reporting framework.
4. We confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated and council financial statements due to subsequent events.

J. Retirement benefits

1. On the basis of the process established by us and having made appropriate enquiries, we are satisfied that the actuarial assumptions underlying the scheme liabilities are consistent with our knowledge of the business. All significant retirement benefits and all settlements and curtailments have been identified and properly accounted for.

K. Going Concern

1. We have made you aware of any issues that are relevant to the Group and Council's ability to continue as a going concern, including significant conditions and events, our plans for future action and the feasibility of those plans.



Appendix D

Management representation letter

Management Rep Letter

L. Expenditure Funding Analysis

1. That you have reviewed the new requirements (as set out in the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17), in relation to the preparation of the Expenditure Funding Analysis to replace the previous segmental reporting analysis, and confirm that all required amendments to the Comprehensive Income and Expenditure Statement and Movement in Reserves Statement, as well as the requirements to prepare the Expenditure Funding Analysis and related notes have been correctly reflected in the financial statements, including retrospectively reflecting this in the financial statements.
2. You confirm that the financial statements reflect the operating segments reported internally to the Council.

Yours faithfully,

Director of Resources

Chair of the Audit Committee

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ED None

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HERTFORDSHIRE COUNTY COUNCIL

AUDIT COMMITTEE

MONDAY 11 SEPTEMBER 2017 AT 10.00 AM

RESPONSE TO THE AUDIT RESULTS REPORT – HERTFORDSHIRE COUNTY COUNCIL (INCLUDING FIRE FIGHTERS' PENSION FUND) FINANCIAL STATEMENTS 2016/17

Report of the Director of Resources

Author: Owen Mapley, Director of Resources (Tel: 01992 55601)

Executive Member: David Williams, Resources, Property & the Economy

1. Purpose of the Report

- 1.1 To provide the Committee with a response to Ernst & Young's (EY's) Audit Results Report (ARR), including the draft Letter of Representation.

2. Summary

- 2.1 The council's external auditors have completed their audit and issued an Audit Results Report (item 2 on this agenda). This report provides the officers' response, together with a draft of the letter of representation requested by the auditors.

3. Recommendations

- 3.1 The Committee is invited to note and comment upon this report.
- 3.2 The Committee is invited to discuss and approve the Letter of Representation.

4. Background

- 4.1 The Council's external auditors, EY, have issued an Audit Results Report following the conclusion of their audit of the draft 2016/17 accounts. This summarises the findings from the 2016/17 audit, detailing any errors to be corrected and issues arising. As part of their audit, the auditors also request certain representations from the Council before they issue their final audit opinion.

5. Response to the Audit Results Report

- 5.1 EY expect to issue an unqualified opinion on the 2016/17 annual report and accounts, and to conclude that the Council has made appropriate arrangements to secure economy, efficiency and effectiveness in its use of resources (ARR p7 Executive Summary).
- 5.2 There are no recommendations arising from the report, and officer responses to the small number of issues raised are set out below. We are pleased to note the assurances given on the financial statements and the controls in the Council's

underlying financial processes. This year's audit work included a more detailed review of IT controls and processes: a small number of recommendations was identified, and in response controls have been reviewed and strengthened.

5.3 We are also pleased to note the auditor's assurance on their significant audit risk areas as set out in pages 10 – 14:

- Revenue Recognition, correctly calculating and presenting income and expenditure;
- Risk of management override – testing shows no evidence that accounts have been manipulated, inappropriate judgements applied or controls overridden;
- Property asset valuations and Pensions liabilities have been prepared with appropriate professional judgement and correctly accounted for;
- Group accounts have been correctly reported and consolidated;
- Changes to the CIPFA Code of Practice for Local Authority accounting, including the introduction of the new Expenditure & Funding Analysis, have been correctly applied;
- New accounting arrangements for the Better Care Fund (p4); management override risk (p4) and fraud in revenue recognition (p5).

We will continue to ensure that the robust procedures put in place in these areas are maintained in 2017/18 and future years.

5.4 We are also pleased to report that the draft accounts were successfully completed by 31 May, in a 'dry run' exercise anticipating the shorter timescales required for the 2017/18 year end. Next year the draft accounts will need to be provided to auditors by 31 May, and the audit completed and accounts approved by Audit Committee by 31 July.

5.5 As in previous years, officers are undertaking a 'lessons learned' exercise to identify ways in which accounting processes can be further improved, including ensuring we continue to deliver to the shortened timescales. They are also working with EY to agree an audit methodology and work plan that will meet the requirement to complete the 2017/18 audit by the end of July.

5.6 A small number of numerical differences were identified: officers have agreed and adjusted these, together with some minor adjustments to the text of disclosure notes. Further detail of these adjustments is given in item 4 on this agenda.

6. Letter of Representation

6.1 Appendix D on page 43 of EY's Annual Results Report sets out the requirement for a Letter of Representation, which is to be signed by the Chair of the Audit Committee and the Chief Finance Officer. This letter provides the auditor with confirmation in relation to a number of matters, including assurances on the Council's financial policies and procedures, and the completeness and accuracy of information made available.

6.2 The Letter of Representation also confirms that we have not adjusted for the reported error on capital spend shown as REFCUS (Revenue Expenditure Financed

as Capital Under Statute – typically where we have incurred capital spend on a third party's assets). Sampling identified misclassified expenditure of £4,801.61 which if applied across the population would give an extrapolated error of £1.4m. As this is an estimate, it cannot reasonably be processed as an actual adjustment in the accounts.

- 6.3 A draft letter is attached at Appendix A to this report, for members to review and authorise so that the Auditor can then issue his opinion on the accounts.

APPENDIX A

11 September 2017

Mr N Harris
Director
Ernst & Young LLP
400 Capability Green
Luton LU1 3LU

This letter of representations is provided in connection with your audit of the consolidated and council financial statements of Hertfordshire County Council ("the Group and Council") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the consolidated and council financial statements give a true and fair view of the Group and Council financial position of Hertfordshire County Council as of 31 March 2017 and of its financial performance (or operations) and its cash flows for the year then ended in accordance with CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our consolidated and council financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing, which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with, for the Group and the Council, the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.
2. We acknowledge, as members of management of the Group and Council, our responsibility for the fair presentation of the consolidated and council financial statements. We believe the consolidated and council financial statements referred to above give a true and fair view of the financial position, financial performance (or results of operations) and cash flows of the Group and Council in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 and are free of material misstatements, including omissions. We have approved the consolidated and council financial statements.
3. The significant accounting policies adopted in the preparation of the Group and Council financial statements are appropriately described in the Group and Council financial statements.
4. As members of management of the Group and Council, we believe that the Group and Council have a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.

5. We believe that the effects of an unadjusted audit difference of £1.4m, relating to capital expenditure incorrectly treated as REFCUS, identified and calculated by you during the current audit and pertaining to the latest period presented, are immaterial, both individually and in the aggregate, to the consolidated and council financial statements taken as a whole. We have not corrected this difference identified and brought to our attention by the auditor because it results from a projected error and not an actual error that can reasonably be amended within the financial statements. Please see Appendix 1 for details of this item.

B. Fraud

1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
2. We have disclosed to you the results of our assessment of the risk that the consolidated and council financial statements may be materially misstated as a result of fraud.
3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Group or Council's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the consolidated or council financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the consolidated or council financial statements or otherwise affect the financial reporting of the Group or Council.

C. Compliance with Laws and Regulations

1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the consolidated and council financial statements.

D. Information Provided and Completeness of Information and Transactions

1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that you have requested from us for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the consolidated and council financial statements.
3. We have made available to you all minutes of the meetings of the Council, Cabinet and Audit Committee (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on the following date: 11 September 2017.
4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Group and Council's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the year ended, as well as

related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the consolidated and council financial statements.

5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
6. We have disclosed to you, and the Group and Council has complied with, all aspects of contractual agreements that could have a material effect on the consolidated and council financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.

E. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the consolidated and council financial statements.
2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and have disclosed in Note 42 to the consolidated and council financial statements all guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to year end which require adjustment of or disclosure in the consolidated and council financial statements or notes thereto.

G. Group audits

1. There are no significant restrictions on our ability to distribute the retained profits of the Group because of statutory, contractual, exchange control or other restrictions other than those indicated in the Group financial statements.
2. Necessary adjustments have been made to eliminate all material intra-group unrealised profits on transactions amongst council, subsidiary undertakings and associated undertakings.

H. Use of the Work of a Specialist

1. We agree with the findings of the specialists that we engaged to evaluate the values of the Group and Council's land and buildings and surplus assets and have adequately considered the qualifications of the specialists in determining the amounts and disclosures included in the consolidated and council financial statements and the underlying accounting records. We did not give or cause any instructions to be given to the specialists with respect to the values or amounts derived in an attempt to bias their work, and we are not otherwise aware of any matters that have had an effect on the independence or objectivity of the specialists.

I. Estimates -Property Valuations

1. We believe that the measurement processes, including related assumptions and models, used to determine the accounting estimate(s) have been consistently applied and are appropriate.
2. We confirm that the significant assumptions used in making the property valuations appropriately reflect our intent and ability to carry out specific courses of action on behalf of the entity, where relevant to the accounting estimates and disclosures.

3. We confirm that the disclosures made in the consolidated and council financial statements with respect to the accounting estimate(s) are complete and made in accordance with the applicable financial reporting framework.
4. We confirm that no adjustments are required to the accounting estimate(s) and disclosures in the consolidated and council financial statements due to subsequent events.

J. Retirement benefits

1. On the basis of the process established by us and having made appropriate enquiries, we are satisfied that the actuarial assumptions underlying the scheme liabilities are consistent with our knowledge of the business. All significant retirement benefits and all settlements and curtailments have been identified and properly accounted for.

K. Going Concern

1. We have made you aware of any issues that are relevant to the Group and Council's ability to continue as a going concern, including significant conditions and events, our plans for future action and the feasibility of those plans.

L. Expenditure Funding Analysis

1. We have reviewed the new requirements (as set out in the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17), in relation to the preparation of the Expenditure & Funding Analysis to replace the previous segmental reporting analysis, and confirm that all required amendments to the Comprehensive Income and Expenditure Statement and Movement in Reserves Statement, as well as the requirements to prepare the Expenditure & Funding Analysis and related notes have been correctly reflected in the financial statements, including retrospectively reflecting this in the financial statements.
2. We confirm that the financial statements reflect the operating segments reported internally to the Council.

Yours faithfully,

Director of Resources

I confirm that this letter has been discussed and agreed at the Audit Committee on 11 September 2017

Chair of the Audit Committee

Appendix 1: Details of unadjusted error, extrapolated difference on capital spend classified as REFCUS

	Assets current £000	Assets non- current £000	Liabilities current £000	Liabilities non-current £000	Income £000	Expenses £000
	Debit/ (Credit)	Debit/ (Credit)	Debit/ (Credit)	Debit/ (Credit)	Debit/ (Credit) Current period	Debit/ (Credit) Current period
Uncorrected misstatements						
Projected differences:						
Adjustment to decrease the amount of capital spend treated as REFCUS, and increase capital assets.						
Cr Comprehensive Income and Expenditure Statement						(1,404)
Dr Fixed Assets- Note 12		1,404				
Cr Capital Adjustment Account - Note 24				(1404)		
Dr Movement in Reserves Statement						1,404

HERTFORDSHIRE COUNTY COUNCIL

AUDIT COMMITTEE

MONDAY 11 SEPTEMBER 2017 AT 10.00 AM

ANNUAL STATEMENT OF ACCOUNTS 2016/17 – HERTFORDSHIRE COUNTY COUNCIL (INCLUDING FIRE FIGHTERS' PENSION FUND) FINANCIAL STATEMENTS

Report of the Director of Resources

Author: Owen Mapley, Director of Resources (Tel: 01992 55601)

Executive Member: David Williams, Resources, Property & the Economy

1. Purpose of the Report

- 1.1 To provide the Committee with an outline of any significant changes to the draft Statement of Accounts, and to recommend their approval.

2. Summary

- 2.1 The draft Statement of Accounts has now been audited, and a small number of changes made. This report sets out the key areas of change and their impact. The revised accounts are at Appendix A (TO FOLLOW) to the report.

3. Recommendations

- 3.1 The Committee is invited to approve the Annual Statement of Accounts.

4. Background

- 4.1 The draft Statement of Accounts, which were subject to audit and final approval, were certified by the Chief Finance Officer in June 2017.
- 4.2 Following the audit review of the Council's accounts, a small number of changes have been made to the statements of accounts.

5. Changes to the Statement of Accounts

- 5.1 A small number of changes have been made to the Statement of Accounts as a result of the audit. The following changes did not impact the General Fund balance:
- 5.1.1 Correction of £1.952m vehicles, plant and equipment assets that had not been written out when some schools converted to academy or foundation status (note 12);
- 5.1.2 Correcting the year end adjustment for accumulated compensated absences (the value of leave paid but not taken at year end –see note 24) by £2.164m;

- 5.1.3 A £1.27m payment made on behalf of the Hertfordshire Local Enterprise Partnership (LEP) was incorrectly treated in the accounts as a loan rather than a grant payment. Expenditure and the value of debtors recognised in the accounts has been adjusted to reflect this.
- 5.2 In addition, there have been a number of minor disclosure amendments, mainly comprising text changes to clarify meaning. Critical Judgements (note 3) includes additional text explaining the inclusion of the Hertfordshire LEP within the accounts. There has been some clarification of contingent liabilities including the Metropolitan Line Extension (note 42). The Expenditure and Funding Analysis has been moved in order to make it clear that this does not form part of the core statement of accounts, and an additional table has been added showing adjustments between the funding and accounting basis following the segmental reporting structure used in the Council's management accounts.
- 5.3 A final version of the accounts incorporating the auditor's final opinion and certificate will be published on the Council's website by 30 September 2017 in accordance with the statutory deadlines, and is provided (excluding the auditor's certificate) at Appendix A (TO FOLLOW).

Hertfordshire County Council

Statement of Accounts 2016/17

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Narrative Report

Narrative Report

Introduction

Welcome to Hertfordshire County Council's Statement of Accounts. This Narrative Report provides an overview of the Council's finances, together with information about Hertfordshire – the services provided to its residents and businesses, and the key issues affecting the Council.

During 2016/17 Hertfordshire County Council has continued to deliver to its communities and residents despite ongoing operational and financial challenges from reductions in funding and growing demand for services. We maintain robust forward planning and monitoring processes, and prudent financial management, to address these issues. Reports from external auditors in recent years have also emphasised the good practice and sound financial controls in place within the authority. In the past year there have been significant pressures in Adult Social Care: these were highlighted early in the year and management action has been successful in achieving offsetting savings, including early delivery of some savings planned for future years. As a result, there was an overall net underspend for the year of £3m, 0.36% of budget.

We are working closely with public sector partners to provide joined up, efficient services. We have one of the most ambitious health and social care integration programmes in England and are leading an innovative approach to the way social care is provided to Hertfordshire's most vulnerable families, intervening early to support families by preventing problems before they arise and so cutting the need for services rather than the services themselves.

Since 2010 we have delivered savings that now total £244m per year (equivalent to 23 per cent of the total budget), achieved with relatively little impact on the wide range of services provided – £210m of the savings came from efficiencies in the way services are delivered, including £47m achieved through streamlining back office functions and smarter ways of working.

The Council holds substantial assets, including land and buildings with a balance sheet value of £2.1bn. Most of these assets are used in the delivery of our services – schools, fire stations, libraries etc, and we are mindful of the need to get maximum value from all our assets. We are actively collaborating with public sector partners in Hertfordshire making best use of our assets and delivering joint projects, by participating in the One Public Estate scheme. We are also developing new approaches to disposal of our surplus assets, including the creation of a property development company that will develop sites to generate future income streams and enhanced receipts.

This report shows how the council has performed against its service objectives and non-financial targets during 2016/17. It explains where taxpayers' money has been spent to provide services, both for day to day running costs (Revenue spending) and to invest in infrastructure (Capital). It also outlines the medium term financial outlook, how we plan to meet future challenges and risks, and summarises the Council's key financial liabilities and reserves to meet these. The Council's staff are also a key resource, and this report includes details of the current workforce and priorities for workforce planning.

The Statement of Accounts gives a detailed analysis of the Council's finances in 2016/17. These are prepared in accordance with applicable accounting and reporting standards and other statutory requirements – a brief guide to the core statements is included at the end of this report.

Narrative Report

The Council's Performance

Hertfordshire County Council (HCC)'s corporate plan sets out the Council's key priorities for the county and how it intends to deliver its vision for Hertfordshire as a County of Opportunity.

Hertfordshire - County of Opportunity

Where residents have the opportunity to:

Thrive

We want every Hertfordshire resident to have the opportunity to maximise their potential and live full lives as confident citizens.

Prosper

We want Hertfordshire's economy to be strong, with resilient and successful businesses that offer employment opportunities to residents, helping them to maintain a high standard of living.

Be healthy and safe

We want Hertfordshire residents to have the opportunity to live as healthy lives as possible and to live safely in their communities.

Take part

We want to enable all Hertfordshire residents to make a more active contribution to their local areas, working with elected representatives and other community activists to tackle local issues and ensure that council services are more responsive to their priorities and ambitions.

During 2016/17, HCC has delivered significant achievements within these priorities, which are set out in the Annual Report at <https://www.hertfordshire.gov.uk/about-the-council/freedom-of-information-and-council-data/open-data-statistics-about-hertfordshire/what-our-priorities-are-and-how-we-are-doing/annual-report-2017.aspx>. We monitor a range of performance indicators during the year, with the results reported quarterly and published on the Performance Dashboard at [https://www.hertfordshire.gov.uk/statweb/infostore/\(0\)%20SMB/smb.html](https://www.hertfordshire.gov.uk/statweb/infostore/(0)%20SMB/smb.html)

Headline performance indicators for 2016/17 include:

- 93% of schools in Hertfordshire were found to be good or outstanding in their most recent inspection by Ofsted, an increase on 87.9% from 2015/16. This compares with 89.3% nationally.
- 59.3% of pupils in Hertfordshire achieved the expected standard in reading, writing and mathematics at Key Stage 2 compared with 55.2% nationally, placing Hertfordshire in the top 20% nationally and best in the Eastern Region.
- 85.6% of two year olds eligible for free early education had either taken up their entitlement or accessed a children's centre, up from 79% last year.
- The 'reducing the number of children looked after' strategy has seen the number of children in care reduce from 1,009 in March 2016 to 910 in March 2017, the lowest number since 2008.
- The number of referrals to social care has reduced by 5% compared with 2015/16 as more families are supported through Early Help. The number of children subject to child protection plans has reduced by 29% to 520 since March 2016.
- We supported 3,600 people to leave hospital quickly through our Hospital Discharge Service, preventing 85% being readmitted within a month. In addition, our multi-agency Rapid Response teams work in collaboration to respond swiftly to older people at risk of being admitted to hospital in the near future.

Narrative Report

- We re-designed our Community Dementia Support services, investing an additional £250,000 (total of £1.4m) to support an extra c1,500 people a month, whilst developing a preventative model that is unique to each district and individual.
- The Council's Care Homes Vanguard programme, delivered in partnership with the East and North Hertfordshire Clinical Commissioning Group and Hertfordshire Care Providers Association, aims to prevent people needing to attend Accident and Emergency. The project has resulted in a 45% reduction in A&E attendances from participating Care Homes and is a finalist in the Health Service Journal "Value in Healthcare" awards.
- As part of the Inspiring Libraries strategy, the brand new state-of-the-art Hemel Hempstead Library opened in January 2017 and Watford Central Library completed a major refurbishment in October 2016. Both libraries offer 'CreatorSpace' facilities offering library users the opportunity to explore a range of new technologies in a safe and supportive environment.
- We have been recognised for our continued improvements in highways asset management, achieving Level 3 status within the Department for Transport's Maintenance Incentive Scheme. We are a finalist within the Chartered Institute of Highways & Transportation Awards for our approach to street lighting.
- Figures for 2015/16 show that Hertfordshire's recycling rate of 50.4% is well above the England average of 43.0%. It is anticipated that the final figures for 2016/17 will be around 52%.
- 76% of residents surveyed said they are satisfied or very satisfied with the way the County Council runs things, compared to 74% in 2015/16, and 68% nationally. Despite the challenging financial situation, 76% of residents surveyed said that they thought that Council services had stayed the same or got better.

Spending plans are aligned with these corporate priorities. The council has invested in buildings and other assets to support these objectives, including:

- School places – increasing primary school places by a total of 397 and secondary school places by a total of 456, in 2016. New secondary schools are planned for Harpenden, Croxley Green and Bishops Stortford.
- Fibre broadband – The Council has been rolling out superfast broadband via a scheme known as Connected Counties. The UK Government national target is to provide superfast broadband coverage to 95% of UK premises by the end of 2017. Hertfordshire has already exceeded this target and aims to be at 97% by the end of June 2018.
- The second and third phases of conversion to LED street lighting, with remote automated monitoring, were completed in 2016/17. This means that all street lights in full night lighting, plus lighting in remote villages have been modernised, delivering maintenance and energy savings.

We have also invested through day to day spending in schemes that will generate benefits in future years: both spend that will help us to operate more efficiently, such as technology to support our staff to adopt more mobile and flexible working patterns and reduce the time and money spent travelling; and intervening early to prevent complex needs developing. For example:

- The Family Safeguarding programme uses a multi-disciplinary approach to focus on helping families to change the behaviours that place children at risk, so fewer children are taken into care and can live safely in their families. The Council is leading the way nationally in terms of how the child protection system is transformed, and is working with four other authorities to help them implement family safeguarding in their areas.
- An ambitious work of integrating services with health partners continues. As part of the Better Care Fund programme, the Council and its partners have pooled £304m, to help plan the care system in Hertfordshire as a whole, rather than as separate 'health' or 'social care' organisations. Initiatives during 2016/17 include the Enablement Homecare Programme, which offers short term intensive support with the aim of reducing long term need.

Narrative Report

Financial performance

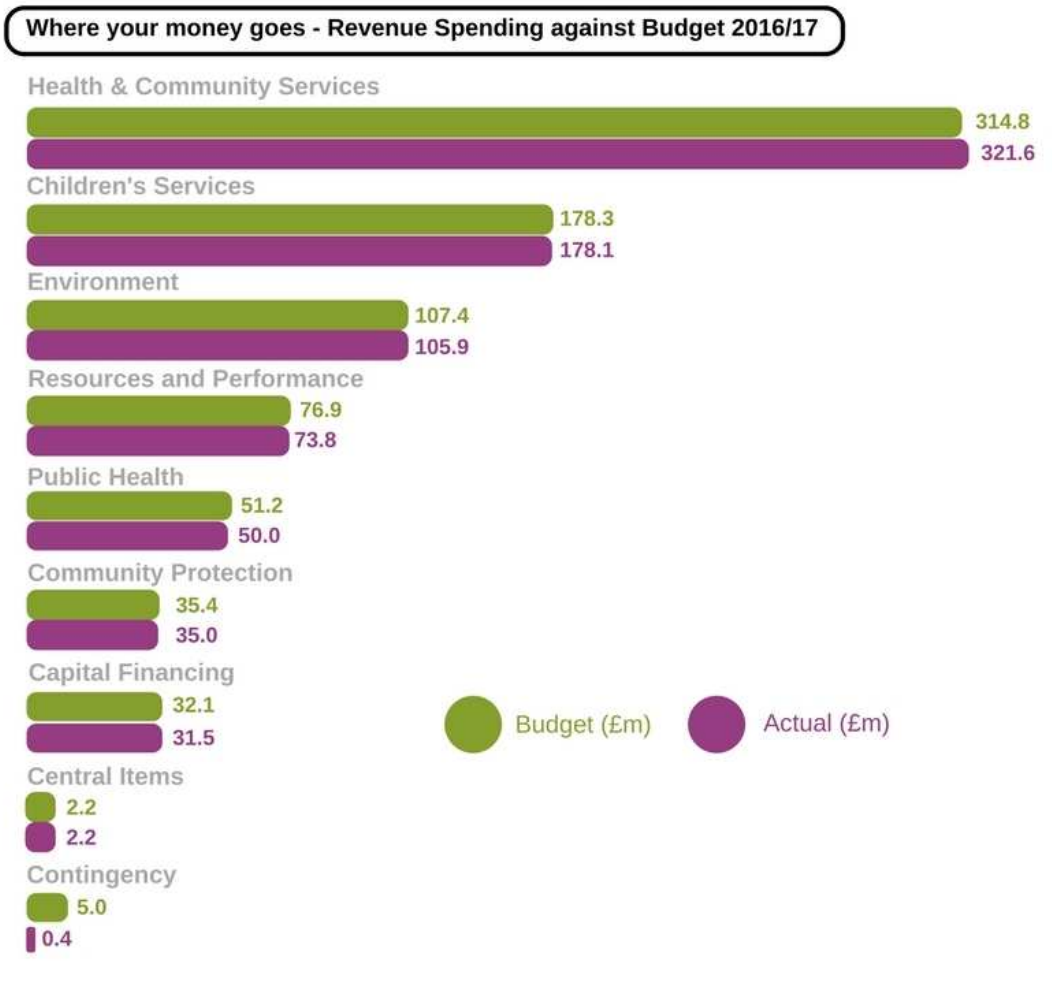
Spend and Funding against Revenue Budget

Revenue and capital budget monitoring information is reported to senior officers and councillors each month and to Cabinet each quarter. Spending against budget for each service, and details of how this is funded, are shown in the table and chart below.

2015/16		2016/17		
Actual Spending £m		Budget Spending £m	Actual Spending £m	Over/(Under) spend £m
170.7	Children's Services	178.3	178.1	(0.2)
335.6	Health & Community Services	314.8	321.6	6.8
42.7	Public Health	51.2	50.0	(1.2)
109.3	Environment	107.4	105.9	(1.5)
34.9	Community Protection	35.4	35.0	(0.4)
56.5	Resources Portfolio (Support for Frontline Services)	76.9	73.8	(3.1)
42.5	Capital Financing	32.1	31.5	(0.6)
2.2	Other Central Items	2.2	2.2	-
1.0	Contingency	5.0	(0.4)	(5.4)
795.48	Total Spend	803.3	797.7	(5.6)
<u>Funded By:</u>				
194.3	Government Grants	163.2	164.0	(0.8)
112.5	Business Rates	112.0	112.5	(0.5)
492.4	Council Tax	518.8	518.8	-
(3.7)	Movement (to)/ from Reserves	9.3	2.4	6.9
795.5	Total Funding	803.3	797.7	5.6

The table above shows savings against spending of £5.6m, along with (£1.3m) additional grant and business rate income to give a net underspend during the year of £6.9m. Of this, £3.6m ringfenced funds and specific project budgets were carried forward for spending in 2017/18, leaving a residual underspend of £3.3m (0.41% of budget) reported on the revenue budget monitor for 2016/17. This has been transferred to a specific reserve to be invested in schemes that will enable future savings (and, as a result, total movements to reserves were £6.9m higher than budget). Subsequent minor technical adjustments in the annual accounts of £0.3m mean the final net underspend position is £3m: the movement has been taken to the General Fund.

Narrative Report

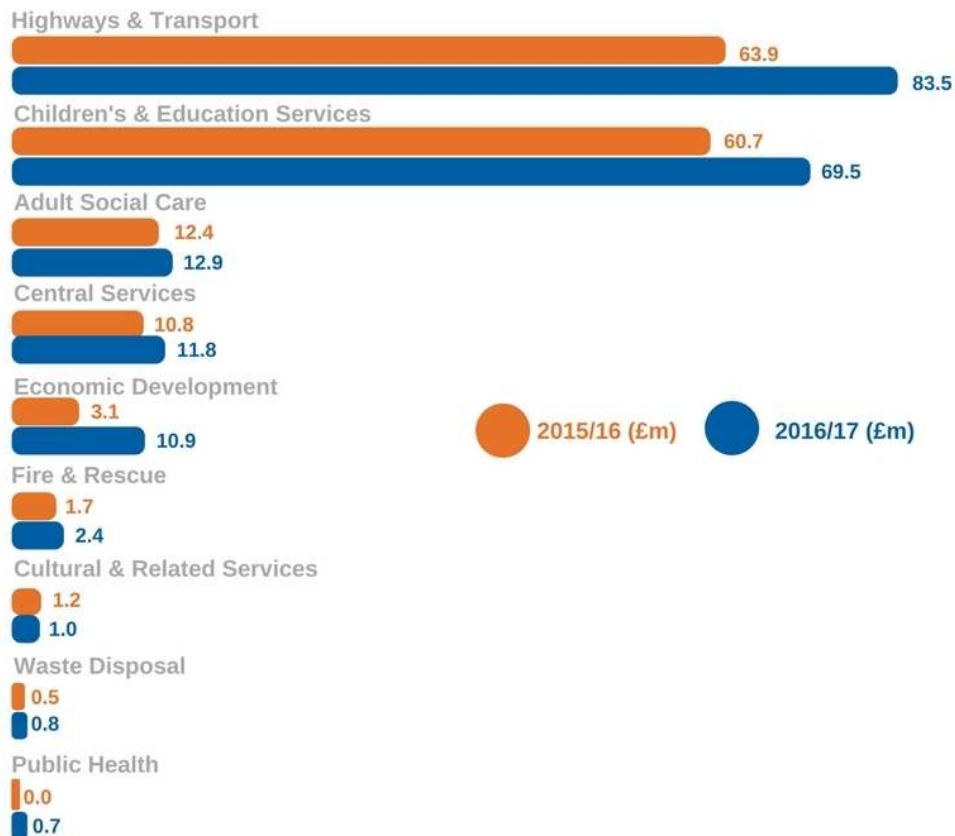


Capital Spending

We have invested in the assets and infrastructure needed to deliver services and meet the needs of residents and local businesses. Schemes are planned within a medium term Capital Programme, and are all supported by a robust business case which is reviewed annually. The 2016/17 – 2018/19 Programme provided for total investment of £526m, and includes schemes to provide additional school places needed at primary and secondary level; maintenance of the road network and major improvement schemes; and re-provision of some care homes.

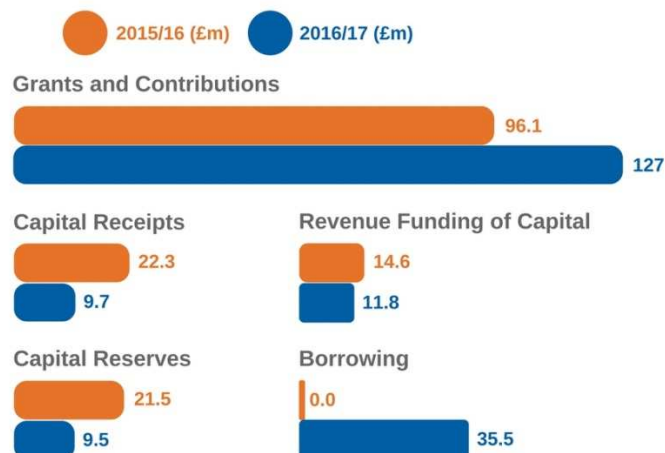
Narrative Report

Capital Investment 2015/16 and 2016/17



As shown below, a substantial proportion of the Council's Capital Programme is funded from government grants, including much of the schools expansion and maintenance programmes, and roads maintenance and improvement. All capital receipts from selling surplus assets have been used to fund new capital spend; and some reserves and revenue budget are also used in order to minimise borrowing with its associated costs. £35.5m spend in 2016/17 needs to be funded from borrowing, although this is being met from internal reserves. There has been no new external borrowing since 2011, and the Council's total borrowing is £264m.

How capital investment is funded



Narrative Report

The financial context – Medium term financial strategy

The Council prepares an Integrated Plan for the medium term, which links the authority's resources to its corporate and service plans. Details can be found on our website at <https://www.hertfordshire.gov.uk/> (by searching for 'Integrated Plan'). During 2016/17 the Council published its Efficiency Plan, which supports the Integrated Plan and sets out how we plan to deliver savings over the medium term. This document is also available on our website.

The Integrated Plan is structured around Service Direction summaries, which set out the future direction of services within the Council's Corporate objectives, and in the context of needing to achieve substantial further savings. Comparative benchmarking, both through published data and informal networks with other comparable authorities, is used to identify areas of potential efficiency gains.

The Council continues to experience increasing demand for services from a growing population – especially as numbers of children and elderly citizens are increasing more sharply than other age bands. While the county shares in the benefits of the relatively buoyant economy of the South East, this also creates demand through increased use of the road network and inflationary pressures on construction costs, especially given the number of major infrastructure projects in the region.

At the same time, the Council faces continued reductions in central government funding: core grant fell by £39m to £80m in 2016/17, and will reduce by a further £35m in 2017/18. The government has proposed changes to the funding system, including a move to 100% retention of Business Rates within local government (while retaining redistribution between authorities) and a revised assessment of need. These proposals now await the outcome of the June 2017 General Election, but any changes will inevitably introduce some uncertainty, potential volatility and risk.

To help bridge the gap created by funding reductions and growing pressures, including social care, Council Tax was raised by 1.99% in 2016/17 and has increased by the same amount for 2017/18. In common with most other authorities, we have also made use of new powers given by central government to raise a Social Care Precept equal to 2% of council tax for 2016/17, and a further 3% of council tax for 2017/18. This funding is being used to meet growing demand and costs of care for older and vulnerable adults, including the impact of the National Living Wage. From 2017/18, the government is also providing some additional funding specifically for social care, largely through the Better Care Fund, jointly managed with our NHS partners.

The Council's 2017/18 budget includes £41m of savings in addition to those already achieved, rising to £55m over the next three years. However, it is forecast that an additional £42m of annual savings will be needed by 2019/20. Given the scale of the forecast deficit, services must continue to identify and deliver key transformation projects, focused on finding efficiencies and making changes in the way we deliver services to ensure we prepare the organisation to respond to these challenges, and to remain fit for purpose in the right way in the coming years.

Getting the most from our assets

Through our Property Development Programme, we are taking a new approach to the disposal and development of our surplus assets, exploring ways in which the council can benefit from development proceeds, rather than upfront receipts, to generate a better capital return and for some schemes, a future income stream. Both of these will help support Council services as financial challenges continue.

With prudent financial management in previous years, we have created a dedicated reserve, the Invest to Transform Fund, which is used to provide upfront investment to help deliver the future revenue savings required. This has supported schemes such as the rollout of energy efficient LED street lighting, the Inspiring Libraries strategy, and our new website www.hertfordshire.gov.uk/ that enables self-service access and more streamlined processes and communication with Hertfordshire residents and service users.

Resources and Liabilities at year end

Like all major organisations, the Council holds reserves to meet likely future costs and to provide resilience to meet unexpected events. It is legally obliged to review these reserves when setting its budget, to ensure they are sufficient. In this yearly review the Council also considers whether reserves are still required for their original purpose, and any that are no longer needed are released for general use.

Narrative Report

At the end of 2016/17, we held £150m of earmarked reserves to meet specific future requirements, such as the Self Insurance Reserve and the Invest to Transform Fund. This total also includes £83m of reserves held by Hertfordshire schools, £7m held on behalf of Hertfordshire's Local Enterprise Partnership (LEP), and £57m for council activities. We also held £32.1m in the General Fund (4% of its budget), to provide financial cover for unforeseen circumstances, demand pressures and economic and other risks.

We also hold capital resources to meet our planned infrastructure needs. These include capital grants and contributions totalling £121.1m (made up of £72.2m Capital Grants Unapplied and £48.9m Capital Grants Received in Advance), which includes funding for the schools expansion programme and other planned capital spend. This total includes £54.4m of "S106" contributions received from developers towards the costs of local infrastructure required to support new building in the county. At the end of 2016/17, all capital receipts from the sale of assets have been used to fund new capital spend; the balance of £0.5m held as a capital receipts reserve relates to repayment of a LEP loan.

As well as these reserves, we hold £20.5m in provisions – amounts that we are required to be set aside for known liabilities from past events, that can be reliably estimated. These include current insurance claims, and for the Council's share of potential liabilities from backdated Business Rates appeals.

The Council's provision for the non-payment of debt owed to HCC is reviewed annually and at the end of 2016/17 was £5.1m, plus £17.4m for its share of the potential non-payment of council tax and business rates.

The Pensions Liability recognised on the Balance Sheet at the year-end has a significant impact on the net worth of the Council. Whilst pension benefits do not become payable until employees retire, the Council is required to account for these as employees earn these benefits, even though the cash payments may be many years in the future. During 2016/17, the liabilities increased by £170m to £1,066m. This is as a result of a significant decrease in the net discount rate (based on bond yields) over this period. The effect has been at least partially offset by much greater than expected asset returns.

Principal Risks and Uncertainties

Hertfordshire County Council maintains a Corporate Risk Register, reported regularly to the Resources and Performance Cabinet Panel as part of the Quarterly Performance monitor. Mitigating actions are in place for all identified risks. The Register can be found at <https://www.hertfordshire.gov.uk/about-the-council/freedom-of-information-and-council-data/open-data-statistics-about-hertfordshire>.

In addition, the Audit Committee is responsible for ensuring the effectiveness of risk management arrangements, receiving regular reports concerning the operation and effectiveness of the Corporate Risk Process and updates on other risk management activity, along with focussed review of specific areas of risk from the Risk Register.

The Annual Governance Statement included within these accounts sets out the approaches for managing risk as part of the Council's overall governance arrangements. Key risks and mitigating actions include:

- Service departments continue to work with Members develop savings options to address operational and funding challenges. This will include work to identify the impact of future funding changes, including the proposals to devolve business rates to local authorities. The Council's Finance team also monitors the delivery of efficiency plans to support senior management and Member decision making.
- Changes in education funding and potential legislative and regulatory reform means that the Authority will face increasing complexities in meeting its statutory duties. This includes ensuring the provision of adequate school places in future years, together with existing responsibilities for maintained schools where provision of funding depends on partners' support expressed through decisions of the Schools Forum.
- The County Council is one of the partners in the Metropolitan Line Extension scheme which is potentially subject to increased funding requirements. The Authority will continue to review its financial position in respect of the scheme as it progresses.
- Governance arrangements between the County Council and the two Clinical Commissioning Groups in Hertfordshire, particularly in relation to the Section 75 agreement (made under section 75 of the National Health Services Act 2006 between a local authority and an NHS body in England) and the Better Care

Narrative Report

Fund are under review. The Authority will continue with its commitment to these arrangements and ensure clarity and transparency around how these resources are used and their impact upon local performance and delivery.

- Recruitment of staff in key operational areas; in particular, Legal Services, Property, Children's Services and the Fire and Rescue Service, remains a concern. In addition, shortages in the local care workforce in Hertfordshire is making it more challenging to meet some statutory adult social care needs e.g. deprivation of liberty safeguards. The Authority continues to look at ways to address vacancies in these harder to recruit areas.

Staffing

At 31 March 2017, Hertfordshire County Council employed 8,074 staff (6,190 whole time equivalent (WTE), compared with 6,272 WTE at end 2015/16), with a further 23,114 staff in schools (12,449 WTE). Average voluntary turnover (voluntary redundancy, early retirement and resignations) during 2016/17 was 13.1% (2015/16: 12.7%), reflecting the growth of employment opportunity in the wider economy. The council has refreshed its people strategy to ensure it can continue to attract, retain and develop talented individuals to help us deliver services to our citizens.

The Council continues to offer employment opportunities for young people, and was named among the top 100 employers in the country for taking on apprentices by the National Apprenticeship Service. Since 2012, 240 young people aged between 17-25 years of age started an apprenticeship with the council in business administration, IT, finance, building maintenance and social care.

The Council is committed to achieving diversity and equality of opportunity both as a large employer and as a provider of services. It demonstrates its commitment to tackling inequality and promoting diversity in all its activities and, in line with the Public Sector Equality Duty, publishes evidence of the impact of policies and practices on people with protected characteristics, as well as the objectives that the Council has set to support this work.

Guide to the Statement of Accounts

The Statement of Accounts sets out the Council's income and expenditure for the year, and its financial position at 31 March 2017. The format and content of the financial statements is prescribed by the Chartered Institute of Public Finance & Accountancy (CIPFA) Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, which in turn is underpinned by International Financial Reporting Standards. Accounting policies are applied in accordance with these standards; there have been no material changes during 2016/17.

From 2016/17, CIPFA has introduced changes to the financial statements, following its 'Telling the Story' review of financial reporting. The Comprehensive Income and Expenditure Statement (CIES, described below) now provides an analysis of service costs reported on the same basis that these services are organised and managed by the Council during the year. This replaces the standard service analysis previously prescribed by CIPFA. A new Expenditure and Funding Analysis statement provides a reconciliation between the way services are budgeted and funded from council tax and business rates, and their presentation in the CIES in accordance with accounting standards and statutory requirements.

The Core Statements are:

The **Comprehensive Income and Expenditure Statement** records all of the Council's income and expenditure for the year, including that for Hertfordshire's maintained schools. The top half of the statement provides an analysis by service area, as reported during the year. The bottom half of the statement deals with county wide transactions and funding; the section 'Other Comprehensive Income and Expenditure' records accounting gains and losses that have yet to be realised (for example, the change in value of an asset which is only realised when the asset is sold).

The statement shows the true cost of providing services in accordance with required accounting practices (including depreciation costs, the impact of changes in asset values, and the value of future years' pension benefits earned during the year). As such, the net cost of services shown in the accounts can vary significantly from the actual costs shown in the revenue monitor, chargeable to taxpayers.

Narrative Report

The **Movement in Reserves Statement** is a summary of the changes to the Council's reserves over the course of the year. Reserves are divided into "usable", which are cash backed and can be invested in capital projects or service improvements; and "unusable", the majority of which are not cash backed (for example, valuation reserves that represent the change in book value of assets and liabilities) and which are set aside for specific purposes.

The **Balance Sheet** is a "snapshot" of the Council's financial position at the year end. The top half of the balance sheet sets out the council's assets and liabilities, including provision for known liabilities from past events that can be reliably estimated. The lower half of the balance sheet shows the Council's reserves: Usable reserves (£254m) are those available to fund future spend; unusable reserves (£1,459m) result from accounting adjustments required by statute or accounting standards and cannot be spent.

The **Cash Flow Statement** shows the reason for changes in the Council's cash balances during the year, and whether that change is due to operating activities, new investment (including capital spend and disposals), or financing activities (such as repayment of borrowing and other long term liabilities).

These Core Statements are supplemented by disclosure notes that give further explanation of the figures in the Core Statements.

The Statement of Accounts also includes:

- Statements setting out the respective responsibilities of the Council and its Chief Financial Officer, and of the Audit Committee;
- the Annual Governance Statement, which sets out the governance structures of the Council and its key internal controls;
- the Group Accounts of the Council, which show the consolidated position of the Council with its 100% subsidiary, Hertfordshire Catering Ltd, and its 20% owned associate company, Herts for Learning; and
- the Local Government Pension Fund Accounts for Hertfordshire, and the Firefighters' Pension Fund accounts.

A Glossary of key terms can be found at the end of this publication.

NOTE: values throughout these accounts are presented rounded to the nearest thousand. Totals in supporting tables and notes may not appear to cast, cross-cast, or exactly match to the core statements or other tables due to rounding differences.

Statement of Responsibilities

Statement of Responsibilities

This statement sets out the respective responsibilities of the Council and the Chief Finance Officer for the accounts.

The County Council's responsibilities

The Council is required:

- To make arrangements for the proper administration of its financial affairs and to ensure that one of its officers has the responsibility for the administration of those affairs. In this Council, that officer is the Director of Resources;
- to manage its affairs to secure economic, efficient and effective use of resources and safeguard its assets; and
- to approve the Statement of Accounts before 30 September 2017.

I confirm that the final accounts were approved by the Audit Committee.

Signed on behalf of Hertfordshire County Council

Councillor Frances Button
Chairman
Audit Committee

Statement of Responsibilities

The Chief Finance Officer's responsibilities

The Chief Finance Officer is responsible for the preparation of the Council's Statement of Accounts in accordance with proper practices as set out in the CIPFA Code of Practice on Local Authority Accounting in the United Kingdom.

In preparing this Statement of Accounts, the Chief Finance Officer has:

- Selected suitable accounting policies and then applied them consistently;
- made judgements and estimates that were reasonable and prudent; and
- complied with the CIPFA Code of Practice on Local Authority Accounting in the United Kingdom.

The Chief Finance Officer has also:

- Kept proper accounting records which were up to date; and
- taken reasonable steps for the prevention and detection of fraud and other irregularities.

Chief Finance Officer's Certificate

I certify that the Statement of Accounts give a true and fair view of the financial position of the Council, the Hertfordshire County Council Pension Fund and the Firefighters' Pension Fund as at 31 March 2017 and the income and expenditure for the year then ended.

Owen Mapley
Director of Resources

Annual Governance Statement

Annual Governance Statement

1 Scope of responsibility

Hertfordshire County Council is responsible for ensuring that its business is conducted in accordance with the law and proper standards, that public money is safeguarded and properly accounted for, and is used economically, efficiently and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

In discharging this overall responsibility, the Council is responsible for putting in place proper arrangements for the governance of its affairs, and facilitating the effective exercise of its functions, which includes arrangements for the management of risk.

Hertfordshire County Council's Code of Corporate Governance sets out its commitment to good governance and describes the Council's governance framework and processes. The governance principles that the Council adopts are consistent with those set out in the Chartered Institute of Public Finance and Accountancy (CIPFA) / Society of Local Authority Chief Executives document: *Delivering Good Governance in Local Government* and which are as follows:

- *Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law*
- *Ensuring openness and comprehensive stakeholder engagement*
- *Defining outcomes in terms of sustainable economic, social, and environmental benefits*
- *Determining the interventions necessary to optimise the achievement of the intended outcomes*
- *Developing the entity's capacity, including the capability of its leadership and the individuals within it*
- *Managing risks and performance through robust internal control and strong public financial management*
- *Implementing good practices in transparency, reporting, and audit to deliver effective accountability.*

Hertfordshire's County Council's Code of Corporate Governance is available on the Council's internet site.

2 The purpose of the governance framework

The governance framework comprises the systems and processes, and culture and values, by which the Council is directed and controlled, and the activities through which it accounts to, engages with and leads the community. The governance framework enables the Council to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate, cost-effective services.

The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level however it cannot eliminate all risk of failure to achieve policies, aims and objectives. The system of internal control is based on an on-going process designed to identify and prioritise the risks to the achievement of the Council's policies, aims and objectives, to evaluate the likelihood of those risks being realised and the impact should they be realised, and to manage them efficiently, effectively and economically.

The governance framework has been in place at Hertfordshire County Council for the year ended 31 March 2017 and up to the date of approval of this Annual Governance Statement and the statement of accounts.

Annual Governance Statement

3 The governance framework

The systems and processes that comprise Hertfordshire County Council's governance arrangements are set out in its Code of Corporate Governance. Key elements of the governance framework are described below.

The Council adopted its latest Corporate Plan in February 2013 which extends to 2017. The plan sets out a vision for Hertfordshire to remain a county where people have the opportunity to live healthy, fulfilling lives in thriving, prosperous communities. The plan outlines four cross-cutting themes that include key priorities for the County. The four themes are:

- Opportunity to Thrive
- Opportunity to Prosper
- Opportunity to be Healthy and Safe
- Opportunity to Take Part.

The Council's constitution sets out the rules under which the organisation conducts its business. The constitution aims to enable the Council to provide clear leadership to the community, in partnership with the public, businesses and other organisations; support the active involvement of members of the public in decision-making; help Councillors represent their constituents; enable decisions to be taken efficiently and effectively; enable decision-makers to be held to account; and ensure that decision-makers are identifiable and that reasons are given for decisions. All the annexes to the constitution were reviewed and where necessary updated during the year.

The Authority publishes an Annual Report which summarises significant developments and achievements for the period. The report sets out how the Council's finances have been applied to meet its priorities and also outlines some of the potential challenges and opportunities it will face in the coming year. The document also reinforces HCC's commitment to working with communities and providing services through methods of delivery that demonstrate its values and behaviours.

The Authority utilises a system of all-party Cabinet Panels to consider policy development for each service area. The Council has well-established scrutiny arrangements, which act to hold the Executive to account by scrutinising decisions made by, or on behalf of the Council or Cabinet and any operational or policy aspect of the Council's business. Additionally, the Council's Health Scrutiny Committee considers strategic countywide health matters. Councillors are also able to scrutinise any issue which affects the County and its residents which may be outside the Council's control. Full details of the topics under scrutiny can be accessed on the Council's website. Progress on implementation of agreed scrutiny recommendations is monitored regularly.

The Integrated Plan for 2016/17 – 2019/20 sets out the key outcomes toward which the Council is working. The Integrated Plan provides the associated financial and human resource plans together with information on how the Council achieves value for money in the provision of services, and the treasury management strategy. The Integrated Plan was developed through a robust review and challenge process involving both Cabinet Panel and Scrutiny.

Hertfordshire County Council works with partners through Hertfordshire Forward, the countywide strategic partnership. The Hertfordshire Forward Strategy Group draws the County's key partners and partnerships together to ensure that everyone is moving collectively in the same direction in the best interests of Hertfordshire. Membership of the Group comprises: the Leader of Hertfordshire County Council; the Hertfordshire Police and Crime Commissioner; the Chairs of the county's Health and Wellbeing Board and Local Enterprise Partnership; and the Chairman of the Hertfordshire Leaders Group (the grouping of all local authority leaders in the county).

An 'Ambition for Hertfordshire' has been developed by the Hertfordshire Forward Strategy Group and a Hertfordshire Assembly, which draws together a wider range of partners to debate, shape and develop county-wide plans and strategies, is convened twice a year. An annual conference is also held each year to bring together Hertfordshire partners from across all sectors to discuss key issues facing the county. In 2016, the theme of this conference was the health economy of Hertfordshire.

This work is now underpinned by regular meetings of all key public sector chief executives and a Hertfordshire Public Sector Leaders' Steering Group who are overseeing the development and delivery of a cross-public sector action plan. A public sector leaders event to discuss progress on this work took place on 23 March 2017.

Annual Governance Statement

The Council has a well-developed risk management strategy and embedded risk monitoring processes, which operate at the highest levels of the organisation, and are overseen by the Council's Audit Committee. The risks associated with meeting budget targets are also considered as part of the integrated planning process, and then monitored in quarterly reports to Cabinet.

The Council has integrated strategic and service level performance management processes, which facilitate continuous improvement and identify and support early identification and rectification of any service delivery issues.

These arrangements are supported by the council's 'Performance Management and Development' scheme through which objectives for individual employees are set and monitored, and plans for individual development are agreed. This is underpinned by the 'Staff Development Charter', which provides a framework for assessing and meeting the learning and development needs of officers. The council has adopted a set of values and behaviours to reinforce what is expected of employees and managers.

There is an on-going Councillor development programme to support them in all their roles, with dedicated learning and development support and a system of deputy Cabinet members that facilitates succession planning. Work to support Councillors in their local work is part of the council's approach to localism; this has included development of an IT portal to provide Councillors with ready access to a wide range of information about their local communities and Hertfordshire more widely.

The Council has continued to maintain equality and diversity at the forefront of its service delivery and employment practices. The Council annually publishes evidence of its progress against the objectives contained in its Equality Strategy to demonstrate to the public of Hertfordshire how it intends to continue to meet the needs of all of Hertfordshire's communities. Equality impact assessments assess the impact of policies and proposals upon council employees and service users, and a cumulative impact assessment is carried out as part of the integrated planning process.

The Council has a whistleblowing policy which clearly sets out arrangements in place for reporting and investigating any concern relating to a deficiency or breach in the provision of services; the guidance reassures that this may be done without fear of recrimination.

The Council's internet website includes: facilities that allow members of the public to submit complaints relating to the various directorates; mechanisms for reporting suspected fraud and corruption (anonymously if required); and, access to information on current consultations, petitions etc.

The Council has designated the Director of Resources as Senior Information Risk Owner and senior managers confirm annually their responsibilities in respect of the use of information in their services. The Information Governance Unit and the IT Security Team provide advice and guidance on this area.

The Council has an anti-fraud and corruption strategy setting out its commitment to prevent and detect fraud and corruption.

4 Review of effectiveness

Hertfordshire County Council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control; in practice the Council operates a continuous process of review and improvement.

The Executive, on behalf of the Council, charges the Audit Committee with keeping the effectiveness of the Council's systems for internal control under review. At its quarterly meetings the Audit Committee receives and considers reports on the Council's overall risk management arrangements and also receives reports on specific risk issues that are considered worthy of individual reporting by Internal Audit or the officers of the Council. The Audit Committee approves the internal audit plan of work and receives regular updates on progress against the plan with summaries of both assurance opinions and key matters raised in individual reviews. The Audit Committee considers the overall annual opinion on internal control provided by the Shared Internal Audit Service along with the opinions on the Council's accounts provided by external auditors.

The Council ensures corporate ownership of the Annual Governance Statement through requiring all senior managers to give an assurance on controls in place in their own service areas. A group of senior managers then meets to consider the findings of the review of governance. The draft Statement is considered at Strategic

Annual Governance Statement

Management Board prior to signing by the Chief Executive and Leader of the Council. The Audit Committee scrutinises the Statement at its July meeting.

A review of the internal control environment in accordance with CIPFA guidance is carried out by internal audit annually and informs the Annual Governance Statement. Within this, consideration has been given to ensuring the Council's financial management arrangements conform to the governance requirements in the CIPFA statement on the *Role of the Chief Financial Officer in Local Government*.

The Head of Assurance's Annual report and opinion on the internal control environment, prepared in accordance with the Public Sector Internal Audit Standards, provides an independent opinion on the adequacy and effectiveness of the Council's system of internal control to inform the Annual Governance Statement. The opinion of the Head of Assurance in respect of 2016/17 is one of substantial assurance in respect of both financial and non-financial systems, giving significant confidence in the effectiveness of internal control arrangements of the Council. This report also consolidates assurance opinions and actions taken by management to address issues raised during internal audit reviews undertaken throughout 2016/17, and is informed by the comments of external auditors and other inspectors.

Each member of the Council's leadership team has provided assurance that they have reviewed arrangements for meeting their responsibilities in relation to:

- service plan preparation and agreement
- performance monitoring and reporting
- staff resources and responsibilities
- value for money
- partnership arrangements
- risk management
- the management of new developments
- consideration of safety and environmental impacts
- financial probity, ethical conduct and reporting concerns
- actions taken in response to external inspectorate reviews
- actions taken in response to exceptions reported in 2014/15
- information and communication systems.

An update on the actions undertaken in response to the significant issues reported in the 2015/16 Annual Governance Statement is given in Section 6 (below) with the exception of the matter raised with regard to the highways service. In this regard considerable progress has been made towards delivering a reliable sustainable highways service over the last financial year with constructive working relationships throughout the service.

5 Specific areas for improvement and development

The review of effectiveness has identified a number of governance and internal control improvement and development activities planned for the year ahead. These are in addition to the on-going commitment that the Council makes to ensuring actions agreed in response to recommendations made by external and internal assurance providers are implemented. Actions will be progressed by managers as necessary. The more significant of the proposed activities are:

- A review of SAP user access will ensure that appropriate segregation of duties exists within the Council's key financial systems and, where staff numbers make this challenging, that compensating controls are present
- The Authority is continuing to work to ensure that the use of self-employed status in relation to consultants is used appropriately to mitigate any potential taxation liabilities.
- As a result of the successful application of its prevention strategies the Fire and Rescue Service is looking at ways to replicate the experience its staff no longer gains from operational scenarios .e.g. through the Service's 'live fire' training programme
- The Authority continues to enhance the processes for controlling and managing schools budgets where deficits are in prospect
- Work continues to improve the monitoring and accuracy of projections of spend for demand led services particularly in the provision of social care services for both adults and children
- The agreement between the County Council and the two CCGs (Herts Valleys CCG and East and North Hertfordshire CCG) will be updated in 2017/18 to reflect the new Better Care Fund Plan and the associated governance, performance and risk controls around integration activity.

Annual Governance Statement

6 Significant governance issues

Service departments continue to work with Members and corporate finance to support the development of savings options to close the gap in resources, estimated to be £40m by 2019/20, in future years. This will include work to identify the impact of future funding changes which will, for 2017/18 and beyond, include the proposals to devolve business rates to local authorities. Finance will also monitor the success or otherwise of current proposals to support senior management and Member decision making.

Changes in education funding and potential legislative and regulatory reform means that the Authority will face increasing complexities in meeting its statutory duties unless and until these are changed. This includes ensuring the provision of adequate school places in forthcoming years, together with existing responsibilities for maintained schools where provision of funding depends on partners support expressed through decisions of the Schools Forum.

The County Council is one of the partners in the Croxley Rail Link (now called Metropolitan Line Extension) scheme which is potentially subject to increased funding requirements. The Authority will continue to review its financial position in respect of the scheme as it progresses.

Governance arrangements between the County Council and the Clinical Commissioning Groups, particularly in relation to the Section 75 agreement and the Better Care Fund are under review. The Authority will continue with its commitment to these arrangements and ensure clarity and transparency around how these resources are used and their impact upon local performance and delivery.

Recruitment of staff in key operational areas; in particular, Legal Services, Property, Children's Services and the Fire and Rescue Service, remains a concern. In addition, shortages in the local care workforce in Hertfordshire is impacting the Authority's ability to meet some statutory adult social care needs e.g. deprivation of liberty safeguards. The Authority continues to look at ways to address vacancies in these harder to fill areas.

At the time of writing, the Authority is aware that the Hertfordshire Police and Crime Commissioner intends to commence a consultation relating to governance changes in respect of responsibility for the County's Fire and Rescue Service. Were such a move agreed, it would require a strategy for the calculation and disaggregation of the related County assets and liabilities.

We have been advised on the implications of the result of the review of the effectiveness of the governance framework by senior management and the audit committee and that the arrangements continue to be regarded as fit for purpose in accordance with the governance framework. The areas already addressed and those to be specifically addressed with new actions planned are outlined above.

We are satisfied that these steps will address the need for improvements that were identified in our review of effectiveness and will monitor their implementation and operation as part of our next annual review.

Signed:

Robert Gordon

John Wood

Leader
July 2017

Chief Executive & Director of Environment
July 2017

On behalf of Hertfordshire County Council

Independent Auditor's Report

Independent Auditor's Report to the Members of HCC

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HERTFORDSHIRE COUNTY COUNCIL

Opinion on the Authority and firefighters' pension fund financial statements

We have audited the financial statements and the firefighters' pension fund financial statements of Hertfordshire County Council for the year ended 31 March 2017 under the Local Audit and Accountability Act 2014. The financial statements comprise the Authority and Group Movement in Reserves Statement, Authority and Group Comprehensive Income and Expenditure Statement, Authority and Group Balance Sheet, Authority and Group Cash Flow Statement, Authority and Group Statements of Accounting Policies, the related notes 1 to 49 of the Authority financial statements and the related notes 1 to 4 of the Group financial statements and include the firefighters' pension fund financial statements comprising the Fund Account, the Net Assets Statement and the related notes 1 to [x].

The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

This report is made solely to the members of Hertfordshire County Council, as a body, in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Authority and the Authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Chief Finance Officer and auditor

As explained more fully in the Statement of the Chief Finance Officer's Responsibilities set out on page 14, the Chief Finance Officer is responsible for the preparation of the Statement of Accounts, which includes the Authority and Group financial statements and the firefighters pension fund financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the Authority and Group and the firefighters pension fund's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Chief Finance Officer; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Statement of Accounts 2016/17 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements:

- give a true and fair view of the financial position of Hertfordshire County Council and Group as at 31 March 2017 and of its expenditure and income for the year then ended; and
- have been prepared properly in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

Opinion on other matters

In our opinion, the information given in the Statement of Accounts 2016/17 for the financial year for which the financial statements are prepared is consistent with the financial statements.

Independent Auditor's Report to the Members of HCC

Matters on which we report by exception

We report to you if:

- in our opinion the annual governance statement is misleading or inconsistent with other information forthcoming from the audit or our knowledge of the Council;
- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

We have nothing to report in these respects

Conclusion on Hertfordshire County Council's arrangements for securing economy, efficiency and effectiveness in the use of resources

Authority's responsibilities

The Authority is responsible for putting in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources, to ensure proper stewardship and governance, and to review regularly the adequacy and effectiveness of these arrangements.

Auditor's responsibilities

We are required under Section 20(1)(c) of the Local Audit and Accountability Act 2014 to satisfy ourselves that the Authority has made proper arrangements for securing economy, efficiency and effectiveness in its use of resources. The Code of Audit Practice issued by the National Audit Office (NAO) requires us to report to you our conclusion relating to proper arrangements.

We report if significant matters have come to our attention which prevent us from concluding that the Authority has put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources. We are not required to consider, nor have we considered, whether all aspects of the Authority's arrangements for securing economy, efficiency and effectiveness in its use of resources are operating effectively.

Scope of the review of arrangements for securing economy, efficiency and effectiveness in the use of resources

We have undertaken our review in accordance with the Code of Audit Practice, having regard to the guidance on the specified criterion issued by the Comptroller and Auditor General (C&AG) in November 2016, as to whether the Hertfordshire County Council had proper arrangements to ensure it took properly informed decisions and deployed resources to achieve planned and sustainable outcomes for taxpayers and local people. The Comptroller and Auditor General determined this criterion as that necessary for us to consider under the Code of Audit Practice in satisfying ourselves whether the Hertfordshire County Council put in place proper arrangements for securing economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2017.

We planned our work in accordance with the Code of Audit Practice. Based on our risk assessment, we undertook such work as we considered necessary to form a view on whether, in all significant respects, the Hertfordshire County Council had put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources.

Independent Auditor's Report to the Members of HCC

Conclusion

On the basis of our work, having regard to the guidance issued by the Comptroller & Auditor General in November 2016, we are satisfied that, in all significant respects, Hertfordshire County Council put in place proper arrangements to secure economy, efficiency and effectiveness in its use of resources for the year ended 31 March 2017.

Certificate

We certify that we have completed the audit of the accounts of Hertfordshire County Council in accordance with the requirements of the Local Audit and Accountability Act 2014 and the Code of Audit Practice issued by the National Audit Office.

Or

Delay in certification of completion of the audit

We cannot formally conclude the audit and issue an audit certificate until we have completed the work necessary to issue our assurance statement in respect of the Authority's Whole of Government Accounts consolidation pack. We are satisfied that this work does not have a material effect on the financial statements or on our value for money conclusion.

Neil Harris (senior statutory auditor)
for and on behalf of Ernst & Young LLP, Appointed Auditor
Luton

Date:

The maintenance and integrity of the Hertfordshire County Council web site is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Independent Auditor's Report to the Members of HCC

Opinion on the pension fund financial statements

We have audited the pension fund financial statements for the year ended 31 March 2017 under the Local Audit and Accountability Act 2014. The pension fund financial statements comprise the Fund Account, the Net Assets Statement and the related notes 5 to 6.22. The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

This report is made solely to the members of Hertfordshire County Council in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the authority and the authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Director of Resources and auditor

As explained more fully in the Statement of the Chief Financial Officer's Responsibilities set out on page 14, the Director of Resources is responsible for the preparation of the Authority's Statement of Accounts, which includes the pension fund financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the fund's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Director of Resources; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Hertfordshire County Council pension Fund Annual report in the Statement of Accounts 2016/17 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the pension fund financial statements:

- give a true and fair view of the financial transactions of the pension fund during the year ended 31 March 2017 and the amount and disposition of the fund's assets and liabilities as at 31 March 2017; and
- have been properly prepared in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

Opinion on other matters

In our opinion, the information given in the Statement of Accounts 2016/17 for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we report by exception

We report to you if:

- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

Independent Auditor's Report to the Members of HCC

We have nothing to report in these respects

Richard Page (Senior Statutory Auditor)
for and on behalf of Ernst & Young LLP, Appointed Auditor
Bristol

Date:

The maintenance and integrity of the Hertfordshire County Council web site is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Expenditure and Funding Analysis

Expenditure and Funding Analysis

Introduction

The objective of the Expenditure and Funding Analysis is to demonstrate to council tax and rate payers how the funding available to the authority (i.e. government grants, council tax and business rates) for the year has been used in providing services in comparison with those resources consumed or earned by authorities in accordance with generally accepted accounting practices. The Expenditure and Funding Analysis also shows how this expenditure is allocated for decision making purposes between the Council's directorates. Income and expenditure accounted for under generally accepted accounting practices is presented more fully in the Comprehensive Income and Expenditure Statement.

	Net Expenditure Chargeable to the General Fund £000s	2015/16 Adjustments between Funding and Adjustments for Capital Purposes £000s	Net Expenditure in the Comprehensive Income and Expenditure Statement £000s
Central Items	239	597	836
Children's Services	152,586	(4,605)	147,981
Community Protection	34,862	7,226	42,087
Environment	96,879	40,475	137,354
Health and Community Services	317,737	5,942	323,679
Public Health	1,443	(13)	1,430
Resources	81,814	11,296	93,109
Net Cost of Services	685,558	60,918	746,476
Other Income and Expenditure	(676,956)	(100,277)	(777,234)
Surplus or Deficit	8,602	(39,359)	(30,757)
Opening General Fund	(30,575)		
Add (surplus)/deficit on General Fund	8,602		
Transfers to/(from) Earmarked Reserves	(10,138)		
Closing General Fund at 31st March	(32,112)		

	Net Expenditure Chargeable to the General Fund £000s	2016/17 Adjustments between Funding and Adjustments for Capital Purposes £000s	Net Expenditure in the Comprehensive Income and Expenditure Statement £000s
Central Items	114	801	915
Children's Services	166,139	57,752	223,891
Community Protection	32,113	9,175	41,288
Environment	106,835	28,482	135,316
Health and Community Services	320,501	5,613	326,114
Public Health	(756)	752	(4)
Resources	79,480	8,642	88,122
Net Cost of Services	704,427	111,215	815,642
Other Income and Expenditure	(691,391)	84,409	(606,983)
Surplus or Deficit	13,035	195,624	208,659
Opening General Fund	(32,112)		
Add (surplus)/deficit on General Fund	13,035		
Transfers to/(from) Earmarked Reserves	(12,731)		
Closing General Fund at 31st March	(31,809)		

A number of adjustments are required to the amounts chargeable to the General Fund, in order to arrive at the Net Expenditure in the Comprehensive Income and Expenditure Statement. The major adjustments are explained in Note 28.

Presentation of Financial Statements – Hertfordshire County Council (Single Entity)

Presentation of Financial Statements

1. Comprehensive Income & Expenditure Statement

This statement shows the accounting cost of providing services in the year in accordance with accepted accounting practices, rather than the amount to be funded from taxation. The position against actual income is shown in the Movement in Reserves Statement.

2015/16 (restated)				2016/17		
Gross Expenditure	Gross Income	Net Expenditure		Gross Expenditure	Gross Income	Net Expenditure
£000s	£000s	£000s	Note	£000s	£000s	£000s
774	61	836	Central Items	850	65	915
857,195	(709,214)	147,981	Children's Services	937,398	(713,506)	223,891
44,438	(2,351)	42,087	Community Protection	46,633	(5,346)	41,288
169,134	(31,780)	137,354	Environment	184,696	(49,380)	135,316
400,248	(76,569)	323,679	Health & Community Services	410,058	(83,945)	326,114
45,365	(43,935)	1,430	Public Health	50,324	(50,328)	(4)
107,685	(14,576)	93,109	Resources	103,024	(14,902)	88,122
1,624,840	(878,363)	746,476	Cost of Services - Total Continuing Operations	1,732,984	(917,342)	815,642
		27,287	Other Operating expenditure			207,917
		50,150	Financing and Investment Income & Expenditure			44,785
		(854,670)	Taxation and Non-Specific Grant Income			(859,685)
		(30,757)	(Surplus) or Deficit on Provision of Services (A)			208,659
		(169,504)	(Surplus) or Deficit on revaluation of Property, Plant and Equipment			(87,447)
		(276,559)	Remeasurements on the Net Defined Pensions Liability			128,176
		408	(Surplus) or Deficit on revaluation of available for sale financial assets*			(998)
		(445,655)	Other Comprehensive Income & Expenditure (B)			39,731
		(476,412)	Total Comprehensive Income & Expenditure (A+B)			248,390

* May affect the Surplus or Deficit on Provision of Services in future years (Single Entity)

Presentation of Financial Statements

2. Balance Sheet

The Balance Sheet shows the value of the assets and liabilities recognised by the Council as at the Balance Sheet date. The net assets of the Council (assets less liabilities) are matched by the reserves held by the Council. Reserves are reported in two categories; usable reserves, i.e. those reserves that the Council may use to provide services, subject to the need to maintain a prudent level of reserves and any statutory limitations on their use; and unusable reserves resulting from accounting adjustments and which the Council is not able to use to provide services.

31 March 2016				31 March 2017			
£000s	£000s		Note	£000s	£000s		
3,066,800		Property, Plant & Equipment	12	2,967,460			
27,488		Heritage Assets	13	33,038			
3,930		Intangible Assets	14	3,550			
-		Assets Held for Sale		-			
30,909		Long Term Investments	43	31,836			
35,633		Long Term Debtors	18	34,828			
	3,164,760	Long Term Assets			3,070,711		
33,012		Short Term Investments	43	36,022			
1,939		Assets Held for Sale	20	33,897			
3,509		Inventories		3,917			
109,132		Short Term Debtors	18	124,069			
-		Financial Instruments Available for Sale		-			
96,006		Cash and Cash Equivalents	19	100,281			
	243,598	Current Assets			298,187		
(2,878)		Short Term Borrowing	43	(32,909)			
(1,670)		Short Term Liabilities	43	(1,496)			
(146,237)		Short Term Creditors	21	(153,192)			
(16,224)		Provisions for Accumulated Absences	24	(16,419)			
(16,069)		Short Term Provisions	22	(14,886)			
	(183,077)	Current Liabilities			(218,902)		
(1,262)		Long Term Creditors	21	(1,021)			
(4,573)		Long Term Provisions	22	(5,605)			
(260,779)		Long Term Borrowing	43	(260,768)			
(895,868)		Liability relating to the defined benefit pension scheme	24	(1,066,299)			
(56,099)		Other Long Term Liabilities	43	(54,554)			
(45,462)		Capital Grants Receipts in Advance	38	(48,901)			
	(1,264,042)	Long Term Liabilities			(1,437,147)		
	1,961,239	Net Assets			1,712,848		
(260,634)		Usable Reserves	23	(254,268)			
(1,700,605)		Unusable Reserves	24	(1,458,580)			
	(1,961,239)	Total Reserves			(1,712,848)		

These financial statements replace the unaudited financial statements certified by the Chief Finance Officer on **5 June 2017**.

Owen Mapley
Director of Resources

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Presentation of Financial Statements

3. Movement in Reserves Statement

This statement shows the movement in the year on the different reserves held by the Council, analysed into 'usable reserves' (i.e. those that can be applied to fund expenditure or reduce local taxation) and other reserves. These are different from the statutory amounts required to be charged to the General Fund Balance for Council Tax setting purposes. The Net Increase / Decrease before Transfers to Earmarked Reserves line shows the statutory General Fund Balances before any discretionary transfers to or from earmarked reserves undertaken by the Council.

	Note	General Fund Balance	Earmarked General Fund Reserves	Total General Fund	Capital Receipts Reserve	Capital Grants Unapplied	Total Usable Reserves	Unusable Reserves	Total Council Reserves
		£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
Balance at 31 March 2015 carried forward (restated)		(30,575)	(172,656)	(203,231)	-	(73,713)	(276,944)	(1,207,881)	(1,484,825)
<u>Movement in reserves during 2015/16</u>									
Total Comprehensive Income and Expenditure		(30,757)	-	(30,757)	-	-	(30,757)	(445,655)	(476,412)
Adjustments between accounting basis & funding basis under regulations	7	39,359	-	39,359	(3,641)	11,350	47,068	(47,069)	-
Net Increase / Decrease before Transfers to Earmarked Reserves		8,602	-	8,602	(3,641)	11,350	16,311	(492,724)	(476,413)
Transfer to / from Earmarked Reserves	8	(10,139)	10,139	-	-	-	-	-	-
Increase / (Decrease) in 2015/16		(1,537)	10,139	8,602	(3,641)	11,350	16,311	(492,724)	(476,413)
Balance at 31 March 2016 carried forward		(32,112)	(162,517)	(194,628)	(3,641)	(62,364)	(260,633)	(1,700,604)	(1,961,238)
<u>Movement in reserves during 2016/17</u>									
Total Comprehensive Income and Expenditure		208,659	-	208,659	-	-	208,659	39,731	248,390
Adjustments between accounting basis & funding basis under regulations	7	(195,624)	-	(195,624)	3,141	(9,811)	(202,293)	202,293	-
Net Increase / Decrease before Transfers to Earmarked Reserves		13,035	-	13,035	3,141	(9,811)	6,366	242,024	248,390
Transfer to / from Earmarked Reserves	8	(12,732)	12,732	-	-	-	-	-	-
Increase / (Decrease) in 2016/17		303	12,732	13,035	3,141	(9,811)	6,366	242,024	248,390
Balance at 31 March 2017 carried forward		(31,809)	(149,785)	(181,593)	(500)	(72,174)	(254,268)	(1,458,580)	(1,712,848)

Presentation of Financial Statements

4. Cash Flow Statement

The Cash Flow Statement shows the changes in cash and cash equivalents of the Council during the reporting period. The statement shows how the Council generates and uses the cash and cash equivalents by classifying cash flows as operating, investing and financing activities. The amount of net cash flows arising from operating activities is a key indicator of the extent to which the operations of the Council are funded by way of taxation and grant income or from the recipients of services provided by the Council. Investing activities represent the extent to which cash outflows have been made for resources which are intended to contribute to the Council's future service delivery. Cash flows arising from financing activities are useful in predicting claims on future cash flows by providers of capital (i.e. borrowing) to the Council.

2015/16 £000s		Note	2016/17 £000s
30,757	Net (surplus) or deficit on the provision of services		(208,659)
108,369	Adjustment to surplus or deficit on the provision of services for noncash movements	25	320,626
(122,773)	Adjust for items included in the net surplus or deficit on the provision of services that are investing and financing activities	25	(149,526)
16,353	Net Cash flows from operating activities		(37,559)
3,591	Net Cash flow s from Investing Activities	26	16,886
(1,281)	Net Cash flow s from Financing Activities	27	24,947
18,663	Net (increase) or decrease in cash and cash equivalents		4,275
77,342	Cash and cash equivalents at the beginning of the reporting period		96,006
96,005	Cash and cash equivalents at the end of the reporting period		100,280

Statement of Accounting Policies

Statement of Accounting Policies

This section explains the accounting policies that the Council has applied in preparing these accounts. The Statement of Accounts summarises the Council's transactions for the financial year 2016/17 and its position at the year-end 31st March 2017. The statement has been prepared in accordance with the Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 (the 'Code'). The Council has adopted the historical cost accounting convention modified by the revaluation of certain types of Property, Plant and Equipment.

Accruals of Income and Expenditure

An activity is accounted for in the year that it takes place and not simply when cash payments are made or received.

In particular:

- The accounts are maintained on an accruals basis in accordance with the Code. The accounts are prepared on the basis of income being due and expenditure becoming payable in the financial year. This means that sums due to or from the Council during the year are included in the accounts whether or not the cash has actually been received or paid in that year. Any differences between the actual and accrued amounts will be reflected in the accounts of the following year.
- Income and expenditure are credited and debited respectively to the relevant service revenue account, unless they properly represent capital receipts or capital expenditure.
- Income is recognised when and to the extent that performance occurs, and is measured at the fair value of the consideration received or receivable
- A debtor or creditor for the relevant amount is recorded in the Balance Sheet where income and expenditure have been recognised but cash has not been received or paid at the balance sheet date.
- Where it is doubtful that debts will be settled, provisions are made for bad and doubtful debts.
- Supplies and services are recorded as expenditure when they are consumed. Where there is a gap between the date supplies are received and their consumption, they are carried as inventories on the balance sheet.
- Fees, charges and rents due from customers are accounted for as income at the date the Council provides the relevant goods and services.
- Interest receivable on cash deposits and interest payable on borrowings are accounted for on the basis of the effective rate of interest for the relevant financial instrument rather than the cash flow fixed or determined by the contract. The amounts due or receivable at the year-end are included in the balance sheet in current assets and liabilities respectively.

Acquired and Discontinued Operations

Acquired and Discontinued Operations are accounted for in accordance with the Code and separately disclosed where material. Where functions have transferred as a result of the reorganisation of public sector services, the acquisition is accounted for as a combination of business under common control, with any assets or liabilities transferring at their carrying amounts.

Capital Accounting Accounts

These comprise:-

- The Revaluation Reserve, which represents the balance of any net surplus arising on the periodic revaluation of fixed assets analysed on an individual asset basis.
- The Capital Adjustment Account, which represents amounts set aside from revenue resources or capital receipts to finance expenditure on non-current assets, provision for the repayment of external loans and

Statement of Accounting Policies

the reversal of amounts included in the Comprehensive Income and Expenditure Statement but required by statute to be excluded when determining the movement on the General Fund Balance for the year.

The above accounts are not available to fund future expenditure.

Capital Receipts

When an asset is disposed of the value of the asset in the balance sheet is written off to the Comprehensive Income and Expenditure Statement as part of the gain or loss on disposal. Any revaluation gains in the Revaluation Reserve applicable to the asset disposed of are transferred to the Capital Adjustment Account. Receipts from disposals are credited to the Comprehensive Income and Expenditure Statement. The gain or loss on the disposal of an asset is the amount by which the disposal proceeds are more (gain) or less (loss) than the carrying amount of the asset.

Capital receipts are required to be credited to the Usable Capital Receipts reserve and can then only be used to finance capital expenditure or to repay debt. Receipts are appropriated to the reserve from the Movement on Reserves Statement.

The written-off value of assets disposed of is not a charge to the General Fund Balance as the cost of fixed assets is fully provided for under separate arrangements for capital financing. Amounts are appropriated to the Capital Adjustment Account from the Movement on Reserves Statement.

Such income that is not reserved for the repayment of external loans and has not been applied in financing capital expenditure is held on the balance sheet as usable capital receipts.

Carbon Reduction Commitment Scheme (CRC)

The Council is required to participate in the Carbon Reduction Commitment (CRC) Energy Efficiency Scheme. This scheme is now in phase 2 of its operation, which runs until 31 March 2019. The Council is required to purchase and surrender allowances, currently retrospectively, on the basis of emissions i.e. carbon dioxide produced as energy is used. The cost of the scheme is measured at the best estimate of the expenditure required to meet the obligation, normally at the current market price of the number of allowances required to meet the liability at the reporting date. The cost to the Council is accrued in the costs of the Council's services and is apportioned to services on the basis of energy consumption.

Cash and Cash Equivalents

Cash is defined as cash in hand and deposits with any financial institution, repayable without penalty and on notice of not more than 24 hours. They include deposits in constant Net Asset Value money market funds that are available for withdrawal within 24 hours' notice. Cash equivalents comprise investments that are held to meet short term cash flow requirements rather than for investment or other purposes. Bank overdrafts, repayable on demand and which form an integral part of the Council's treasury management, are also included as a component of cash and cash equivalents.

Charges to Revenue for Non-current Assets

Service revenue accounts, support services and trading accounts are charged with the following amounts to record the real cost of holding property, plant & equipment during the year:

- Depreciation attributable to property, plant & equipment used in service delivery
- Amortisation of intangible assets used in service delivery
- Impairment losses due to consumption of economic benefits on intangible assets and property, plant & equipment used in service delivery and other losses where there are no accumulated gains in the Revaluation Reserve against which they can be written off.

Depreciation provided on surplus assets is charged to the Resources directorate.

Statement of Accounting Policies

The Council is not required to raise Council Tax to cover depreciation, impairment losses or amortisations. However, it is required to make a prudent annual provision from revenue to contribute towards the reduction in its overall borrowing requirement, calculated in accordance with statutory guidance. Depreciation, impairment losses and amortisation charges are therefore reversed and replaced by a revenue provision (the Minimum Revenue Provision) for debt repayment in the Movement on Reserves Statement. These adjusting entries are reflected in the Capital Adjustment Account.

Contingent Assets and Contingent Liabilities

Contingent assets and contingent liabilities are not provided for within the statement of accounts whilst uncertainty remains over the final outcome or if it is not practicable to estimate the amounts involved. These items are disclosed by way of notes to the accounts.

Council Tax and National Non Domestic Rates

Council Tax and a share of National Non Domestic Rates (NNDR, or business rates) are collected by billing authorities acting as agent on behalf of precepting authorities. They are included in the Comprehensive Income and Expenditure Statement as the accrued income for the year, together with the Council's share of any surplus or deficit at year end on each billing authority's Council Tax and NNDR Collection Funds, plus the Council's share of any surplus/deficit from the preceding year that has not been distributed or recovered.

The difference between the income included in the Comprehensive Income and Expenditure Statement and the amount required by regulation to be credited to the General Fund in the year is taken to the Collection Fund Adjustment Account.

The Council recognises debtors in the Balance Sheet for its share of net cash collected by billing authorities but not paid over to it at the Balance Sheet date, as well as its share of amounts owed by Council Tax and NNDR payers to the billing authority (net of an allowance for doubtful debts).

The Council recognises creditors for cash received from billing authorities in advance of the billing authority receiving the cash from payees along with its share of any prepayments or overpayments made. It also includes its share of any provision for the impact of Non- Domestic Rating Appeals.

Employee Benefits

Benefits payable during employment

Short term Employee Benefits are those that fall due within 12 months of the reporting year end, and include wages, salaries and social security contributions, compensated absences and non-monetary benefits, such as flexi-time.

Compensated absences are periods of paid leave, and may be accumulating or non-accumulating. Accumulating absences are those that are carried forward and can be used in future periods if the current period entitlement is not used in full. They include annual leave, flexi-time and time in lieu. They may be vesting or non-vesting: where vesting, employees who leave are entitled to a cash payment in respect of any unused entitlement; where non-vesting, benefits lapse if an employee leaves before the vesting date.

The Government has issued regulations that mean the Council is only required to fund holiday pay and similar benefits when they are used, rather than when employees earn the benefits. The value of these benefits, for example the value of leave that an employee carries forward at year end, is accrued and transferred to the Accumulated Absences Account until used. The accrual is based on the salary applicable in the following accounting year, being the period in which the employee takes the benefit. The Accumulated Absences Account absorbs the differences that would otherwise arise on the General Fund Balance from accruing for compensated absences earned but not taken in the year, e.g. annual leave entitlement carried forward at 31 March.

Statement of Accounting Policies

Non-accumulating absences are those that cannot be carried forward for use in future periods if the current period entitlement is not used in full. Sick leave, maternity leave, paternity leave and jury service will usually be non-accumulating. The cost of non-accumulating compensated absences is recognised when the absences occur.

Termination benefits

Termination benefits are dealt with separately from other employee benefits because the event which gives rise to an obligation is the termination rather than employee service. Termination benefits are payable as a result of either:

- a) an employer's decision to terminate an employee's employment before the normal retirement date, or
- b) an employee's decision to accept voluntary redundancy in exchange for those benefits.

Termination benefits are often lump-sum payments, but also include:

- a) enhancement of retirement benefits, and
- b) salary until the end of a specified notice period if the employee renders no further service that provides economic benefits to the entity.

Voluntary early retirement benefits under scheme rules are not termination benefits since such benefits are a right of all scheme members. They are accounted for as post-employment benefits rather than termination benefits.

As termination benefits do not provide the Council with any future economic benefits or service potential they are always immediately posted as an expense in the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement when they are recognised i.e. when the Council has made a firm commitment to the offer.

Where the termination benefits are granted under the provisions of a pension scheme, they will be covered by the adjustment rules applicable to post-employment benefits. Adjustments will then be permissible in the Movement in Reserves Statement to ensure the impact on the bottom line of the General Fund is limited to the amounts actually payable in the financial year.

Estimation Techniques

The accounting policy specifies the basis on which an item is measured. However where there is uncertainty over the monetary amounts corresponding to the measurement bases selected for assets, liabilities, gains, losses and changes in reserves, the amount is arrived at using an estimation technique that most closely reflects the economic reality of the transaction. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements, are disclosed in note 3.

Events after the Balance Sheet Date

Where material, events that occur after the balance sheet date that provide additional evidence relating to conditions existing at that date are reflected within the accounting statements. Post balance sheet events that relate to conditions that did not exist at the balance sheet date are disclosed by way of a note to the accounts, if the impact on the accounts would be material.

Exceptional Items, Extraordinary Items and Prior Period Adjustments

Exceptional items are included in the cost of the service to which they relate when to do so would not distort the service expenditure. Otherwise they are to be disclosed separately in the Comprehensive Income and Expenditure Statement (CIES). The Code prohibits the treatment of any items of income or expense as 'extraordinary', therefore the Council accommodates all items within one of the specified lines of the Surplus or Deficit on the Provision of Services or the Other Comprehensive Income and Expenditure.

Prior period adjustments may arise as a result of a change in accounting policies or to correct a material error. Prior period adjustments, if material, would be accounted for by restating comparative figures for the preceding accounting period.

Statement of Accounting Policies

Fair Value

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. The fair value measurement assumes that the transaction to sell the asset or transfer the liability takes place either:

- In the principal market for the asset or liability, or
- In the absence of a principal market, in the most advantageous market for the asset or liability

The measurement assumes that the transaction takes place in an orderly fashion between willing participants in the instrument's main market, who act in their own financial best interests, under the market conditions prevailing on the measurement date.

The fair value of a financial liability is the price that would be paid to transfer it to another participant of equal credit standing, not the price that would be paid to cancel it with the lender. If there is no quoted price in an active market, and the liability is a financial asset of the counterparty, then it should be measured from the counterparty's perspective – i.e. the price they would receive to sell it to another lender.

IFRS 13 introduces a three level hierarchy for the inputs into a fair value calculation:

- Level 1 – quoted prices in active markets for identical assets or liabilities, e.g. bond prices
- Level 2 – inputs other than quoted prices that are observable for the asset or liability, e.g. interest rates or yields for similar instruments
- Level 3 – unobservable inputs for the asset or liability, e.g. non-market data such as cash flow forecasts

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

Financial Instruments – Assets

Loans and Receivables

Loans and receivables have fixed or determinable payments and are not quoted in an active market. The Comprehensive Income and Expenditure Statement includes annual credits for interest receivable, based on the carrying amount of the asset multiplied by the effective rate of interest for the instrument. The value of loans and receivables shown in the Balance Sheet equals outstanding principal plus any outstanding interest receivable at year end.

No loans and receivable assets are long-term investments and therefore the fair value is assumed to equate to carrying value, or the billed amount.

Available for Sale Financial Instruments

Available for Sale Financial Instruments are quoted in an active market. Income in the form of dividends or interest due for the year is credited to the CIES.

Available for Sale Financial Instruments are carried in the balance sheet at Fair Value in line with the requirements of IFRS 13. Fair Value is calculated as the market 'bid' price per unit multiplied by the number of units held, plus any outstanding interest owed at year end.

The increase or decrease in market value is presented in the balance sheet in Available for Sale reserve, which is an Unusable Reserve given that any change in market value will only be realised when sold.

Unquoted Equities

The Council holds a small number of unquoted equities which are held in the balance sheet at cost. Any dividends are included in the CIES as Financing and Investment Income.

Statement of Accounting Policies

As these investments are in both subsidiaries and joint ventures which are not classified as 'held for sale', they have been accounted for at cost, as it is not practical to derive a fair market value for these assets.

Impairment

Where assets are identified as impaired because of a likelihood arising from a past event that payments due under the contract will not be made, the asset is written down and a charge is made to the CIES.

Soft Loans

The Council has made a number of loans to third parties at less than market rates (soft loans). Where a soft loan is made, a cost is recorded in the CIES for the present value of the interest that will be foregone over the life of the instrument, resulting in the balance showing a lower amortised cost than the outstanding principal. Interest is credited at a marginally higher effective rate of interest than the rate receivable from the third party, with the difference serving to increase the amortised cost of the loan in the Balance Sheet. Statutory provisions require that the impact of soft loans on the General Fund Balance is the interest receivable for the financial year, with the difference absorbed by a transfer to or from the Financial Instruments Adjustment Account in the Movement in Reserves Statement.

The fair value of these assets is assumed to be the carrying value as it is not possible to derive a fair market value for these types of instruments.

Financial Instruments – Liabilities

Financial liabilities are initially measured at fair value and carried at their amortised cost. As required by IFRS13, the fair value of liabilities is disclosed in note 43. This is calculated as the value of future cash flows related to the liability, discounted at current market rates.

Annual charges to the Comprehensive Income and Expenditure Statement for interest payable are based on the carrying amount of the liability, multiplied by the effective rate of interest for the instrument. For most of the borrowings that the Council has, this means that the amount presented in the Balance Sheet is the outstanding principal and interest repayable, and interest on borrowing charged to the Comprehensive Income and Expenditure Statement is the amount payable for the year.

Gains and losses on the repurchase or early settlement of borrowing are credited and debited to the Financing and Investment Income and Expenditure line in the Comprehensive Income and Expenditure Statement in the year of repurchase or settlement. However, where repurchase has taken place as part of a restructuring of the loan portfolio that involves the modification or exchange of existing instruments, the premium or discount is respectively deducted from or added to the amortised cost of the new or modified loan and the write-down to the Comprehensive Income and Expenditure Statement is spread over the life of the loan by an adjustment to the effective interest rate.

Where premiums and discounts have been charged to the Comprehensive Income and Expenditure Statement, regulations allow the impact on the General Fund Balance to be spread over future years. The reconciliation of amounts charged to the Comprehensive Income and Expenditure Statement to the net charge required against the General Fund Balance is managed by a transfer to or from the Financial Instruments Adjustment Account in the Movement in Reserves Statement.

The Council, through the Local Authority Mortgage Scheme (LAMS), acts as a guarantor for mortgage loans made by third party banks or building societies. These guarantees are recognised at fair value. This recognition at fair value is initially charged against the Council's general fund balances, but the impact is offset by a transfer from a specific reserve set up to fund the costs of this service. The Council has placed deposits with the lending institutions which, following legal opinion on the nature of these advances, have been capitalised.

The Fair Value of the guarantee is measured by the amount of mortgages issued and payable under the guarantee, and the estimated likelihood of default, in line with IFRS13.

Statement of Accounting Policies

Foreign Currency transactions

The Council had no investment holdings in foreign currencies during the year. Where transactions have taken place in a foreign currency, these are recorded in the accounts at the exchange rate applicable at the time of the transaction.

Grants and Contributions

Grants and contributions relating to capital and revenue expenditure are accounted for on an accruals basis and recognised immediately in the Comprehensive Income and Expenditure Statement as income, except to the extent that the grant or contribution has a condition (as distinct from a restriction) that the Council has not satisfied.

Conditions are stipulations that the future economic benefits or service potential embodied in the asset acquired using the grant or contribution are required to be consumed by the recipient as specified, or future economic benefits or service potential must be returned to the transferor. Restrictions are stipulations that limit or direct the purposes for which a transferred asset may be used, but do not specify that future economic benefits or service potential are required to be returned to the transferor if not deployed as specified. The key difference between a condition and a restriction is that a condition requires the grant funder or donor to have a right to the return of their monies or the donated asset (or similar equivalent compensation).

In the cases where the conditions of a grant has not been satisfied and there is an explicit requirement to repay the grant if the conditions are not met, any balances unspent are treated as creditors (for revenue grants) or Capital Grants Received in Advance (capital).

When the conditions of a grant have been met and it has been reflected as income in the Consolidated Income & Expenditure Statement, the Council still has discretion to carry the grant income forward through an earmarked reserve if it deems this appropriate. This could arise in cases where there is no condition on the timescale in which a grant can be spent, but it has not been spent at the year-end.

In relation to capital grants or contributions which have been used to fund capital expenditure, when these are recognised as income in the Consolidated Income & Expenditure Statement then the effect of this is reversed through the Movement in Reserves Statement and added to the Capital Adjustment Account.

In relation to capital grants or contributions recognised as income in the Comprehensive Income and Expenditure Statement, where the expenditure has not yet been incurred at the Balance Sheet date, the recognised income is transferred to Usable Reserves (Capital Grants Unapplied Account), representing capital resources not yet utilised.

The transfer from the General Fund for both these adjustments is recorded in the Movement in Reserves Statement. When expenditure is subsequently incurred, the grant or contribution is transferred from the Capital Grants Unapplied Account to the Capital Adjustment Account. This transaction represents the application of capital resources to finance the expenditure incurred and is reported in the Movement in Reserves Statement for these Reserves or in the notes to the accounts.

Group Accounts

The boundary for Group Accounts is determined by the extent of the Council's control or influence over an entity, and the materiality of the relationship to users of the Council's accounts. Group Accounts are prepared in accordance with IFRS3, IFRS10, IFRS11 and IFRS12, and with IAS27, IAS28 and the Code, where required and material.

A Subsidiary is an entity which the Council controls through the power to govern its financial and operational activities; where it has exposure or rights to variable returns from its involvement in the entity, and where it has the ability to use its power to influence the level of those returns. Control will normally, but not necessarily, be presumed to exist where the Council is the majority shareholder.

An Associate is an entity where the Council has significant influence to participate in the financial and operational decision making of the entity, but stopping short of control. It is normally, but not necessarily, presumed that significant influence exists where the Council owns 20% or more of the entity.

Statement of Accounting Policies

A Joint Venture exists where the Council is party to the contractually and binding agreed shared control of an organisation, where strategic financial and operating decisions that significantly affect returns require the unanimous consent of the parties sharing control; and where the Council has rights to the net assets of the arrangement, but not the rights or obligations to particular assets or liabilities.

Joint Operations are activities undertaken by the Council in conjunction with other venturers that involve the use of the assets and resources of the venturers rather than the establishment of a separate entity. To meet the definition of Joint Operation, the parties must have rights to particular assets or obligations for particular liabilities; and there must be joint control, that is decisions on relevant activities require the unanimous agreement of all parties. Joint Operations are accounted for in the Council's single entity accounts rather than group accounts, and the Council recognises on its Balance Sheet the assets that it controls and the liabilities that it incurs; and includes in the Comprehensive Income and Expenditure Statement the expenditure it incurs and the share of income it earns from the operations.

A Subsidiary is consolidated into Group Accounts by adding like items of income, expense, assets and liabilities, and eliminating transactions and balances between the entities.

Associates and Joint Ventures are consolidated into Group Accounts by the equity method, adjusting the original investment for any post acquisition change in the Council's share of the assets of the entity; and including in the Group Comprehensive Income and Expenditure Statement the Council's share of the entity's profit or loss for the year.

Group accounts have been prepared for Hertfordshire Catering Ltd (100% owned subsidiary) and for Herts for Learning (20% owned associate), to consolidate with the Council's single entity accounts. The Group Accounts are shown in a separate section following the notes to the single entity accounts. Interests in other companies are accounted for primarily as expenditure or income through the Consolidated Income and Expenditure account (for example as grant awards, contract payments in return for services or income collected on behalf of the Council).

Investments in Herts for Learning, Hertfordshire Catering Limited and Surecare Supplies Ltd are recognised on the Council's Balance Sheet as unquoted equity investments at cost. Investments in the PFI companies are not recognised as they are not material.

The extent of these investments is shown in Note 48 Investment in Companies.

Heritage Assets

A Heritage Asset is an asset that is intended to be preserved in trust for future generations because of their cultural, environmental or historical associations. Heritage assets can have historical, artistic, scientific, geophysical or environmental qualities; and may be tangible or intangible. Currently the Council holds no intangible heritage assets. The Council classifies its heritage assets under the following headings:

- Paintings
- Artefacts
- Sculptures

Heritage assets are normally measured at fair value. Valuations may be made by any method that is appropriate and relevant. The Council uses insurance valuations as an appropriate and relevant valuation and these valuations are carried out and verified by external valuers Townley Valuation Services (TVS). In exceptional circumstances where a cost or valuation of a heritage asset cannot be determined and is not reported in the balance sheet, the Council will disclose any information available which is helpful in assessing the value of those assets, including why it has not been possible to obtain a value along with the significance and nature of those assets.

The Council has not been able to determine a cost or valuation for its Record Office documents known as Hertfordshire Archives and Local Studies (HALS). HALS is treated as part of the Council's library assets. Whilst these may be of interest to a historian, it has not been possible to obtain an insurance valuation and there are no recorded costs for the collection of documents, accordingly HALS is not reported in the balance sheet.

Statement of Accounting Policies

The Council's heritage asset collection is relatively static and acquisitions and donations are rare. If they do occur acquisitions will be capitalised and initially recognised at cost and donations or bequeaths at nil consideration are recognised at valuation as provided by our external valuers.

It is considered that the Council's heritage assets have an indefinite life and are not depreciated but tested for impairment annually. Impairment to a heritage asset will be considered in circumstances of any physical deterioration, breakage or where doubts have been identified regarding its authenticity.

Disposals of heritage assets are not anticipated but would require member approval. On disposal the carrying amount of the heritage asset is derecognised. The gain or loss arising from de-recognition is the difference between the net disposal proceeds (if any) and the heritage asset's carrying amount and is included in the Surplus or Deficit on the Provision of Services.

Intangible Assets

An intangible asset is an identifiable non-monetary asset without physical substance. It is controlled by the Council as a result of past events and future economic or service benefits are expected to flow from the intangible asset to the Council. The Council distinguishes between two classes of intangible assets: software & licences and portal & web design.

An intangible asset is measured initially at cost. After initial recognition, an intangible asset may be carried at a revalued amount where its fair value can be determined by reference to an active market. Otherwise, an intangible asset will be carried at cost less any accumulated amortisation and any accumulated impairment loss.

The depreciable amount of an intangible asset with a finite useful life is amortised on a systematic basis over its useful life, beginning when the intangible asset is available for use and reflecting the expected pattern of use of the economic or service benefits. If the pattern cannot be determined reliably, the straight-line method is used. The amortisation period and method is reviewed annually.

An intangible asset with an indefinite life is not amortised, but is tested annually at year end for impairment and to confirm the indefinite life.

Investment Property

An investment property is one that is used solely to earn rentals or for capital appreciation or for both. Property that is used to facilitate the delivery of services or production of goods as well as to earn rentals or for capital appreciation does not meet the definition of an investment property and is accounted for as property, plant and equipment.

An investment property is measured initially at cost. After initial recognition, an investment property is measured at fair value. A gain or loss arising from a change in the fair value of investment property is recognised in the Surplus or Deficit on the Provision of Services for the period in which it arises. The fair value of investment property reflects market conditions at the balance sheet date. This means that a periodic revaluation approach may only be used where the carrying amount does not differ materially from that which would be determined using fair value at the balance sheet date. An investment property held at fair value is not depreciated.

The Council currently has no Investment Properties, however an annual assessment is undertaken to ensure that no such properties need recognition at each balance sheet date.

Inventories

Inventories comprise such items as vehicle spares, uniforms, stationery, equipment and other materials. All consumable and non-durable items are charged to the Comprehensive Income and Expenditure Statement in the year of purchase. Inventories are measured at the lower of cost and net realisable value.

Statement of Accounting Policies

Leases

Leases are classified as either finance leases or operating leases based on the extent to which the risks and rewards incidental to ownership of a leased asset lie with the lessor or the lessee. Whether a lease is a finance lease or an operating lease depends on the substance of the transaction rather than the form of the contract.

The Council as lessee

Finance leases

The Council, as lessee, initially recognises finance leases as assets and liabilities at amounts equal to the fair value of the asset or, if lower, the present value of the minimum lease payments. Future valuations are in line with the Council's general PPE revaluation policy. Minimum lease payments are apportioned between the finance charge and reduction of the outstanding liability. The finance charge is calculated so as to produce a constant periodic rate of interest on the remaining balance of the liability. Contingent rents are charged as expenses in the periods in which they are incurred.

The depreciation policy for assets held under finance leases is consistent with the depreciation policy for owned assets.

Operating leases

Lease payments under an operating lease are recognised as an expense on a straight-line basis over the lease term.

The Council as lessor

Finance leases

The Council, as lessor, recognises assets held under finance leases as a receivable at an amount equal to the net investment in the lease. The lease payment receivable is treated as repayment of principal and finance income, with the interest element shown in Financing and Investment Income and Expenditure on the Comprehensive Income and Expenditure Statement and the principal element reducing a long term debtor on the Balance Sheet. The finance income is calculated so as to produce a constant periodic rate of return on the net investment. The asset itself is derecognised from Property, Plant and Equipment.

The depreciation policy for depreciable leased assets is consistent with the depreciation policy for other similar assets.

Operating leases

Items of property, plant and equipment let out under operating leases are presented according to the nature of the asset. Income from operating leases is recognised on a straight-line basis over the lease term.

Arrangements that may contain a lease

An arrangement (other than PFI arrangements), comprising a transaction that does not take the legal form of a lease but nevertheless conveys a right to use an item of property, plant and equipment, in return for a payment or series of payments, may be accounted for as though the arrangement is, or contains, a lease.

If an arrangement is, or contains, a lease, the lease is classified either as a finance lease or an operating lease as appropriate.

Long Term Contracts

Long term contracts are accounted for on the basis of the Comprehensive Income and Expenditure Statement being charged in the year during which the cost of goods or services were received or provided.

Statement of Accounting Policies

Non-Current Assets Held for Sale

A non-current asset is classified as held for sale if the asset's carrying amount will be recovered principally through a sale transaction rather than through continued use and it meets the following criteria:

- The asset must be available for immediate sale in its present condition subject to terms that are usual and customary for sales of such assets;
- The sale must be highly probable, the appropriate level of management must be committed to a plan to sell the asset and an active programme to locate a buyer and complete the plan must have been initiated;
- Management must be committed to a plan to sell the asset, and it must be actively marketed for a sale at a price that is reasonable in relation to its current fair value;
- The sale should be expected to qualify for recognition as a completed sale within one year of the date of classification and action required to complete the plan should indicate that it is unlikely that significant changes to the plan will be made or that the plan will be withdrawn.

A non-current asset classified as held for sale is measured at the lower of its carrying value and fair value less costs to sell at initial reclassification and at the end of each reporting period.

No depreciation is charged on tangible assets and no amortisation is made in relation to intangible assets whilst they are classified as Assets Held for Sale.

The Code requires that an asset held for sale should be declassified as such, as soon as any of the qualifying criteria detailed above are no longer met. However an asset that is taking more than a year to sell will not automatically mean that it fails to meet the 'available for immediate sale' criterion if the delay is caused by events or circumstances beyond the Council's control and there is sufficient evidence that the Council remains committed to its plan to sell the asset; however, it will be presented as a non-current asset. Where an asset is declassified as held for sale, the asset is valued at the lower of its carrying amount before the asset was classified as held for sale, adjusted for depreciation, amortisations or revaluations that would have taken place if the asset had not been put into Assets Held for Sale, or its recoverable amount at the date of the decision not to sell.

For assets previously held at historical cost, any adjustments in the carrying amount of the asset on declassification is posted to the Surplus or Deficit on the Provision of Services as gains and losses in Other Operating Expenditure. The impact on the General Fund Balance is offset by a compensating transfer to the Capital Adjustment Account in the Movement in Reserves Statement. For assets previously carried at a valuation, any adjustments in the carrying amount is treated as revaluation gains or losses and posted to the Revaluation Reserve. If there are insufficient revaluation gains in the reserve to absorb a loss, the excess is debited to the Surplus or Deficit on the Provision of Services as Other Operating Expenditure, and the impact on the General Fund Balance is offset by a compensating transfer to the Capital Adjustment Account.

Private Finance Initiative schemes (PFI)

The Code of Practice

The Code of Practice requires that PFI schemes should be accounted for on the basis of IFRIC 12 "Service Concessions". To be within the scope of IFRIC 12, the PFI scheme must contractually oblige the private sector operator to deliver, on behalf of the Council, public services related to infrastructure. In addition, IFRIC 12 requires the Council to:

- Control or regulate what services the operator must provide with the infrastructure, to whom it must provide them and at what price; and to
- Control any significant residual interest, through beneficial entitlement or otherwise, in the infrastructure at the end of the term of the scheme.

Services received

The fair value of services received in the year is recorded under the relevant expenditure within the Comprehensive Income and Expenditure Statement.

Statement of Accounting Policies

PFI asset

The PFI assets are recognised as property, plant and equipment, when they come into use. The assets are measured initially at fair value in accordance with the principles of IFRIC 12. Subsequently, the assets are measured at fair value, which is kept up to date in accordance with the Council's approach for each relevant class of asset.

PFI liability

A PFI liability is recognised at the same time as the PFI assets are recognised. It is measured initially at the same amount as the fair value of the PFI assets (less any capital contributions) and is subsequently measured as a finance lease liability.

An annual finance cost is calculated by applying the impact interest rate in the lease to the opening lease liability for the period, and is charged to 'Interest Payable' in the Financing and Investment Income and Expenditure within the Comprehensive Income and Expenditure Statement.

The element of the annual unitary payment that is allocated as a finance lease rental is applied to meet the annual finance cost and to repay the lease liability over the contract term.

An element of the annual unitary payment increase due to cumulative indexation is allocated to the finance lease. This amount is not included in the minimum lease payments, but is instead treated as contingent rent and is expressed as incurred. In substance, this amount is a finance cost in respect of the liability and the expense is presented as a contingent 'Interest Payable' in the Financing and Investment Income and Expenditure within the Comprehensive Income and Expenditure Statement.

Lifecycle replacement

Components of the asset replaced by the operator during the contract (lifecycle replacement) are capitalised where they meet the Council's criteria for capital expenditure. They are capitalised at the time they are provided by the operator and are measured initially at their fair value.

The element of the annual unitary payment allocated to lifecycle replacement is pre-determined for each year of the contract from the operator's planned programme of lifecycle replacement. Where the lifecycle component is provided earlier or later than expected, a short-term finance lease liability or pre-payment is recognised respectively.

Where the fair value of the lifecycle component is less than the amount determined in the contract, the difference is recognised as an expense when the replacement is provided. If the fair value is greater than the amount determined in the contract, the difference is treated as a 'free' asset and a deferred income balance is recognised. The deferred income is released to the operating income over the shorter of the remaining contract period or the useful economic life of the replacement component.

Assets contributed by the Council to the operator for use in the scheme

Assets contributed for use in the scheme continue to be recognised as items of property, plant and equipment in the Council's Balance Sheet.

Property, Plant and Equipment

Property, plant and equipment are tangible assets with physical substance that are held for use in the provision of services, for rental to others or for administrative purposes and are expected to be used during more than one period.

Recognition

The cost of an item of property, plant and equipment is recognised when it is probable that future economic benefits or service potential associated with the asset will flow to the Council and that the cost can be measured reliably.

Statement of Accounting Policies

Subsequent costs arising from day-to-day servicing of an asset (that is, labour costs and consumables), commonly referred to as 'repairs and maintenance', are not recognised as property, plant and equipment because the expenditure does not add to the future economic benefits or service potential of the asset. Rather, the expenditure maintains the asset's potential to deliver future economic benefits or service potential that it was expected to provide when originally acquired.

Where a component of an item of property, plant and equipment is replaced or restored, the carrying amount of the old component is derecognised and the cost of the new component reflected in the carrying amount, subject to the above recognition principle being met.

The Council applies the following de-minimis levels for the recognition of expenditure on the acquisition, creation or enhancement of property, plant and equipment:

Category of Expenditure	De-Minimis Level
Property (Non-Schools)	£10,000
Property (Schools)	£2,000
Infrastructure	£10,000
Vehicles, Plant and Equipment (Non-Schools)	£5,000
Vehicles, Plant and Equipment (Schools)	£2,000

Measurement

An item of property, plant and equipment is initially measured at cost, comprising the purchase price and all expenditure that is directly attributable to bringing the asset to the location and condition necessary for its intended use.

Subsequently, an item of property, plant and equipment is carried in the balance sheet using the following measurement bases:

Type of Asset	Basis of Valuation
Infrastructure Community Assets Assets Under Construction	Depreciated historical cost
Other Land & Buildings	Current value based on existing use value (EUV). Depreciated replacement cost (DRC) if EUV cannot be determined
Vehicles, Plant, Equipment and Furniture	Depreciated historical cost as a proxy for fair value, where assets have short useful lives
Surplus Assets	Fair value based on highest and best use value
Investment Property Assets Held For Sale	Market value

Land and buildings are revalued by professionally qualified valuers at intervals of no more than five years. The revaluation process includes a rolling programme, with assets within a class completed within a short period of time; a material change review at year end, with revaluation if required; and revaluations when there has been a significant change to the asset (e.g. major building works).

Where the carrying amount of an item of property, plant and equipment is increased as a result of a revaluation, the increase is recognised in the Comprehensive Income and Expenditure Statement and reversed into the Revaluation Reserve through the Movement In Reserves Statement, unless the increase is reversing a previous impairment loss charged to Cost of Services on the same asset or reversing a previous revaluation decrease charged to Cost of Services on the same asset.

Statement of Accounting Policies

Where the carrying amount of an item of property, plant and equipment is decreased as a result of a revaluation (that is, a significant decline in an asset's carrying amount during the period that is not specific to the asset) as opposed to an impairment, the decrease is recognised in the Comprehensive Income and Expenditure Statement and reversed into the Revaluation Reserve through the Movement in Reserves Statement up to the credit balance existing in respect of the asset and thereafter in Cost of Services.

Impairment

At the end of each reporting period, an assessment is made of whether there is any indication that an item of property, plant and equipment may be impaired. If there is indication of impairment, the recoverable amount of the asset is estimated to determine any impairment loss.

Where impairment losses are identified, the asset is written down to its recoverable amount and:

- Where there is no balance of revaluation gains for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement
- Where there is a balance for the asset in the Revaluation Reserve, the carrying amount of the asset is written down against that balance (up to the amount of the accumulated gains). Any excess is written down against the relevant service line(s) in the Comprehensive Income and Expenditure Statement.

Where an impairment loss is reversed subsequently, the reversal is credited to the relevant service line(s) in the Comprehensive Income and Expenditure Statement, up to the amount of the original loss, adjusted for depreciation that would have been charged if the loss had not been recognised. Any excess is credited to the Revaluation Reserve.

Depreciation

Depreciation applies to all items of property, plant and equipment whether held at historical cost or revalued amount, with the exception of land where it can be demonstrated that the asset has an unlimited useful life.

The depreciation charge is based on the asset's value, allocated over its useful life. The following methods are used, reflecting the pattern in which the future economic benefits or service potential of different assets are expected to be consumed:

- **Buildings:** Straight-line allocation over the life of the property, generally between 10 and 100 years;
- **Vehicles, plant and equipment:** Straight line allocation over the life of the asset generally between 3 and 10 years;
- **Infrastructure:** Straight-line allocation over the life of the asset generally between 8 and 60 years.

Items of property, plant and equipment are not depreciated until they become available for use (that is, when the asset is in the location and condition necessary for its intended use). Depreciation ceases at the earlier of the date that items of property, plant and equipment are classified as held for sale and the date they are derecognised.

The residual value of an item of property, plant and equipment, its useful life and depreciation method are reviewed at least at each financial year end and, if expectations differ from previous reviews or there has been a significant change in the pattern of consumption of the future economic benefits or service potential, the change is accounted for as a change in accounting estimate. Vehicles, plant and equipment with a gross book value of less than £0.1m are written out of the accounts when they are fully depreciated.

De-recognition

The carrying amount of an item of property, plant and equipment is derecognised on disposal or when no future economic benefits or service potential are expected from its use or disposal. The gain or loss arising from de-recognition is the difference between the net disposal proceeds (if any) and the asset's carrying amount and is included in the Surplus or Deficit on the Provision of Services.

Componentisation:

Each part of an item of property, plant and equipment with a cost that is significant in relation to the total cost of the item is depreciated separately. Where there is more than one significant part of the same asset which has the same useful life and depreciation method, such parts are to be grouped in determining the depreciation charge.

Statement of Accounting Policies

The Council has determined that only individual buildings over £2m are subject to componentisation and these are assessed against 3 components determined by the valuers, namely:

Component	Useful Life
Flat Roof	20 years
Services (heat source, electrical installations, lifts, alarms, etc.)	20 years
Window Walling/Concrete Cladding	50 years

In addition, a component is only separately identified if it represents 20% or greater of the total asset value. The balance of the cost of the total asset not assigned to components is held against the Main Structure and subject to depreciation over 20 to 100 years.

The Council has decided to apply the componentisation policy to an asset from 1st April 2010 when triggered by the following events: -

- When acquired as a new asset;
- where an asset is enhanced, with components being recognised for existing components as well as to the enhancement work; and
- where an asset is revalued

As at 31st March 2017 all assets have been assessed for componentisation purposes.

Provisions

Provisions are made where an event has taken place that gives the Council an obligation that probably requires settlement by a transfer of economic benefits, where a reasonable estimate of the amount can be made but where the timing of the transfer is uncertain or there is uncertainty of the amount.

Provisions are charged to the appropriate service revenue account in the year that they are recognised and are detailed in the notes to the accounts. Expenditure incurred on items for which the provision was originally set up is charged directly to the provision. The level of each provision is reviewed at the balance sheet date. Provisions that are no longer required will be credited back to the original service revenue account from where the provision was created.

Post-Employment Benefits

The Council participates in four different pension schemes that meet the needs of employees in particular services. All the schemes provide members with defined benefits related to pay and service. The schemes are as follows:

- **Teachers** - this is an unfunded scheme administered by the Teachers' Pension Agency (TPA). The pension cost charged to the accounts is the contribution rate set by the TPA on the basis of a notional fund. However, the arrangements for the Teachers' scheme mean that liabilities for these benefits cannot be identified to the Council. The scheme is therefore accounted for as a defined contribution scheme, that is, no liability for future payments of benefits is recognised in the balance sheet and the Education service revenue account is charged with the employer's contributions payable to the TPA for the year.
- **NHS Pension Scheme** - for Public Health employees transferred from the National Health Service. It is accounted for as a defined contribution scheme, as it is a multi-employer scheme where it would be extremely difficult to identify the underlying scheme assets and liabilities to the Council. Employer contributions paid into the scheme are charged to the Public Health service revenue account in year.

Statement of Accounting Policies

- **Uniformed Firefighters** - this scheme is unfunded. With effect from 1 April 2006 the Council pay an employer's pension contribution based on a percentage of pay into the Firefighter's Pension Fund. The Pension Fund will be balanced to nil at the end of the year through a cash settlement with central government.
- **Other employees**, subject to certain qualifying criteria, are eligible to join the Local Government Pension Scheme. The Council pay an employer contribution rate of a percentage of pensionable pay.

The Uniformed Firefighters and Local Government Pension Schemes are both accounted for, under IAS 19 Employee Benefits, as defined benefit schemes.

- The liabilities of these pension schemes attributable to the Council are included in the balance sheet on an actuarial basis using the projected unit method, that is, an assessment of the future payments that will be made in relation to retirement benefits earned to date by employees, based on assumptions about mortality rates, employee turnover rates, etc., and projections of future earnings for current employees.
- **Liabilities** are discounted to their value at current prices, using a discount rate based on the yield of a basket of AA-rated bonds (Iboxx Sterling Corporate Bond Index, AA over 15 Years).

The assets of the Local Government Pension Fund attributable to the Council are included in the balance sheet at their fair value:

- **Quoted securities** – current bid price
- **Unquoted securities** – professional estimate
- **Unitised securities** – current bid price
- **Property** – market value

The change in the net pensions liability is analysed into the following components:

- **Current Service Cost** – the increase in liabilities as a result of years of service earned this year – allocated in the Comprehensive Income and Expenditure Statement to the revenue accounts of services for which the employees worked
- **Employer Contributions** paid to the pension funds
- **Past Service Cost** – the increase in liabilities arising from current year decisions whose effect relates to years of service earned in earlier years – debited to the Net Cost of Services in the Comprehensive Income and Expenditure Statement as part of Central Items
- **Settlements and Curtailments** – the result of actions to relieve the Council of liabilities or events that reduce the expected future service or accrual of benefits of employees – debited to the Net Cost of Services in the Comprehensive Income and Expenditure Statement as part of Central Items
- **Net Interest on the Net Defined Liability** – the change during the period in the net defined benefit liability (asset) that arises from the passage of time. The net interest on the net defined liability (asset) comprises the interest income on plan assets, interest cost on the defined benefit obligation and interest on the effect of the asset ceiling – debited to Financing and Investment income in the Comprehensive Income & Expenditure Statement.
- **Re-measurements of the net defined benefit liability** – comprising Actuarial Gains and Losses, i.e. changes in the present value of the defined benefit obligation resulting from a) experience adjustments and b) the effects of changes in actuarial assumptions. These are debited to Other Comprehensive Income & Expenditure. Re-measurements also include Return on Plan Assets, excluding the amount included in the net interest on the net defined liability, which is credited to Other Comprehensive Income & Expenditure.

Statutory provisions limit the Council to raising Council Tax to cover the amounts payable by the Council to the pension fund in the year. In the Movement in Reserves Statement this means that there are appropriations to and from the Pensions Reserve to remove the notional debits and credits for retirement benefits and replace them with debits for the cash paid to the pension fund and any amounts payable to the fund but unpaid at the year-end.

Statement of Accounting Policies

Revenue Expenditure Funded from Capital under Statute

Expenditure that may be capitalised under statutory provisions, but does not result in the creation of non-current assets, has been charged as expenditure to the relevant service revenue account in the year. Where the Council has decided to meet the cost of this expenditure from existing capital resources or by borrowing, a transfer to the Capital Adjustment Account via the Movement in Reserves Statement then reverses out the amounts charged in the Comprehensive Income and Expenditure Statement, thereby ensuring there is no impact on the level of General Fund Balances.

Schools Accounting Treatment

The Council as Local Education Authority has responsibility for the provision of education within Hertfordshire, and allocates funding to Hertfordshire maintained schools, which may be Community, Voluntary Aided, Voluntary Controlled or Foundation Schools. Where schools are deemed under IFRS 10 to be entities under the Council's control, and hence fall within the group boundary, the Code provides a specific adaptation of IFRS10 and consequently IAS27 Separate Financial Statements, such that they are consolidated and reported within the Council's single entity financial statements.

Whilst this applies to the income and expenditure, and liabilities, current assets and reserves of all maintained schools, the determination of control of assets in line with the relevant standards means that treatment varies by type of school as below. Control is assessed by consideration of who determines access to the school via admissions policy, and who makes decisions on the use of the asset and is responsible for its maintenance and development. While aspects of control over assets are held by the schools' governing bodies, they act independently of the Council and so are deemed to be outside the group boundary in this context.

Community Schools

As the Council is normally the freeholder of Community School premises, controls admissions, is responsible for maintenance and development and has a significant role in the running of the school, the school premises are recognised under Property, Plant and Equipment in line with the accounting policy stated above.

Voluntary Controlled Schools

Schools are usually owned by a charity but the Council is responsible for the running of the school, employing the staff and determining and administering the admissions policy. Although the Council does not have any clear legal entitlement to the asset, using the principal of faithful representation, the Council has determined that it will receive future service potential from these assets, and that it holds significant control over them through the admissions policy which determines access to the asset, and its responsibility for the maintenance and development of the assets. The land, buildings and equipment of these schools will therefore be recognised by the Council under Property, Plant and Equipment on the balance sheet of the Council.

Voluntary Aided Schools

Schools are owned and managed by a charity or trust but the Council partially funds and also provides support services to the school. Although the Council will occasionally own the freehold of the land and buildings, the schools buildings are maintained and controlled by the respective charities/trusts and the Council's only statutory duty is for the playing fields. The admissions policy is set by the governing body, so the Council does not control access to the asset or the services provided, and hence IFRIC 12 does not apply. It has therefore been determined in conjunction with the Council's valuers that the playing field element of the schools premises will be recognised by the Council under Property, Plant and Equipment but that the building element fails the test of the Council holding significant control to allow them to be retained on the Council's balance sheet. IFRIC 4 has been deemed not to apply as the Council does not rely on the use of a specific school to ensure sufficient pupil places are available, and so the arrangement does not rely on specific assets.

Foundation Schools

Schools are funded by the council but owned and managed by the governing body or other entity, including the provision of any support services, and decisions on the maintenance and development of land and buildings. The governing body acts independently of the Council in making these decisions. IFRIC 12 has been deemed not to apply as the Council does not control to whom the services are provided, as the governing body is the admissions authority and the Government controls the service and sets the curriculum. IFRIC 4 has been deemed not to apply

Statement of Accounting Policies

as the Council does not rely on the use of a specific school to ensure sufficient pupil places are available and hence the arrangement does not rely on specific assets.

Academies

Schools are managed completely independently of the Council with funding provided directly by central government. The Council grants long leases as part of the Academies transfer which are covered under IAS 17 definition of leases and treated accordingly. The Council will retain the title. However as responsibility for the land and buildings is with the school, which will hold these on their balance sheet, the Council has derecognised the buildings element from Property, Plant and Equipment within its balance sheet. De-recognition takes place at the time that the long lease is granted. IFRIC 12 has been deemed not to apply as the Council does not control to whom the services are provided as Governors are the admissions authority and the Government controls the service and sets the curriculum. IFRIC 4 has been deemed not to apply as the Council has leased the land to the Academy and therefore covered by lease arrangement under IAS 17 and treated in accordance with the leases policy above.

Free Schools

Schools are established, owned and managed completely independently of the Council with funding provided directly by central government. There are currently four Free Schools in Hertfordshire in which the Council has a property interest: these assets have been the subject of major construction or refurbishment and will be transferred by way of long lease once the defects period on these works is expired.

Specific Reserves

Specific Reserves are sums of money earmarked to provide, in the main, flexibility in funding between years. A detailed make up of specific reserves is given in note 8 to the accounts. Transfers to create or replenish reserves are made via the Movement in Reserves Statement. Expenditure incurred on items for which the reserve was originally established is shown as service expenditure offset by a contribution from the reserve to the Movement in Reserves Statement.

Value Added Tax

Income and expenditure are shown net of Value Added Tax (VAT). VAT is included in the Comprehensive Income and Expenditure Statement to the extent that it is irrecoverable.

Notes to the Accounts

Notes to the Accounts

Note 1: Restatement and change in accounting policies

Local Authorities are permitted to change an accounting policy only if the change:

- is required by a standard or interpretation; or
- results in the financial statements providing reliable and more relevant information about the effects of transactions, other events or conditions on the entity's financial position, financial performance, or cash flows.

Changes to accounting policies may result in retrospective application where adjustments will be required to restate opening balances on a like-for-like basis, i.e. a Prior Period Adjustment (PPA), or prospective application only in the year the change is being introduced and beyond. PPA may also be required to correct for material errors or omissions which resulted in a misstatement in the accounts.

For 2016/17:

- 1) No PPA's were required to correct for material errors or omissions in the accounts
- 2) There were no changes to accounting policies which required retrospective application
- 3) There was one change to accounting policies which applies from 2016/17, as detailed below

CIPFA Telling the Story

CIPFA and CIPFA/LASAAC have undertaken a review titled "Telling the Story, Improving the Presentation of Local Authority Financial Statements". This review has taken the form of a review group and a number of consultations culminating in the Telling the Story Improving the Presentation of Local Authority Financial Statements (Telling the Story) consultation in the summer of 2015.

After consideration of the consultation responses, the changes to the 2016/17 Code of Practice on Local Authority Accounting in the United Kingdom (the Code) have two main strands:

- To allow local authorities to report on the same basis as they are organised by breaking the formal link between the Service Reporting Code of Practice (SeRCOP) and the Comprehensive Income and Expenditure Statement.
- To introduce a new Expenditure and Funding Analysis which provides a direct reconciliation between the way local authorities are funded and prepare their budget and the Comprehensive Income and Expenditure Statement in a way that is accessible to the lay-reader.

This analysis is supported by a streamlined Movement in Reserves Statement, the changes have replaced the current segmental reporting note. As a result, there are a number of minor changes to the accounting policies, removing references to SeRCOP. Changes also include removing references to specific areas within SeRCOP, for example Non-Distributed Costs.

Note 2: Accounting standards that have been issued but have not yet been adopted

Under the Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 (the Code), the Council is required to disclose information setting out the impact of an accounting change required by a new accounting standard that has been issued but not yet adopted by the Code.

The following accounting standards have been issued but have not been adopted under the Code until 1 April 2017:

- Amendment to the reporting of pension fund scheme transaction costs
- Amendment to the reporting of investment concentration (see paragraph 6.5.5.1 (m) of the 2017/18 Code)

These changes are not significant and are not expected to have a material effect on the Council's Statement of Accounts.

Notes to the Accounts

Note 3: Critical Judgements in applying Accounting Policies

In applying the accounting policies set out above, the Council has had to make certain judgements about complex transactions or those involving uncertainty about future events. The critical judgements made in the Statement of Accounts 2016/17 are:

Schools Fixed Assets

While the Code requires the transactions of the Council's maintained schools to be consolidated in its single entity accounts, the inclusion of school fixed assets is determined by the assessment of the Council's control of those assets, and its rights to receive service potential or economic benefits. Judgement has been made that control depends on who controls access to the asset and hence its service potential, through control of pupil admissions; and who has responsibility for the maintenance and development of the asset. These powers may outweigh the control conferred by ownership of the asset. Aspects of control may be exercised by the governing body, who are judged to be independent of the control of the local authority.

On this basis, Community schools are included on the balance sheet, as pupil admissions are determined by the Council and all decisions on maintenance and development of the asset are taken by the Council. Voluntary Controlled (VC) schools are similarly included as the Council controls their admissions and is responsible for maintenance and development of the asset (and has been since these schools took VC status under the 1944 Education Act). Although ownership in general rests with the relevant Diocese, it is judged extremely unlikely that they would exercise their right to take back the asset; and under the 1998 Schools Standards and Framework Act, any such decision requires the consent of the Secretary of State.

The assets of Voluntary Aided (VA) schools have been judged not to be controlled by the Council, as it is the governing body who sets the admissions policy, and has responsibility for the maintenance and development of the assets. Capital Maintenance grant is paid to the Diocese rather than being administered by the Council, and they contribute to the cost of major capital works. However, the playing fields of VA schools are included in the balance sheet because the Council has a statutory duty to maintain these.

Foundation Schools are similarly excluded as the governing body sets the admissions policy, and is responsible for decisions on the assets' maintenance and development.

Local Authority Mortgage Scheme

During 2012/13 the Council made advances under the Local Authority Mortgage Scheme totalling £10m. Under the scheme, local authorities guarantee a bank or building society's first losses on a number of mortgages made within the local authority area. At the same time, the Council makes a 5 year deposit with the lending institution, either directly or via a District Council. Although the advances were not initially judged to be capital expenditure, as they are not themselves lent on for mortgages, legal opinion given during 2013/14 states that these deposits constitute assistance to a third party for spend that, if incurred by the Council, would be capital. They were therefore added to capital expenditure in the 2013/14 accounts, and financed from a reserve created in 2011/12 to support this scheme. The advances are made to achieve a service purpose i.e. to facilitate mortgage lending, so have been treated as a long term debtor, at fair value, rather than an investment. The guarantees are recognised in the accounts at the point that mortgage advances are made to home buyers, as there cannot be any call on the guarantee until the money has been lent. A liability is created that reflects the estimated fair value of the guarantees, taking account of possible default.

Complex Leases

The Council owns the freehold to two buildings in Stevenage (known as Farnham House and Robertson House). These buildings are leased to a third party, and then sub-leased back to the Council. The Council use these assets as office accommodation. The arrangement has arisen from historical ownership and lease arrangements, and generates net income to the Council of £1.1m. This income is included within the 'non-distributed costs' within 'costs of services'. The lease and sub-lease arrangements will end on the same day (28/09/2018). The lease and

Notes to the Accounts

sub-lease arrangements contain normal commercial terms and only restrict how the Council, as the current occupier of the buildings, can use the buildings in normal landlord and tenant terms. The leases do not pass any risks of ownership to the third party.

As detailed in the 2011/12 financial statements, the decision was taken to classify leases of care homes from the Council to Quantum Care as operating leases. This is viewed as a critical judgement, given the classification as a finance lease would have resulted in the de-recognition of a large number of assets. This means that assets are retained on the Council's Balance Sheet even though they are leased to Quantum Care on a long-term basis. This is because the lease of the properties is tied up with the provision of services by Quantum and so is not intended to transfer benefits of ownership, only to secure best value from service contracts.

Herts for Learning

The Council owns a 20% share in the equity of the schools company Herts for Learning, established in 2013/14, and can appoint two out of eight executive directors. It is judged that the Council exercises a significant influence over the company, and so it is included in the Council's Group Accounts as an associate.

The remaining equity is held by Hertfordshire schools: at present the Council's maintained schools own 66% of shares, with academies owning the remaining 14%. The finances of maintained schools form part of the Council's single entity accounts. However, as each school has independent voting rights exercised by either the Head or the Chair of Governors, it is judged that the Council does not exercise influence through the shares held by these schools. Furthermore, the equity value held by maintained schools is not consolidated, as each school individually owns a 1% share, insufficient to influence the financial and operational decisions of the company.

Heritage Assets

As detailed in the 2011/12 accounts, judgement was made that the Council would use insurance valuations as an appropriate and relevant valuation for heritage assets. These valuations were carried out and verified by external valuers Townley Valuation Services (TVS), except for its Record Office documents, known as Hertfordshire Archives and Local Studies (HALS), where a cost or valuation could not be determined.

Icelandic Bank Deposits

The Council held deposits totalling £28m with Icelandic banks that defaulted on their obligations in October 2008. Since then the value of these deposits has been adjusted in the accounts, to reflect such repayments as have been received, and with the impairment value calculated in accordance with accounting practice. Calculations for 2016/17 are based on the latest administrator reports received. In October 2011 the Icelandic Supreme Court upheld the priority status of deposits held by UK local authorities and other UK wholesale depositors, and distributions have been received from Glitnir and Landsbanki HF. In February 2014 the Council sold its claim against the insolvent estate of Landsbanki through an auction process. The sale of this claim means that the Council has recovered 92% of the amounts originally deposited with Landsbanki in 2008.

In February 2012 the Glitnir claim was paid out in full in various currencies, however part was in Icelandic Kroner subject to currency controls. In 2014/15 HCC sold its Icelandic Krona via a currency auction held by the Central Bank of Iceland. This has resulted in a final return of 101% of the original balances deposited.

The administrators for Heritable Ltd have made distributions for 98% of the original claim to date, based on the latest administrator's report the Council has included an impairment in the accounts to reflect the possibility that there will be no further recovery following settlement of the administrator's fees.

The administrators for Kaupthing Singer & Friedlander Ltd continue to make distributions in the form of dividends and impairment has been recognised based on forecasts in the administrator's reports.

Notes to the Accounts

Better Care Fund

The Better Care Fund (BCF) is a programme spanning both the NHS and local government. It has been created to improve the lives of some of the most vulnerable people in our society, placing them at the centre of their care and support, and providing them with 'wraparound' fully integrated health and social care resulting in an improved experience and better quality of life.

Pooled budgets result from proposals to develop partnership arrangements, and there are different types of budget sharing mechanisms. The key principle in each of the mechanisms is the concept of joint control in how any funding is used. Critical judgements have been applied in deciding which of the arrangements under the BCF programme have sufficient joint control to meet the definition of pooled budgets.

Within Hertfordshire, the pooled budget arrangements are governed by the Section 75 agreed between HCC and East & North Herts, Herts Valleys and Cambridgeshire & Peterborough Clinical Commissioning Groups (CCGs) through the Health and Wellbeing Board. Where funding and control is shared the elements have been treated as joint operations and shown in Note 32 (as is the case for CCG monies comprising the core BCF allocation determined by social care relative needs formula, Protection of Social Care, Carers and Herts Healthy Home, together with joint schemes with East and North Hertfordshire CCG for Westgate and Intermediate Care). Where sole control is exercised by either HCC or the CCGs (as is the case for residual base budgets) the elements are reported within the relevant entity accounts.

Local Enterprise Partnership

The Council is acting as the Accountable Body for the Hertfordshire Local Enterprise Partnership (LEP). Hertfordshire LEP was formed in 2011 and is a partnership between local businesses within the county of Hertfordshire and local authorities. Their priorities are based around 4 areas: Strategic Infrastructure, Skills & Employment, Enterprise & Innovation and Business Support.

The LEP is a non-statutory body and the LEP Board has 15 elected members made up of Chair, 5 Business representatives, 2 SME representatives, 2 Further or Higher Education representatives, 1 from not for profit sector and 4 from local authorities. They are elected for a set period and are unremunerated. Reporting into the Board are the Programme Management Committee (which scrutinises the work of the Programme Boards and includes Accountable Body membership) and 3 Programme Boards.

The over-riding governance structure is the Assurance Framework which is updated annually and subject to audit, and sets out decision making routes and the structures of all the Boards and Sub groups. The LEP produces a Strategic Economic Plan which sets out the priorities for the period. From this the LEP then bids to Central Government for Growth Deal funding. There have been 3 Growth Deal rounds so far, with the LEP having secured over £133m until 2021.

In accounting for the LEP it has been assessed that the Council is acting as the principal in accordance with IAS 18 Revenue and the LEP's transactions have been included in the Council's accounts. For 2016/17 the Growth Deal capital grant was £13.8m (increasing to over £33m in 2017/18). Balances relating to the LEP included with the Council's accounts as at 31st March 2017 include earmarked reserves totalling £6.987m and usable capital receipts of £0.5m

Notes to the Accounts

Note 4: Assumptions made about the future and other major sources on estimation uncertainty

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the balance sheet date and the amounts reported for the revenues and expenses during the year. However, the nature of estimation means that actual outcomes could differ from those estimates. The key judgements and estimation uncertainty that have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are as follows:

Item	Uncertainties	Effect if actual results differ from Assumptions
Property, Plant and Equipment	Assets are depreciated over useful lives that are dependent on assumptions about the level of repairs and maintenance that will be incurred in relation to individual assets. The current economic climate makes it uncertain that the Council will be able to sustain its current spending on repairs and maintenance, which could impact on the useful lives of assets. The Council has Property, Plant and Equipment with a Net Book Value of £2.967 billion on the Balance Sheet as at 31st March 2017, with £70.110 million charged as depreciation during the year.	<p>If the useful life of assets is reduced, depreciation increases and the carrying amount of the assets falls.</p> <p>It is estimated that the annual depreciation charge for buildings would increase by approximately £0.782 million for every year that useful lives had to be reduced.</p>
Pension Liability	Estimation of the net liability to pay pensions depends on a number of complex judgements relating to the discount rate used, the rate at which salaries are projected to increase, changes in retirement ages, mortality rates and expected returns on pension fund assets. A firm of consulting actuaries is engaged to provide the Council with expert advice about the assumptions to be applied. The liability estimated as at 31st March 2017 was £1.07 billion.	The effects on the net pensions liability of changes in individual assumptions can be measured. For instance, a 0.5% decrease in the discount rate assumption would result in an increase in the pension liability of £283.28 million. Full sensitivity analysis is disclosed in Note 37 Defined Benefit Pension Schemes
Provision for NNDR Appeals	The value of National Non Domestic Rates (NNDR) income included in the accounts is reduced by a provision for the estimated value of appeals against valuation decisions, including backdating to the valuation date or 1 st April 2015 if the appeal was received after this date. These estimates have been calculated by billing authorities, using information from the Valuation Office on outstanding appeals and experience of successful appeal rates. The Council's provision is based on its 10% share of the income lost on successful appeals.	Each 1% increase in the value of appeals that is provided for would give an additional cost of £0.058m.
Provision for Doubtful Debts	The value of outstanding debtors in the accounts is reduced by a provision for estimated doubtful debts, based on the experience that it is not economic or possible to recover all debt. The Council operates a policy of making provision for specified percentages of debt in age bands above 9 months. The Council does not make provision for debt secured by legal charge against property, where checks have provided a high degree of certainty that the debt is recoverable	Any debt deemed as irrecoverable over and above this provision will be a charge to service expenditure. Each 1% increase in the level of bad debt requiring write off will give an additional cost of £0.042m.

Notes to the Accounts

Note 5: Material Items of Income and Expense

Service Income

No material items of income to disclose.

Service Expenditure

The Council has made significant payments to the following contractors and providers that are not disclosed separately:

- **Abbots Care Ltd** for the provision of homecare, enablement homecare services and specialist care at home (£6.3m)
- **Arriva The Shires Ltd** for the provision of supported bus services including the concessionary fares responsibilities (£5.4m)
- **Care by Us Ltd** relates to a county-wide block contract as well as additional spot rate provision of homecare and enablement homecare services (£13.3m)
- **Central London Community Healthcare NHS Trust** - for the provision of sexual health services (£7.4m)
- **Crime Reductions Initiatives** (known as CRI) for the provision of drug and alcohol support and prevention services (£6.9m)
- **FCC Recycling Ltd** - Contractor for Water dale Transfer Station, Bletchley & Milton Landfill Site, Hitchin Transfer station, Greatmoor EFW and Lakeside Energy From Waste Site and Haulage to all disposal points. Also manages various Household Waste Recycling Centres (£8.8m)
- **Hertfordshire Community NHS Trust** for the provision of sexual health services and school nurses (£19.8m)
- **Hertfordshire School Building** – Partnership contract for the Building Schools for the Future, Public Finance Initiative, Marriott's And Lonsdale Schools, Design Build Finance & Operate comprising of a Unitary Charge for the schools plus, as a pass through, utility costs (£6.9m)
- **Herts for Learning Ltd** - to deliver school Improvement services under the Core contract (£5.6m)
- **OPUS International Consultants (UK)** - Highways Consultants, major contractor, providing design & site supervision services (£10.0m)
- **Quantum Care** in relation to a contract for the provision of residential care home placements (£15.2m)
- **Ringway Infrastructure Services Ltd** for the provision of highway maintenance work (£29.1m)
- **Serco Plc** - The payments to Serco Plc are for the provision of a range of support services and customer services as per the core Shared Managed Services contract and for the provision of Social Care Access & Telecare (£27.3m) and
- **Viridor Waste Management Ltd** - contractors managing Lakeside and Ardley EFW (£7.2m).

Note 6: Events after the Balance Sheet Date

The Statement of Accounts were authorised for issue by the Director of Resources on 11 September 2017. Events taking place after this date are not reflected in the financial statements or notes. Where events have taken place before this date, provided information about conditions existed at 31 March 2017, the figures in the financial statements and notes have been adjusted in all material respects to reflect the impact of this information.

There have been no material events after the reporting date to be disclosed in these financial statements.

Notes to the Accounts

Note 7: Adjustment between accounting basis and funding basis under regulations

This note details the adjustments that are made between the total comprehensive income and expenditure account, recognised by the Council in the year in accordance with proper accounting practice, and the resources that are specified by statutory provisions as being available to the Council to meet future capital and revenue expenditure.

2015/16	General Fund Balance	Capital Receipts Reserve	Capital Grants Reserve	Movement in Unusable Reserves
	£000s	£000s	£000s	£000s
Adjustments involving the Capital Adjustment Account				
<u>Reversal of items debited or credited to the Comprehensive Income and Expenditure Statement</u>				
Charges for depreciation and impairment of non current assets	(17,315)	-	-	17,315
Amortisation of intangible assets	(1,125)	-	-	1,125
Capital grants and contributions	43,535	-	-	(43,535)
Revenue expenditure funded from capital under statute	(32,503)	-	-	32,503
Amounts of non current assets written off on disposal or sale as part of the gain / loss on disposal to the Comprehensive Income and Expenditure Statement	(38,285)	-	-	38,285
<u>Insertion of items not debited or credited to the Comprehensive Income and Expenditure Statement</u>				
Statutory provision for the financing of capital investment	23,189	-	-	(23,189)
Capital expenditure charged against the General Fund balance	16,434	-	-	(16,434)
Use of Capital Reserves (Earmarked Reserves) to finance expenditure	20,095	-	-	(20,095)
Adjustments involving the Capital Grants Unapplied Account				
Capital grants and contributions unapplied credited to the Comprehensive Income and Expenditure Statement	66,149	-	(66,149)	-
Application of grants to capital financing transferred to the Capital Adjustment Account	-	-	77,455	(77,455)
Repayment of Grant	(43)	-	43	-
Adjustment involving the Capital Receipts Reserve				
Transfer of sale proceeds credited as part of the gain / loss on disposal to the Comprehensive Income and Expenditure Statement	9,102	(9,102)	-	-
Use of the Capital Receipts Reserve to finance new capital expenditure	-	5,461	-	(5,461)
Transfer of LEP Loan repayment	-	-	-	-
Adjustments involving the Deferred Capital Receipts Reserve				
Transfer of deferred sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	-	-	-	-
Transfer of deferred sale proceeds to the general fund in relation to Finance Leases	(94)	-	-	94

(Table continued next page)

Notes to the Accounts

2015/16	General Fund Balance	Capital Receipts Reserve	Capital Grants Reserve	Movement in Unusable Reserves
	£000s	£000s	£000s	£000s
Adjustments primarily involving the Financial Instruments				
Adjustment Account:				
Premiums incurred in the year and charged to the Comprehensive Income and Expenditure Statement	-	-	-	-
Proportion of premiums incurred in previous financial years to be charged against the General Fund Balance in accordance with statutory requirements	112	-	-	(112)
Adjustment for Equivalent Interest Rate on finance costs , in accordance with statutory requirements	(20)	-	-	20
Soft Loans	35	-	-	(35)
Adjustments involving the Pensions Reserve				
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income and Expenditure Statement	(117,101)	-	-	117,101
Employer's pensions contributions and direct payments to pensioners payable in the year	69,794	-	-	(69,794)
Adjustments involving the Collection Fund Adjustment Account				
Amount by which Council Tax and NNDR income credited to the Comprehensive Income and Expenditure Statement is different from Council Tax and NNDR income calculated for the year in accordance with statutory requirements	(1,230)	-	-	1,230
Adjustment involving the Accumulated Absences Account				
Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements	(1,368)	-	-	1,368
Total Adjustments	39,360	(3,641)	11,350	(47,069)

Notes to the Accounts

2016/17	General Fund Balance	Capital Receipts Reserve	Capital Grants Reserve	Movement in Unusable Reserves
	£000s	£000s	£000s	£000s
Adjustments involving the Capital Adjustment Account				
<u>Reversal of items debited or credited to the Comprehensive Income and Expenditure Statement</u>				
Charges for depreciation and impairment of non current assets	(72,927)	-	-	72,927
Amortisation of intangible assets	(715)	-	-	715
Capital grants and contributions	59,082	-	-	(59,082)
Revenue expenditure funded from capital under statute	(58,038)	-	-	58,038
Amounts of non current assets written off on disposal or sale as part of the gain / loss on disposal to the Comprehensive Income and Expenditure Statement	(215,832)	-	-	215,832
<u>Insertion of items not debited or credited to the Comprehensive Income and Expenditure Statement</u>				
Statutory provision for the financing of capital investment	22,792	-	-	(22,792)
Capital expenditure charged against the General Fund balance	21,319	-	-	(21,319)
Use of Capital Reserves (Earmarked Reserves) to finance expenditure	(65)	-	-	65
Adjustments involving the Capital Grants Unapplied Account				
Capital grants and contributions unapplied credited to the Comprehensive Income and Expenditure Statement	82,600	-	(82,600)	-
Application of grants to capital financing transferred to the Capital Adjustment Account	-	-	72,775	(72,775)
Repayment of Grant	(14)	-	14	-
Adjustment involving the Capital Receipts Reserve				
Transfer of sale proceeds credited as part of the gain / loss on disposal to the Comprehensive Income and Expenditure Statement	5,519	(5,519)	-	-
Use of the Capital Receipts Reserve to finance new capital expenditure	-	9,660	-	(9,660)
Transfer of LEP Loan repayment	-	(1,000)	-	1,000
Adjustments involving the Deferred Capital Receipts Reserve				
Transfer of deferred sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	-	-	-	-
Transfer of deferred sale proceeds to the general fund in relation to Finance Leases	(99)	-	-	99

(table continued on next page)

Notes to the Accounts

2016/17	General Fund Balance	Capital Receipts Reserve	Capital Grants Reserve	Movement in Unusable Reserves
	£000s	£000s	£000s	£000s
Adjustments primarily involving the Financial Instruments Adjustment Account:				
Premiums incurred in the year and charged to the Comprehensive Income and Expenditure Statement	-	-	-	-
Proportion of premiums incurred in previous financial years to be charged against the General Fund Balance in accordance with statutory requirements	112	-	-	(112)
Adjustment for Equivalent Interest Rate on finance costs, in accordance with statutory requirements	(11)	-	-	11
Soft Loans	(213)	-	-	213
Adjustments involving the Pensions Reserve				
Reversal of items relating to retirement benefits debited or credited to the Comprehensive Income and Expenditure Statement	(112,153)	-	-	112,153
Employer's pensions contributions and direct payments to pensioners payable in the year	69,898	-	-	(69,898)
Adjustments involving the Collection Fund Adjustment Account				
Amount by which Council Tax and NNDR income credited to the Comprehensive Income and Expenditure Statement is different from Council Tax and NNDR income calculated for the year in accordance with statutory requirements	3,319	-	-	(3,319)
Adjustment involving the Accumulated Absences Account				
Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements	(195)	-	-	195
Total Adjustments	(195,624)	3,141	(9,811)	202,293

Notes to the Accounts

Note 8: Transfers to / from earmarked reserves

This note sets out the amounts set aside from the General Fund balance in earmarked reserves to provide financing for future expenditure plans, and the amounts posted back from earmarked reserves to meet General Fund expenditure in 2016/17.

The following gives a short description of each reserve, with a summary table provided at the end of this note:

School Balances

- **School Balances** – underspends carried forward from schools delegated budgets.
- **Strategic Area Partnership** - to finance the provision of new learning opportunities to deliver the learner entitlement for 14 to 19 year olds (now included in schools budget shares).
- **Community Focused Extended School Activities** - balances carried forward by schools relating to community focused activities.
- **Schools Budget Central Expenditure** - previous underspend against the central expenditure budgets within the Schools Budget. This will be used to finance the Council's Schools Budget in future years, in line with the requirements of the Dedicated Schools Grant.
- **ESC Balances** – underspends carried forward from Education Support Centres delegated budgets.

Other Reserves

- **Academy Conversion Reserve** - to finance the planning and legal costs associated with Academy conversions as the number of schools converting escalates.
- **BSF PFI Reserve** – the excess of PFI credits over current expenditure levels carried forward to fund future obligations in respect of the Building Schools for the Future project.
- **Capital Financing Reserve** – created from revenue underspends, to be applied as Revenue Contributions to Capital Outlay to support future years' capital programmes.
- **Capital Grants Unapplied Interest Reserve** – to be used for the financing of the Capital Programme.
- **Capital Receipts Spend to Release Reserve** – to be applied as Revenue Contributions to Capital Outlay to support capital spend enabling achievement of capital receipts.
- **Commuted Maintenance** – sums secured through the development of legal agreements to fund maintenance of specialist assets such as bridges and soakaways.
- **Corporate Carry Forwards** – This relates to the carry forward of sums committed by members from their locality allocation up to 31st March 2017.
- **Corporate Managed Properties** – Monies carried forward to be used for maintenance on shared managed properties
- **County Council Elections** – to meet the cost of elections to be held in May 2017.
- **DCLG Planning Delivery Grant** – support for the preparation of the waste core strategy and waste procurement programme.
- **East Coast & Humberside Control Room Consortium** – Hertfordshire has taken over as the lead authority of the East Coast and Humberside Control Room Consortium from Humberside. The Consortium is comprised of 4 authorities (Hertfordshire, Humberside, Norfolk and Lincolnshire) and was set up to improve the resilience and efficiency of the control rooms of each authority. The consortium is funded by a

Notes to the Accounts

DCLG grant and Humberside have transferred the balance of the grant which will be held on a reserve to fund the Consortium going forward.

- **Economic Growth Fund** – Hertfordshire County Council has set aside 32% of its share of the Business Rates Pool gain (8% of the total Net Retained Levy) in an Economic Growth Fund, to be allocated to projects and initiatives that support economic development and the growth of the NNDR taxbase in Hertfordshire.
- **Education & Early Intervention Reserve** - to be used for education, support & intervention in Schools, Learning Centres and alternative education settings. Includes Substance Misuse grant funding that supports a multi-year programme.
- **Flood and Water Management** – Funds set aside to support the new sustainable urban drainage responsibility.
- **Hadham Towers Restoration** – to provide for essential restoration work to return the former Hadham Towers Waste Disposal site to its original use as agricultural land.
- **Harperbury Legal Costs** – to meet the expected legal costs that the County Council has been ordered to pay.
- **Health & Community Services Carryforwards** – carry forward reserve to be used for Local Welfare Provision and Health Funding.
- **Hertfordshire Safeguarding Adults Board** – partner contributions held to fund additional expenditure/meet any future shortfalls.
- **Herts Music Service - Music Donations** – a reserve created to ring-fence donations made by parents and members of the public for the provision of music items.
- **Innovation Fund (Children's Services)** – This reserve will be used in 2016/17 to fund the second year of the Family Safeguarding (Innovation Fund) Project.
- **Invest to Transform** – reserve set aside to support innovative projects across the Council that will underpin service transformation and deliver future efficiencies.
- **LAMS Reserve** - The Local Authority Mortgage Scheme (LAMS) reserve holds funds set aside to support the Council's participation in the LAMS scheme which facilitates mortgage lending to eligible Hertfordshire residents.
- **Local Enterprise Partnership (LEP) Capital Reserves** – These funds are set aside to support the Local Enterprise Partnership infrastructure initiative, providing funding for schemes to develop Hertfordshire's economy and infrastructure. The purpose of the reserve is to act as loan fund against infrastructure.
- **Local Enterprise Partnership (LEP) Revenue Reserves** – These funds have been set aside to generate economic activity by local enterprise partnerships. They also support the operating costs of the LEP.
- **Members Highway Locality Reserve** - funding for Member prioritised highway spending.
- **MMI Reserve** - a specific reserve set up in recognition of the increased risk relating to the Municipal Mutual Insurance contingent liability.
- **Nobel Lifecycle fund** – reserve set up to be used over the next 10 years to fund future obligations for lifecycle works as they become required.
- **Private Finance Initiative (PFI) Equalisation Reserve** – the reserve represents the excess of PFI credits over current expenditure levels carried forward to fund future obligations in respect of young persons' homes and family centres.

Notes to the Accounts

- **Proceeds of Crimes Act (POCA) Receipts** - Proceeds of Crimes Act held by the Council in respect of ongoing trading standards and Serious and Organised Crime Agency (SOCA) court cases, to be spent on Community Protection activities.
- **Public Health** – Carry forward reserve to support Public Health priorities and development.
- **Revenue Budget Support 2017/18** – To support the 2017/18 revenue budget.
- **RSS Implementation & Investment Study LPSA** - to provide the technical support to develop the community infrastructure levy in Hertfordshire; and to contribute to the development of a strategic spatial framework for the county, as agreed by Herts Infrastructure Planning Partnership (HIPP).
- **Safeguarding & Specialist Services** - to be used to finance safeguarding vulnerable children.
- **Salix** - to meet capital costs of energy conservation works; replenished by repayment of a proportion of ongoing savings.
- **Self-Insurance Reserve** - a reserve to cover for uninsured liabilities in respect of employer's liability, third party insurance and potential costs incurred as a result of storm damage.
- **SEND Reform Grant** – A reserve created from grant funding received to support the transition from statements of SEN to combined Education, Health & Care (EHC) Plans.
- **Shared Anti-Fraud Service (SAFS) Surplus** – surplus to be used to fund additional expenditure/meet any shortfall in future years.
- **Shared Internal Audit Service (SIAS) Surplus** – surplus to be used to fund additional expenditure/meet any shortfall in future years.
- **Statutory Planning Authority Inquiries** – reserve held to enable the Council to participate in major planning inquiries and also to fund our own Examinations e.g. Minerals Local Plan.
- **Technology Reserve** – carry forward reserve to fund Windows 7 roll-out in 2014/15, which was fully utilised during 2015/16.
- **Thriving Families Reserve** – relates to grant monies for Thriving Families, a multi-year programme which has recently been extended by central government.
- **Waste PFI Reserve** – set up to deal with a range of risks which could result from this complex PFI project.
- **Watford Music Service** – To cover the maintenance, upkeep and major repairs of the building, which is shared between HCC and the Watford Grammar School for Boys.
- **Week 53 Reserve** - to provide payment to contractor as per an agreed schedule. The annual schedule is payment for exactly 52 weeks over any given year. Every six or seventh year the schedule has to increase to 53 weeks.

Notes to the Accounts

Balance at 1 April 2015	Transfers out 2015/16	Transfers in 2015/16	Net Transfers during 2015/16	Balance at 31 March 2016		Capital (C) or Revenue (R)	Balance at 1 April 2016	Transfers out 2016/17	Transfers in 2016/17	Net Transfers during 2016/17	Balance at 31 March 2017
£000s	£000s	£000s	£000s	£000s			£000s	£000s	£000s	£000s	£000s
(53,456)	54,812	(62,319)	(7,507)	(60,963)	Schools Balances	R	(60,963)	64,272	(62,091)	2,181	(58,783)
(371)	74	-	74	(298)	Strategic Area Partnership	R	(298)	104	-	104	(194)
(773)	-	(284)	(284)	(1,058)	Community Focused Extended School Activities	R	(1,058)	212	-	212	(846)
(27,057)	10,292	(5,248)	5,044	(22,013)	Schools Budget Central Expenditure	R	(22,013)	10,814	(10,090)	724	(21,289)
(1,534)	1,534	(1,909)	(376)	(1,910)	ESC Balances	R	(1,910)	1,919	(1,740)	178	(1,731)
(83,192)	66,712	(69,761)	(3,049)	(86,241)	Balances held by schools under a scheme of delegation	-	(86,241)	77,320	(73,922)	3,399	(82,842)
-	-	(1,000)	(1,000)	(1,000)	Academy Conversion Reserve	R	(1,000)	-	-	-	(1,000)
(2,261)	-	(913)	(913)	(3,174)	BSF PFI Reserve	R	(3,174)	-	(942)	(942)	(4,116)
-	-	(3,174)	(3,174)	(3,174)	Capital Financing Reserve	C	(3,174)	3,424	(250)	3,174	-
(3,517)	3,517	-	3,517	-	Capital Grants Unapplied Interest Reserve	R	-	-	-	-	-
(9,633)	6,709	-	6,709	(2,923)	Capital Receipts Spend to Release Reserve	C	(2,923)	2,100	-	2,100	(823)
(1,967)	400	(97)	303	(1,664)	Commuted Maintenance	R	(1,664)	1,272	(125)	1,147	(516)
(222)	46	(294)	(248)	(470)	Corporate Carry Forwards	R	(470)	262	(883)	(621)	(1,091)
-	-	-	-	-	Corporate Managed Properties	R	-	-	(290)	(290)	(290)
(445)	-	(279)	(279)	(724)	County Council Elections	R	(724)	-	(290)	(290)	(1,015)
(109)	-	-	-	(109)	DCLG Planning delivery Grant	R	(109)	-	-	-	(109)
-	-	-	-	-	East Coast & Humberside Control Room Consortium	R	-	-	(2,896)	(2,896)	(2,896)
-	-	-	-	-	Economic Growth Fund	R	-	-	(190)	(190)	(190)
(242)	42	-	42	(200)	Education & Early Intervention Reserve	R	(200)	-	(90)	(90)	(290)
(210)	210	(160)	50	(160)	Flood and Water Mgmt	R	(160)	160	(159)	1	(159)
(156)	30	-	30	(126)	Hadham Towers Restoration	R	(126)	-	-	-	(126)
(150)	150	-	150	-	Harperbury Legal Costs	R	-	-	-	-	-
(4,480)	4,480	(1,993)	2,487	(1,993)	HCS Carryforwards	R	(1,993)	1,993	(472)	1,521	(472)
(28)	28	-	28	-	HCS Grant Carryforwards	R	-	-	-	-	-
-	-	(117)	(117)	(117)	Hertfordshire Safeguarding Adults Board	R	(117)	-	(45)	(45)	(162)
(264)	-	-	-	(264)	Herts Music Service - Music Donations	R	(264)	-	-	-	(264)

(table continued on next page)

Notes to the Accounts

Balance at 1 April 2015	Transfers out 2015/16	Transfers in 2015/16	Net Transfers during 2015/16	Balance at 31 March 2016		Capital (C) or Revenue (R)	Balance at 1 April 2016	Transfers out 2016/17	Transfers in 2016/17	Net Transfers during 2016/17	Balance at 31 March 2017
£000s	£000s	£000s	£000s	£000s			£000s	£000s	£000s	£000s	£000s
(25,357)	8,346	(5,083)	3,263	(22,094)	Invest to Transform	R	(22,094)	5,374	(4,350)	1,024	(21,070)
(1,601)	-	(1,600)	(1,600)	(3,201)	Innovation Fund (Children's Services)	R	(3,201)	2,100	(1,388)	712	(2,489)
(1,996)	66	(185)	(119)	(2,115)	LAMS reserve	R	(2,115)	65	(184)	(119)	(2,234)
(8,074)	10,668	(8,426)	2,242	(5,833)	Local Enterprise Partnership (LEP) Capital Reserves	C	(5,833)	6,609	(838)	5,771	(62)
(1,792)	1,099	(1,225)	(126)	(1,918)	Local Enterprise Partnership (LEP) Revenue Reserves	R	(1,918)	1,486	(6,493)	(5,007)	(6,925)
(843)	843	(563)	280	(563)	Members Highway Locality	R	(563)	563	(50)	513	(50)
(1,300)	484	-	484	(816)	MMI Reserve	R	(816)	-	(137)	(137)	(953)
(242)	-	(58)	(58)	(300)	Nobel Lifecycle Fund	R	(300)	-	(59)	(59)	(358)
(1,644)	-	(102)	(102)	(1,746)	PFI Equalisation Reserve	R	(1,746)	-	(8)	(8)	(1,754)
(121)	-	(196)	(196)	(317)	POCA Receipts	R	(317)	-	(12)	(12)	(329)
(4,995)	1,492	(197)	1,295	(3,700)	Public Health	R	(3,700)	1,030	(1,276)	(246)	(3,946)
-	-	(385)	(385)	(385)	Revenue Budget Support 2016/17	R	(385)	385	-	385	-
(161)	50	-	50	(111)	RSS Implementation & Investnt Study LPSA	R	(111)	-	-	-	(111)
(142)	82	(265)	(183)	(325)	Safeguarding & Specialist Services	R	(325)	265	(282)	(17)	(342)
(77)	340	(303)	37	(40)	Salix	R	(40)	287	(323)	(37)	(77)
(6,218)	728	-	728	(5,489)	Self Insurance	R	(5,489)	3,658	-	3,658	(1,832)
(969)	789	(659)	130	(839)	SEND Reform grant	R	(839)	1,097	(746)	351	(489)
-	-	(158)	(158)	(158)	Shared Anti Fraud Service (SAFS) Surplus	R	(158)	61	-	61	(97)
-	-	(82)	(82)	(82)	Shared Internal Audit Service Surplus	R	(82)	12	-	12	(70)
(387)	-	-	-	(387)	Statutory Planning Authority Inquiries	R	(387)	-	-	-	(387)
(200)	200	-	200	-	Technology Reserve	R	-	-	-	-	-
(784)	117	-	117	(667)	Thriving Families	R	(667)	121	(19)	102	(565)
(8,000)	-	-	-	(8,000)	Waste PFI reserve	C	(8,000)	-	-	-	(8,000)
(679)	-	(193)	(193)	(872)	Waste Week 53	R	(872)	-	(192)	(192)	(1,064)
(199)	-	(22)	(22)	(221)	Watford Music Service	R	(221)	-	-	-	(221)
(172,656)	(107,628)	97,490	(10,138)	(162,516)	Total		(162,516)	109,643	(96,912)	12,731	(149,786)

Notes to the Accounts

Note 9: Other Operating Expenditure

2015/16		2016/17
£000s		£000s
2,212	Levies	2,177
29,182	(Gains) / Losses on the disposal of non current assets	210,313
(4,107)	Operating expenditure and income not attributable to services	(4,574)
27,287	Total	207,917

The loss on the disposal of non-current assets in 2016/17 includes accounting for maintained schools converting to foundation or academy status. This has resulted in a transfer of assets by way of 125 year leases of land & property relating to the conversion of maintained schools (£205.4m).

The figure for operating income not attributable to services includes £4.5m of rental income to the Council relating to properties leased out as care homes. The comparative figure for 2015/16 was £4.0m.

Note 10: Financing and Investment Income and Expenditure

2015/16		2016/17
£000s		£000s
18,446	Interest payable and similar charges	17,919
36,119	Pensions interest cost and expected return on pensions assets	31,532
(2,948)	Interest receivable and similar income	(3,249)
(1,468)	Surplus or Deficit on Trading Operations	(1,417)
50,150	Total	44,785

Note 11: Taxation and Non Specific Grant Income

2015/16		2016/17
£000s		£000s
(491,855)	Council Tax income	(520,122)
(112,212)	Non domestic rates	(114,579)
(250,603)	Non-ringfenced government grants	(224,983)
(854,670)	Total	(859,685)

Notes to the Accounts

Note 12: Property, Plant & Equipment and Investment Properties

Property, Plant & Equipment – Movement on Balances

Movements in 2015/16	Land and Buildings £000s	Vehicles, Plant, Furniture and Equipment £000s	Infrastructure Assets £000s	Community Assets £000s	Surplus Assets £000s	Assets under Construction £000s	Total Property, Plant and Equipment £000s	PFI Assets Included in Property, Plant & Equipment £000s
<u>Cost or Valuation</u>								
At 1 April 2015	2,054,857	79,522	859,554	-	94,891	18,186	3,107,010	57,984
Additions	59,118	8,592	57,083	-	1,125	2,382	128,300	-
Donations	-	-	-	-	-	-	-	-
Revaluations Increases / (Decreases) recognised in the Revaluation Reserve	113,360	-	-	-	40,820	-	154,179	7,864
Revaluations Increases / (Decreases) recognised in the Surplus / Deficit on the Provision of Services	24,754	-	-	-	9,243	-	33,998	-
Derecognition - Disposals	(19,871)	(35,224)	-	-	(2,985)	-	(58,081)	-
Derecognition – Other	(743)	-	-	-	-	-	(743)	-
Assets reclassified (to) / from Held for Sale	-	-	-	-	(3,840)	-	(3,840)	-
Other movements in Cost or Valuation	23,067	-	-	-	(3,542)	(16,467)	3,058	-
At 31 March 2016	2,254,542	52,890	916,637	-	135,711	4,100	3,363,881	65,848
<u>Accumulated Depreciation and Impairment</u>								
At 1 April 2015	(19,805)	(41,177)	(224,743)	-	(635)	-	(286,360)	(2,590)
Depreciation Charge	(29,301)	(11,426)	(26,256)	-	(736)	-	(67,719)	(1,808)
Depreciation written out to the Revaluation Reserve	14,509	-	-	-	751	-	15,260	4,352
Depreciation written out to the Surplus / Deficit on the Provision of Service	15,979	-	-	-	424	-	16,403	-
Impairment losses / (reversals) recognised in the Revaluation Reserve	-	-	-	-	-	-	-	-
Impairment losses / (reversals) recognised in the Surplus / Deficit on the Provision of Services	-	-	-	-	-	-	-	-
Derecognition - Disposals	289	28,051	-	-	51	-	28,391	-
Derecognition – Other	-	-	-	-	-	-	-	-
Assets reclassified (to) / from Held for Sale	-	-	-	-	-	-	-	-
Other movements in Depreciation and Impairments	(2,949)	-	-	-	(109)	-	(3,058)	-
At 31 March 2016	(21,278)	(24,553)	(250,999)	-	(253)	-	(297,082)	(46)
<u>Net Book Value</u>								
At 31 March 2015	2,035,052	38,345	634,811	-	94,256	18,186	2,820,650	55,394
At 31 March 2016	2,233,264	28,337	665,638	-	135,458	4,100	3,066,798	65,802

Notes to the Accounts

Movements in 2016/17	Land and Buildings	Vehicles, Plant, Furniture and Equipment	Infrastructure Assets	Community Assets	Surplus Assets	Assets under Construction	Total Property, Plant and Equipment	PFI Assets Included in Property, Plant & Equipment
	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
<u>Cost or Valuation</u>								
At 1 April 2016	2,254,542	52,890	916,637	-	135,711	4,100	3,363,881	65,848
Additions	53,233	9,666	62,673	-	2,647	11,262	139,481	-
Donations	-	-	-	-	-	-	-	-
Revaluations Increases / (Decreases) recognised in the Revaluation Reserve	44,850	-	-	-	25,116	-	69,966	-
Revaluations Increases / (Decreases) recognised in the Surplus / Deficit on the Provision of Services	(15,893)	-	-	-	(1,283)	-	(17,176)	-
Derecognition - Disposals	(208,199)	(11,497)	-	-	(897)	-	(220,593)	-
Derecognition – Other	(1,066)	-	-	-	-	-	(1,066)	-
Assets reclassified (to) / from Held for Sale	(60)	-	-	-	(36,364)	-	(36,424)	-
Other movements in Cost or Valuation	(1,154)	921	-	-	2,073	(1,839)	-	-
At 31 March 2017	2,126,253	51,979	979,310	-	127,004	13,523	3,298,069	65,848
<u>Accumulated Depreciation and Impairment</u>								
At 1 April 2016	(21,278)	(24,553)	(250,999)	-	(253)	-	(297,082)	(46)
Depreciation Charge	(30,966)	(12,055)	(26,540)	-	(549)	-	(70,110)	(2,329)
Depreciation written out to the Revaluation Reserve	11,658	-	-	-	273	-	11,931	-
Depreciation written out to the Surplus / Deficit on the Provision of Service	14,200	-	-	-	186	-	14,386	-
Impairment losses / (reversals) recognised in the Revaluation Reserve	-	-	-	-	-	-	-	-
Impairment losses / (reversals) recognised in the Surplus / Deficit on the Provision of Services	-	-	-	-	-	-	-	-
Derecognition - Disposals	1	10,258	-	-	7	-	10,265	-
Derecognition – Other	-	-	-	-	-	-	-	-
Assets reclassified (to) / from Held for Sale	-	-	-	-	-	-	-	-
Other movements in Depreciation and Impairments	(1)	-	-	-	1	-	-	-
At 31 March 2017	(26,385)	(26,351)	(277,539)	-	(334)	-	(330,609)	(2,375)
<u>Net Book Value</u>								
At 31 March 2016	2,233,264	28,337	665,638	-	135,458	4,100	3,066,799	65,802
At 31 March 2017	2,099,868	25,628	701,771	-	126,670	13,523	2,967,460	63,473

Notes to the Accounts

Capital Commitments

The value of material contracts to which the Council is committed to as at the 31st March 2017 is estimated at £22.877m (£23.271m in 2015/16). For the purposes of this note a commitment is considered material if it exceeds a value of £500,000.

Description	£000s
Schools - Secondary Development Agreements	18,049
Schools - other improvement works	4,828
Total	22,877

During 2015/16, the Council transferred to London Underground Limited (LUL) the County Council's responsibility for the delivery of the Croyley Rail Link. In line with the requirements set out in the Department for Transport Grant funding letter, HCC is acting on behalf of the local consortium funding partners (Herts LEP and Watford Borough Council). For this reason the Funding Agreement is between LUL and the County Council only. The funding agreement requires the consortium to make funding available in future years to LUL of £73.17m. Of this, £26.37m is required to be funded by HCC by using borrowing and S106 contributions received by the council.

Revaluations

The Council carries out a rolling programme that ensures that all Property, Plant and Equipment required to be measured at fair value is revalued at least every five years. The valuations were carried out by an external valuer, Roger Firth, a Fellow of the Royal Institution of Chartered Surveyors (FRICS), in his capacity as an Associate Director of Lambert Smith Hampton, and Philip Brawn (FRICS) also of Lambert Smith Hampton. Valuations of land and buildings were carried out in accordance with the methodologies and bases for estimation set out in the statements of Asset Valuation Practice and Guidance Notes of the Royal Institution of Chartered Surveyors.

Assets are then carried in the balance sheet using the following measurement basis:

Type of Asset	Basis of Valuation
Infrastructure Community Assets Assets Under Construction	Depreciated historical cost
Other Land & Buildings	Current value based on existing use value (EUV). Depreciated replacement cost (DRC) if EUV cannot be determined
Vehicles, Plant, Equipment and Furniture	Depreciated historical cost as a proxy for fair value, where assets have short useful lives
Surplus Assets	Fair value based on highest and best use value
Investment Property Assets Held For Sale	Market value

Notes to the Accounts

There have been no significant assumptions applied in estimating the fair values, which are:

5 year revaluation table

	Land and Buildings £000s	Vehicles, Plant, Furniture and Equipment £000s	Infrastructure Assets £000s	Community Assets £000s	Surplus Assets £000s	Assets under Construction £000s	Total Property, Plant and Equipment £000s	PFI Assets Included in Property, Plant and Equipment £000s
<u>Valued at Historic Cost</u>	-	25,626	701,771	-	-	13,523	740,920	2,604
<u>Valued at Current Value in:</u>								
2012/13	355	-	-	-	-	-	355	-
2013/14	20,724	-	-	-	68	-	20,791	-
2014/15	461,130	-	-	-	9,054	-	470,184	14,145
2015/16	861,066	-	-	-	57,025	-	918,091	46,723
2016/17	756,596	-	-	-	60,523	-	817,118	-
Grand Total	2,099,870	25,626	701,771	-	126,670	13,523	2,967,460	63,473

Disposals

Disposals include assets transferred to schools that have converted to academy status, where a 125 year lease is granted.

Investment Properties

There are currently no assets held as Investment Properties by the Council.

Surplus Assets

Information about the fair values of the surplus assets as at 31st March 2017 is as follows:

31 March 2017			
Level 1	Level 2	Level 3	Fair Value
Quoted Prices in active market for identical assets	Observable inputs for the asset	Unobservable inputs for the asset	
£000s	£000s	£000s	£000s
-	-	126,670	126,670
-	-	126,670	126,670

Notes to the Accounts

Note 13: Heritage Assets

Heritage Assets have been included in the Council's balance sheet since 1 April 2010, when they were valued for the separate asset types. It was not practicable at this time to determine the history of purchases, donations, impairments and disposals. During 2016/17, an exercise was undertaken by the Council's valuers which resulted in a revaluation gain of £5.55m recognised in year.

Asset values are as shown in the summary of transactions below.

	Paintings £'000s	Artefacts £'000s	Sculptures £'000s	Total Assets £'000s
Cost or valuation				
1 April 2015	1,879	87	25,522	27,488
Additions	-	-	-	-
Disposals	-	-	-	-
Revaluations	-	-	-	-
Impairments	-	-	-	-
31 March 2016	1,879	87	25,522	27,488
Cost or valuation				
1 April 2016	1,879	87	25,522	27,488
Additions	-	-	-	-
Disposals	-	-	-	-
Revaluations	-	-	5,550	5,550
Impairments	-	-	-	-
31 March 2017	1,879	87	31,072	33,038

Paintings

The Council's external valuer for its art work, Townley Valuation Services (TVS), carried out a full valuation of the collection of paintings as at 31 March 2012, and has confirmed that there has been no material change in market values since. The valuations were based on TVS inspecting all our documented records and our photographic archive, and undertaking desk based research by art experts in TVS that has included visits to museums and inspecting a number of pieces by visiting the location where they are displayed or stored.

During the year none of the paintings was deemed to have suffered major damage requiring write down to be charged to the Comprehensive Income and Expenditure Statement.

Art Collection

The collection consists of nearly 1,700 paintings, posters and sketches which are displayed in County Hall, other Council properties, libraries, schools, development centres, elderly persons homes and on loan to museums. Key paintings within this art collection are: -

- Philip Mercier, Portrait of Frederick Lewis, Prince of Wales valued at £100,000;
- Philip Mercier, Portrait of Princess Caroline valued at £80,000;
- Philip Mercier, Portrait of Princess Amelia, Daughter of King George II and Queen Caroline valued at £80,000;
- Philip Mercier, Portrait of Princess Anne, Daughter of King George II and Queen Caroline valued at £80,000;
- Ceri Richards, Matisse valued at £60,000;
- Anne Redpath, The Blue Plate valued at £50,000;
- Circle of Jean Baptiste van Loo, Portrait of Queen Caroline valued at £40,000;

Notes to the Accounts

- Charles Jervas, Portrait of King George II, standing full length valued at £40,000;
- Sir Thomas Lawrence, Portrait of William Plummer valued at £35,000;
- John Tunnard, Brandis valued at £35,000;
- Frances Hodgkins, Still Life with Vase and Eggs valued at £32,000.

Sculptures

The Council's collection of sculptures is reported in the Balance Sheet at insurance valuation which is based on market values. These sculptures will be revalued as part of the authority's five year revaluation programme and be subject to an annual existence check on a sample basis. The Council's external valuer for its art work Townley Valuation Services (TVS) carried out a full valuation of the collection of sculptures as at 31 March 2013 based on TVS inspecting all our documented records and our photographic archive, undertaking desk based research by art experts in TVS that has included visits to museums and inspecting a number of pieces by visiting the location where they are displayed or stored.

The highest value items are reviewed annually and TVS have advised that as at 31st March 2017 insurance valuations should be increased by £5.55m, as below:

- Henry Moore, Family Group – valuation £25m (increase of £5m);
- The stone figures of Queen Eleanor from Waltham Cross (on loan) - £4m;
- Barbara Hepworth, Eocene: Mother & Child - £1.5m (increase of £0.5m);
- Barbara Hepworth, Turning Forms - £0.35m (increase of £0.005m)

Artefacts

This contains the civic regalia including a forty inch sterling silver chain, pendants and badges associated with the position of the Chairman and Vice-Chairman, an old school door and frame and a Flemish Landscape Tapestry, probably Oudenaard, circa 1670-1690.

Hertfordshire Archives and Local Studies (HALS)

The Hertfordshire Archives and Local Studies (HALS) consist of the Council's Record Office documents and are included as part of the Council's library assets. Whilst these may be of interest to an historian they hold no determinable value and accordingly are not reported in the balance sheet.

Preservation and Management

The Council has not undertaken any major repairs or restoration of any of its heritage assets in 2016/17. The cost of any such repairs and restoration if incurred would be charged to the Comprehensive Income and Expenditure Statement.

The Council employs a fully qualified archive conservator for any repairs needed at HALS. Schedules of work needed are kept and are undertaken on a rolling programme. Sometimes grant funding can be acquired to help with a major conservation project e.g. from the National Manuscripts Conservation Trust. The Council employs an administrator in the Library service, who manages all issues of repairs and maintenance. These are based on an annual cycle of inspection and feedback from schools and apply to that part of the collection that is loaned to schools. The remaining collection is managed by Property, who administers a limited range of repairs and maintenance, related to investment projects or requests for intervention for support for maintenance from schools.

The County Archivist manages the archive collections held at HALS. There are various policies in existence for the management of certain types of records e.g. the County Council's archives are governed by the Council's Records Management Policy (Aug 2009 held on Compass) and the Retention Guidelines (also on Compass).

The schools loan collection is managed by the Library service with active engagements with schools. The remaining elements in the collection are managed by Property.

Notes to the Accounts

Acquisitions are rare and primarily made by donation. However, on rare occasions when a particularly important asset is available for purchase, the Council will undertake the purchase provided that it meets the objectives of the Council in terms of its collection of heritage assets. HALS has a formal Acquisitions Policy and additions to the other collections have only been made as part of a re-fit of head office accommodation at Stevenage. The additional pieces were approved at member level and were newly commissioned pieces from a local artist.

Assets are collated, preserved and managed in accordance with the aforementioned guidelines. The register for each collection records the nature, provenance, condition and current location of each asset.

Each individual collection at HALS has a unique Accession number which is recorded in a manual register. During 2013/14 a project was completed to transfer this information to computer using archive software (CALM), and new accessions are routinely added to this database. The other collections' registers have been made available previously and validated as part of the recent revaluation programme.

Disposals of heritage assets are not anticipated but if deemed desirable will require member approval supported by guidance from officers who hold accountability for the collections. In order to dispose of any archive held at HALS permission would have to be sought from the individual owner of the collection. Many collections owned by the Council are inalienable as grant funding was awarded in order to purchase them, making their disposal very unlikely.

Note 14: Intangible Assets

The Council accounts for its software as intangible assets, to the extent that the software is not an integral part of a particular IT system and accounted for as part of the hardware item of Property, Plant and Equipment. All software is given a finite useful life, based on assessments of the period that the software is expected to be of use to the Council. Major systems such as SAP and the Integrated Education System are normally assessed at 10 years life while PC- based software is typically assessed at 5 years. These software and web intangible assets are carried at historical cost as a proxy for current replacement costs, and are amortised on a straight-line basis. Centrally charged amortisation is absorbed as overheads across all service headings if deemed material.

The movement of intangible asset balances during the year is as follows:

2015/16				2016/17			
Software & Licences	Portal & Web Design	Total		Software & Licences	Portal & Web Design	Total	
<i>Balance at start of year</i>							
10,766	63	10,828	- Gross carrying amount	6,211	63	6,274	
(6,191)	(25)	(6,217)	- Accumulated amortisation	(2,306)	(38)	(2,343)	
4,574	37	4,611	Net carrying amount at start of year	3,905	25	3,930	
<i>Changes in year</i>							
444	-	444	Purchases	334	-	334	
(1,113)	(13)	(1,125)	Amortisation for the period	(703)	(13)	(716)	
-	-	-	Other changes	-	-	-	
3,905	25	3,930	Net carrying amount at end of year	3,537	13	3,550	
<i>Comprising:</i>							
6,211	63	6,274	- Gross carrying amount	6,513	63	6,575	
(2,306)	(38)	(2,343)	- Accumulated amortisation	(2,976)	(50)	(3,026)	
3,905	25	3,930	Net carrying amount at end of year	3,537	13	3,550	

Notes to the Accounts

Note 15: Capital Expenditure and Capital Financing

The total amount of capital expenditure incurred in the year is shown in the table below (including the value of assets acquired under finance leases and PFI/PPP contracts), together with the resources that have been used to finance it. Where capital expenditure is to be financed in future years by charges to revenue as assets are used by the Council, the expenditure results in an increase in the Capital Financing Requirement (CFR), a measure of the capital expenditure incurred historically by the Council that has yet to be financed. The CFR is analysed in the second part of this note.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	541,421		518,299
	Opening Capital Financing Requirement		
	<u>Capital investment</u>		
128,300	Property, Plant and Equipment	139,481	
-	Investment Properties	-	
-	Loans for another body's capital expenditure	416	
300	Investments treated as capital	-	
444	Intangible Assets	334	
34,003	Revenue Expenditure Funded from Capital under Statute	58,038	
	163,047		198,270
	<u>Sources of finance</u>		
(5,461)	Capital receipts	(9,660)	
(20,095)	Capital Reserves	65	
(120,990)	Government grants and other contributions	(131,857)	
-	Sums set aside from revenue:	-	
(23,189)	Minimum Revenue Provisions	(22,792)	
(16,434)	Direct revenue contributions	(21,319)	
	(186,169)		(185,562)
	<u>518,299</u>		<u>531,007</u>
	Closing Capital Financing Requirement		
	<u>Explanation of movements in year:</u>		
67	Increase in the underlying need to borrow (supported by government financial assistance)	35,499	
(23,189)	Decrease in the underlying need to borrow	(22,792)	
-	Assets acquired under finance leases	-	
-	Assets acquired under PFI/PPP contracts	-	
	(23,122)		12,708
	Increase/(decrease) in Capital Financing Requirement		

Notes to the Accounts

Note 16: Leases

Council as Lessee

Finance Leases

The Council has acquired a number of vehicles and non-property assets under finance leases.

The assets acquired under these leases are carried as Property, Plant and Equipment in the Balance Sheet at the following net amounts:

31 March 2016		31 March 2017
£000s		£000s
31,587	Other Land and Buildings	33,699
56	Vehicles, Plant, Furniture and Equipment	28
31,643	Total	33,727

The Council is committed to making the minimum payments under these leases comprising settlement of the long-term liability for the interest in the property acquired by the Council and finance costs that will be payable by the Council in future years while the liability remains outstanding. The minimum lease payments are made up of the following amounts:

31 March 2016		31 March 2017
£000s		£000s
	Finance lease liabilities (Net Present Value of minimum lease payments):	
31	– current	33
68	– non-current	35
-		-
11	Finance costs payable in future years	5
109	Minimum Lease Payments	73

The minimum lease payments will be payable over the following periods:

31 March 2016		31 March 2017	
Finance Lease Liabilities	Minimum Lease Payments	Finance Lease Liabilities	Minimum Lease Payments
£000s	£000s	£000s	£000s
31	36	33	36
68	73	35	36
-	-	-	-
99	109	68	73

Notes to the Accounts

Operating Leases

The Council has a number of arrangements classified as operating leases, consisting of Land & Buildings and Vehicles. The future minimum lease payments due under non-cancellable leases in future years are:

31 March 2016		31 March 2017
£000s		£000s
3,536	Not later than one year	3,522
11,593	Later than one year and not later than five years	10,038
21,209	Later than five years	19,966
36,338	Minimum lease payments	33,525

The expenditure charged to the Comprehensive Income and Expenditure Statement during the year in relation to these leases was:

31 March 2016		31 March 2017
£000s		£000s
3,494	Land & Buildings	3,305
565	Vehicles	338
4,059	Total	3,643

Council as Lessor

Finance Leases

The Council has leased out a number of Land & Buildings assets under finance leases. These assets are derecognised from the Council's Balance Sheet.

The Council has a gross investment in the lease, made up of the minimum lease payments expected to be received over the remaining term and the residual value anticipated for the property when the lease comes to an end. The minimum lease payments comprise settlement of the long-term debtor for the interest in the property acquired by the lessee and finance income that will be earned by the Council in future years whilst the debtor remains outstanding. The gross investment is made up of the following amounts:

31 March 2016		31 March 2017
£000s		£000s
	Finance lease liabilities (Net Present Value of minimum lease payments):	
99	– current	105
3,185	– non-current	3,081
9,229	Unearned finance income	8,634
2,359	Unguaranteed residual interest of property	2,359
14,873	Gross investment in the lease	14,178

The minimum lease payments will be payable to the Council over the following periods:

Notes to the Accounts

31 March 2016			31 March 2017	
Gross investment in the lease	Minimum Lease Payments		Gross investment in the lease	Minimum Lease Payments
£000s	£000s		£000s	£000s
695	695	Not later than one year	695	695
2,779	2,779	Later than one year and not later than five years	2,779	2,779
11,399	9,040	Later than five years	10,705	8,345
14,873	12,515	Total	14,178	11,819

Operating Leases

The Council has a number of arrangements classified as operating leases consisting of Land & Buildings. These are arrangements where Council-owned properties are leased to other organisations for a range of purposes. These include leases of land for electricity substations or communications infrastructure, leases to other public or voluntary sector organisations for use in delivery of their services or leases to private sector individuals or organisations where the land is surplus to the Council's operating requirements. The future minimum lease payments receivable under non-cancellable leases in future years are:

31 March 2016		31 March 2017
£000s		£000s
6,499	Not later than one year	6,804
21,184	Later than one year and not later than five years	20,627
101,690	Later than five years	98,765
129,373	Total	126,196

The income credited to the Comprehensive Income and Expenditure Statement during the year in relation to these leases was:

2015/16		2016/17
£000s		£000s
6,472	Land & Buildings	7,221
-	Vehicles	-
6,472	Total	7,221

Notes to the Accounts

Note 17: Private Finance Initiatives (PFI) and Similar Contracts

The Code of Practice 2016/17 requires that PFI schemes should be accounted for on the basis of IFRIC 12 "Service Concessions". To be within the scope of IFRIC 12, the PFI scheme must contractually oblige the private sector operator to deliver, on behalf of the Council, public services related to infrastructure. In addition, IFRIC 12 requires the Council to:

- Control or regulate what services the operator must provide with the infrastructure, to whom it must provide them and at what price; and to
- Control any significant residual interest, through beneficial entitlement or otherwise, in the infrastructure at the end of the term of the scheme.

Children's Services

The council entered into a PFI scheme in June 2007 for the design, finance and maintenance of seven new children's homes, a family assessment centre, a disability resource centre, a children's centre and the refurbishment of five family support centres, through a private sector operator, with a facility for 25 years. The private sector operator is Young Herts, a subsidiary of UMG, and Unitary Charge payments are made monthly on invoice. The PFI scheme involves rebuilding/refurbishing existing council buildings and the operation of those centres. The units became operational at various times from 2007/08 to 2009/10. The scheme is due to end on 31 March 2033, at which stage all the assets will revert to the council. The net book value of these assets (land & buildings) following revaluation in 2014/15 was £14.743m.

The Council's PFI obligation for the capital (finance lease) element is:

31 March 2016				31 March 2017			
Capital	Interest	Service		Capital	Interest	Service	
£000s	£000s	£000s		£000s	£000s	£000s	
586	1,072	1,236	Not later than one year	636	1,032	1,265	
2,838	3,853	5,243	Later than one year and not later than five years	3,024	3,660	5,439	
4,649	3,606	7,691	Later than five years and not later than ten years	4,816	3,292	8,218	
5,248	1,957	10,888	Later than ten years and not later than fifteen years	5,632	1,600	11,197	
2,864	244	4,363	Later than fifteen years and not later than twenty years	1,491	75	2,199	
16,185	10,731	29,421	Total	15,599	9,660	28,317	

The PFI assets are recognised as Property Plant and Equipment when they come into use. The assets are measured initially at fair value in accordance with the principles of IFRIC 12. Subsequently, the assets are measured at fair value which is kept up to date in accordance with the Council's approach for each relevant class of asset.

The private sector operator is paid for its services over the period of the scheme by means of an annual unitary charge which is allocated between capital and service elements. The service element includes a full facilities management service, caretaking services, cleaning and utility (gas, electricity and water) costs.

The Council's key risk in connection with this PFI contract is that the SPV (Special Purpose Vehicle) operator, Young Herts, ceases to trade. If this occurs the finance providers, Sumitomo Mitsui Banking Corporation (SMBC) would step in and replace them with a new operator. This would create some short term operational difficulties.

Although the payments made to the contractor are described as unitary payments, they have been calculated to compensate the contractor for the fair value of the services they provide, the capital expenditure incurred and interest payable whilst the capital expenditure remains to be reimbursed.

Notes to the Accounts

The outstanding liabilities to be paid to the contractors for capital expenditure incurred are as follows:

2015/16		2016/17
£000s		£000s
16,750	Balance outstanding at start of year	16,185
(565)	Payments during the year	(586)
-	Capital expenditure incurred during the year	-
-	Other movements	-
16,185	Balance outstanding at end of year	15,599

Building Schools for the Future

This project reached Financial Close in January 2011 on a limited project which included Marriotts & Lonsdale Schools, with Nobel School being a design & build project financed by the authority. The PFI funded schools became operational on 7 January 2013, and unitary charge were payable to the operator (Balfour Beatty Education) from this date. The scheme is due to end on 31 August 2037 at which stage all assets will revert to the Council. The value of the Marriotts and Lonsdale Schools following revaluation in 2015/16 was £51.109m.

The Council's PFI obligation for the capital (finance lease) element is:

31 March 2016				31 March 2017		
Capital	Interest	Service		Capital	Interest	Service
£000s	£000s	£000s		£000s	£000s	£000s
1,053	3,830	1,750	Not later than one year	827	3,737	2,128
4,151	14,411	8,574	Later than one year and not later than five years	4,544	14,015	8,703
6,579	15,562	13,379	Later than five years and not later than ten years	7,209	14,935	13,536
9,759	11,822	15,993	Later than ten years and not later than fifteen years	9,969	10,908	17,271
13,918	6,626	19,761	Later than fifteen years and not later than twenty years	15,797	5,287	19,122
5,930	555	4,883	Later than twenty years and not later than twenty five years	1,991	93	1,138
41,390	52,805	64,340	Total	40,338	48,975	61,898

The schools were initially recognised in the balance sheet at cost, and are subsequently measured at fair value, which will be kept up to date in accordance with the Council's approach for the relevant class of asset.

The outstanding liabilities to be paid to the contractors for capital expenditure incurred are as follows:

2015/16		2016/17
£000s		£000s
42,218	Balance outstanding at start of year	41,388
(829)	Payments during the year	(1,054)
-	Other movements	-
41,388	Balance outstanding at end of year	40,335

Notes to the Accounts

Note 18: Debtors

The following amounts were owed to the Council by third parties at financial year end. Long term debtors include £10m advanced under the Local Authority Mortgage Scheme.

Short-Term:

31 March 2016 £000s		31 March 2017 £000s
25,734	Central government bodies	38,898
53,206	Other local authorities	57,679
398	NHS bodies	470
-	Public corporations and trading funds	-
51,833	Other entities and individuals	49,483
(22,040)	Provisions for doubtful debts	(22,462)
109,132	Total	124,068

Long-Term:

31 March 2016 £000s		31 March 2017 £000s
-	Central government bodies	-
15,306	Other local authorities	14,971
-	NHS bodies	-
-	Public corporations and trading funds	-
20,327	Other entities and individuals	19,857
-	Provisions for doubtful debts	-
35,633	Total	34,828

Analysis of provisions for doubtful debts:

2015/16 £000s		2016/17 £000s
	<u>Short Term:</u>	
(20,129)	Balance at start of the year	(22,040)
(1,911)	Change in general provision	(422)
(22,040)	Balance at end of Year	(22,462)
	<u>Long Term:</u>	
-	Balance at start of the year	-
-	Change in general provision	-
-	Balance at end of Year	-
(22,040)	Total	(22,462)

Notes to the Accounts

Note 19: Cash and Cash Equivalents

The balance of Cash and Cash Equivalents is made up of the following elements:

31 March 2016		31 March 2017	
£000s		£000s	
71,706	Cash held by the Council with bank	70,496	
(6,443)	Bank current account balance / (overdraft)	(7,192)	
30,743	Short-term deposits	36,977	
96,005	Total	100,281	

The bank position is managed on a daily basis as part of the Treasury Management function, and all account balances are pooled, with any overdrawn accounts offset by cash balances on other accounts within the pooled arrangements. Short-term deposits have been classified as Cash & Cash Equivalents if the deposits have a maturity of less than 24 hours at the date of inception.

Note 20: Assets held for Sale

2015/16			2016/17		
Non-Current	Current		Non-Current	Current	
£000s	£000s		£000s	£000s	
-	5,886	Balance outstanding at start of year	-	1,939	
		<i>Assets newly classified as held for sale:</i>			
-	3,840	- Property, Plant and Equipment	-	36,424	
-	-	- Intangible Assets	-	-	
-	-	- Other assets / liabilities in disposal groups	-	-	
-	-	Revaluation losses	-	(26)	
-	65	Revaluation gains	-	-	
-	-	Impairment losses	-	-	
		<i>Assets declassified as held for sale:</i>			
-	-	- Property, Plant and Equipment	-	-	
-	-	- Intangible Assets	-	-	
-	-	- Other assets / liabilities in disposal groups	-	-	
-	(7,852)	Assets sold	-	(4,439)	
-	-	Transfers from non current to current	-	-	
-	-	Other movements	-	-	
-	1,939	Balance outstanding at end of year	-	33,897	

Notes to the Accounts

Note 21: Creditors

The following amounts were owed by the Council to third parties at financial year end:

Short-Term:

31 March 2016		31 March 2017
£000s		£000s
(19,606)	Central government bodies	(21,699)
(20,351)	Other local authorities	(25,795)
(3,612)	NHS bodies	(2,571)
-	Public corporations and trading funds	(12)
(102,667)	Other entities and individuals	(103,115)
(146,237)	Total	(153,192)

Long-Term:

31 March 2016		31 March 2017
£000s		£000s
(179)	Central government bodies	(270)
(626)	Other local authorities	(540)
-	NHS bodies	-
-	Public corporations and trading funds	-
(456)	Other entities and individuals	(211)
(1,262)	Total	(1,021)

Note 22: Provisions

The following provisions have been set aside in the 2016/17 accounts to meet future expenditure where liabilities are known or expected.

	Balance at 1 April 2016	Additional provisions made in 2016/17	Amounts used in 2016/17	Unused amounts reversed in 2016/17	Unwinding of discounting in 2016/17	Balance at 31 March 2017
	£000s	£000s	£000s	£000s	£000s	£000s
Insurance Provision	(11,873)	(7,871)	5,443	-	-	(14,301)
Teachers Pension Provision	(365)	(8)	176	-	-	(197)
Variable Hours Holiday Pay	-	-	-	-	-	-
NNDR Appeals Provision	(7,705)	(147)	2,067	-	-	(5,785)
Municipal Mutual Insurance Provision	(484)	-	484	-	-	-
Other Liabilities	(215)	-	-	8	-	(208)
Total	(20,642)	(8,025)	8,170	8	-	(20,490)

Notes to the Accounts

Expected outflow of economic benefits:

	Not later than one year	Later than one year and not later than five years	Later than five years	Total Provisions
	£000s	£000s	£000s	£000s
Insurance Provision	(8,896)	(5,405)	-	(14,301)
Teachers Pension Provision	(197)	-	-	(197)
Variable Hours Holiday Pay	-	-	-	-
NNDR Appeals Provision	(5,785)	-	-	(5,785)
Municipal Mutual Insurance Provision	-	-	-	-
Other Liabilities	(8)	(30)	(170)	(208)
Total	(14,886)	(5,435)	(170)	(20,490)

Insurance Provisions

Insurance provisions have been set aside to meet known claims for which it is anticipated the Council may be liable. The Council operates insurance provisions and reserves to meet self-insured liabilities in respect of fire damage, employers and third party liability and storm damage.

Teachers' Pension Provision

During 2016/17, the Teachers Pensions Agency carried out a data cleanse exercise, which involved administering authorities checking all active employee records, to ensure they are correctly enrolled in the scheme. This highlighted discrepancies and a provision is held to recognise the potential cost to the authority.

The provision is set aside for teachers not employed by schools, for whom pension contribution payments have not been made and records with the Teacher's Pensions Agency indicate these employees have opted into the scheme. Further investigations may reveal these employees have opted-out of the scheme, but HCC would be required to pay a back-dated contribution if this was not the case.

NNDR Appeals

HCC as precepting authority discloses its share of the provision calculated by billing authorities (districts) for the estimated costs of backdated appeals on National Non Domestic Rating (NNDR) values in the ratings list. These calculations are based on the lists of outstanding appeals with the Valuation Office as at 31 March 2017. Billing authorities have used local experience of the % success of appeals, adjusted where relevant for the likely outcome on the largest valuations.

Municipal Mutual Insurance Provision

In common with most other local authorities, until 30 September 1992 the Council insured with the Municipal Mutual Insurance (MMI) Company. Following MMI's insolvency a Scheme of Arrangement was put in place, pursuant to section 425 of the Companies Act 1985, now section 899 of the Companies Act 2006. The Scheme is managed by the Scheme Administrator and overseen by the Creditors' Committee as well as MMI's regulator appointed by the Financial Conduct Authority. The Scheme of Arrangement monitors MMI's solvency and provides for a levy to be imposed on all the Scheme Creditors in the event funds are required to pay for outstanding claims.

On 13 November 2012, the Scheme was triggered by the Directors of MMI as they could no longer foresee a solvent run-off for the payment of outstanding claims. This resulted in the imposition of a levy on all Scheme Creditors that have had claims paid since inception of the Scheme of Arrangement. This first levy of 15% amounting to £705,000 was issued on 1 January 2014 based on claims valued at £4.7m (less £50,000 retention). In recognition of a contingent liability for any future claims a reserve of £0.953m has been maintained to cover further levy payments required. There has been and still remains uncertainty about the total level of a levy, with the reserve holding sufficient to cover the worst case scenario.

Notes to the Accounts

In March 2016 a further interim levy was agreed to take the overall levy to 25% based on current estimated liabilities of MMI relating to HCC. The payment was due by the 12th May 2016, and was net of the interim levy of 15%. Due to the increased certainty of this element, a provision for the amount due of £484,002 was created in 2015/16, funded by a drawdown on the MMI reserve held to cover the contingent liability. The provision was fully used in 2016/17 and no further levy has been imposed. A contingency liability for further levy payments remains in plan, and a reserve continues to be held to cover this.

Other Provisions

HCC has been required to set aside funds to make certain pension payments following a decision by the Pension's Ombudsman. The value of this provision will be assessed on an ongoing basis as part of the triennial valuation of pension liabilities. The outflow of funds represents pension payments made.

Note 23: Usable Reserves

The following balances were held in usable reserves at year end:

31 March 2016		31 March 2017
£000s		£000s
(162,517)	Earmarked Reserves (see note 8)	(149,785)
(3,641)	Capital Receipts Reserve	(500)
(62,364)	Capital Grants Unapplied	(72,174)
(32,112)	General Fund	(31,809)
(260,634)	Total	(254,268)

Capital Receipts Reserve

The Capital Receipts Reserve represents the capital receipts available to either repay external debt or finance capital expenditure.

2015/16		2016/17	
£000s	£000s	£000s	£000s
-	Balance at 1 April		(3,641)
(9,102)	Transfer of sale proceeds credited as part of the gain / loss on disposal to the Comprehensive Income and Expenditure Statement	(5,519)	
5,461	Use of the Capital Receipts Reserve to finance new capital expenditure	9,660	
-	Transfer of LEP Loan repayment	(1,000)	
	(3,641)		3,141
	(3,641) Balance at 31 March		(500)

Notes to the Accounts

Capital Grants Unapplied

Capital Grants Unapplied is the balance of grants and other contributions received but not yet applied to capital expenditure where there is no requirement to repay if conditions attached to the funding are not met. Where grants and contributions do have repayment conditions, the funds are held as a creditor balance in Capital Grants Received in Advance (see note 38). The total balance held in Grants Unapplied and Received in Advance was £121.1m at 31 March 2017, which includes £54.366m S106 Developers' Contributions.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	(73,713)		(62,363)
	Balance at 1 April		
(66,206)	Capital grants and contributions unapplied credited to the Comprehensive Income and Expenditure Statement	(82,184)	
(55)	Capital grants and contributions transferred to Capital Grants unapplied and credited to the Comprehensive Income and Expenditure Statement	(417)	
112	Capital grants and contributions transferred from Capital Grants unapplied and credited/debited to the Comprehensive Income and Expenditure Statement	1	
77,455	Application of grants to capital financing transferred to the Capital Adjustment Account	72,775	
43	Repayments of grants	14	
	11,350		(9,811)
	(62,363)		(72,174)
	Balance at 31 March		

Note 24: Unusable Reserves

The following balances were held in unusable reserves at year end:

31 March 2016		31 March 2017	
£000s		£000s	
(617,260)	Revaluation Reserve	(664,922)	
423	Available for Sale Financial Instruments Reserve	(575)	
(1,983,533)	Capital Adjustment Account	(1,860,367)	
4,081	Financial Instruments Adjustment Account	4,193	
895,868	Pensions Reserve	1,066,299	
(5,644)	Deferred Capital Receipts Reserve	(5,545)	
(10,763)	Collection Fund Adjustment Account	(14,082)	
16,223	Accumulating Compensated Absences Adjustment Account	16,419	
(1,700,604)	Total	(1,458,580)	

Notes to the Accounts

Revaluation Reserve

The Revaluation Reserve contains the gains made by the Council arising from increases in the value of its Property, Plant and Equipment [and Intangible Assets]. The balance is reduced when assets with accumulated gains are:

- Revalued downwards or impaired and the gains are lost
- Used in the provision of services and the gains are consumed through depreciation, or
- Disposed of and any gains are realised.

The Reserve contains only revaluation gains accumulated since 1 April 2007, the date that the Reserve was created. Accumulated gains arising before that date are consolidated into the balance on the Capital Adjustment Account.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	(460,236)		(617,260)
	Balance at 1 April		
(185,153)	Upward revaluation of assets	(104,722)	
15,649	Downward revaluation of assets and impairment losses not charged to the Surplus/Deficit on the Provision of Services	17,275	
	Surplus of Deficit on revaluation of non-current assets not posted to the Surplus/Deficit on the Provision of Services		(87,447)
4,624	Difference between fair value depreciation and historical cost depreciation	5,355	
7,856	Accumulated gains on assets sold or scrapped	34,429	
	12,480		39,784
	Amount written off to the Capital Adjustment Account		
	(617,260)		(664,922)
	Balance at 31 March		

Available for Sale Financial Instruments Reserve

The Available for Sale Financial Instruments Reserve contains any gains or losses made by the Council arising from increases in the value of its investments that have quoted market prices or otherwise do not have fixed or determinable payments.

While some of the Council's Available for Sale financial instruments are held in fixed value units (Constant Net Asset Value Money Market Funds), two investments in 2016/17 were held in MMFs with variable net asset and six investments in 2016/17 were held in pooled funds covering a number of asset classes which also have variable capital asset values. The Council also held a Bond issued by a European bank during 2016/17.

These funds with variable capital values are revalued as at 31 March 2017 to their market value.

31 March 2016		31 March 2017	
£000s		£000s	
14	Balance at 1 April	423	
408	Revaluations of Available for Sale Financial Instruments	(998)	
423	Balance at 31 March	(575)	

Notes to the Accounts

Capital Adjustment Account

The Capital Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for the consumption of non-current assets and for financing the acquisition, construction or enhancement of those assets under statutory provisions. The Account is debited with the cost of acquisition, construction or enhancement as depreciation, impairment losses and amortisations are charged to the Comprehensive Income and Expenditure Statement (with reconciling postings from the Revaluation Reserve to convert fair value figures to a historical cost basis). The Account is credited with the amounts set aside by the Council as finance for the costs of acquisition, construction and enhancement.

The Account contains accumulated gains and losses on Investment Properties and gains recognised on donated assets that have yet to be consumed by the Council. The Account also contains revaluation gains accumulated on Property, Plant and Equipment before 1 April 2007, the date that the Revaluation Reserve was created to hold such gains. Note 7 provides details of the source of all the transactions posted to the Account, apart from those involving the Revaluation Reserve.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	(1,874,111)		(1,983,533)
	Opening Balance at 1 April		
	<u>Reversal of items relating to capital expenditure debited or credited to the Comprehensive Income and Expenditure Statement:</u>		
67,716	- Charges for depreciation and impairment of non-current assets	70,110	
(50,401)	- Revaluation losses on Property, Plant and Equipment	2,817	
1,125	- Amortisation of intangible assets	715	
32,503	- Revenue expenditure funded from capital under statute	58,038	
38,285	- Amounts of non-current assets written off on disposal or sale as part of the gain/loss on disposal to the Comprehensive Income and Expenditure Statement	215,832	
(12,480)	Adjusting amounts written out of the Revaluation Reserve	(39,784)	
	76,748		307,728
	Net written out amount of the cost of non-current assets consumed in the year		
	<u>Capital financing applied in the year:</u>		
(5,461)	- Use of the Capital Receipts Reserve to finance new capital expenditure	(9,660)	
-	- Transfer of LEP Loan repayment	1,000	
(20,095)	- Use of the Capital Reserve to finance new capital expenditure	65	
(43,535)	- Capital grants and contributions credited to the Comprehensive Income and Expenditure Statement that have been applied to capital financing	(59,082)	
(77,455)	- Application of grants to capital financing from the Capital Grants Unapplied Account	(72,775)	
(23,189)	- Statutory provision for the financing of capital investment charged against the General Fund and HRA balances	(22,792)	
(16,434)	- Capital expenditure charged against the General Fund and HRA balances	(21,319)	
	(186,169)		(184,562)
	(1,983,533)		(1,860,367)
	Balance at 31 March		

Notes to the Accounts

Financial Instruments Adjustment Account

The Financial Instruments Adjustment Account absorbs the timing differences arising from the different arrangements for accounting for income and expenses relating to certain financial instruments and for bearing losses or benefiting from gains per statutory provisions. The Council uses the Account to manage premiums paid on the early redemption of loans. Premiums are debited to the Comprehensive Income and Expenditure Statement when they are incurred, but reversed out of the General Fund Balance to the Account in the Movement in Reserves Statement. Over time, the expense is posted back to the General Fund Balance in accordance with statutory arrangements for spreading the burden on Council Tax.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	4,207		4,081
	Balance at 1 April		
(112)	Proportion of premiums incurred in previous financial years to be charged against the General Fund Balance in accordance with statutory requirements	(112)	
20	Adjustment for Equivalent Interest Rate on finance costs, in accordance with statutory requirements	11	
(35)	Soft Loans	213	
	Amount by which finance costs charged to the Comprehensive Income and Expenditure Statement are different from finance costs chargeable in the year in accordance with statutory requirements		112
	(127)		
	4,081		4,193
	Balance at 31 March		

Pension Reserve

The Pensions Reserve absorbs the timing differences arising from the different arrangements for accounting for post-employment benefits and for funding benefits in accordance with statutory provisions. The Council accounts for post-employment benefits in the Comprehensive Income and Expenditure Statement as the benefits are earned by employees accruing years of service, updating the liabilities recognised to reflect inflation, changing assumptions and investment returns on any resources set aside to meet the costs. However, statutory arrangements require benefits earned to be financed as the Council makes employer's contributions to pension fund or eventually pays any pensions for which it is directly responsible. The debit balance on the Pensions Reserve therefore shows a substantial shortfall in the benefits earned by past and current employees and the resources the Council has set aside to meet them. The statutory arrangements will ensure that funding will have been set aside by the time the benefits come to be paid.

2015/16		2016/17	
£000s	£000s	£000s	£000s
1,125,120	Balance at 1 April	895,868	
(276,559)	Actuarial gains or (losses) on pensions assets and liabilities benefits debited or credited to the Comprehensive Income and Expenditure Statement	128,176	
117,101	Reversal of items relating to retirement benefits debited or credited to the Surplus or Deficit on the Provision of Services in the Comprehensive Income and Expenditure Statement	112,153	
(69,794)	Employer's pensions contributions and direct payments to pensioners payable in the year	(69,898)	
895,868	Balance at 31 March	1,066,299	

Notes to the Accounts

Deferred Capital Receipts Reserve

The Deferred Capital Receipts Reserve holds the gains recognised on the disposal of non-current assets but for which cash settlement has yet to take place. Under statutory arrangements, the Council does not treat these gains as usable for financing new capital expenditure until they are backed by cash receipts. When the deferred cash settlement eventually takes place, amounts are transferred to the Capital Receipts Reserve, except in the case of finance leases where amounts are transferred to the General Fund.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	(5,738)		(5,644)
	Balance at 1 April		
-	Transfer of sale proceeds credited as part of the gain/loss on disposal to the Comprehensive Income & Expenditure Statement	-	
94	Transfer to General Fund upon receipt of cash	99	
	94		99
	(5,644)		(5,545)
	Balance at 31 March		

Collection Fund Adjustment Account

The Collection Fund Adjustment Account manages the differences arising from the recognition of Council Tax and National Non Domestic Rates (NNDR) income in the Comprehensive Income and Expenditure Statement as it falls due from Council Tax and Business ratepayers compared with the statutory arrangements for paying across amounts to the General Fund from the Collection Fund.

Council Tax

2015/16		2016/17	
£000s		£000s	
(15,171)	Balance at 1 April	(14,611)	
560	Amount by which Council Tax income credited to the Comprehensive Income and Expenditure Statement is different from Council Tax income calculated for the year in accordance with statutory requirements	(1,292)	
(14,611)	Balance at 31 March	(15,903)	

NNDR

2015/16		2016/17	
£000s		£000s	
3,179	Balance at 1 April	3,848	
669	Amount by which business rates (NNDR) income credited to the Comprehensive Income and Expenditure Statement is different from NNDR income calculated for the year in accordance with statutory requirements	(2,027)	
3,848	Balance at 31 March	1,821	

Notes to the Accounts

Accumulated Absences Account

The Accumulated Absences Account absorbs the differences that would otherwise arise on the General Fund Balance from accruing for compensated absences earned but not taken in the year, e.g. annual leave and flexi leave entitlement carried forward at 31 March. Statutory arrangements require that the impact on the General Fund Balance is neutralised by transfers to or from the Account.

2015/16		2016/17	
£000s	£000s	£000s	£000s
	14,855		16,224
	Balance at 1 April		
(14,855)	Settlement or cancellation of accrual made at the end of the preceding year	(16,224)	
16,224	Amounts accrued at the end of the current year	16,419	
	Amount by which officer remuneration charged to the Comprehensive Income and Expenditure Statement on an accruals basis is different from remuneration chargeable in the year in accordance with statutory requirements		195
	1,368		
	16,224		16,419
	Balance at 31 March		

Note 25: Cash Flow Statement – Operating Activities

The cash flows for operating activities include the following interest related items, in addition to operating costs:

2015/16		2016/17	
£000s		£000s	
2,948	Interest received	3,268	
(17,987)	Interest paid	(16,019)	
-	Dividends paid	-	

The surplus or deficit on the provision of services has been adjusted for the following non-cash movements:

2015/16		2016/17	
£000s		£000s	
67,716	Depreciation	70,110	
(50,401)	Impairment and downward valuations	2,817	
1,125	Amortisation	715	
-	Increase/(decrease) in impairment for bad debts	-	
(17)	Increase/(decrease) in creditors	10,998	
1,445	Increase/(decrease) in debtors	(21,429)	
902	Increase/(decrease) in inventories	(408)	
47,307	Movement in pension liability	42,255	
38,285	Carrying amount of non-current assets and non-current assets held for sale, sold or derecognised	215,832	
2,007	Other non-cash items charged to the net surplus or deficit on the provision of services	(265)	
108,369		320,626	

Notes to the Accounts

The surplus or deficit on the provision of services has been adjusted for the following items that are investing and financing activities:

2015/16		2016/17
£000s		£000s
(3,987)	Proceeds from short-term (not considered to be cash equivalents) and long-term investments (includes investments in associates, joint ventures and subsidiaries)	(2,325)
(9,102)	Proceeds from the sale of property, plant and equipment, investment property and intangible assets	(5,519)
(109,684)	Any other items for which the cash effects are investing or financing cash flows	(141,681)
(122,773)		(149,526)

Note 26: Cash Flow Statement – Investing Activities

2015/16		2016/17
£000s		£000s
(139,366)	Purchase of property, plant and equipment, investment property and intangible assets	(140,560)
(73,739)	Purchase of short-term and long-term investments	(3,050)
(43)	Other payments for investing activities	402
9,008	Proceeds from the sale of property, plant and equipment, investment property and intangible assets	5,420
75,986	Proceeds from short-term and long-term investments	2,335
131,745	Other receipts from investing activities	152,339
3,591	Net cash flows from investing activities	16,886

Note 27: Cash Flow Statements – Financing Activities

2015/16		2016/17
£000s		£000s
-	Cash receipts of short- and long-term borrowing	30,000
-	Other receipts from financing activities	-
(1,526)	Cash payments for the reduction of outstanding liabilities relating to finance leases and on-Balance-Sheet PFI contracts	(1,670)
(49)	Repayments of short- and long-term borrowing	(2,927)
294	Other payments for financing activities	(456)
(1,281)	Net cash flows from financing activities	24,947

Notes to the Accounts

Note 28: Notes to the Expenditure and Funding Analysis

Adjustments between Funding and Accounting Basis

The Expenditure and Funding Analysis contains an analysis of the adjustments required to the amounts chargeable to the General Fund, in order to arrive at the Net Expenditure in the Comprehensive Income and Expenditure Statement.

2015/16	Adjustments for Capital Purposes £000s	Net Change for the Pensions Adjustments £000s	Other Differences £000s	Total Adjustments £000s
Central Items	7	636	(46)	597
Children's Services	(13,611)	7,627	1,379	(4,605)
Community Protection	1,024	6,232	(30)	7,226
Environment	39,659	842	(26)	40,475
Health and Community Services	3,122	2,801	20	5,942
Public Health	0	(17)	4	(13)
Resources	10,057	1,150	89	11,296
Net Cost of Services	40,257	19,271	1,390	60,918
Other Income and Expenditure	(129,395)	28,036	1,081	(100,277)
Surplus or Deficit	(89,138)	47,307	2,472	(39,359)

2016/17	Adjustments for Capital Purposes £000s	Net Change for the Pensions Adjustments £000s	Other Adjustments £000s	Total Adjustments £000s
Central Items	10	795	(4)	801
Children's Services	52,074	5,636	42	57,752
Community Protection	1,993	7,111	71	9,175
Environment	28,083	535	(136)	28,482
Health and Community Services	3,168	2,321	123	5,613
Public Health	687	72	(7)	752
Resources	7,375	1,168	99	8,642
Net Cost of Services	93,390	17,637	188	111,215
Other Income and Expenditure	62,990	24,618	(3,200)	84,409
Surplus or Deficit	156,380	42,255	(3,011)	195,624

Further details about these adjustments are shown below:

- Adjustments for capital purposes – this column adds in depreciation and impairment and revaluation gains and losses in the services line, and for the following items in Other Income & Expenditure:
 - Other operating expenditure – adjusts for capital disposals with a transfer of income on disposal of assets and the amounts written off for those assets.
 - Financing and investment income and expenditure – the statutory charges for capital financing ie Minimum Revenue Provision and other revenue contributions are deducted from other income and expenditure as these are not chargeable under generally accepted accounting practices.

Notes to the Accounts

- Taxation and non-specific grant income and expenditure – capital grants are adjusted for income not chargeable under generally accepted accounting practices. Revenue grants are adjusted from those receivable in the year to those receivable without conditions or for which conditions were satisfied throughout the year. The Taxation and Non Specific Grant Income and Expenditure line is credited with capital grants receivable in the year without conditions or for which conditions were satisfied in the year.
- Net change for the pensions adjustments – this column reflects the removal of pensions contributions and the addition of IAS 19 Employee Benefits pension related expenditure and income:
 - For services this represents the removal of the employer pension contributions made by the authority as allowed by statute and the replacement with current service costs and past service costs.
 - For Financing and investment income and expenditure — the net interest on the defined benefit liability is charged to the CIES.
- Other adjustments between amounts debited/credited to the Comprehensive Income and Expenditure Statement and amounts payable/receivable to be recognised under statute:
 - For Financing and investment income and expenditure the other differences column recognises adjustments to the General Fund for the timing differences for premiums and discounts.
 - The charge under Taxation and non-specific grant income and expenditure represents the difference between the amount that is chargeable under statutory regulations for council tax and NNDR that was projected to be received at the start of the year and the income recognised under generally accepted accounting practices in the Code. This is a timing difference as any difference will be brought forward in future Surpluses or Deficits on the Collection Fund.

Notes to the Accounts

Note 29: Expenditure and Income Analysed by Nature

The authority's expenditure and income is analysed as follows:

	2015/16	2016/17
	£000s	£000s
Employee Benefits Expense	740,304	738,100
Depreciation, amortisation and impairment (capital charges)	18,629	73,642
Interest Payments	18,446	17,919
Precepts & Levies	2,211	2,177
Gain/Loss on disposal of non-current assets	29,182	210,313
Other service expenses	970,279	996,365
Total Expenditure (A)	1,779,052	2,038,517
Fees, charges and other service income	(209,171)	(243,504)
Government grants and other contributions	(993,623)	(948,403)
Income from Council Tax	(604,067)	(634,702)
Interest & investment income	(2,947)	(3,249)
Total Income (B)	(1,809,809)	(1,829,858)
Net Expenditure (A + B)	(30,757)	208,659

Note 30: Trading Operations

The Council has established trading units where the service manager is required to operate in a commercial environment and balance their budget by generating income from other parts of the Council or other organisations. The following were active trading operations in 2016/17:

Hertfordshire Business Services (HBS)

HBS offers a professional purchasing, supply and contract management service to the Council. HBS is a leading member of the Central Buying Consortium consisting of 17 local authorities and negotiates both joint and Council specific contracts.

Hertfordshire Reprographics

Hertfordshire Reprographics is the Council's in-house print unit. It provides a range of reprographic services including printing, fast print, plan print and photocopying.

2015/16		2016/17	
£000s	£000s	£000s	£000s
(37,654)	Turnover for Hertfordshire Business Services (HBS)	(34,958)	
36,177	Expenditure for Hertfordshire Business Services (HBS)	33,506	
	(Surplus) / Deficit for Hertfordshire Business Services		(1,452)
(1,182)	Turnover for Hertfordshire Reprographics	(1,057)	
1,191	Expenditure for Hertfordshire Reprographics	1,092	
	(Surplus) / Deficit for Hertfordshire Reprographics		35
9	Net Surplus on trading operations		(1,417)
(1,468)			

Notes to the Accounts

Note 31: Agency Services

The Joint Commissioning Partnership Board was established in 2002 by the Primary Care Trusts (PCTs) in Hertfordshire and Hertfordshire County Council in order to implement and direct joint commissioning for Health and Social Care services. From April 2013, PCT functions have been taken over by Clinical Commissioning Groups (CCG's) and by NHS England. As a result of this reorganisation, agency spend has reduced as responsibility for some specialist functions, including secure services, has transferred to NHS England.

Most of these services are within a Pooled Budget arrangement and HCC only accounts for their contributions in respect of these arrangements (see note 32). However some services are provided where the funding is not pooled because pooling of funding leads to the sharing of risk, and in some areas it is considered that the risk (e.g. in terms of level of funding required) should lie exclusively with one party.

The entries relating to agency services, which are net nil in the Comprehensive Income and Expenditure table, are detailed below:

2015/16 £000s	2016/17 £000s
10,208 Expenditure incurred on behalf of CCGs / NHS England	11,336
(10,208) Expenditure recovered from CCGs / NHS England	(11,336)
- Net expenditure on service for NHS Hertfordshire	-

Notes to the Accounts

Note 32: Pooled Budgets

In November 2015 a new S75 agreement was signed between Hertfordshire County Council, the Hertfordshire CCGs and Cambridgeshire & Peterborough CCG to include the Better Care Fund (which has incorporated the Westgate and Intermediate Care and Enablement Beds in East & North Hertfordshire pooled budgets within it). For 2016/17 there has been a BCF Variation Partnership Agreement signed updating the S75 although as the majority of the document is unchanged the November 2015 document is still current along with the Service Schedules (Schedule 1).

The Better Care Fund in Hertfordshire is significantly larger than these specifically pooled amounts - which include funding for the protection of social care which is passed from the CCGs to Hertfordshire County Council - this amounts to £8,500k for Herts Valleys CCG and £8,500k for East & North Herts CCG. The remainder of the Better Care Fund (total fund is £304,010k) is currently not integrated and remains within the originating organisations.

A number of providers are commissioned from the pooled budgets. During 2016/17, this included £164.5m paid to Herts Partnership NHS Foundation Trust (£144.5m in 2015/16). Summary information for the pooled budgets that the Council contributed to is shown below:

2015/16								2016/17						
Westgate – East and North Herts	Intermediate care and Enablement beds in east and North Hertfordshire	Better Care Fund East & North Herts	Better Care Fund Cambridgeshire & Peterborough	Better Care Fund Herts Valleys	Mental health, learning disability (was JCPB)	Integrated Community Equipment Service		Westgate – East and North Herts	Intermediate care and Enablement beds in east and North Hertfordshire	Better Care Fund East & North Herts	Better Care Fund Cambridgeshire & Peterborough	Better Care Fund Herts Valleys	Mental health, learning disability (was JCPB)	Integrated Community Equipment Service
£000s	£000s	£000s	£'000s	£000s	£000s	£000s		£000s	£000s	£000s	£'000s	£'000s	£000s	£000s
Funding provided to the pooled budget														
(2,442)	(423)	(370)	-	(370)	(167,607)	(2,889)	The Council	(2,718)	(648)	-	-	-	(176,763)	(3,377)
(655)	(2,244)	(14,463)	-	-	(67,732)	(1,681)	East & North Herts CCG	(706)	(2,336)	(17,904)	-	-	(71,528)	(1,643)
-	-	-	-	(14,920)	(66,708)	(1,704)	Herts Valleys CCG	-	-	-	-	(18,457)	(72,283)	(1,666)
-	-	-	(300)	-	(2,484)	(70)	Cambs & Peter CCG	-	-	-	(300)	-	(2,448)	(58)
3,059	2,654	14,821	300	15,278	304,539	6,545	Expenditure met from the pooled budget	3,382	3,151	17,838	300	18,616	322,836	5,646
(38)	(12)	(12)	-	(12)	7	201	Net (surplus) / deficit arising on the pooled budget during the year	(42)	166	(66)	-	159	(186)	(1,099)

Notes to the Accounts

Note 33: Members' Allowances

The Council paid the following amounts in respect of Members' Allowances in 2016/17. In addition to the amounts paid to elected members, the table below includes amounts paid on behalf of the members in respect of Income Tax, National Insurance, pension contributions, and employers' pension contributions paid by the Council. The table also disclosed the allowances paid to co-opted public members of certain committees.

2015/16			2016/17		
Paid to individual	Other Costs	Total	Paid to individual	Other Costs	Total
£000s	£000s	£000s	£000s	£000s	£000s
Elected Members					
1,166	210	1,376	1,177	212	1,389
46	-	46	46	-	46
10	-	10	18	-	18
1,222	210	1,432	1,241	212	1,453
Others					
9	-	9	2	-	2
-	-	-	-	-	-
9	-	9	2	-	2
1,231	210	1,441	1,243	212	1,455
Total			Total		

Note 34: Termination Benefits and Exit Packages

The Authority terminated 343 employee contracts in 2016/17, who were either made redundant as part of the Authority's rationalisation of these services or had departures agreed with their line management. This incurred liabilities of £3.708m. The table below details the number of exit packages and total cost per band. In accordance with the requirements of the Code of Practice, the costs disclosed are the additional costs of early termination, and exclude any amounts paid to employees under the standard terms of membership of their pension schemes.

Exit package cost band (including special payments)	Number of compulsory redundancies		Number of other departures agreed		Total number of exit packages by cost band		Total cost of exit packages in each band	
	2015/16	2016/17	2015/16	2016/17	2015/16	2016/17	2015/16	2016/17
							£	£
£0 – £20,000	43	73	178	220	221	293	1,417,218	1,901,799
£20,001 – £40,000	3	6	19	35	22	41	612,616	1,188,277
£40,001 – £60,000	-	1	5	2	5	3	240,075	154,006
£60,001 – £80,000	1	-	3	3	4	3	266,331	209,311
£80,001 – £100,000	-	-	2	3	2	3	185,469	254,544
£100,001 – £150,000	-	-	1	-	1	-	103,674	-
£150,001 – £200,000	-	-	-	-	-	-	-	-
Greater than £200,000	-	-	-	-	-	-	-	-
Total	47	80	208	263	255	343	2,825,384	3,707,938

Notes to the Accounts

Note 35: Officers' Remuneration

The remuneration paid to the Council's employees (including Community Schools) earning over £50,000 is shown in the table below. These figures exclude pension contributions:

2015/16		2016/17
HCC Employees	Remuneration Band (£'s)	HCC Employees
205	50,000 - 54,999	186
142	55,000 - 59,999	127
114	60,000 - 64,999	90
77	65,000 - 69,999	59
38	70,000 - 74,999	39
15	75,000 - 79,999	19
13	80,000 - 84,999	13
10	85,000 - 89,999	13
6	90,000 - 94,999	5
9	95,000 - 99,999	5
3	100,000 - 104,999	3
4	105,000 - 109,999	5
1	110,000 - 114,999	-
-	115,000 - 119,999	-
1	120,000 - 124,999	1
1	125,000 - 129,999	-
-	130,000 - 134,999	-
1	135,000 - 139,999	1
-	140,000 - 144,999	2
-	145,000 - 149,999	-
-	150,000 - 154,999	-
-	155,000 - 159,999	-
-	160,000 - 164,999	-
-	165,000 - 169,999	-
1	170,000 - 174,999	-
-	175,000 - 179,999	-
-	180,000 - 184,999	-
-	185,000 - 189,999	1
641		569

Remuneration is defined in the Accounts and Audit Regulations 2016 as including:

- Sums paid to or receivable by an employee - Remuneration is usually taken to comprise gross pay (i.e. before the deduction of employee's pension contributions), compensation for loss of office and any other payments receivable on the termination of employment, even where these are not taxable and any ex gratia payments other than those for direct reimbursement of costs. Remuneration does not include employer's pension contributions.
- Expense allowances chargeable to tax - For example the profit element of car allowances.
- The money value of benefits - Other benefits, such as car loans, leased cars, travel cards and mobile phones.

Notes to the Accounts

The Accounts and Audit Regulations 2016 require the disclosure of information to provide greater transparency in respect of the total remuneration package for the senior team charged with stewardship of the organisation.

For senior members of the organisation disclosure is also made under the following categories:

- Salary, fees and allowances
- Bonuses
- Expenses allowances
- Compensation for loss of employment
- Employer's pension contribution
- Any other emoluments

The following table sets out the Senior Officers whose salary is £150,000 or more per year.

Position	Notes	Year	Salary	Benefits in Kind (*)	Compensation Payments	Total Remuneration excluding pension contributions	Pension Contributions	Remuneration including Pension Contributions
			£	£	£	£	£	£
Chief Executive & Director of Environment - J Wood		2016/17	185,000	65	-	185,065	38,110	223,175
		2015/16	173,760	-	-	173,760	35,795	209,555

(*) *Benefits in Kind covers Car Lease payments*

The following table sets out the remuneration disclosures for Senior Officers whose salary is less than £150,000 but equal to, or more than, £50,000 per year. For the purposes of this disclosure Senior Officers have been defined as the Chief Executive, his direct reports, deputy chief officers and the Monitoring Officer. The total number of employees whose salary is between £50,000 and £150,000 is shown within £5,000 bands in the earlier table within this Note.

Notes to the Accounts

Position	Notes	Year	Salary £	Benefits in Kind (*) £	Compensation Payments £	Total Remuneration excluding pension contributions £	Pension Contributions £	Remuneration including Pension Contributions £
Deputy Chief Executive and Director of Resources and Performance (see Note 1)	to 01/09/15	2016/17	-	-	-	-	-	-
		2015/16	61,610	-	-	61,610	12,692	74,302
Director Health & Community Services		2016/17	135,000	-	-	135,000	27,810	162,810
		2015/16	125,000	-	-	125,000	25,750	150,750
Director Community Protection (CFO) (see Note 2)		2016/17	89,794	2,274	-	92,068	17,546	109,614
		2015/16	88,441	1,785	-	90,225	17,264	107,490
Deputy Chief Fire Officer (see Note 3)	from 01/09/15	2016/17	105,611	7,883	-	113,494	15,102	128,596
		2015/16	59,667	3,247	-	62,914	7,509	70,423
Deputy Chief Fire Officer (see Note 3)	to 16/09/15	2016/17	-	-	-	-	-	-
		2015/16	47,926	-	-	47,926	10,400	58,326
Chief Legal Officer		2016/17	106,654	-	-	106,654	21,971	128,625
		2015/16	105,598	-	-	105,598	21,753	127,351
Director of Children's Services		2016/17	143,000	-	-	143,000	29,458	172,458
		2015/16	138,000	-	-	138,000	28,428	166,428
Deputy Director Children's Services, Education (see Note 4)	to 31/08/16	2016/17	50,868	955	-	51,823	10,479	62,302
		2015/16	109,000	1,969	-	110,969	22,454	133,423
Director Family Safeguarding (see Note 5)		2016/17	88,579	-	-	88,579	18,247	106,826
		2015/16	111,199	-	-	111,199	22,825	134,024
Deputy Director, Environment		2016/17	107,883	-	-	107,883	22,224	130,107
		2015/16	106,815	-	-	106,815	22,004	128,819
Director Public Health		2016/17	109,480	-	-	109,480	22,553	132,033
		2015/16	108,396	-	-	108,396	22,330	130,726
Deputy Director Public Health		2016/17	122,738	47	-	122,785	15,946	138,731
		2015/16	121,784	40	-	121,824	15,788	137,612
Deputy Director Public Health	to 01/10/15	2016/17	-	-	-	-	-	-
		2015/16	56,535	380	-	56,915	7,537	64,452
Assistant Director Finance (acting S151 officer) (see Note 6)	from 01/09/15 to 22/03/16	2016/17	-	-	-	-	-	-
		2015/16	57,022	-	-	57,022	11,746	68,768
Director Resources (S151 officer)	from 08/02/16	2016/17	140,933	-	-	140,933	29,032	169,965
		2015/16	20,517	-	-	20,517	4,227	24,744

(*) Benefits in Kind covers Car Lease payments

Notes to the Accounts

Note 1: The postholder for Deputy Chief Executive and Director of Resources and Performance left the authority on 1st September 2015. Following a review of the management structure this post no longer exists and the post of Director of Resources was appointed to.

Note 2: Figures represent 60% of costs as 40% are recharged for the role of Chief Executive, Hertfordshire Police & Crime Commissioner.

Note 3: The postholder for Deputy Chief Fire Officer left the authority on 16/09/15. There was a short handover period, hence the new postholder commenced on 01/09/15.

Note 4: The postholder for Deputy Director Children's Services (Education) left the authority on 31st August 2016. Following a review of the management structure this post no longer exists.

Note 5: The Assistant Director Finance assumed acting S151 Officer responsibility from 1 September 2015 to 22 March 2016.

Notes to the Accounts

Note 36: Pensions Schemes Accounted for as Defined Contributions Schemes

Teacher's Pension Scheme

Teachers employed by the Council are members of the Teachers' Pension Scheme, administered by the Teachers' Pension Agency (TPA) in the Department for Education. The Scheme provides teachers with specified benefits upon their retirement, and the Council contributes towards the costs by making contributions based on a percentage of members' pensionable salaries. The pension cost charged to the accounts is the contribution rate of 16.48% for 2016/17.

The Scheme is technically a defined benefit scheme. However, the Scheme is unfunded and the Department for Education uses a notional fund as the basis for calculating the employers' contribution rate paid by local authorities. The Council is not able to identify its share of underlying financial position and performance of the Scheme with sufficient reliability for accounting purposes. For the purposes of this Statement of Accounts, it is therefore accounted for on the same basis as a defined contribution scheme - no liability for future payments of benefits is recognised in the balance sheet and the Education service revenue account is charged with the employer's contributions payable for the year.

Council contributions to the Teachers' Pensions Agency in respect of teachers' retirement benefits have amounted to £38.590m for 2016/17 (£36.214m in 2015/16).

The Council is responsible for the costs of any additional benefits awarded upon early retirement outside of the terms of the Teachers' scheme. During 2016/17 the cost of these unfunded discretionary awards amounted to £4.162m (£4.313m in 2015/16).

Public Health

Public Health employees who were compulsorily transferred from the Hertfordshire Primary Care Trusts (PCTs) to the Council and who had access to the NHS Pension Scheme on 31st March 2013 retained access to that Scheme on transfer at 1st of April 2013. The Scheme provides these employees with specified benefits upon their retirement, and the Council contributes towards the costs by making contributions based on a percentage of members' pensionable salaries. The pension cost charged to the accounts is the contribution rate of 14.3% for 2016/17.

The Scheme is technically a defined benefit scheme. However, the Scheme is unfunded and the Council is not able to identify its share of underlying financial position and performance of the Scheme with sufficient reliability for accounting purposes. For the purposes of this Statement of Accounts, it is therefore accounted for on the same basis as the balance sheet and the Public Health service revenue account is charged with the employer's contributions payable for the year.

Council contributions to the NHS Pension Fund in respect of these employees' retirement benefits have amounted to £0.234m for 2016/17 (£0.262m in 2015/16).

Notes to the Accounts

Note 37: Defined Benefit Pension Schemes

Participation in Defined Benefit Pension Schemes:

As part of the terms and conditions of employment of its officers and other employees, the Council offers retirement benefits. Although these benefits will not actually be payable until employees retire, the Council has a commitment to make the payments that needs to be disclosed at the time the employees earn their future entitlement.

The Council participates in two defined benefit pension schemes:

- **The Local Government Pension Scheme** for employees other than teachers and fire-fighters. This scheme operates under the regulatory framework for the Local Government Pension Scheme and its governance is the responsibility of Hertfordshire County Council's Pensions Committee. The scheme is administered by the Council and is a funded scheme, meaning that the Council and employees pay contributions into a fund, calculated at a level intended to balance the pension liabilities with investment assets.
- **The Fire-fighters Pension Scheme** – this is an unfunded scheme, meaning that there are no investment assets built up to meet the pension liability. Employer and employee contributions together will meet the full costs of pension liabilities being accrued in respect of currently serving employees while central Government will meet the costs of retirement pensions in payment, net of employee and the new employer contributions.

In addition to the above, the Council also makes contributions into the Teachers' Pension Scheme and the NHS Pension Scheme. Further information relating to these schemes, which provide retirement benefits for teaching and Public Health staff is shown in the note to the accounts "Defined Contribution Schemes" (Note 36). IAS 19 does not apply to the Council's contribution to these pension schemes.

Hymans Robertson, an independent firm of actuaries, has valued the Council's fund asset share and liabilities for both the Local Government Pension Scheme and Fire-fighters Pension Scheme.

The pension increase assumption, as with the accounting exercise in 2011, will be in line with the Consumer Price Index (CPI) which will be calculated at 1% per annum below RPI.

The underlying assets and liabilities for retirement benefits attributable to the Council as at 31 March together with the movement from the previous year are shown below.

The most recent actuarial valuation of the Local Government Pension scheme was carried out as at 31 March 2016. This valuation identified that the Council's share of assets were sufficient to meet 96% of its liabilities (i.e. the present value of promised retirement benefits) accrued up to that date. The certified employer contribution rate for the period 1 April 2017 - 31 March 2020 remained unchanged at 20.6% of pensionable payroll.

Transactions relating to retirement benefits:

The Council recognises the cost of retirement benefits in the reported cost of services when they are earned by employees, rather than when the benefits are eventually paid as pensions. However, the charge the Council is required to make against Council Tax is based on the cash payable in the year, so the real cost of post-employment/retirement benefits is reversed out of the General Fund via the Movement in Reserves Statement.

The following transactions have been made in the Comprehensive Income and Expenditure Statement and the General Fund Balance via the Movement in Reserves Statement during the year:

Notes to the Accounts

2015/16		2016/17	
Local Government Pension Scheme	Fire-Fighters Pension Scheme	Local Government Pension Scheme	Fire-Fighters Pension Scheme
£000s	£000s	£000s	£000s
Comprehensive Income and Expenditure Statement			
<i>Cost of Service:</i>			
70,846	9,500	69,626	8,600
636	-	795	1,600
-	-	-	-
<i>Financing and Investment Income and Expenditure:</i>			
21,372	15,500	16,632	14,900
92,854	25,000	87,053	25,100
Total Post Employment Benefit Charged to the Surplus or Deficit on the Provision of Services			
<i>Other Post Employment Benefit Charged to the Comprehensive Income and Expenditure Statement:</i>			
Remeasurement of the net defined benefit liability comprising:			
27,717	-	(247,692)	-
-	(1,300)	(26,066)	2,800
(197,946)	(47,300)	381,559	88,200
(31,293)	(26,437)	(21,211)	(49,414)
(201,522)	(75,037)	86,590	41,586
(108,668)	(50,037)	173,643	66,686

2015/16		2016/17	
Local Government Pension Scheme	Fire-Fighters Pension Scheme	Local Government Pension Scheme	Fire-Fighters Pension Scheme
£000s	£000s	£000s	£000s
<i>Movement in reserves statement:</i>			
(92,101)	(25,000)	(87,053)	(25,100)
-	-	-	-
<i>Actual amount charged against Council Tax for pensions in the year</i>			
53,718	3,404	55,350	3,277
-	8,358	-	7,109
4,313	-	4,162	-
(34,070)	(13,237)	(27,541)	(14,714)

Notes to the Accounts

The cumulative amount of actuarial gains and losses recognised in the Comprehensive Income and Expenditure Statement to the 31 March 2017 is a gain of £253.208m.

The following amounts are carried in the balance sheet:

2015/16			2016/17	
Local Government Pension Scheme	Fire-Fighters Pension Scheme		Local Government Pension Scheme	Fire-Fighters Pension Scheme
£000s	£000s		£000s	£000s
2,142,769	425,700	Present Value of the defined benefit obligation	2,565,719	482,000
(1,672,601)	-	Fair Value of scheme assets	(1,981,420)	-
470,168	425,700	Net Liability arising from the defined benefit obligation	584,299	482,000

Assets and liabilities in relation to retirement benefits

Reconciliation of present value of the scheme liabilities

2015/16			2016/17	
Local Government Pension Scheme	Fire-Fighters Pension Scheme		Local Government Pension Scheme	Fire-Fighters Pension Scheme
£000s	£000s		£000s	£000s
2,275,049	487,500	Opening balance at 1 April	2,142,769	425,700
75,345	9,500	Current service costs	73,899	8,600
73,181	15,500	Interest costs	75,177	14,900
15,919	1,900	Contributions by scheme participants	16,392	2,000
		<i>Remeasurement gain/loss</i>		
-	(1,300)	• Actuarial (gains) and losses arising from changes in demographic assumptions	(26,066)	2,800
(197,946)	(47,300)	• Actuarial (gains) and losses arising from changes in financial assumptions	381,559	88,200
(31,418)	(26,300)	• Other experience	(21,091)	(49,200)
(63,684)	(13,800)	Benefits paid	(73,553)	(12,600)
636	-	Past service costs	795	1,600
(4,313)	-	Entity combinations	(4,162)	-
-	-	Settlements	-	-
2,142,769	425,700	Closing balance at 31 March	2,565,719	482,000

Notes to the Accounts

Reconciliation of fair value of the scheme assets

2015/16			2016/17		
Local Government Pension Scheme	Fire-Fighters Pension Scheme		Local Government Pension Scheme	Fire-Fighters Pension Scheme	
£000s	£000s		£000s	£000s	
1,637,429	-	Opening balance at 1 April	1,672,601	-	
		<i>Remeasurement gain/loss</i>			
52,562	-	• Net interest income on Scheme Assets	58,545	-	
(27,717)	-	• Expected return on assets (excluding the amount included in the net interest expense)	247,692	-	
58,092	11,900	Employer contributions	59,743	10,600	
15,919	1,900	Contributions by scheme participants	16,392	2,000	
4,313	-	Contributions in respect of unfunded benefits	4,162	-	
(63,684)	-	Benefits paid	(73,553)	-	
(4,313)	-	Unfunded benefits paid	(4,162)	-	
-	(13,800)	Pension and lump sum expenditure	-	(12,600)	
-	-	Settlements	-	-	
1,672,601	-	Closing balance at 31 March	1,981,420	-	

The Fire-fighters' Pension Scheme has no assets to cover its liabilities. The Local Government Pension Scheme's assets consist of the following categories, by proportion of the total assets held:

Notes to the Accounts

2015/16				2016/17			
Local Government Pension Scheme		Fire-Fighters Pension Scheme		Local Government Pension Scheme		Fire-Fighters Pension Scheme	
Quoted prices in active markets	Quoted prices not in active markets			Quoted prices in active markets	Quoted prices not in active markets		
£000s	£000s		£000s	£000s	£000s		£000s
<u>Equity</u>							
135,876	-	-	Consumer	154,487	-	-	
123,965	-	-	Manufacturing	148,271	-	-	
29,063	-	-	Energy and Utilities	35,702	-	-	
127,103	-	-	Financial Institutions	132,687	-	-	
22,145	-	-	Health and Care	26,829	-	-	
79,103	-	-	Information Technology	108,038	-	-	
3,857	-	-	Other	6,673	-	-	
<u>Debt Securities</u>							
-	-	-	Corporate Bonds (investment grade)	-	-	-	
-	-	-	UK Government	-	-	-	
-	-	-	Other	-	-	-	
-	71,794	-	<u>Private Equity</u>	-	91,479	-	
<u>Real Estate</u>							
-	74,701	-	UK Property	-	64,116	-	
-	43,661	-	Overseas Property	-	74,255	-	
<u>Investment Funds and Unit Trusts</u>							
339,527	-	-	Equities	415,167	-	-	
457,984	-	-	Bonds	545,812	-	-	
7,901	-	-	Commodities	-	-	-	
-	2,149	-	Infrastructure	-	4,498	-	
6,827	99,923	-	Other	7,648	104,306	-	
<u>Derivatives</u>							
-	(6,143)	-	Foreign Exchange	-	(3,939)	-	
53,165	-	-	<u>Cash & Cash Equivalents</u>	65,390	-	-	
1,386,517	286,084	-	Total	1,646,705	334,715	-	

The above asset values as at 31 March 2017 are at bid value as required under IAS 19.

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Notes to the Accounts

Asset and Liability Matching Strategy

The Council, having taken appropriate professional advice, has taken steps to mitigate investment risk and to set an investment strategy that is appropriate for the Fund's liabilities. A summary of the key steps taken is provided below:

- **Diversification** – the Fund has adopted a strategy that is diversified by asset class, region, sector and investment manager.
- **De-risking plan** – the Fund is moving towards a lower risk strategy that will comprise 65% in “growth” assets and 35% in “defensive” assets. The allocation between growth and defensive assets as at the accounting year end date was approximately 74% growth / 26% defensive.
- **Defensive asset portfolio** – the Fund has appointed three specialist mandates to manage the defensive assets (absolute return, UK corporate bonds, and liability matching). The liability matching mandate will seek to offer some protection from changes in inflation and interest rates.
- **Monitoring** – the Fund's investment arrangements are regularly monitored. The Council receives independent reporting from the custodian and the Fund's Investment Consultant and the Pensions Committee meet the investment managers on an ongoing basis.

Impact on Future Cash flows

The liabilities show the underlying commitments that the Council has in the long-term to pay retirement benefits. The total liability as at 31 March 2017 of £1.066bn has a substantial impact on the net worth of the Council as recorded on the balance sheet. However, statutory arrangements for funding the deficit mean:-

- The deficit on the Local Government Pension Scheme will be made good by increased contributions over the remaining working life of employees, as assessed by the scheme actuary, and;
- In the case of Firefighters pensions the underlying principle is that employer and employee contributions together will meet the full costs of pension liabilities being accrued in respect of currently serving employees while central Government will meet the costs of retirement pensions in payment, net of employee and the new employer contributions.

The total contributions estimated to be made to the Local Government Pension Scheme by the Council in the year to 31 March 2018 is £58.78m. Expected contributions for the Firefighters Pension Scheme in the year to 31 March 2018 have not been estimated as being an unfunded scheme, the employer contribution depends on the benefits that will be paid in the year, the employee contributions and transferred in amounts received.

The maturity profile is as follows:

Change in Assumptions at 31st March 2017	Local Government Pension Scheme		Fire Fighters Pension Scheme	
	Approximate %increase to Employer Liability	Approximate monetary amount £000s	Approximate %increase to Employer Liability	Approximate monetary amount £000s
0.5% increase in the Salary Increase Rate	1.00%	27,901	2.00%	7,800.00
0.5% increase in the Pension Increase Rate	8.00%	208,319	8.00%	38,500.00
0.5% decrease in Real Discount Rate	9.00%	238,877	9.00%	44,400.00

Basis for estimating assets and liabilities

Liabilities have been assessed on an actuarial basis using the projected unit method, an estimate of the pensions that will be payable in future years dependent on assumptions about mortality rates, salary levels, etc. Both the

Notes to the Accounts

Fire-fighters Scheme and the Local Government Pension Fund liabilities have been assessed by Hymans Robertson, an independent firm of actuaries, estimates for the County Council Fund being based on the latest full valuation of the scheme as at 31 March 2016.

The principal assumptions used by the actuary have been:

2015/16			2016/17	
Local Government Pension Scheme	Fire-Fighters Pension Scheme New Scheme		Local Government Pension Scheme	Combined Fire-Fighters Pension Scheme
<u>Mortality assumptions:</u>				
Longevity at 65 for current pensioners:				
22.3 years	29.7 years	○ Men	22.5 years	30.2 years
24.5 years	31.6 years	○ Women	24.9 years	31.7 years
Longevity at 65 for future pensioners:				
24.3 years	31.2 years	○ Men	24.1 years	31.6 years
26.7 years	33.2 years	○ Women	26.7 years	33.2 years
3.70%	3.20%	Rate of increase in salaries	2.50%	3.40%
2.20%	2.20%	Rate of increase in pensions	2.40%	2.40%
3.50%	3.50%	Rate for discounting scheme liabilities	2.60%	2.60%
75%	90%	Take-up of option to convert annual pension into retirement lump sum *	75%	90%

* An allowance is included for future retirements to elect to take 75% of the maximum tax-free cash for post-April 2008 service and 50% of the maximum additional tax-free cash up to HMRC limits for pre- April 2008 service

The estimation of the defined benefit obligations is sensitive to the actuarial assumptions set out in the table above. The sensitivity analyses below have been determined based on reasonably possible changes of the assumptions occurring at the end of the reporting period and assumes for each change that the assumption analysed changes while all the other assumptions remain constant. The assumptions in longevity, for example, assume that life expectancy increases or decreases for men and women. In practice, this is unlikely to occur, and changes in some of the assumptions may be interrelated.

Sensitivity Analysis

	Local Government Pension Scheme		Fire Fighters Pension Scheme	
	Liability Split	Weighted Average Duration	Liability Split	Weighted Average Duration
Active Members	39.00%	22.20	44.30%	25.30
Deferred Members	24.30%	21.80	4.10%	27.40
Pensioner Members	36.70%	11.20	51.60%	11.60

Notes to the Accounts

Note 38: Grant Income

The Council credited the following grants, contributions and donations to the Comprehensive Income and Expenditure Statement in 2016/17:

Credited to Taxation and Non Specific Grant Income

2015/16		2016/17
£000s		£000s
(118,969)	Revenue Support Grant	(79,992)
(5,872)	Adult Social Care (New Burdens)	-
(13,051)	Education Services Grant	(11,918)
-	Transition Grant	(7,760)
(5,825)	New Homes Bonus	(6,899)
(3,285)	Business Rates Autumn Statement Compensation 2016/17	(2,631)
(659)	Send Reform	(746)
(1,691)	Independent Living Fund	(2,141)
(1,914)	Other grants less than £1m each	(1,699)
(8,358)	Fire Pension Top-up Grant	(7,442)
(90,979)	Capital Grants and Contributions	(103,756)
(250,602)	Total	(224,984)

Notes to the Accounts

Credited to Services

2015/16		2016/17
£000s		£000s
	<u>Education Funding Agency</u>	
(15,630)	Grant for Sixth Formers	(14,834)
(568,754)	Dedicated Schools Grant	(572,900)
(27,362)	Pupil Premium	(26,320)
(6,150)	Building Schools for the Future	(6,150)
(3,454)	PE and Sports Grant	(3,453)
(13,171)	Universal Infant Free School Meals	(14,097)
(275)	Other grants less than £1m each	(262)
	<u>Department for Education</u>	
(3,221)	Youth Innovation Fund	(1,174)
(1,337)	Others grants less than £1m each	(2,279)
	<u>Department of Health</u>	
(43,004)	Public Health	(50,047)
(340)	Others grants less than £1m each	-
	<u>Youth Justice Board</u>	
(790)	Youth Justice	(714)
(109)	Other grants less than £1m each	(65)
	<u>Department for Communities and Local Government</u>	
(1,871)	PFI Credits	(1,871)
(1,671)	Troubled Families Grant	(1,758)
(1,297)	Others grants less than £1m each	(564)
	<u>Home Office</u>	
(1,795)	Unaccompanied Asylum Seeking Children	(2,107)
(151)	Other grants less than £1m each	(943)
	<u>Department for Transport</u>	
(46)	Local sustainable transport fund	(74)
(1,212)	Bus Services Operators Grant (BSOG)	(1,212)
(133)	Other grants less than £1m each	(448)
	<u>Skills Funding Agency</u>	
(2,160)	Community Learning	(2,124)
(717)	Other grants less than £1m each	(539)
	<u>Various Other bodies</u>	
(1,638)	Music Services Grant	(1,640)
(16,505)	Other grants less than £1m each & contributions	(17,844)
<u>(712,793)</u>		<u>(723,419)</u>

Notes to the Accounts

Capital Grants Received in Advance

The Council has received a number of grants, contributions and donations that have yet to be recognised as income as they have conditions attached to them that will require the monies or property to be returned to the giver in the event that these conditions are not met. The balances at the year-end are as follows:

2015/16		2016/17
£000s		£000s
(48,891)	Balance at start of year	(45,462)
(40,999)	New grants received in advance	(63,569)
(16)	Grants reclassified in year to Capital Grants Received in Advance	-
910	Grants reclassified in year from Capital Grants Received in Advance	1,048
43,535	Application of grants used in year	59,082
(45,462)	Balance at end of year	(48,901)

These balances, together with Capital Grants Unapplied (see Note 23), give a total £121.1m at 31 March 2017 available for funding capital spending.

Note 39: Dedicated Schools Grant

The Council's expenditure on schools is funded primarily by grant monies provided by the Department for Education, the Dedicated Schools Grant (DSG). DSG is ring-fenced and can only be applied to meet expenditure properly included in the Schools Budget, as defined in the School Finance (England) Regulations 2011. The Schools Budget includes elements for a range of educational services provided on a Council-wide basis and for the Individual Schools Budget, which is divided into a budget share for each maintained school.

Details of the deployment of DSG receivable for 2016/17 are as follows:

Schools Budget Funded by Dedicated Schools Grant			
	Central Expenditure	Individual Schools Budget	Total
	£000s	£000s	£000s
Final DSG for 2016/17 before deductions for academy recoupment and direct funding of high needs places by the EFA			871,302
Deductions for academy recoupment and direct funding of high needs places by the EFA for 2016/17			(298,402)
Total DSG after deductions for academy recoupment and direct funding of high needs places by the EFA for 2016/17			572,900
Plus: Brought forward from 2015/16			22,013
Less: Carry-forward to 2017/18 agreed in advance			(11,854)
Agreed initial budgeted distribution in 2016/17	84,037	499,022	583,059
In year adjustments	-	-	-
Final budget distribution for 2016/17	84,037	499,022	583,059
Less: Actual central expenditure	(77,649)	-	(77,649)
Less: Actual ISB deployed to schools	-	(495,975)	(495,975)
Plus: Local authority contribution for 2016/17	-	-	-
2016/17 in year balance carried forward to 2017/18	6,388	3,047	9,435
Carry forward to 2017/18 agreed in advance	-	-	11,854
Total carry forward to 2017/18			21,289

Comparatives for 2015/16 of the deployment of DSG received are as follows:

Notes to the Accounts

Schools Budget Funded by Dedicated Schools Grant			
	Central Expenditure	Individual Schools Budget	Total
	£000s	£000s	£000s
Final DSG for 2015/16 before deductions for Academy recoupment and direct funding of high needs places by the EFA			856,355
Deductions for Academy recoupment and direct funding of high needs places by the EFA for 2015/16			(287,601)
Total DSG after deductions for Academy recoupment and direct funding of high needs places by the EFA for 2015/16			568,754
Plus: Brought forward from 2014/15			27,057
Less: Carry-forward to 2016/17 agreed in advance			(16,782)
Agreed initial budgeted distribution in 2015/16	81,483	497,546	579,029
In year adjustments	-	-	-
Final budget distribution for 2015/16	81,483	497,546	579,029
Less: Actual central expenditure	(76,149)	-	(76,149)
Less: Actual ISB deployed to schools	-	(497,649)	(497,649)
Plus: Local authority contribution for 2015/16	-	-	-
2015/16 in year balance carried forward to 2016/17	5,334	(103)	5,231
Carry forward to 2016/17 agreed in advance	-	-	16,782
Total carry forward to 2016/17			22,013

Note 40: External Audit Costs

The Council has incurred the following costs in relation to the audit of the Statement of Accounts, certification of grant claims and to non-audit services provided by the Council's external auditors:

2015/16 £000s		2016/17 £000s
142	Fees payable with regard to external audit services carried out by the appointed auditor for the year	142
-	Fees payable for the certification of grant claims and returns for the year	-
13	Fees payable in respect of other services provided during the year	13
155	Total	155

Fees payable in respect of other services provided during the year relate to the audit of the Teachers' Pension return.

Note 41: Contingent Assets

There were no contingent assets as at 31 March 2017.

Notes to the Accounts

Note 42: Contingent Liabilities

At 31 March 2017 the Council was aware of the following potential liabilities it may face in the future. These items have not been reflected in the accounts as there is no certainty that an actual liability may arise, or because there is uncertainty as to the amount of liability or when it will arise.

The Contingent liabilities identified relate to:

Municipal Mutual Insurance

In common with most other local authorities, until 30 September 1992 the Council insured with the Municipal Mutual Insurance (MMI) Company. Following MMI's insolvency a Scheme of Arrangement was put in place, pursuant to section 425 of the Companies Act 1985, now section 899 of the Companies Act 2006. The Scheme is managed by the Scheme Administrator and overseen by the Creditors' Committee as well as MMI's regulator appointed by the Financial Conduct Authority. The Scheme of Arrangement monitors MMI's solvency and provides for a levy to be imposed on all the Scheme Creditors in the event funds are required to pay for outstanding claims.

On 13 November 2012, the Scheme was triggered by the Directors of MMI as they could no longer foresee a solvent run-off for the payment of outstanding claims. This resulted in the imposition of a levy on all Scheme Creditors that have had claims paid since inception of the Scheme of Arrangement. This first levy of 15% amounting to £705,000 was issued on 1 January 2014 based on claims valued at £4.7m (less £50,000 retention).

In March 2016 a further interim levy was agreed to take the overall levy to 25% based on current estimated liabilities of MMI relating to HCC. The 15% levy paid has been deducted from this to give an overall levy which was due by the 12 May 2016. Because of the increased certainty of this element, a new provision for the amount due of £484,002 was created in the accounts during 2015/16, and has been fully utilised in 2016/17. This was funded by a drawdown on the MMI reserve held to cover the contingent liability.

There is continued uncertainty around the scale of the final payment due to the types of claims that continue to be submitted against MMI (historic child abuse and mesothelioma). Given this uncertainty, and in recognition of a contingent liability for any future claims, a reserve of £0.953m has been maintained.

Local Authority Mortgage Scheme (LAMS)

Under this scheme, the Council has entered arrangements that provide a guarantee to meet first losses on specified mortgages within the local authority area. £10m was deposited with Lloyds Bank and Leeds Building Society during 2012/13, and these institutions will make mortgage advances up to this amount. The value of this guarantee, based on estimated mortgage default rates, is shown as a charge in the Comprehensive Income and Expenditure Account. However, as the actual likely default rate for these mortgages is unknown, there remains a contingent liability that the Council will have to meet the cost of defaults above this. The Council will receive a premium interest for the risk associated with the LAMS, which will be added to the commercial deposit rate. This premium will be set aside in an earmarked reserve to contribute towards funding any future potential liabilities.

Hertfordshire Pension Fund

The Council has a contingent liability in respect of admitted bodies in the Hertfordshire Pension Fund to which it has contracted services and transferred staff. Under the Local Government Pension Scheme Regulations 2013, the Council is responsible for the liabilities of these admitted bodies in the event that they fail to pay their obligations to the Pension Fund. The Council operates a risk management strategy for these admitted bodies and its standard approach is to require a financial bond to be maintained to offset their actuarially assessed liabilities.

Metropolitan Line Extension (Croxley Rail Link)

As a result of political and cost changes, there is a risk that the Metropolitan Line Extension (Croxley Rail Link) project may not proceed as planned. This could lead to potential liabilities for the Council along with difficulties in re-claiming any investments made to date. This is being mitigated by dialogue with London Underground Ltd (LUL). Liabilities with LUL are capped at £3m.

Notes to the Accounts

Note 43: Financial Instruments

The Council's financial liabilities held during the year are all measured at amortised cost and comprise:

- Long-term loans from the Public Works Loan Board and commercial lenders
- Finance Leases detailed in note 16
- Private Finance Initiative contracts detailed in note 17
- Guarantees for Local Authority Mortgage Scheme
- Trade payables for goods and services received

The financial assets held by the Council during the year are held under the following three classifications:

1. Loans and Receivables (financial assets that have fixed or determinable payments and are not quoted in an active market) comprising:

- Bank current and high interest call account with Barclays Bank
- Fixed term deposits with banks and building societies
- Impaired investments in Icelandic banks
- Loans to other local authorities
- Loan to Hertfordshire Catering Limited – repaid by year end
- Trade receivables for goods and services delivered
- Loans made for service purposes, detailed below as Soft Loans

2. Available for sale financial assets (those that are quoted in an active market) comprising:

- Money Market Funds, both constant and variable Net Asset Value funds.
- Pooled fund investments including property, equity, bond and multi-asset funds
- Loan notes held for the Hertfordshire Schools Building Partnership

3. Unquoted equity investments held at cost because it is impracticable to determine fair value, comprising:

- Investments in companies set up by the Council (SureCare, Hertfordshire Catering Limited and Herts for Learning)
- Investment in shares in the Municipal Bond Agency

The financial instruments disclosed in the Balance sheet are analysed across the above categories as follows:

Notes to the Accounts

31 March 2016			31 March 2017	
Short Term	Long Term		Short Term	Long Term
£000s	£000s		£000s	£000s
		<u>Investments</u>		
15,188	-	Loans and receivables	15,104	-
17,824	30,484	Available-for-sale financial assets	20,919	31,411
-	425	Unquoted equity investment at cost	-	425
33,012	30,909	Total investments	36,022	31,836
		<u>Debtors</u>		
68,118	35,633	Loans and receivables	73,564	36,105
68,118	35,633	Total debtors*	73,564	36,105
		<u>Cash & Cash Equivalents</u>		
75,066	-	Loans & Receivables	69,954	-
20,940	-	Available-for-sale investments	30,327	-
96,005	-	Total Cash & Cash Equivalents	100,281	-
		<u>Borrowings</u>		
(2,878)	(260,779)	Financial liabilities at amortised cost	(32,909)	(260,768)
(2,878)	(260,779)	Total borrowings	(32,909)	(260,768)
		<u>Other Liabilities</u>		
(1,638)	(55,937)	PFI liabilities	(1,463)	(54,474)
(31)	(65)	Finance lease liabilities	(33)	(35)
-	(94)	Future Repayments due on Mortgages and Advances	-	(46)
(1,670)	(56,096)	Total other liabilities	(1,496)	(54,554)
		<u>Creditors</u>		
(112,802)	(1,262)	Financial liabilities at amortised cost	(116,799)	(1,021)
(112,802)	(1,262)	Total creditors*	(116,799)	(1,021)

* The debtor and creditor lines in Note 43 do not match those given on the Balance Sheet, as the Balance sheet values include balances that do not meet the definition of a financial instrument.

Soft Loans

Soft loans are those advanced at below market rates in support of the Council's service priorities. Loans of cash value £15.1m are included in the long-term debtors figure on the balance sheet at their adjusted value of £14.3m. There are two significant individual soft loans made by HCC. These have all been made at nil interest using Local Enterprise Partnership balances as follows: £6m to Watford Borough Council and £1.3m to Three Rivers District Council. The remaining £7.8m is mostly comprised of Adult Social Care and Children's Services loans to service users (or their families) at nil interest to pay for home adaptations which will support the service user to live at home, and reduce their need for council services. These loans are secured against the property to ensure full repayment on the sale of the property.

Income, Expenses, Gains and Losses

The gains and losses recognised in the Comprehensive Income and Expenditure Statement in relation to financial instruments consist of the following items:

Notes to the Accounts

2015/16					2016/17					
Financial Liabilities measured at amortised cost	Financial Assets: Loans & Receivables	Financial Assets: Available for sale	Assets & Liabilities at Fair Value through Profit and Loss	Total		Financial Liabilities measured at amortised cost	Financial Assets: Loans & Receivables	Financial Assets: Available for sale	Assets & Liabilities at Fair Value through Profit and Loss	Total
£000s	£000s	£000s	£000s	£000s		£000s	£000s	£000s	£000s	£000s
18,095	-	-	-	18,095	Interest expense	17,883	-	-	-	17,883
-	-	-	-	-	Losses on derecognition	-	-	-	-	-
-	-	-	-	-	Reductions in fair value	-	-	-	-	-
-	327	-	-	327	Impairment losses	-	(7)	-	-	(7)
-	-	-	-	-	Exchange Rate Losses	-	-	-	-	-
-	25	-	-	25	Fee expense	-	44	-	-	44
18,095	352	-	-	18,446	Interest Payable and Similar Charges	17,883	37	-	-	17,919
-	(1,295)	(1,638)	-	(2,933)	Interest income	-	(1,452)	(1,793)	-	(3,244)
-	(15)	-	-	(15)	Interest income accrued on impaired financial assets	-	(4)	-	-	(4)
-	(1,310)	(1,638)	-	(2,948)	Interest Receivable and Similar Charges	-	(1,456)	(1,793)	-	(3,249)
-	-	-	-	-	Gains on revaluation	-	-	(998)	-	(998)
-	-	408	-	408	Losses on revaluation	-	-	-	-	-
-	-	-	-	-	Amounts recycled to the Surplus or Deficit on the Provision of Services after impairment	-	-	-	-	-
-	-	408	-	408	Impact of Revaluation in Other Comprehensive Income	-	-	(998)	-	(998)
18,095	(959)	(1,229)	-	15,907	Net (gain) / loss for the year	17,883	(1,419)	(2,791)	-	13,673

Fair Values of Assets and Liabilities

Financial liabilities, financial assets represented by loans and receivables, and long-term debtors and creditors are carried in the Balance Sheet at amortised cost. Their fair value can be assessed by calculating the present value of the cash flows that will take place over the remaining term of the instruments, using the following assumptions:

- Estimated ranges of interest rates at 31 March 2017 of 0.76% to 2.25% for loans from the PWLB and 2.06% to 2.13% for other loans receivable and payable, based on new lending rates for equivalent loans at that date;
- no early repayment or impairment is recognised;
- where an instrument will mature in the next 12 months, carrying amount is assumed to approximate to fair value;
- the fair value of trade and other receivables is taken to be the invoiced or billed amount.

Fair values are shown in the tables below, split by their levels in the fair value hierarchy:

- Level 1 – fair value is only derived from quoted prices in active markets for identical assets or liabilities, e.g. bond prices
- Level 2 – fair value is calculated from inputs other than quoted prices that are observable for the asset or liability, e.g. interest rates or yields for similar instruments
- Level 3 – fair value is determined using unobservable inputs, e.g. non-market data such as cash flow forecasts or estimated creditworthiness

There were no transfers between input levels during the financial year 2016/17.

The valuation technique used for PFI Liabilities has changed this year. In 2015/16 the fair value was assumed to be approximately equal to the carrying value. For 2016/17, the fair value has been calculated by discounting the future cash-flows of the contracts.

The fair values calculated are as follows:

Notes to the Accounts

Fair value of liabilities:

31 March 2016				31 March 2017			
Carrying Amount	Fair Value	Fair Value		Carrying Amount	Fair Value	Fair Value	
£000s	£000s	Level		£000s	£000s	Level	
263,657	398,438	2	Borrowings	293,677	438,763	2	
57,575	57,575	2	PFI Liabilities	55,937	93,143	2	
99	99	2	Finance Lease Liabilities	68	68	2	
94	94	2	Future repayments on mortgages and advances	46	46	2	
114,064	114,064	2	Creditors	117,232	117,232	2	

The fair value of the liabilities is higher than the carrying amount because the Council's portfolio of loans includes a number of fixed rate loans where the interest rate payable is higher than the prevailing rates at the Balance Sheet date. This shows a notional future loss (based on economic conditions at 31 March 2017) arising from a commitment to pay interest to lenders above current market rates. These Level 2 fair values have been calculated by discounting future cashflows at current market rates for comparable loans, and in addition on LOBO (Lender's Option, Borrower's Option) loans a fair value for the options has been calculated by the Council's treasury advisor using market information.

Short-term creditors are carried at cost, as this is a fair approximation of their carrying value. The fair value of long-term creditors is assumed to be commensurate with the carrying value.

Fair value of assets:

31 March 2016				31 March 2017			
Carrying Amount	Fair Value	Fair Value		Carrying Amount	Fair Value	Fair Value	
£000s	£000s	Level		£000s	£000s	Level	
90,254	90,254	2	Loans and Receivables	85,058	85,058	2	
69,248	69,248	1	Available for sale financial assets	82,656	82,656	1	
425	425	N/A	Unquoted Equity at cost	425	425	N/A	
103,750	103,750	2	Debtors	109,669	109,669	2	

No loans and receivable assets are long-term investments and therefore no adjustments for fair value are required, as fair value is assumed to equate to carrying value.

Available for sale assets are carried in the Balance Sheet at their fair value. These fair values are Level 1 and are based on public price quotations as there is an active market for the instrument.

Unquoted Equities are held at cost, as they are not classified as 'held for sale' and it is impractical to derive a fair market value for these assets.

Short-term debtors are carried at cost, as this is a fair approximation of their carrying value. The fair value of Long-term Debtors is assumed to be commensurate with the carrying value.

Notes to the Accounts

Note 44: Impairment Losses

2015/16 £000s	2016/17 £000s
327 Icelandic Investments	(7)
327 Total	(7)

Icelandic Investments

In October 2008, the Icelandic banks Landsbanki, Kaupthing and Glitnir collapsed and the UK subsidiaries of the banks, Heritable and Kaupthing Singer and Friedlander went into administration. The Council had £28m deposited with these institutions, with varying maturity dates and interest rates. All monies invested with these institutions are subject to the respective administration and receivership processes, and the amounts and timing of payments to depositors such as the Council are determined by the administrators / receivers. Since 2009/10, the Council has considered an impairment adjustment for the deposits, based on latest information, and has calculated the impairment. These amounts have been adjusted as updated information on the amounts and timings of payments has been provided by the administrators / receivers.

The current position in relation to recovery of the sums deposited is set out below.

Heritable Bank

Heritable Bank is a UK registered bank under English law. The company was placed in administration on 7 October 2008.

Following a dividend payment in August 2015, 98p in the £ has been distributed to Creditors.

The latest administrators report from March 2017 states that there are currently no planned distributions to creditors. This is unchanged from the report from March 2016, and in 2016/17 the Council therefore recognised impairment based on there being no expectation of further recovery.

Recoveries are expressed as a percentage of the Council's claim in the administration, which includes interest accrued up to 6 October 2008. Details of the Council's deposits with Heritable Bank and the associated impairment are shown below:

Date Invested	Maturity Date	Amount Invested	Interest Rate	Recovered by 31/3/17 £'000	Carrying Amount £000s	Impairment £000s
15/09/2008	15/04/2009	£2m	6.00%	1,967	0	283
19/09/2008	23/12/2008	£5m	6.05%	4,914	0	693

Kaupthing, Singer and Friedlander Ltd (KSF)

The latest creditor report issued in November 2016 by the administrators Ernest and Young noted that the return to creditors was projected to be in the range of 86.0p to 86.5p in the £. The Council has recognised impairment based on a recovery of 86.25% of its claim, (this is the mid-point of the range estimated by the administrators).

Following a dividend payment in November 2016, 84.25p in the £ has been distributed to Creditors.

In calculating the impairment the Council has therefore made the assumption that future recoveries will be received in March 2017, at 2.0p in the £.

Notes to the Accounts

Recoveries are expressed as a percentage of the Council's claim in the administration, which includes interest accrued up to 7 October 2008. Details of the Council's deposits with Kaupthing, Singer & Friedlander Ltd. and the associated impairment are shown below:

Date Invested	Maturity Date	Amount Invested	Interest Rate	Recovered by 31/3/16 £'000	Carrying Amount £000s	Impairment £000s
04/01/2007	04/01/2011	£2m	5.46%	1,755	39.9	459
14/08/2007	16/08/2010	£2m	6.35%	1,701	38.4	471

LBÍ hf (formerly Landsbanki hf)

Following the sale in February 2014 of the Landsbanki claim, the Council has no outstanding assets or liabilities in relation to Landsbanki. 92% of the amounts originally deposited was recovered.

Glitnir Bank hf

The Council now has no outstanding assets or liabilities in relation to this deposit. The total return achieved in relation to this investment was 101% of the amounts originally deposited.

Accounting

A £0.007m reduction in impairment loss has been recognised in the Comprehensive Income and Expenditure Account in 2016/17. This has been calculated by discounting the assumed cash flows at the effective interest rate of the original deposits in order to recognise the anticipated loss of interest to the Council until remaining outstanding monies are recovered.

Notional interest is also credited to the Comprehensive Income and Expenditure account in 2016/17 of £0.005m.

Note 45: Nature and Extent of Risks Arising from Financial Instruments

Key Risks

The Council's activities expose it to a variety of financial risks. The key risks are:

- **Credit risk:** the possibility that other parties might fail to pay amounts due to the Council;
- **Liquidity risk:** the possibility that the Council might not have funds available to meet its commitments to make payments;
- **Re-financing risk:** the possibility that the Council might need to renew a financial instrument on maturity at disadvantageous interest rates or terms.
- **Market risk:** the possibility that financial loss might arise for the Council as a result of changes in such measures as interest rate movements.

Overall Procedures for Managing Risk

The Council's overall risk management procedures focus on the unpredictability of financial markets, and implementing restrictions to minimise these risks. The procedures for risk management are set out through a legal framework set out in the Local Government Act 2003 and the associated regulations. These require the Council to comply with the CIPFA Prudential Code, the CIPFA Treasury Management in the Public Services Code of Practice and Investment Guidance issued through the Act. Overall these procedures require the Council to manage risk in the following ways:

Notes to the Accounts

- By formally adopting the requirements of the Code of Practice (the 2011 CIPFA Treasury Management in the Public Service: Code of Practice was adopted on 21 February 2012 by the members of the County Council)
- By approving annually in advance prudential indicators for the following three years limiting:
 - The Council's overall borrowing;
 - Its maximum and minimum exposures to fixed and variable rates;
 - Its maximum and minimum exposures to the maturity structure of its debt;
 - Its maximum annual exposures to investments maturing beyond a year.
- By approving an investment strategy for the forthcoming year setting out its criteria for both investing and selecting investment counterparties in compliance with the government guidance.

For the 2016/17 financial year the prudential indicators and treasury management strategy were reported and approved at the County Council's meeting on the 23 February 2016. The annual treasury management strategy outlines the detailed approach to managing risk in relation to the Council's financial instrument exposure, which can be summarised as follows:

- To reduce exposure of cash balances by funding the 2016/17 Capital Programme from balances and seeking opportunities to repay debt early;
- The majority of balances to be held in specified investments i.e. with UK government or local authorities and institutions with high credit ratings, with limits on non-specified investments by type, amount and duration;
- Institution and Group limits are applied;
- Only lending to banks outside the UK if the country has a sovereign rating of AA+;
- Setting a credit rating criteria framework that provides size and duration limits for investments that are applied as credit ratings change to reflect perceived risk to security of investments;
- The criteria specify action to be taken upon credit rating downgrades, or notice of potential downgrades.

Throughout 2016/17 the Council operated well within the criteria laid out in the Treasury Management Strategy.

Actual performance is reported annually to the Council's Audit Committee. These policies are implemented by a central treasury team. The Council maintains written principles for overall risk management, as well as written policies covering specific areas, such as interest rate risk, credit risk, and the investment of surplus cash through Treasury Management Practices (TMPs). These TMPs are a requirement of the Code of Practice and are reviewed regularly.

Credit Risk

Credit risk arises from deposits with banks and financial institutions, as well as credit exposures to the Council's customers. The Council's Treasury Management Strategy for 2016/17 set out the minimum acceptable criteria for investments by reference to credit ratings from Fitch, Moody's and Standard and Poor's.

The following analysis summarises the Council's potential maximum exposure to credit risk. The table (from an average of the default rates from Fitch, Moody's and Standard and Poor's) gives details of corporate finance average cumulative default rates (including financial organisations) for the period 1981–2015 on investments. The risk of default by trade debtors is based on the average amount of debt written off as a percentage of total debt over the last six financial years (2011/12 to 2016/17).

Notes to the Accounts

Estimated maximum exposure to default 2016 £000s	Deposits with banks and financial institutions	Amount at 31 March 2017 £000s	Historical experience of default %	Adjustment for market conditions at 31 March 2017 ^	Estimated maximum exposure to default 2017 £000s
(a * b)		(a)	(b)	(c)	(a * b)
2	UK Local Authorities	5,020	0.03%	1.34	2
16	AAA rated counterparties	47,880	0.04%	1.34	20
-	AA rated counterparties	3,020	0.03%	1.34	1
9	A rated counterparties	16,656	0.06%	1.34	10
-	BBB rated counterparties	-	0.18%	1.34	-
-	Other counterparties	30,871	0.00%	1.00	-
327	Trade debtors	109,669	0.32%	1.00	348
354		213,115	-	-	381

The table above excludes the outstanding balances on Icelandic investments (set out in Note 44).

Financial Assets that are past due

The Council does not generally allow credit for its trade debtors. The amount of debt past its due date for payment amounted to £13.6million. The past due amount can be analysed by age as follows:

31 March 2016 £000s		31 March 2017 £000s
2,696	Not later than three months	2,209
2,930	Three to six months	2,195
7,847	More than six months	9,169
13,473		13,573

Liquidity risk

The Council has ready access to borrowings from the Money Markets to cover any day to day cash flow need, and whilst the PWLB provides access to longer term funds, it also acts as a lender of last resort to Councils (although it will not provide funding to a Council whose actions are unlawful). The Council is also required to provide a balanced budget through the Local Government Finance Act 1992, which ensures sufficient monies are raised to cover annual expenditure. There is therefore no significant risk that it will be unable to raise finance to meet its commitments under financial instruments.

The Council manages its liquidity position through the risk management procedures above (the setting and approval of prudential indicators and the approval of the treasury and investment strategy reports), as well as through cash flow management procedures required by the Code of Practice.

Refinancing and Maturity Risk

The Council maintains a significant debt and investment portfolio. Whilst the cash flow procedures above are considered against the refinancing risk procedures, longer term risk to the Council relates to managing the exposure to replacing financial instruments as they mature. This risk relates to both the maturing of longer term financial liabilities and longer term financial assets.

The approved prudential indicator limits for the maturity structure of debt and the limits placed on investments placed for greater than one year in duration are the key parameters used to address this risk. The Council approved treasury and investment strategies address the main risks and the central treasury team address the operational risks within the approved parameters.

Notes to the Accounts

This includes:

- monitoring the maturity profile of financial liabilities and amending the profile through either new borrowing or the rescheduling of the existing debt; and
- monitoring the maturity profile of investments to ensure sufficient liquidity is available for the Council's day to day cash flow needs, and the spread of longer term investments provide stability of maturities and returns in relation to the longer term cash flow needs.

The maturity analysis of financial liabilities is as follows:

31 March 2016		31 March 2017
£000s		£000s
2,878	Not later than one year	32,909
-	One to two years	-
3,145	Two to five years	3,145
5,500	Five to ten years	8,500
252,133	More than ten years	249,122
263,657		293,677

The maturity analysis of financial assets is as follows:

31 March 2016		31 March 2017
£000s		£000s
87,719	Less than 1 year	96,908
-	One to two years	-
-	Two to three years	-
-	More than three years	-
87,719		96,908

The Icelandic investments are included in the table above on the basis of the anticipated recoveries over future years; at 31 March 2017 all further Iceland recoveries are expected to take place within the year.

Market risk

Interest rate risk

The Council is exposed to interest rate movements on its borrowings and investments. Movements in interest rates have a complex impact on the Council, depending on how variable and fixed interest rates move across differing financial instrument periods. For instance, a rise in variable and fixed interest rates could have the following effects:

- Borrowings at variable rates – the interest expense charged to the Comprehensive Income and Expenditure Statement could rise;
- Borrowings at fixed rates – the fair value of the borrowing liability could fall;
- Investments at variable rates – the interest income credited to the Comprehensive Income and Expenditure Statement could rise; and
- Investments at fixed rates – the fair value of the assets could fall.

Borrowings are not carried at fair value, so nominal gains and losses on fixed rate borrowings would not impact on the Surplus or Deficit on the Provision of Services or Other Comprehensive Income and Expenditure. However, changes in interest payable and receivable on variable rate borrowings and investments will be posted to the Surplus or Deficit on the Provision of Services and affect the General Fund Balance. Movements in the fair value of

Notes to the Accounts

fixed rate investments that have a quoted market price will be reflected in Other Comprehensive Income and Expenditure.

The Council has a number of strategies for managing interest rate risk. The Annual Treasury Management Strategy draws together the Council's prudential indicators and its expected treasury operations, including an expectation of interest rate movements. From this strategy a prudential indicator is set which provides maximum and minimum limits for fixed and variable interest rate exposure. The central treasury team will monitor market and forecast interest rates within the year to adjust exposures appropriately. For instance during periods of falling interest rates, and where economic circumstances make it favourable, fixed rate investments may be taken for longer periods to secure better long term returns.

According to this assessment strategy, at 31 March 2017, if interest rates had moved by 1% with all other variables held constant, the financial effect would be:

2015/16	2015/16		2016/17	2016/17
1% Increase	1% Decrease		1% Increase	1% Decrease
£000s	£000s		£000s	£000s
638	-	Increase in interest payable on variable rate borrowings	256	-
(882)	661	Increase in interest receivable on variable rate investments	(1,145)	1,029
-	-	Increase in government grant receivable for financing costs	-	-
(244)	661	Impact on Surplus or Deficit on the Provision of Services	(889)	1,029

The impact of a 1% decrease in interest rates is not equivalent to a 1% increase in rates because, with bank base rate at only 0.5% on 31st March 2016, the rate of interest on a number of investments is below 1% and could not, therefore, effectively fall by a further 1%. In addition, the borrowing figures contain a number of LOBO Loans which are only likely to be exercised if interest rates increase.

Price risk

At the 31 March 2017 the Council had £30m invested across 6 pooled funds. £10m was held in a property fund, £6m in an equity fund, £10m in two bond funds, and £4m in two multi-asset funds. This element of the Council's portfolio is therefore now exposed to the risk of changing unit prices on these investments. These changing unit prices are influenced by the underlying asset types, equity prices, bond prices and commercial property prices. A 5% net fall across these different fund unit prices would result in a £1.5m fall in the Council's investment value. This movement would not be reflected in the Comprehensive Income and Expenditure Statement (CIES), instead the movement would be reflected in the Available for Sale Reserve. On sale any overall loss or gain over the life of the investment would then be recognised by moving from the Available for Sale Reserve, via the CIES to the General Fund. To minimise the risk of volatility in unit prices resulting in a capital loss the Council has diversified across a number of asset classes and intends to hold these funds for the long term.

Foreign exchange risk

At 31 March 2017 the Council had no investments denominated in foreign currency.

Notes to the Accounts

Note 46: Trust Funds

The Council acts as Treasurer and Financial Adviser primarily to a number of educational prize funds, endowments, scholarships and bequests that generally have specific trustees to manage them. Capital is invested in accordance with the trustee's instructions in a range of external investments or, if held as cash by the Council, such balances will earn interest at the market seven-day rate. These funds do not represent assets of the Council and have not been included in the balance sheet. As at 31 March 2017 the total value of educational endowments was £580,241 (31 March 2016 - £569,205).

Note 47: Related Parties

The Council is required to disclose material transactions with related parties – bodies or individuals that have the potential to control or influence the Council or to be controlled or influenced by the Council. Disclosure of these transactions allows readers to assess the extent to which the Council might have been constrained in its ability to operate independently or might have secured the ability to limit another party's ability to bargain freely with the Council.

Central Government

The central UK government has effective control over the general operations of the Council – it is responsible for providing the statutory framework, within which the Council operates, provides the majority of its funding in the form of grants and prescribes the terms of many of the transactions that the Council has with other parties (e.g. Council Tax bills, housing benefits). Grants received from government departments are set out in Note 28. Grant receipts outstanding as at 31 March 2017 are shown in Note 38. These grants are in addition to the Council's share of the revenue support grant and redistributed business rates income as calculated by central government.

Other Public Bodies

In addition to the relationship with Central Government, Hertfordshire County Council has relationships with various NHS bodies. The significant transactions are disclosed in Notes 31 - Agency Services and Note 32 - Pooled Budgets.

Hertfordshire County Council Pension Fund

The Council administers the Pension Fund on behalf of its employees and those of District Councils within the county and other admitted bodies. On 1 April 2010, pension fund cash was separated from Hertfordshire County Council funds and from that date pensions cash was separately invested and all interest received applied directly to the Pension Fund.

Locality Budgets

Each elected member of the County Council has £10,000 per year to spend on grants in their local community. The approach is flexible and based on two fundamental principles.

The funding from the Locality Budgets scheme must be used for purposes which promote the social, economic or environmental wellbeing of Hertfordshire having regard to the Council's sustainable community strategy. Locality Budgets cannot be used for purposes which would be contrary to the County Council's prevailing policies or be used for any purposes prohibited by law.

Members and Officers

In addition the following members and officers sit on the Boards of the following organisations. The table below records the total value of transactions in the year with these organisations.

Notes to the Accounts

Total of Council's transactions with the organisation 2015/16	Name	Organisation	Total of Council's transactions with the organisation 2016/17
£000s			£000s
333	David Andrew s (15/16 and 16/17) and Terry Douris (15/16 and 16/17)	Hertfordshire Groundw ork Trust	192
n/a	Derek Scudder (16/17 only)	Watford Sheltered Workshops Ltd	72
8	Sara Johnston (15/16 and 16/17)	Welw yn Hatfield Women's Refuge	15
1,846	Robert Gordon (15/16 and 16/17), Paul Zukow skyj (15/16 and 16/17), Tim Hutchings (15/16 and 16/17) and Jim McManus (16/17 only)	University of Hertfordshire	341
7,419	Claire Cook (15/16 and 16/17)	Herts Schools Building Partnership (HSBP)	150
31	Roy Wilsher (15/16 and 16/17)	Chief Fire Officers' Association	35
868	Michael Collier (15/16 and 16/17) and Peter Maguire (15/16 and 16/17)	Herts Catering Ltd (HCL)	748
7,096	Michael Collier (15/16 and 16/17) and Simon New land (15/16)	Herts For Learning (HFL)	7,002
103	Iain MacBeath (15/16 and 16/17), Claire Cook (15/16 and 16/17) and Derrick Ashley (16/17 only)	Surecare Supplies Ltd	134
60	Steve Drury (15/16 and 16/17)	Ascend Charity	107
1,472	Roma Mills (15/16 and 16/17)	Carers in Hertfordshire	1,467
7	Alan Searing (15/16 and 16/17)	Herts Young Mariners Base (HYMB)	86
21	Sandy Walkington (15/16 and 16/17)	St Albans Bereavement Netw ork	21
12	Ian Reay (15/16 and 16/17)	Chilterns Conservation Board	18
25	Andrew Stevenson (15/16 and 16/17)	Herts Probation Trust	16
342	Sherma Batson (15/16 only)	HertsAid	n/a
65	Frances Button (15/16 only)	MacIntyre Housing Association	n/a
32	Jenny Coles (15/16 and 16/17)	Research in Practice	9
n/a	Roy Wilsher (16/17 only)	Herts in Trust	9
n/a	Ron Tindall (16/17 only)	Hertfordshire Domestic Abuse Helpline	12
n/a	Fiona Hill (16/17 only)	Royston Day Centre	11
19,739	Total		10,446

* Figures exclude transactions with HCC schools

The totals stated in the table above reflect the net transactions with each organisation respectively (i.e. expenditure less income). All totals are net expenditure, with the exception of Surecare Supplies, which is net income.

Where there is a new entry for 2016/17, either because there was no relationship in the prior year, or the relationship was judged immaterial, the comparative level of total transactions with the organisation have not been included in the 2015/16 details. The amounts disclosed in the 2015/16 accounts have been shown for comparative purposes even if no ongoing relationship exists.

In addition to the above, although no material transactions occurred during 2016/17, it should be noted that a senior officer, R. Wilsher, sits on the Board of Herts in Trust (charity) as a Director, who are a related party.

Notes to the Accounts

Note 48: Investments in Companies and Group Relationships

The Council holds the following investments in companies. These investments have been considered for inclusion within the Council's group boundary, as explained in the accounting policy for Group Accounts. Group accounts have been prepared consolidating Hertfordshire Catering Limited and the Council's interest in Herts for Learning Ltd; interests in Surecare Supplied Ltd and the Herts Schools Building Partnership companies are not regarded as material and have therefore not been included.

Judgement on the treatment of shares in Herts for Learning owned by Hertfordshire schools is detailed in Note 3 Critical Judgements.

Name	Nature of Business	Owned %	Nominal Value £
Hertfordshire Catering Ltd	A wholly owned and controlled local authority limited company that provides a school meals service.	100%. Consolidated as a Subsidiary in the Group Accounts	£100,000
Herts for Learning Ltd	A schools company owned by the Council, and schools (both maintained and academies) within Hertfordshire.	The Council owns 19.5% of shares, with maintained Hertfordshire schools owning 65%. 19.5% of the company is consolidated as an Associate in the Group Accounts	£ 3,150
Surecare Supplies Ltd	A wholly owned and controlled local authority limited company which provides access to high value for money contracts and a wide range of products and services for care homes	Wholly owned (have bought the one and only share)	£ 10,000
Hertfordshire Schools Building Partnership Ltd	A company created for the delivery of the Hertfordshire Building Schools for the Future (BSF) programme.	20.00%	£ 20
Hertfordshire Schools Building Partnership Phase 1 Holdings Ltd	A company created for the delivery of the Hertfordshire Building Schools for the Future (BSF) programme.	9.8% directly and 10.2% indirectly	£ 18
Hertfordshire Schools Building Partnership Phase 1 Ltd	A company created for the delivery of the Hertfordshire Building Schools for the Future (BSF) programme.	20% indirectly	N/A
East of England Trading Standards Association	A company created to draw down funding to deliver certain regional projects, composed of eleven local authorities.	9.00%	£ 1

In addition to the holdings above, the Council acquired in 2012/13 a loan note with value £902,600 in Hertfordshire Schools Building Partnership Ltd.

Copies of the accounts for these companies can be obtained from the Chief Legal Officer, Hertfordshire County Council, County Hall, Hertford SG13 8DQ (Contact telephone: 01992 555527).

In addition to consideration of these companies, maintained schools within Hertfordshire are deemed under IFRS 10 to be entities under the Council's control, and so fall within the group boundary. The Code provides a specific adaptation to IFRS 10 and IAS27, under which schools are consolidated within the single entity accounts. The summary position of these schools at 31 March 2017, by category, is shown in the following table:

Notes to the Accounts

	Number of schools	Expenditure £'000s	Income £'000s	Surplus/Deficit at 31/03/17 £'000s
Nursery	14	10,320	10,340	1,619
Community	14	10,320	10,340	1,619
Primary	370	460,371	460,700	51,925
Academy	4	4,443	4,552	858
Community	246	338,647	338,384	38,826
Voluntary Aided	82	81,203	81,176	6,723
Voluntary Controlled	34	30,142	30,427	4,252
Foundation	4	5,936	6,161	1,266
Secondary	21	111,717	110,694	4,840
Academy	1	1,891	1,802	(97)
Community	5	28,703	28,629	1,024
Voluntary Aided	3	14,804	15,079	1,925
Voluntary Controlled	1	2,129	2,137	167
Foundation	11	64,190	63,048	1,822
Special *	21	41,716	41,086	4,270
Academy	1	954	989	227
Community	19	38,237	37,853	3,971
Foundation	1	2,525	2,244	72
Education Support Centres *	7	13,358	13,178	1,740
Community	7	13,358	13,178	1,740
Total	433	637,481	635,998	64,395

* includes Edwinstree Base Unit

Note 49: Acquired and Discontinued Operations

There have been no Acquired or Discontinued Operations during 2016/17.

Group Accounts

Group Accounts

Introduction

In order to provide a full picture of the economic and financial activities of the Council and its exposure to risk, the accounting statements of material subsidiary and associate companies are consolidated with those of the Council. The resulting Group Accounts are presented in addition to the Council's single entity accounts. They include the core accounting statements, similar in presentation and purpose to the Council's accounts, and any explanatory notes considered necessary to explain material movements from the single entity accounts. Where no notes are given, users of the accounts should refer to the notes in the single entity accounts.

Group accounts have been prepared under the requirements of the Code of Practice on Local Authority Accounting, consolidating any material subsidiary, associate or joint venture entities over which the Council exercises control or significant influence. The basis for determining the Group Boundary is as set out in the Council's Accounting Policies on page 40.

Hertfordshire Catering Ltd (HCL) was formed in September 2013, and since then the Council has owned 100% of shares (purchased for a cash consideration of £100k) and therefore has been consolidated as a subsidiary. There are no minority shareholders, and no restrictions on the Council's ability to access or use the assets or settle the liabilities of the group.

HCL provides a catering service to Hertfordshire maintained schools, as well as to academies and other schools within Hertfordshire and a small number outside the county.

Herts for Learning Ltd (HfL), also formed in September 2013, has been consolidated as an associate as the Council owns 19.5% of shares (cash consideration of £3,150). Herts for Learning Ltd is the UK's largest Schools Company and provides flexible, high quality teaching, learning, leadership and business support to schools and education settings in Hertfordshire and beyond.

Further details of these investments and the basis for inclusion in the Group Accounts are set out in Note 48 Investments in Companies.

Accounting Policies

HCL and HfL have prepared 2016/17 accounts using accounting policies consistent with those applied by the Council, and no adjustments have been required to align accounting policies. All three entities have a financial year end of 31 March.

As a subsidiary, the accounts of HCL have been consolidated with those of the Council on a line by line basis, and any balances and transactions between the parties have been eliminated in full. HCL's expenditure and income, adjusted for transactions with the Council, is included on the relevant service lines in the Comprehensive Income and Expenditure Statement; and Balance Sheet values are similarly incorporated into the relevant headings of the Balance Sheet, removing balances owed between the two parties.

HfL is consolidated as an associate, using the equity basis as required by IAS 28. The Council's share of HfL's profits is shown below the (Surplus)/Deficit on Provision of Services, along with the tax expenses of both companies.

Group Accounts

Group Comprehensive Income & Expenditure Statement

2015/16 (Restated)				2016/17		
Gross Expenditure	Gross Income	Net Expenditure		Gross Expenditure	Gross Income	Net Expenditure
£000s	£000s	£000s		£000s	£000s	£000s
774	61	836	Central Items	850	65	915
862,134	(715,546)	146,589	Children's Services	943,285	(721,079)	222,205
44,283	(2,351)	41,932	Community Protection	46,473	(5,346)	41,128
169,134	(31,780)	137,354	Environment	184,696	(49,380)	135,316
400,248	(76,569)	323,679	Health & Community Services	410,058	(83,945)	326,113
45,221	(43,935)	1,286	Public Health	50,255	(50,328)	(73)
107,659	(14,576)	93,083	Resources	102,948	(14,902)	88,045
1,629,453	(884,695)	744,758	Cost of Services - Total Continuing Operations	1,738,565	(924,915)	813,650
		27,287	Other Operating expenditure			207,917
		50,820	Financing and Investment Income & Expenditure			44,779
		(854,670)	Taxation and Non-Specific Grant Income			(859,685)
		744,758	(Surplus) or Deficit on Provision of Services			206,661
		(203)	Share of Surplus / Deficit on the Provision of Services by Associates			(93)
		252	Tax Expenses of Subsidiaries & Associates			420
		744,758	Group Surplus/ Deficit on Provision of Services (A)			206,988
		(169,504)	(Surplus) or Deficit on revaluation of Property, Plant and Equipment			(87,447)
		(276,559)	Remeasurements on the Net Defined Pensions Liability			128,176
		408	(Surplus) or Deficit on revaluation of available for sale financial assets			(998)
		-	Other Comprehensive Income & Expenditure (B)			39,731
		744,758	Total Comprehensive Income & Expenditure (A+B)			246,720

Group Accounts

Group Balance Sheet

31 March 2016		31 March 2017	
£000s	£000s	£000s	£000s
3,066,800	Property, Plant & Equipment	2,967,480	
27,488	Heritage Assets	33,038	
4,030	Intangible Assets	3,650	
-	Assets Held for Sale	-	
30,806	Long Term Investments	31,733	
434	Investment in Associate	508	
35,633	Long Term Debtors	34,828	
	3,165,192 Long Term Assets		3,071,236
33,012	Short Term Investments	36,022	
1,939	Assets Held for Sale	33,897	
4,243	Inventories	4,603	
110,710	Short Term Debtors	125,915	
-	Financial Instruments Available for Sale	-	
98,076	Cash and Cash Equivalents	103,110	
	247,980 Current Assets		303,548
(2,878)	Short Term Borrowing	(32,909)	
(1,670)	Short Term Liabilities	(1,496)	
(148,862)	Short Term Creditors	(155,218)	
(16,224)	Provisions for Accumulated Absences	(16,419)	
(16,069)	Short Term Provisions	(14,886)	
	(185,703) Current Liabilities		(220,928)
(1,262)	Long Term Creditors	(1,021)	
(4,573)	Long Term Provisions	(5,605)	
(260,779)	Long Term Borrowing	(260,768)	
(895,868)	Liability relating to the defined benefit pension scheme	(1,066,299)	
(56,099)	Other Long Term Liabilities	(54,554)	
(45,462)	Capital Grants Receipts in Advance	(48,901)	
	(1,264,042) Long Term Liabilities		(1,437,147)
	1,963,426 Net Assets		1,716,708
(262,721)	Usable Reserves	(258,027)	
(1,700,705)	Unusable Reserves	(1,458,680)	
	(1,963,426) Total Reserves		(1,716,708)

Group Accounts

Group Cash Flow Statement

2015/16 £000s		Note	2016/17 £000s
31,759	Net Surplus /(Deficit) on the Provision of Services		(206,987)
(14,949)	Adjustments to net Surplus /(Deficit) on the Provision of Services for non-cash movements	25	170,207
16,810	Net Cashflows from Operating Activities		(36,780)
3,591	Investing Activities	26	16,867
(1,281)	Financing Activities	27	24,947
19,120	Net Increase/(Decrease) in Cash and Cash Equivalents		5,034
78,956	Cash and Cash Equivalents at beginning of reporting period		98,076
98,076	Cash and Cash Equivalents at end of reporting period		103,110

In accordance with the Code, 2016/17 operating cashflows include the following interest items:

	£'000
Interest Paid	3,268
Interest Received	(16,019)

Group Accounts

Group Movement in Reserves Statement

	General Fund Balance	Earmarked General Fund Reserves	Total General Fund	Capital Receipts Reserve	Capital Grants Unapplied	Total Usable Reserves HCC	Herts Catering Ltd Usable Reserves	Herts for Learning Usable Reserves	Total Usable Reserves for Group	Unusable Reserves HCC	Herts Catering Ltd Unusable reserves	Total Unusable Reserves for Group	Total Group Reserves
	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
Balance at 31 March 2015 carried forward (restated)	(30,575)	(172,656)	(203,231)	-	(73,713)	(276,944)	(816)	(270)	(278,030)	(1,207,881)	(100)	(1,207,981)	(1,486,011)
<u>Movement in reserves during 2015/16</u>													
Total Comprehensive Income and Expenditure	(55,483)	-	(55,483)	-	-	(55,483)	23,885	(161)	(31,760)	(445,655)	-	(445,655)	(477,414)
Adjustments between Group Accounts and authority accounts	24,725	-	24,725	-	-	24,725	(24,725)	-	-	-	-	-	-
Net Increase/ Decrease before Transfers	(30,758)	-	(30,758)	-	-	(30,758)	(840)	(161)	(31,760)	(445,655)	-	(445,655)	(477,414)
Adjustments between accounting basis & funding basis under regulations	39,359	-	39,359	(3,641)	11,350	47,068	-	-	47,068	(47,069)	-	(47,069)	(1)
Net Increase / Decrease before Transfers to Earmarked Reserves	8,601	-	8,601	(3,641)	11,350	16,310	(840)	(161)	15,308	(492,724)	-	(492,724)	(477,416)
Transfer to / from Earmarked Reserves	(10,138)	10,138	-	-	-	-	-	-	-	-	-	-	-
Increase / (Decrease) in 2015/16	(1,537)	10,138	8,601	(3,641)	11,350	16,310	(840)	(161)	15,308	(492,724)	-	(492,724)	(477,416)
Balance at 31 March 2016 carried forward	(32,112)	(162,518)	(194,629)	(3,641)	(62,364)	(260,634)	(1,657)	(431)	(262,722)	(1,700,604)	(100)	(1,700,704)	(1,963,426)
<u>Movement in reserves during 2016/17</u>													
Total Comprehensive Income and Expenditure	183,174	-	183,174	-	-	183,174	23,887	(73)	206,988	39,731	-	39,731	246,720
Adjustments between Group Accounts and authority accounts	25,485	-	25,485	-	-	25,485	(25,485)	-	-	-	-	-	-
Net Increase/ Decrease before Transfers	208,659	-	208,659	-	-	208,659	(1,598)	(73)	206,988	39,731	-	39,731	246,720
Adjustments between accounting basis & funding basis under regulations	(195,624)	-	(195,624)	3,141	(9,811)	(202,293)	-	-	(202,293)	202,293	-	202,293	-
Net Increase / Decrease before Transfers to Earmarked Reserves	13,036	-	13,036	3,141	(9,811)	6,366	(1,598)	(73)	4,695	242,024	-	242,024	246,720
Transfer to / from Earmarked Reserves	(12,732)	12,732	-	-	-	-	-	-	-	-	-	-	-
Increase / (Decrease) in 2016/17	303	12,732	13,036	3,141	(9,811)	6,366	(1,598)	(73)	4,695	242,024	-	242,024	246,720
Balance at 31 March 2017 carried forward	(31,808)	(149,786)	(181,594)	(500)	(72,174)	(254,268)	(3,255)	(504)	(258,027)	(1,458,580)	(100)	(1,458,680)	(1,716,707)

Group Accounts

Notes to the Group Accounts

1. Debtors and Creditors

With the elimination of transactions between the Council and HCL as its subsidiary, debtors and creditors between these parties are excluded. Group debtors and creditors include balances owed between the Council and HfL as associate, and between HCL and HfL.

2. Defined Cost and Defined Benefit Pension Schemes

Note 37 of the Council's single entity accounts explain the Council's participation in the defined benefit Local Government Pension Scheme. HCL and HfL are admitted members of this scheme and their employees receive defined benefits; however, the companies pay a fixed rate contribution to the scheme and the Council is liable for the costs of any benefits above this. The Council's costs are accounted for on a defined benefit basis and included in their single entity accounts, and no further adjustment is required on consolidation. In the company accounts, the scheme is accounted for as a defined cost scheme, and IAS19 does not apply.

3. Summary Financial Position of Subsidiary

Hertfordshire Catering Ltd has been consolidated in the group accounts as a 100% owned subsidiary. The summary financial position of the company is shown below, for information (taken from the 2016/17 accounts).

2015/16 £'000s	Profit and Loss Account (HCL)	2016/17 £'000s
34,152	Turnover	36,517
(28,935)	Cost of Sales	(30,035)
5,217	Gross Profit	6,481
(4,169)	Administrative expenses	(4,490)
2	Interest received	6
-	Interest payable	-
1,051	Profit before Taxation	1,998
(210)	Taxation	(400)
841	Profit for the financial period	1,598

2015/16 £'000	Summary Balance Sheet (HCL)	2016/17 £'000
	<u>Fixed Assets</u>	
	- Tangible Assets	20
	<u>Current Assets</u>	
733	Stocks	686
3,462	Debtors	4,222
2,070	Cash	2,829
	<u>Current Liabilities</u>	
(4,509)	Creditors	(4,402)
1,756	Total Assets less Current Liabilities	3,355
	<u>Capital and Reserves</u>	
100	Called up Share Capital	100
1,656	Profit and Loss Account	3,255
1,756	Total Shareholders' Funds	3,355

Group Accounts

4. Summary Financial Position of Associate

Herts for Learning has been consolidated as an associate on an equity basis, showing the Council's proportionate share of the surplus/ deficit on the provision of services and of reserves. The full financial position for HfL is summarised below.

2015/16 £'000s	Authority Share £'000s	Profit and Loss Account (HfL)	2016/17 £'000s	Authority Share £'000s
22,392	4,492	Turnover	22,259	4,340
(18,695)	(3,750)	Cost of Sales	(18,682)	(3,643)
3,697	742	Gross Profit	3,577	698
(2,704)	(542)	Administrative expenses	(3,112)	(607)
17	4	Interest received	13	3
1,011	203	Profit before Taxation	478	93
(206)	(41)	Taxation	(102)	(20)
805	162	Profit for the financial period	376	73

2015/16 £'000s	Summary Balance Sheet (HfL)	2016/17 £'000s
108	Fixed Assets	191
2,059	Net Current Assets	2,352
2,167	Total Assets less Current Liabilities	2,543
16	Called up Share Capital	16
2,151	Profit and Loss Account	2,527
2,167	Total Shareholders' Funds	2,543

Local Government Pension Fund Accounts

Local Government Pension Fund Accounts

Local Government Pension Fund Accounts

The Council is the Administering Authority for the Hertfordshire Pension Fund ("Pension Fund") which is managed and administered in accordance with the Local Government Pension Scheme Regulations 2013. These accounts give a stewardship report of the financial transactions of the Pension Fund during 2016/17, and of the disposition of its assets at 31 March.

The Local Government Pension Scheme ("Scheme") is a funded scheme, financed by contributions from employees and employers and by earnings from investments. The Pension Fund has published a Funding Strategy Statement, which sets out the Pension Fund's strategy for meeting employers' pension liabilities. The aim of the funding strategy is to ensure the long-term solvency of the Pension Fund and to ensure that sufficient funds are available to meet all benefits as they fall due for payment.

The Pension Fund covers staff employed by the Council (including maintained schools), the ten District Councils in Hertfordshire and 278 other bodies. The Pension Fund is available to all local authority employees within Hertfordshire, except teachers and fire personnel for whom separate pension arrangements apply. The Pension Fund provides pensions and other benefits for employees, their spouses, civil partners, nominated co-habiting partners or dependants. The income of the Pension Fund arises from contributions by the employees and by their employers and from dividends and interest on investments. The membership of the Pension Fund at 31 March 2017 was as follows:

31 March 2016		31 March 2017
33,265	Contributors	34,577
24,918	Pensioners	25,922
37,029	Deferred benefits (former contributors)	38,534
95,212*	Total Members	99,033

*The 2015/16 membership figures have been updated from those published in the 2015/16 Annual Report following late notifications of changes of membership. This is to ensure that the most accurate figures available are reported.

The table below provides a summary of the Pension Fund accounts for the year 2016/17:

2015/16 £000s		2016/17 £000s
3,581,039	Value of the Pension Fund at 1 April	3,584,250
13,430	Net additions / (withdrawals) from dealing with those directly involved in the scheme	23,978
(15,927)	Management expenses	(14,786)
5,708	Net returns on investments	649,930
3,211	Increase / (Decrease) in the Pension Fund during the year	659,121
3,584,250	Value of the Pension Fund at 31 March	4,243,371

The most recent actuarial valuation carried out under Regulation 62 of the Local Government Pension Scheme Regulations 2013 was as at 31 March 2016. This valuation revealed that the Fund's assets, which at 31 March 2016 were valued at £3,584 million, were sufficient to meet 91% of the liabilities (i.e. the present value of promised retirement benefits) accrued up to that date. The resulting deficit at the 2016 valuation was £336 million.

Each employer had contribution requirements set at the valuation, with the aim of achieving full funding within a time horizon and probability measure as per the FSS. Individual employers' contributions for the period 1 April 2017 to 31 March 2020 were set in accordance with the Fund's funding policy as set out in its FSS.

Local Government Pension Fund Accounts

The Administering Authority publishes a separate Annual Report and Statement of Accounts for the Pension Fund which provides detailed information and is accessible from the Pension Fund website at <https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx>.

1. Fund Account

2015/16		Note	2016/17	
£000s	£000s		£000s	£000s
33,834		1	34,359	
127,914		1	131,199	
3,647		2	14,492	
4			4	
	165,399	Additions from dealings with those directly involved in the Scheme		180,055
(114,070)			(117,876)	
(24,081)			(25,347)	
(3,593)			(2,863)	
	(141,744)	Benefits payable to members		(146,087)
(507)			(629)	
(293)			(321)	
(9,425)		4	(9,041)	
	(10,225)	Payments to and on account of leavers		(9,990)
	13,430	Net additions / (withdrawals) from dealings with those directly involved in the Scheme		23,978
(1,553)			(1,558)	
(845)			(1,037)	
(13,529)		5	(12,190)	
	(15,927)	Management expenses		(14,786)
49,107		6	40,343	
(2,528)			(291)	
(40,871)		7	609,877	
	5,708	Net return on investments		649,930
	3,211	Net increase / (decrease) in the net assets available for benefits during the year		659,121

Local Government Pension Fund Accounts

2. Net Assets Statement

31 March 2016		Note	31 March 2017	
£000s	£000s		£000s	£000s
1,091,917	Equities		1,148,718	
	<u>Pooled investment vehicles</u>			
269,692	Pooled property investments		286,375	
1,094,728	Unitised insurance policies		1,365,648	
544,296	Unit trusts		598,057	
115,942	Private Equity		131,052	
383,660	Other managed funds		605,223	
858	Derivative contracts	9	1,709	
56,642	Cash deposits		67,496	
11,075	Other investment balances		4,006	
3,568,810	Total investment assets	8a	4,208,283	
(734)	Derivative contracts	9	(6)	
(1,146)	Other investment balances		(125)	
(1,880)	Total investment liabilities		(132)	
3,566,930	Total investment assets and liabilities	8a	4,208,151	
2,956	Long term assets	10	2,217	
2,956	Total non-current assets and liabilities		2,217	
18,831	Current assets	11	38,750	
(4,467)	Current liabilities	12	(5,747)	
14,364	Total current assets and liabilities		33,002	
3,584,250	Net assets of the Scheme available to fund benefits as at 31 March		4,243,371	

Owen Mapley
Director of Resources

Local Government Pension Fund Accounts

3. Statement of Accounting Policies

Basis of Preparation

The accounts have been prepared in accordance with the provisions of the Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, which is based upon International Financial Reporting Standards as amended for the UK public sector.

The accounts summarise the transactions for the 2016/17 financial year and net assets of the Pension Fund as at 31 March 2017. The accounts do not take account of obligations to pay pensions and benefits which fall due after the end of the financial year. The actuarial present value of promised retirement benefits at the Net Assets Statement date is detailed in Note 16.

Valuation of Assets

Financial assets are included in the net asset statement on a fair value basis as at the reporting date. A financial asset or liability is recognised in the net asset statement on the date the Pension Fund becomes party to the contractual acquisition of the asset or to the liability. From this date, any gains or losses arising from changes in the fair value of the asset or liability are recognised in the Fund Account. The values of investments as shown in the net asset statement have been determined at fair value in accordance with the regulation of the code and IFRS13. The values on investments as shown in the net assets statement have been determined as follows:

- Market-quoted securities, for which there is a readily available market price, are valued at bid price at the close of business on the net asset date.
- Fixed interest securities are recorded at net market value based on their current yields.
- Pooled investment vehicles are valued at the closing bid price if both bid and offer prices are quoted by the respective Investment Managers. If only a single price is quoted, investments are valued at the closing single price. In the case of pooled investment vehicles that are accumulation funds, the change in market value also includes income which is reinvested in the fund, net of applicable withholding tax.
- Unquoted investments for which market quotations are not readily available are valued having regard to the latest dealings, professional valuations, asset values and other appropriate financial information.
- Indirect private equity investments are interests in limited partnerships and are stated at the partnership's estimate of fair value. Investments are valued based on the Pension Fund's share of the net assets of the private equity fund. For private equity limited partnerships there is usually a time delay in receiving information from the private equity Investment Managers. The valuations shown in the Net Assets Statement for these investments are the latest valuations provided to the Pension Fund, adjusted for cash movements between the valuation date and the net asset date.
- Forward foreign exchange contracts are stated at fair value which is determined as the gain or loss that would arise from closing out the contract at the balance sheet date by entering into an equal and opposite contract.
- Investment assets and liabilities include cash balances held by the Investment Managers and debtor and creditor balances in respect of investment activities as these form part of the net assets available for investment.
- Rights issues are processed on ex-date. If the value of the rights on ex-date is 15% or more of the value of the underlying security, cost is allocated from the parent to the rights. If the value is less than 15%, the rights are allocated at zero cost.

Cash and Cash Equivalents

Cash is cash in hand and deposits with any financial institution, repayable without penalty and on notice of not more than 24 hours. Cash equivalents comprise investments that are held to meet short-term liabilities rather than for investment or other purposes. These are short term highly liquid investments that are readily convertible to known amounts of cash and that are subject to minimal risk of changes in value. Bank overdrafts, repayable on demand and which form an integral part of the County Council's treasury management function, are also included as a component of cash and cash equivalents.

Foreign Currency Translation

All investments are shown in sterling. Dividends, interest, purchases and sales of investments in foreign currencies have been accounted for at the spot market rate at the date of transaction. End of year spot market exchange rates are used to value foreign currency cash balances, market values of overseas investments and purchases and sales outstanding at the net asset date.

Local Government Pension Fund Accounts

Gains and losses on exchange arising from foreign currency investment and cash balances are included within the Fund Account for the year.

Management Expenses

The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2016, allows the Administering Authority to charge directly to the Pension Fund any costs or expenses incurred in administering it. Management expenses are accounted for on an accruals basis and disclosed in accordance with the 2016 CIPFA guidance 'Accounting for Local Government Pension Scheme Management expenses' and analysed between administrative costs, oversight and governance costs and investment management expenses.

Fees of the external Investment Managers are agreed in the respective mandates governing their appointment. Fees are based on the market value of the portfolio under management. Where an Investment Manager's fee note has not been received for the final period, an estimate based on the market value of their mandate as at the end of the year is used for inclusion in the Fund Account. In 2016/17, £392,072 was based on such estimates.

Investment management expenses include transaction costs relating to the purchase and sale of investments.

VAT

The Pension Fund is exempt from VAT and is therefore able to recover such deductions. Investment management and administrative expenses are therefore recognised net of any recoverable VAT.

Benefits Payable

Pension and lump sum benefits payable include all amounts known to be due as 31 March 2017. Any amounts due but unpaid are disclosed in the Net Assets Statement as current liabilities.

Contributions

Normal contributions both from members and employers are accounted for on an accruals basis, at the percentage rate certified by the Pension Fund Actuary in the payroll period to which they relate. Employer deficit funding contributions are accounted for on an accruals basis in accordance with the period to which they relate or are due, or on a cash basis if the payment is an additional contribution in excess of the minimum required by the Pension Fund Actuary and set out in the Rates and Adjustments Certificate.

Pension strain contributions and employers' augmentation contributions are accounted for in the period in which the liability arises. Any amount due in year but unpaid is classed as a current financial asset.

Transfers to and from other schemes

Transfer values represent the amounts received and paid during the year for members who have joined or left the Pension Fund during the financial year and are calculated in accordance with Scheme regulations. Transfer values are treated on a cash basis when they are paid or received, which is normally when the member liability is accepted or discharged. Transfers in from members wishing to use the proceeds of their additional voluntary contributions to purchase Scheme benefits are accounted for on a receipts basis and are included in transfers in. Bulk transfers are accounted for on an accruals basis in accordance with the terms of the transfer agreement.

Investment Income

Investment income earned by the Pension Fund on its investments is recognised as follows:

- Interest income is recognised in the Fund Account as it accrues, using the effective interest rate of the financial instrument as at the date of acquisition or origination. Income includes the amortisation of any discount or premium, transaction costs or other differences between the initial carrying amount of the instrument and its amount at maturity calculated on an effective interest rate basis.
- Dividend income is recognised on the date the shares are quoted ex-dividend. Any amount not received by the end of the reporting period is disclosed in the Net Assets Statement under other investment balances.
- Investment income earned on pooled investment vehicles that are accumulation funds, where income is retained and automatically reinvested, are shown as changes in the value of investments in the Fund Account.
- Income from private equity investments are reported on the quarterly valuations provided by the private equity Investment Managers. Income is recognised in the period in which the valuation is received.

Local Government Pension Fund Accounts

- Distributions from other pooled investment vehicles are recognised at the date of issue. Any amount not received by the end of the reporting period is disclosed in the Net Asset Statement under other investment balances.
- Changes in the value of investment income are accounted for as income and comprise all realised and unrealised profits and losses during the year.

Taxation

The Pension Fund is a registered public service scheme under section 1(1) of Schedule 36 of the Finance Act 2004 and as such is exempt from UK income tax on interest received and from capital gains tax on the proceeds of investments sold. Tax is deducted from dividends paid on UK equities, which is not recoverable. Income from overseas investments suffers a withholding tax in the country of origin, unless exemption is permitted. Provision is made for the estimated sums to be recovered and income grossed up accordingly. Irrecoverable tax is accounted for as a Pension Fund expense as it arises.

Security Lending

The Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended) permit the Pension Fund to lend up to 35% of its securities from its portfolio of stocks to third parties in return for collateral. The Pension Fund has set a limit of 20% of the total Fund value. The securities on loan are included in the Net Assets Statement to reflect the Pension Fund's continuing economic interest of a proprietary nature in these securities.

Additional Voluntary Contribution Investments

The County Council has arrangements with the Standard Life Assurance Company and the Equitable Life Assurance Society to enable employees to make Additional Voluntary Contributions (AVCs) to enhance their pension benefits. AVCs are invested separately from the Pension Fund's main assets and the assets purchased are specifically allocated to provide additional benefits for members making AVCs. As these contributions do not form part of the Pension Fund's investments, the value of AVC investments are excluded from the Pension Fund's Net Assets Statement in accordance with regulation 4(2)(c) of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended).

Prior period adjustments

There were no material prior period adjustments in 2016/17 that require disclosure.

Events after the Net Asset Date

There were no material post balance sheet events after 2016/17 that require disclosure.

Critical judgements in applying accounting policies and significant estimation techniques

In applying the accounting policies set out above, the Pension Fund has had to make certain judgements about complex transactions or those involving uncertainty about future events. The critical judgements made in the accounts are:

- **Valuation of private equity investments:** Unquoted private equities are valued by the Investment Managers using the International Private Equity and Venture Capital Valuation Guidelines. These are inherently based on forward looking estimates and judgements involving many factors.
- **Pension Fund liability:** The Pension Fund liability is calculated every three years by the Pension Fund Actuary, with annual updates in the intervening years. The methodology used is in line with accepted guidelines and in accordance with IAS19. Assumptions underpinning the valuations are agreed with the Actuary and are summarised in Note 16. This estimate is subject to significant variances based on changes to the underlying assumptions.

Assumptions made about the future and other major sources of estimation uncertainty

Preparation of financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the net asset date and the amounts reported for revenues and expenses during the year. Estimates and assumptions are made taking into account historical experience, current trends and other relevant factors. However, the nature of estimation means that actual outcomes could differ from those assumptions and estimates. The key judgements and estimation uncertainty that

Local Government Pension Fund Accounts

have a significant risk of causing material adjustment to the carrying amounts of assets and liabilities within the next financial year are:

- **Valuation of private equity investments:** The valuations for private equity investments shown in the Net Assets Statement are based on the latest valuations provided to the Pension Fund, adjusted for cash movements between the valuation date and the net asset date. This may result in a variance between the valuation included in the Financial Statements and the actual value of the Pension Fund's investments as at 31 March 2017 issued by each of the private equity Investment Managers. At 31 March 2017 private equity investments totalled £194.8 million (including private equity investments held within the Global Alternatives Fund).
- **Contractual commitments:** Commitments to the private equity funds are made in local currency (sterling, euros and US dollars). The total remaining commitment to each private equity fund at 31 March 2017 has been converted to base currency, based on exchange rates applicable at the net asset date. The exact timing and amounts of when the Pension Fund's commitment will be drawn down is uncertain and therefore the actual payments made by the Pension Fund may be different from the estimates.
- **Actuarial present value of promised retirement benefits:** Estimation of the liability to pay retirement benefits depends on a number of complex judgements relating to the discount rate used to value the liabilities, the rate at which salaries increase, and changes in retirement ages and mortality rates. The consulting actuary to the Pension Fund, Hymans Robertson, is engaged to provide the Pension Fund with expert advice about the assumptions to be applied. Further information about the key assumptions used to calculate the actuarial present value of promised retirement benefits and the effect on the pensions liability of changes in individual assumptions are shown in Note 16.
- **Provision for doubtful debt:** In 2016/17 a provision for doubtful debt was made of £111,949.51. The provision was created for all invoiced debt at 31 March 2017 of £327,994.15. The provision is based on the County Council's Income Collection and Debt Management Policy for providing for doubtful debt as follows:

Age of debt at 31 March 2017	Provision created
0 – 274 days	0%
275 – 456 days	35%
457 – 639 days	50%
Over 639 days	100%

Notes to the Local Government Pension Fund Accounts

Notes to the LGPF Accounts

Note 1: Contributions Receivable

2015/16		2016/17	
£000s	£000s	£000s	£000s
	<u>Members</u>		
33,471	Normal	34,013	
363	Additional	346	
	33,834		34,359
	<u>Employers</u>		
98,344	Normal	99,835	
27,769	Deficit funding	29,307	
1,801	Augmentation and early retirement strain costs	2,057	
	127,914		131,199
	161,748		165,559
	Total contributions receivable		

Members' additional contributions represent contributions from members to purchase additional years of membership or pension in the Scheme.

Employers' normal contributions represent the ongoing contributions paid into the Pension Fund by employers in accordance with the Rates and Adjustments Certificate, issued by the Pension Fund Actuary. These reflect the cost of benefits accrued by current members over the year.

Employers' deficit funding includes:

- £25,716,071 (£25,691,215 in 2015/16) past service adjustment which represents the additional contributions required from employers towards the deficit where an employer's funding level is less than 100%, as per the Rates and Adjustments Certificate. The deficit recovery period varies depending on the individual circumstances of each employer. For statutory bodies, the Pension Fund normally targets the recovery of any deficit over a period not exceeding 20 years. For Transferee Admission Bodies the deficit recovery period would be the shorter of the end of the employer's service contract or the expected future working lifetime of the remaining Scheme members. Further information can be found in the Pension Fund's Funding Strategy Statement accessible from <https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx>.
- £3,089,442 (£2,077,893 in 2015/16) paid by employers in excess of the minimum contribution levels required by the Pension Fund Actuary in the Rates and Adjustments Certificate.
- £501,000 (£nil in 2015/16) termination payments where an employer had ceased to be a participating employer in the Pension Fund.

Contributions received are further analysed in the table below by type of employer.

2015/16		2016/17	
Employee	Employer	Employee	Employer
£000s	£000s	£000s	£000s
14,640	53,918	15,214	55,661
16,299	63,044	16,567	64,675
2,895	10,952	2,578	10,862
33,834	127,914	34,360	131,199
	Total contributions receivable		

Notes to the LGPF Accounts

Note 2: Transfers In from Other Schemes

The Pension Fund received £14,491,951 (£3,646,542 in 2015/16) in relation to individual members' transfers of benefits into the Pension Fund. No amounts were received during the year for group transfers from other schemes.

Transfers are shown on a cash basis in accordance with the accounting policy.

Note 3: Benefits Payable

2015/16		2016/17
£000s		£000s
62,412	Administering Authority	64,208
65,223	Other Scheduled Bodies	67,605
14,109	Admitted Bodies	14,274
141,744	Total benefits payable	146,087

Note 4: Transfers Out to Other Schemes

2015/16		2016/17
£000s		£000s
5,289	Individual transfers	8,556
4,136	Bulk transfers	484
9,425	Total Transfers out to other schemes	9,041

Note 5: Management Expenses

Investment management expenses

The Pension Fund's Investment Managers are remunerated on the basis of fees calculated as a percentage of assets under management or as a fixed annual fee. Some Investment Managers also have a performance related fee, payable where performance exceeds the performance target. Performance targets are detailed within the Statement of Investment Principles, which is included in the main Pension Fund Annual Report 206/17, available from the pension fund's website (<https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx>).

Investment management expenses include transaction costs associated with the acquisition, issue or disposal of Pension Fund assets and associated financial instruments. In addition to these costs, indirect costs are incurred through the bid-offer spread on investments sales and purchases. These are reflected in the cost of investment acquisitions and in the proceeds from the sales of investments set out in Note 7.

The Pension Fund's assets are held in custody by an independent custodian. The custodian is responsible for the safekeeping of the Pension Fund's financial assets, the settlement of transactions, income collection, tax reclamation and other administrative actions in relation to the Pension Fund's investments.

Notes to the LGPF Accounts

The Pension Fund's performance measurement service is provided by BNY Mellon. A detailed analysis of the Pension Fund's performance is shown in the Investment Performance Report contained within the main Pension Fund Annual Report, available from the Pension Fund's website listed above.

2015/16		2016/17
£000s		£000s
11,790	Management fees	11,015
1,504	Transaction costs	963
235	Custody fees	213
13,529	Total investment management expenses	12,190

Note 6: Investment Income

Analysis of investment income

2015/16		2016/17
£000s		£000s
35,764	Dividends from equities	31,602
(1)	Income from bonds	-
	Income from pooled investment vehicles:	
10,590	Pooled property investments	6,845
1,833	Other pooled investments	1,318
313	Interest on cash deposits	157
608	Other investment income	421
49,107	Total investment income	40,343

An analysis of investment income accrued during 2015/16 and 2016/17 is shown in the following table.

2015/16				2016/17			
UK	Overseas	Global	Total	UK	Overseas	Global	Total
£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
22,866	12,898	-	35,764	21,596	10,006	-	31,602
-	(1)	-	(1)	-	-	-	-
7,073	2,382	2,968	12,423	6,230	1,318	615	8,163
302	11	-	313	182	(25)	-	157
368	240	-	608	273	147	-	421
30,609	15,530	2,968	49,107	28,282	11,446	615	40,343

Securities lending

The Pension Fund has an arrangement with its Custodian to lend securities from within its portfolio of stocks to third parties in return for collateral. Collateralised lending generated income of £231,134 for 2016/17 (£369,603 for 2015/16). This is included within investment income in the Fund Account.

Notes to the LGPF Accounts

The Pension Fund obtains collateral at 102% of the market value of securities loaned for collateral denominated in the same currency as that of the loans, or 105% in the case of cross-currency collateral. The market value of securities on loan and collateral held at 31 March 2017 and 2016 is shown in the following table, analysed by collateral type.

2015/16			2016/17		
Market value of securities on loan	Collateral held		Market value of securities on loan	Collateral held	
£000s	£000s		£000s	£000s	
1,425	1,502	Government debt and supranationals	20,721	21,390	
-	-	UK Equity DBV	-	-	
45,835	49,025	G10 debt	62,888	66,756	
47,260	50,527	Total	83,610	88,146	

Note 7: Profit and Losses on the Disposal of Investments and Changes in the Value of Investments

Value at 31 March 2015		Purchases at cost and derivative payments	Sale proceeds and derivative receipts	Profits and losses on disposals and change in value of investments	Value at 31 March 2016
£000s		£000s	£000s	£000s	£000s
<u>Equities</u>					
654,690	UK	116,261	(106,423)	(29,498)	635,030
719,844	Overseas	250,798	(476,059)	(37,696)	456,887
<u>Pooled investment vehicles</u>					
248,294	Pooled property investments	134,681	(140,598)	27,315	269,692
852,059	Unitised insurance policies	254,703	(4,285)	(7,749)	1,094,728
498,982	Unit trusts	45,106	(2,679)	2,887	544,296
117,932	Private equity	20,710	(43,939)	21,239	115,942
329,454	Other managed funds	68,000	(1,494)	(12,300)	383,660
413	Derivative contracts (net)*	13,032	(8,892)	(4,429)	124
135,154	Cash deposits	-	(77,872)	(640)	56,642
3,556,822	Subtotal	903,291	(862,241)	(40,871)	3,557,001
3,362	Net other investment balances**				9,929
3,560,184	Total investments assets / (liabilities)				3,566,930

* Net forward foreign exchange assets/liabilities (see note 8a)

** Net other investment balances assets/liabilities (see note 8a)

Notes to the LGPF Accounts

Value at 31 March 2016		Purchases at cost and derivative payments	Sale proceeds and derivative receipts	Profits and losses on disposals and change in value of investments	Value at 31 March 2017
£000s		£000s	£000s	£000s	£000s
<u>Equities</u>					
635,030	UK	111,394	(103,827)	87,199	727,797
456,887	Overseas	199,752	(376,461)	138,744	418,921
<u>Pooled investment vehicles</u>					
269,692	Pooled property investments	199,052	(200,956)	18,586	286,375
1,094,728	Unitised insurance policies	69	-	270,850	1,365,648
544,296	Unit trusts	13,215	(2,953)	43,499	598,057
115,942	Private equity	23,276	(33,072)	24,905	131,052
383,660	Other managed funds	183,175	(1,990)	40,378	605,223
124	Derivative contracts (net)*	28,309	(11,938)	(14,792)	1,702
56,642	Cash deposits	10,347	-	508	67,496
3,557,001	Subtotal	768,588	(735,196)	609,877	4,204,271
9,929	Net other investment balances**				3,881
3,566,930	Total investments assets / (liabilities)				4,208,152

* Net forward foreign exchange assets/liabilities (see note 8a)

** Net other investment balances assets/liabilities (see note 8a)

The change in market value of investments during the year comprises all increases and decreases in the market value of investments held at year end and profits and losses realised on the sale of investments during the year. Derivative receipts and payments correspond to the sterling equivalent amount of forward foreign exchange settled during the year. The sale proceeds for cash deposits represent the net movement in cash held by the Investment Managers during the year. The change in market value of cash results from gains and losses on foreign currency cash transactions.

Notes to the LGPF Accounts

Note 8: Investment Analysis

a) Analysis of investment assets at market value

2015/16		2016/17	
£000s	£000s	£000s	£000s
	Investment assets		
	<u>Equities</u>		
635,030	UK quoted	729,797	
456,887	Overseas quoted	418,921	
	1,091,917 Total equities		1,148,718
152,746	UK property	135,690	
757	Overseas property	764	
116,189	Global property	149,921	
	269,692 Pooled property investments		286,375
111,816	UK equity funds	136,949	
585,156	Overseas equity funds	743,353	
397,756	UK Index Linked Gilts Fund	485,345	
	1,094,728 Total unitised insurance policies		1,365,648
6,691	UK equity unit trusts	7,851	
358,743	Global Core Plus Bond Fund	409,726	
178,862	Global Absolute Return Bond Fund	180,480	
	544,296 Total unit trusts		598,057
115,942	UK private equity	131,052	
	115,942 Total private equity		131,052
13,826	UK equity	16,485	
17	Overseas equity	192,944	
369,817	Global Alternatives Fund	395,794	
	383,660 Other managed funds		605,223
858	Forward foreign exchange	1,709	
	858 Total derivatives		1,709
56,642	Cash deposits	67,496	
	56,642 Total Cash		67,496
6,573	Amounts receivable from the sale of investments	-	
4,502	Investment income due	4,006	
	11,075 Total other investment balances		4,006
	3,568,810 Total investment assets		4,208,283

Table continues overleaf

Notes to the LGPF Accounts

2015/16		2016/17	
£000s	£000s	£000s	£000s
	Investment liabilities		
(734)	Forward foreign exchange contracts	(6)	
	(734) Total derivatives contracts		(6)
(925)	Amounts payable for the purchase of investments	(111)	
(221)	Non recoverable tax payable	(14)	
	(1,146) Total other investment balances		(125)
	(1,880) Total investment liabilities		(131)
3,566,930	Total investment assets and liabilities at market value		4,208,151

Four pooled holdings exceeded 5% of the total investment assets and liabilities available to fund benefits and 5% of their asset class at 31 March 2017. These were the Legal & General Over 5 yr Index Linked Gilts Fund, Royal London Core Plus Bond Fund, Legal & General North America Equity Index Fund, and the Crown HCC Segregated Portfolio (LGT Capital Alternatives).

Cash deposits (including cash and cash instruments) and other investment balances (including accrued dividend entitlements) are accounted for as investment assets as these form part of the net assets available for investment within the investment portfolio.

Investment assets and liabilities at the Net Asset date are further analysed by asset class in the following table.

2015/16					2016/17			
UK	Overseas	Global	Total		UK	Overseas	Global	Total
£000s	£000s	£000s	£000s		£000s	£000s	£000s	£000s
767,363	1,042,060	-	1,809,423	Equities	891,100	1,355,199	-	2,246,299
397,756	-	537,605	935,361	Bonds	895,072	-	180,480	1,075,552
152,746	116,699	486,006	755,451	Alternatives	135,690	131,816	545,715	813,221
43,807	12,842	(7)	56,642	Cash and cash equivalents	60,137	7,359	-	67,496
7,585	2,344	124	10,053	Other	2,431	1,449	1,702	5,583
1,369,257	1,173,945	1,023,728	3,566,930	Total assets and liabilities	1,984,430	1,495,823	727,898	4,208,151

Notes to the LGPF Accounts

b) Analysis by Investment Manager

The value of investments held by each Investment Manager on 31 March were:

31 March 2016			31 March 2017		
£000s	%		£000s	%	
362,313	10.2	Allianz Global Investors Europe GmbH	471,377	11.2	
328,740	9.2	Baillie Gifford & Co.	591,968	14.1	
297,688	8.3	CBRE Global Collective Investors (UK) Ltd.	304,631	7.3	
84,386	2.4	Harbour Vest Partners, LLC	99,001	2.4	
178,862	5.0	Henderson Global Investors Ltd.	180,480	4.3	
143,701	4.0	JP Morgan Asset Management (UK) Ltd.	369	0.0	
305,065	8.5	Jupiter Asset Management Ltd.	341,777	8.1	
1,094,728	30.7	Legal & General Assurance (Pensions Management) Limited	1,365,648	32.5	
369,817	10.4	LGT Capital Partners (Ireland) Ltd	395,794	9.4	
2,887	0.1	Pantheon Ventures	7,144	0.2	
677	0.0	Permira Advisers LLP	687	0.0	
358,744	10.1	Royal London Asset Management Ltd.	409,910	9.7	
38,919	1.1	Standard Life Investments Ltd.	38,882	0.9	
-	0.0	TTP Venture Managers Ltd.	-	0.0	
403	0.0	Residual funds from previous portfolios	483	0.0	
3,566,930	100	Funds externally managed	4,208,151	100	
17,320		Funds held at Hertfordshire County Council and non-investment balances	35,219		
3,584,250		Net Assets of the Scheme	4,243,371		

The market values in table Note 8(b) include the value of investments, cash and net current assets held by each Investment Manager at 31 March. The funds held by Hertfordshire County Council include net current assets, long term assets and cash required to manage the cash flow associated with the payment of benefits and collection of contributions.

Residual funds from previous portfolios represent residual cash and investment income still due to the portfolios previously run by outgoing Investment Managers following the review of the Pension Fund's Investment Strategy.

c) Encumbrance of Assets

The Custodian has a lien over the Pension Fund's assets in order to recover any outstanding debts. This is held for the protection of the Custodian and has never been invoked.

Notes to the LGPF Accounts

Note 9: Derivatives

The Pension Fund uses derivative financial instruments to manage its exposure to specific risks arising from its investment activities. The Pension Fund does not hold derivatives for speculative purposes.

Forward foreign exchange contracts

Forward foreign exchange contracts are over the counter contracts with non-exchange counterparties and are used to hedge against foreign currency movements. Forward foreign exchange contracts are disclosed in the accounts at fair value which is the gain or loss that would arise from closing out the contract at the balance sheet date by entering into an equal and opposite contract at that date.

The counterparties at 31 March 2016 and 31 March 2017 were UK and overseas investment banks and the contracts held with these investment banks are analysed in the following table by duration.

2015/16				Duration	2016/17			
Currency Payable	Currency Receivable	Fair Value			Currency Payable	Currency Receivable	Fair Value	
		Asset	Liability				Asset	Liability
£000s	£000s	£000s	£000s		£000s	£000s	£000s	£000s
-	-	-	-	0-3 months	-	-	-	-
(101,465)	101,589	858	(734)	3-6 months	(137,087)	138,790	1,709	(6)
(101,465)	101,589	858	(734)	Total	(137,087)	138,790	1,709	(6)

Note 10: Long Term Assets

Long term assets of £2,217,000 in the Net Assets Statement (£2,956,000 for 2015/16) relates to the bulk transfer of Magistrates Court staff to the civil service pension scheme in 2005 in accordance with the terms of transfer agreement.

Note 11: Current Assets

2015/16		2016/17
£000s		£000s
13,438	Contributions due from employers	13,514
4,428	Cash and cash equivalents	8,516
539	VAT due from HMRC	440
479	Other debtors and prepayments	16,391
(53)	Provision for doubtful debt	(112)
18,831	Total current assets	38,750

Cash and cash equivalents represent investments in money market funds and call accounts where funds are repayable without penalty and on notice of not more than 24 hours.

Notes to the LGPF Accounts

Current assets are further analysed by type of debtor organisation.

2015/16			2016/17	
£000s	£000s		£000s	£000s
1,909		Central government bodies	2,930	
8,092		Other local authorities	8,304	
3		NHS bodies	5	
4,452		Other entities and individuals	19,107	
	14,456	Total debtors		30,345
(53)		Provision for doubtful debt	(112)	
4,428		Cash and cash equivalents	8,516	
	4,375	Total cash balances		8,404
	18,831	Total current assets		38,750

Note 12: Current Liabilities

2015/16			2016/17	
£000s	£000s		£000s	£000s
1,292		Tax payable to HMRC	2,385	
1,285		Investment management fees	1,085	
324		Other creditors	449	
1,053		Unpaid benefits	1,552	
513		Cash and cash equivalents	278	
	4,467	Total current liabilities		5,747

Cash balances in the table above include cash balances less cash in transit in the form of unrepresented cheques and payments committed by BACs at the net asset date.

Current liabilities are further analysed by type of creditor organisation.

2015/16			2016/17	
£000s	£000s		£000s	£000s
1,295		Central government bodies	2,385	
12		Other local authorities	-	
2,647		Other entities and individuals	3,085	
513		Cash and cash equivalents	278	
	4,467	Total Current Liabilities		5,747

Notes to the LGPF Accounts

Note 13: Fair Value – Basis of Valuation

The basis of the valuation of each classes of investment asset is set out below. There has been no change in the valuation techniques used during the year. All assets have been valued using fair value techniques which represent the highest and best price available at the reporting date.

Description of asset	Valuation Hierarchy	Basis of valuation	Observable and unobservable inputs	Key sensitivities affecting the valuations provided
Equities quoted	Level 1	Published bid market price ruling on the final day of accounting period	N/A	N/A
Other managed funds – equities	Level 2	Closing single price	NAV based pricing set on a forward pricing basis	N/A
Pooled property investments	Level 2	Closing bid price where bid and offer prices are published. Closing single price where single price is published.	NAV based pricing set on a forward pricing basis	N/A
Unitised insurance contracts – equities	Level 2	Price of a recent transaction for an identical asset	Inputs other than quoted prices that are observable, either directly or indirectly	N/A
Unitised insurance contracts – bonds	Level 2	Price of a recent transaction for an identical asset	Inputs other than quoted prices that are observable, either directly or indirectly	N/A
Private equity	Level 2	Quoted market prices, dealer quotations or alternative pricing sources supported by observable inputs	Net asset value based pricing set at the quarter end	N/A
Unit trusts – equities	Level 2	Average of broker prices	Evaluated price feeds	N/A
Unit trusts – bonds	Level 2	Closing bid, mid and offer prices are published	NAV based pricing set on a forward pricing basis	N/A
Global Alternatives fund	Level 3	Closing single price	NAV based pricing set on a forward pricing basis	Valuations could be affected by material events occurring between the date of the financial statements provided and the pension fund's own reporting date, by changes to expected cashflows, and by any differences between audited and unaudited accounts
Private equity	Level 3	At fair value as determined by the General Partner in accordance with the terms of the Partnership Agreement and GAAP	Manager's cash flow projections, estimates of growth expectations and profitability, profit margin expectations, adjustments to current prices for similar properties, valuation techniques	Valuations could be affected by material events occurring between the date of the financial statements provided and the pension fund's own reporting date by changes to expected cash flows, earning multiples and discount rates used in the discounted cash flow analysis

Notes to the LGPF Accounts

Note 14: Financial Instruments

a) Classification of financial instruments

Accounting policies describe how different asset classes of financial instruments are measured and how income and expenses, including fair value gains and losses are recognised. The following table analyses the carrying amounts of financial assets and liabilities by category and Net Assets Statement heading.

All financial instruments are carried in the balance sheet at their fair value. The Pension Fund has not entered into any financial guarantees that are required to be accounted for as financial instruments.

31 March 2016			31 March 2017		
Fair value through profit and loss	Loans and receivables	Financial liabilities at amortised cost	Fair value through profit and loss	Loans and receivables	Financial liabilities at amortised cost
£000s	£000s	£000s	£000s	£000s	£000s
1,091,917	-	-	Equities	1,148,718	-
269,692	-	-	Pooled property investments	286,375	-
1,094,728	-	-	Unitised insurance policies	1,365,648	-
544,296	-	-	Unit trusts	598,057	-
115,942	-	-	Private equity	131,052	-
383,660	-	-	Other managed funds	605,223	-
858	-	-	Derivative contracts	1,709	-
-	56,642	-	Cash deposits	-	67,496
11,075	-	-	Other investment balances	4,006	-
-	2,956	-	Long term assets	-	2,217
-	18,831	-	Current assets	-	38,750
3,512,168	78,429	-	Total financial assets	4,140,787	108,463
(734)	-	-	Derivative contracts	(6)	-
(1,146)	-	-	Other investment balances	(125)	-
-	-	(4,467)	Current liabilities	-	(5,747)
(1,880)	-	(4,467)	Total financial liabilities	(132)	(5,747)
3,510,288	78,429	(4,467)	Total	4,140,655	108,463 (5,747)

b) Net gains and losses on financial instruments

2015/16		2016/17
£000s		£000s
(40,231)	Fair value through profit and loss	609,370
(640)	Loans and receivables	508
(40,871)	Total gains and losses	609,877

Notes to the LGPF Accounts

c) Valuation of financial instruments carried at fair value

The valuation of financial instruments has been classified into three levels, according to the quality and reliability of information used to determine fair values.

Level 1: Financial instruments where the fair values are derived from unadjusted quoted prices in active markets for identical assets or liabilities. Products classified as level 1 comprise quoted equities, quoted fixed interest securities, quoted index linked securities and unit trusts. Listed securities are shown at bid prices. The bid value of the investment is based on the bid market quotation of the relevant stock exchange.

Level 2: Financial instruments where quoted market prices are not available; for example, where an instrument is traded in a market that is not considered to be active or where valuation techniques are used to determine fair value and where these techniques use inputs that are based significantly on observable market data.

Level 3: Financial instruments where at least one input that could have a significant effect on the instrument's valuation is not based on observable market data.

The following tables provide an analysis of the financial assets and liabilities of the Pension Fund analysed across levels 1 to 3, based on the level at which the fair value is observable, along with comparative figures for 2016. The figures as at 31 March 2016 have been restated from those reported in the 2015/16 Annual Report and Accounts to reflect the re-categorisation of the Global Alternatives Fund. For consistency with the Net Asset Statement and other disclosures, the Global Alternatives Fund has been classified at the whole fund level rather than on a segregated basis. The figures as at 31 March 2016 have also been restated to reflect the reclassification of financial assets and liabilities following confirmation of valuation levels from the Pension Fund's Investment Managers.

31 March 2017				
	Level 1	Level 2	Level 3	Total
	£000s	£000s	£000s	£000s
<u>Financial assets</u>				
Fair value through profit and loss	1,341,055	2,272,886	526,846	4,140,787
Loans and receivables	108,463	-		108,463
<u>Financial liabilities</u>				
Fair value through profit and loss	(125)	(6)		(132)
Financial liabilities at amortised cost	(5,747)	-		(5,747)
Net financial assets	1,443,645	2,272,880	526,846	4,243,371

31 March 2016 RESTATED				
	Level 1	Level 2	Level 3	Total
	£000s	£000s	£000s	£000s
<u>Financial assets</u>				
Fair value through profit and loss	1,288,544	1,737,865	485,759	3,512,168
Loans and receivables	78,429	-	-	78,429
<u>Financial liabilities</u>				
Fair value through profit and loss	(1,146)	(734)	-	(1,880)
Financial liabilities at amortised cost	(4,467)	-	-	(4,467)
Net financial assets	1,361,360	1,737,131	485,759	3,584,250

Notes to the LGPF Accounts

d) Transfers between Levels 1 and 2

There were no transfers of investments between levels 1 and 2.

e) Reconciliation of fair value measurements within level 3

Value at 31 March 2016		Transfers into Level 3	Transfers out of Level 3	Purchases at cost and derivative payments	Sale proceeds and derivative receipts	Unrealised gains/ (losses)	Realise d gains/ (losses)	Value at 31 March 2017
£000s				£000s	£000s		£000s	£000s
115,943	Private Equity	-	-	23,276	(33,072)	10,456	14,449	131,052
-	Pooled property investments	-	-	-	-	-	-	-
369,817	Global Alternatives Fund - LGT	-	-	-	-	25,977	-	395,794
485,759		-	-	23,276	(33,072)	36,433	14,449	526,846

f) Sensitivity of assets valued at level 3

Having analysed historical data and current market trends, and consulted with independent investment advisors, the fund has determined that the valuation method described above is likely to be accurate to within the following ranges, and has set out below the consequent potential impact on the closing value of investments held at 31 March 2017.

Asset Class	Value as at 31 March 2017 £000s	Assessed valuation range (+/-) %	Value on Increase £000s	Value on Decrease £000s
Private Equity	131,052	15%	150,710	111,394
Global Alternatives Fund (LGT)	395,794	15%	455,163	336,425
	526,846		605,873	447,819

Notes to the LGPF Accounts

Note 15: Nature and Extent of Risks Arising from Financial Instruments

The Pension Fund maintains positions in a variety of financial instruments including bank deposits, equity instruments, fixed interest securities and derivatives. This exposes it to a variety of financial risks including credit and counterparty risk, liquidity risk, market risk and exchange rate risk.

a) Overall procedures for managing risk

The principal powers to invest are contained in the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended) and require an administering authority to invest any pension fund money that is not needed immediately to make payments from the pension fund. These regulations require the Pension Fund to formulate a policy for the investment of its Fund money.

The Administering Authority's overall risk management procedures focus on the unpredictability of financial markets and implementing restrictions to minimise these risks.

The Pension Fund has prepared a Statement of Investment Principles which sets out the Fund's policy on matters such as the type of investments to be held, balance between types of investments, investment restrictions and the way risk is managed. This statement is included in the main Pension Fund Annual Report 2016/17, which is available from the Pension Fund's website: <https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx>.

Pension Fund cash held by the Administering Authority is invested in accordance with the Pension Fund's treasury management strategy and lending policy ("Treasury Management Strategy"), prepared in accordance with the CIPFA Prudential Code, CIPFA Treasury Management in the Public Services Code of Practice and the legal framework and investment guidance set out and issued through the Local Government Act 2003. The Treasury Management Strategy sets out the criteria for investing and selecting investment counterparties and details the approach to managing risk for the Pension Fund's financial instrument exposure.

Investment performance by external Investment Managers and the Administering Authority is reported to the Pensions Committee and Board quarterly. Performance of Pension Fund investments managed by external Investment Managers is compared to benchmark returns. For Pension Fund cash held by the Administering Authority, performance of the treasury function is assessed against treasury management performance measures modelled on the CIPFA Treasury Management Code of Practice which has been adopted by the County Council.

b) Credit risk and counterparty risk

Credit risk is the risk that a counterparty to a financial instrument will fail to discharge an obligation or commitment that it has entered into with the Pension Fund. The market value of investments generally reflects an assessment of credit in their pricing and consequently the risk of loss is implicitly provided for in the carrying value of the Pension Fund's financial assets and liabilities. Therefore credit risk on investments is reflected in the market risk, in the other price risk figures given in section d) Market Risk.

In addition, the Pension Fund reviews its exposure to credit and counterparty risk on its investments through its external Investment Managers by the review of the Investment Managers' annual internal control reports. This is to ensure that Investment Managers exercise reasonable care and due diligence in their activities for the Pension Fund, such as in the selection and use of brokers. The Investment Management Agreements for the Pension Fund's bond managers prescribes the investment restrictions on the securities they can invest in, including the minimum acceptance criteria for investments.

Credit risk also arises through the Pension Fund's deposits with banks and financial instruments. For cash managed by the Administering Authority, the Pension Fund's Treasury Management Strategy for 2015/16 sets out the type and minimum acceptable criteria for investments by reference to credit ratings from Fitch, Moody's and Standard & Poor's and outlines the process to be followed for credit rating downgrades.

The credit ratings and amounts held in money market funds, call accounts and cash/current accounts at 31 March 2016 and 2017 are shown in the table overleaf.

Notes to the LGPF Accounts

2015/16			2016/17		
£000s	Credit rating		£000s	Credit rating	
Cash managed by Administering Authority					
(505) ¹	A	Bank current account	(248) ¹	A-	
1,925	A to AA-	Call accounts	1,931	A-	
2,495	AAA	Money market funds	6,556	AAA	
Cash managed by Custodian and Investment Managers					
1,149	A to AA-	Bank current account	7,841	A+ to AA-	
55,551	AAA	Money Market Funds	67,082	AAA	
60,615		Total cash and cash equivalents	83,162		

¹ Cash balances include cash balances less cash in transit in the form of unpresented cheques and payments committed by BACs at the Net Asset date.

c) Liquidity risk

Liquidity risk is the risk that the Pension Fund will not be able to meet its financial obligations when they fall due.

The main risk for the Pension Fund is not having the funds available to meet its commitments to make pension payments to its members. To manage this, the Pension Fund has a cashflow management system that seeks to ensure that cash is available when needed. The Pension Fund also manages its liquidity risk by having access to money market funds and call accounts where funds are repayable without penalty and on notice of not more than 24 hours. At 31 March 2017 £8,238,553 (100%) of the cash and cash equivalents held by the Administering Authority was held in money market funds, call accounts and bank current accounts.

The Pension Fund has set a cap of £35 million on the amount of cash held by the Administering Authority to balance the need for the Pension Fund to be as fully invested as possible whilst maintaining liquidity to avoid the need to sell assets at inopportune times. Where there are surplus funds in excess of the cap, these funds are distributed to Investment Managers, after taking advice from the Pension Fund's Investment Consultant.

External Investment Managers have substantial discretionary powers over their individual portfolios and the management of their cash positions. The Pension Fund's investments are largely made up of listed securities on major stock exchanges and are therefore considered readily realisable. The Pension Fund defines liquid assets as assets which can be converted into sterling cash within three months. At 31 March 2017 the value of illiquid assets was £458,922,584 (10.9% of total fund assets).

d) Market risk

Market risk is the risk of loss from fluctuations in equity and commodity prices, interest and foreign exchange rates and credit spreads. The Pension Fund is exposed to the risk of financial loss from a change in the value of its investments and the risk that the Pension Fund's assets fail to deliver returns in line with the anticipated returns underpinning the valuation of its liabilities over the long term. The change in the market value of its investments during the year was £609,877,438.

In order to manage market value risk, the Pension Fund has set restrictions on the type of investments it can hold, subject to investment limits, in accordance with the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended). Details of these can be found in the Pension Fund's Statement of Investment Principles included in the main Pension Fund Annual Report 2016/17.

The Pension Fund has adopted a specific benchmark and the weightings of the various asset classes within the benchmark form the basis for asset allocation within the Pension Fund. This allocation is designed to diversify the risk and minimise the impact of poor performance in a particular asset class. It seeks to achieve a spread of

Notes to the LGPF Accounts

investments across both the main asset classes (quoted equities, bonds, private equity and property) and geographic regions within each class.

Market risk is also managed by constructing a diversified portfolio across multiple Investment Managers and regularly reviewing the Investment Strategy and performance of the Pension Fund. On a daily basis, Investment Managers will manage risk in line with policies and procedures put in place in the Investment Manager Agreement and ensure that the agreed limit on maximum exposure to any one issuer or class of asset is not breached.

For cash managed by the Administering Authority, the Pension Fund has set institution and group limits to diversify the Pension Fund's investment across a range of individual holdings, sectors and countries.

e) Other price risk

Other price risk represents the risk that the value of a financial instrument will fluctuate as a result of changes in market prices (other than those arising from interest rate risk or foreign exchange risk), whether these changes are caused by factors specific to the individual instrument or issuer or factors affecting all such instruments in the market.

The Pension Fund is exposed to changes in equity and bond prices, as the future price is uncertain. All securities investments present a risk of loss of capital. This risk is mitigated using diversification and policies on selecting investments as discussed above.

The one year expected volatility in market prices are shown in the following table, along with the changes in the value of the Pension Fund's investment assets and liabilities if the market price of investments increase or decrease in line with these movements. The total fund volatility takes into account the expected interactions between the different asset classes, based on the underlying volatilities and correlations of the assets in line with mean variance portfolio theory.

Asset Class	Value as at 31 March 2017 £000s	Change %	Value on Increase £000s	Value on Decrease £000s
UK Equities, Unit Trusts and Pooled Funds	901,747	15.8	1,044,223	759,271
Global Equities, Unit Trusts and Pooled Funds (ex UK)	1,376,555	18.4	1,629,841	1,123,269
Property	281,922	14.2	321,955	241,889
Corporate Bonds (medium term)	409,726	10.1	451,109	368,344
Index-Linked gilts (medium term)	485,345	7.1	519,805	450,886
Private Equity	186,750	28.5	239,974	133,526
Commodities	-	15.8	-	-
High yield debt/convertible bonds/insurance linked securities	98,131	7.0	105,000	91,262
Emerging Market Debt	32,591	12.4	36,632	28,549
Infrastructure Equity	9,973	20.4	12,007	7,938
Absolute Return Bonds	180,480	2.9	185,714	175,246
Absolute return/Diversified Growth	160,726	12.5	180,816	140,635
Cash, other investment balances and forward foreign exchange contracts	84,205	0.0	84,205	84,205
Total Fund	4,208,151			

Notes to the LGPF Accounts

Asset Class	Value as at 31 March 2016	Change	Value on Increase	Value on Decrease
	£000s	%	£000s	£000s
UK Equities, Unit Trusts and Pooled Funds	767,363	17.1	898,583	636,144
Global Equities, Unit Trusts and Pooled Funds (ex UK)	1,049,581	19.6	1,255,299	843,863
Property	277,214	14.7	317,964	236,464
Corporate Bonds (medium term)	358,743	9.5	392,824	324,662
Index-Linked gilts (medium term)	397,756	9.6	435,941	359,571
Private Equity	160,347	28.7	206,367	114,327
Commodities	17,348	20.0	20,818	13,878
High yield debt/convertible bonds/insurance linked securities	95,043	7.5	102,171	87,915
Emerging Market Debt	40,348	12.7	45,472	35,224
Infrastructure Equity	4,455	20.3	5,359	3,551
Absolute Return Bonds	178,862	10.1	196,927	160,797
Absolute return/Diversified Growth	162,699	12.6	183,199	142,199
Cash, other investment balances and forward foreign exchange contracts	57,171	0.6	57,514	56,828
Total Fund	3,566,930			

f) Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The Pension Fund recognises that interest rates can vary and can affect both income to the Pension Fund and the value of the net assets available to pay benefits. A 100 basis points (BPS) movement in interest rates has been advised by the Pension Fund Actuary, as a sensible level to indicate interest rate sensitivity.

The analysis in the following table assumes that all other variables, in particular exchange rates, remain constant, and shows the effect in the year on the net assets available to pay benefits, of a +/- 100 BPS change in interest rates. Movement in bond values have been calculated to include the impact of modified duration. Modified duration expresses the measurable change in the value of a security in response to a change in interest rates.

Value at 31 March 2016	Potential change +/- 100 BPS	Value on increase	Value on decrease	Asset class exposed to interest rate risk	Value at 31 March 2017	Potential change +/- 100 BPS	Value on increase	Value on decrease
£000s	£000s	£000s	£000s		£000s	£000s	£000s	£000s
56,700	-	56,700	56,700	Cash at Custodian and Investment Managers	74,923	-	74,923	74,923
3,915	-	3,915	3,915	Cash held by Administering Authority	8,239	-	8,239	8,239
1,020,962	131,563	889,399	1,152,525	Bond (pooled funds)	1,151,861	161,912	989,949	1,313,773
1,081,577	131,563	950,014	1,213,140	Total	1,235,022	161,912	1,073,111	1,396,935

Notes to the LGPF Accounts

Value at 31 March 2016 £000s	Potential change +/- 100 BPS £000s	Value on increase £000s	Value on decrease £000s	Income source exposed to interest rate risk	Value at 31 March 2017 £000s	Potential change +/- 100 BPS £000s	Value on increase £000s	Value on decrease £000s
264	2	266	262	Cash at Custodian and Investment Managers	107	1	108	106
49	1	50	48	Cash held by Administering Authority	51	1	52	50
313	3	316	310	Total	157	2	160	156

This analysis demonstrates that a 1% increase in interest rates will not affect the interest received on fixed interest assets but will reduce their fair value and vice versa. Changes in interest rates do not impact on the value of cash but they will affect the interest income received on those balances. Changes to both the fair value of assets and the income received from investments impact on the net assets available to pay benefits.

The Pension Fund's bond holdings are held in accumulation funds where income is retained and automatically reinvested rather than being distributed to the Pension Fund. Income earned from these funds is therefore excluded from the analysis above.

g) Currency risk

Currency risk represents the risk that the fair value of future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

The Pension Fund holds a number of financial assets and liabilities in overseas financial markets and is therefore exposed to the risk of loss arising from exchange rate movements of foreign currencies. At 31 March 2017, the Pension Fund had overseas investments (excluding forward foreign exchange contracts) of £2,194,559,339 and £7,358,991 cash denominated in currencies other than sterling.

The Pension Fund Actuary has advised that the one year expected standard deviation for an individual currency at the 31 March 2017 is 10% (10% at 31 March 2016). This assumes no diversification, and in particular, that interest rates remain constant. An analysis of the impact this would have on the Pension Fund is given in the following table together with the prior year comparator.

Asset Class	Value as at 31 March 2017 £000s	Potential market movement +/-10% £000s	Value on increase £000s	Value of decrease £000s
Overseas Equity	418,921	41,892	460,813	377,029
Overseas property	141,689	14,169	155,858	127,520
Overseas unit trusts	922,210	92,221	1,014,431	829,989
Overseas managed funds	711,739	71,174	782,913	640,565
Foreign currencies	7,359	736	8,095	6,623
Total	2,201,918	220,192	2,422,110	1,981,726

Asset Class	Value as at 31 March 2016 £000s	Potential market movement +/-10% £000s	Value on Increase £000s	Value on Decrease £000s
Overseas Equity	456,887	45,689	502,576	411,198
Overseas property	107,651	10,765	118,416	96,886
Overseas unit trusts	843,523	84,352	927,875	759,171
Overseas managed funds	485,776	48,578	534,354	437,198
Foreign currencies	12,842	1,284	14,126	11,558
Total	1,906,679	190,668	2,097,347	1,716,011

Notes to the LGPF Accounts

External Investment Managers manage this risk through the use of forward foreign exchange contracts and futures, to hedge currency exposures back to the base currency. See Note 9 for further information.

The Treasury Management Strategy does not permit the Administering Authority to invest in foreign currency denominated deposits.

Note 16: Actuarial Present Value of Promised Retirement Benefits

The actuarial present value of promised retirement benefits of the Pension Fund at 31 March 2017 and 31 March 2016 are set out in the following table. This is the underlying commitment of the Pension Fund in the long term to pay retirement benefits to its active (employee members), deferred and pensioner members.

31 March 2016 £m		31 March 2017 £m
4,733	Present value of promised retirement benefits	5,473

Liabilities have been projected using a roll forward approximation from the latest formal valuation as at 31 March 2016 and therefore do not take account of any changes in membership since the valuation date. The liability at 31 March 2017 is estimated to comprise of £2,157 million with respect to employee members, £1,314 million with respect to deferred members and £2,002 million with respect to pensioners. The principal assumptions used by the Pension Fund Actuary were:

31 March 2016		31 March 2017
	Financial assumptions	
2.2% per annum	Inflation/pension increase rate	2.4% per annum
3.7% per annum	Salary increase rate	2.5% per annum
3.5% per annum	Discount rate	2.6% per annum
	Mortality assumptions	
	Longevity at 65 for current pensioners:	
22.3	• Men	22.5
24.5	• Women	24.9
	Longevity at 65 for future pensioners:	
24.3	• Men	24.1
26.7	• Women	26.7

Allowance has been made for future pensioners to elect to exchange 50% of the maximum additional tax free cash up to HMRC limits for pre-April 2008 service and 75% of the maximum tax-free cash for post April 2008 service.

The actuarial present value of promised retirement benefits is sensitive to changes in actuarial assumptions. The significant changes and their impact on the value of the Pension Fund's liabilities between 31 March 2016 and 31 March 2017 were:

Change in assumptions for the year ended 31 March 2017	£m	%
0.5% decrease in discount rate	422	8
0.5% increase in salary increase rate	93	2
0.5% increase in pensions increase rate	522	10
Total increase in liabilities due to changes in assumptions	1,037	20

Notes to the LGPF Accounts

The assumptions used by the Pension Fund Actuary to calculate the present value of promised retirement benefits are those required by the Code of Practice on Local Authority Accounting 2016/17. The liability set out in the table above is used for statutory accounting purposes and should not be compared against the value of liabilities calculated on a funding basis, which is used to determine contribution rates payable by employers in the Pension Fund. Further information on the Pension Fund's policy for funding its liabilities is set out in Note 17.

Note 17: Funding Policy

The Pension Fund's approach to funding its liabilities is set out in its Funding Strategy Statement. The statement sets out how the Administering Authority has balanced the conflicting aims of affordability of contributions, transparency of processes, stability of employers' contributions and prudence in the funding basis.

The Pension Fund Actuary is required to report on the "solvency" of the Pension Fund at least every three years. The last actuarial valuation of the Pension Fund was carried out as at 31 March 2016 to determine contribution rates for the financial years 2017/18 to 2019/20, with the new rates effective from 1 April 2017. A copy of the 2016 Valuation Report is accessible from the Pension Fund website: www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx.

The market value of the Pension Fund's assets at the valuation date was £3,584 million and represented 91% of the Pension Fund's accrued liabilities, allowing for future pay increases.

In accordance with the Scheme regulations, employer contribution rates were set to meet 100% of the Pension Fund's existing and prospective liabilities.

The main actuarial assumptions were as follows:

Discount rate	4.0%
Salary increases	2.2%
Price inflation/pension increases	2.1%

Further information can be found in the Funding Strategy Statement and the 2016 Valuation Report available on the Pension Fund's website: <http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx>.

Note 18: Additional Voluntary Contributions (AVCs)

Scheme members have the option to make AVCs to enhance their pension benefits. These contributions are invested separately from the Pension Fund's assets, with either the Standard Life Assurance Company or the Equitable Life Assurance Society.

2015/16						2016/17					
Standard Life		Equitable Life		Total AVCs		Standard Life		Equitable Life		Total AVCs	
£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s	£000s
5,161		1,552		6,713		4,961		1,366		6,327	
Value at 1 April											
<u>Income</u>											
229		7		236		295		6		301	
3		-		3		-		-		-	
232		7		239		295		6		301	
<u>Expenditure</u>											
(390)		(167)		(557)		(1,000)		(101)		(1,101)	
(11)		(46)		(57)		(82)		(52)		(134)	
-		(4)		(4)		-		-		-	
(401)		(217)		(618)		(1,082)		(153)		(1,235)	
(31)		24		(7)		636		118		754	
4,961		1,366		6,327		4,811		1,337		6,147	
Value at 31 March											

Notes to the LGPF Accounts

Note 19: Related Parties

a) Hertfordshire County Council

The County Council incurred costs of £424,695 in relation to the management of the Pension Fund and was subsequently reimbursed by the Pension Fund for these expenses. The County Council also contributed £50,967,087 to the Pension Fund in 2016/17.

b) Pensions Committee

Five members of the County Council Pensions Committee were councillor members of the Hertfordshire Local Government Pension Scheme during 2016/17. Each member of the Pensions Committee is required to declare their interests at each meeting.

c) Key Management Personnel

The Administering Authority disclosure of senior officer remuneration includes the S151 Officer who has responsibility for the proper financial administration of the Pension Fund under the Local Government Act 1972.

This Officer was employed by the Administering Authority and spent a proportion of time on the financial management of the Pension Fund. These costs comprise an element of the remuneration from the Pension Fund to the County Council in 2016/17 of £424,695.

The remuneration paid by Hertfordshire County Council to key management personnel of the Pension Fund, apportioned for the proportion of time on the financial management of the Pension Fund, were:

Position	Note	Year	Apportioned salary £	Apportioned pension contributions £	Total apportioned remuneration £
Director of Resources	1	2016/17	12,741	2,323	15,064
		2015/16	338	62	400
Deputy Chief Executive	2	2016/17	-	-	-
		2015/16	5,533	1,015	6,548
Assistant Director Finance	3	2016/17	-	-	-
		2015/16	3,817	705	4,522

¹ S151 Officer from 22 – 31 March 2016

² S151 Officer from 1 April – 31 August 2015

³ S151 Officer from 1 September 2015 – 22 March 2016

Note 20: Contingent Liabilities and Contractual Commitments

The Pension Fund had no contingent liabilities.

At 31 March 2017, the Pension Fund had a contractual commitment of a further £136.9 million (£111.1 million at 31 March 2016) to private equity limited partnerships and private equity funds within the Global Alternatives Fund, based on exchange rates applicable at the balance sheet date.

Notes to the LGPF Accounts

Note 21: Contingent Assets

a) Withholding tax reclaims

The Pension Fund has entered into a process to reclaim withholding tax made by other European Union (EU) countries, based on precedent cases in some EU countries that tax has been withheld unfairly under EU law. Claims have been submitted in France and Germany.

The Pension Fund's claims are set out in the following table in both euros and sterling (calculated using exchange rates as at 31 March 2017). The claims are subject to legal processes but based on precedent and legal advice, the Pension Fund expects to be successful in these claims. Therefore the amounts below are contingent assets for the Pension Fund.

Country	Euro Value at 31 March 2017	Sterling Value at 31 March 2017
	€ 000s	£ 000s
Germany	148	127
France	191	163
Total	339	290

b) Bonds

26 admitted bodies in the Pension Fund held bonds as surety to guard against the possibility of being unable to meet their pension obligations. These bonds are drawn in favour of the Pension Fund and payment will only be triggered in the event of employer default.

Note 22: Statement of Investment Principles & Investment Strategy Statement

Regulation 12.1 of the Local Government Pension Scheme (Management and Investment of Funds) Regulations 2009 (as amended) requires the Pension Fund to publish a Statement of Investment Principles. This statement was in force for the 2016/17 financial year, and is included in the main Pension Fund Annual Report available from the Pension Fund's website: <https://www.yourpension.org.uk/Hertfordshire/Fund-information/Annual-reports.aspx>.

Regulation 7 of the Local Government Pension Fund Regulations 2016 (Management and Investment of Funds) set out a requirement for funds to formulate and publish a new Investment Strategy Statement (ISS) no later than 1st April 2017. The Hertfordshire Pension Fund published its ISS on 31st March 2017, and it can also be found on the Fund's website: <http://www.yourpension.org.uk/Hertfordshire/Fund-information/Policy-statements.aspx>.

Firefighters' Pension Fund Accounts

Firefighters' Pension Fund

Fund account for year ended 31 March 2017

2015/16 £000		Note	2016/17 £000
	<u>Contributions receivable</u>		
	From employer:		
(2,808)	- contributions in relation to pensionable pay		(2,673)
(87)	- ill health early retirements		(61)
	From members:		
(2,395)	- Firefighters' contributions		(2,077)
(5,290)	Total - Contributions receivable	3	(4,811)
	<u>Transfers in</u>		
(40)	- from other authorities	4	(3)
(40)	Total - Transfers in		(3)
	<u>Benefits payable</u>		
9,660	- pensions		9,971
2,751	- commutations and lump sum retirement benefits		1,950
-	- lump sum death benefits		-
1,107	- other (GAD vs Milne)		333
13,518	Total - Benefits payable		12,254
	<u>Payments to and on account of leavers</u>		
-	- refunds of contributions		-
172	- transfers out to other authorities	4	1
172	Total - Payments to and on account of leavers		1
8,360	Deficit for the year before top-up grant receivable from central Government		7,441
(8,360)	Top-up grant payable by central Government	5	(7,441)
-			-

Net assets statement as at 31 March 2017

2015/16 £000		2016/17 £000
	Current assets	
3,074	Top-up grant receivable from central Government	1,803
3,074		1,803
	Current liabilities	
(3,074)	Amount owing to the General Fund	(1,803)
(3,074)		(1,803)
-	Net Assets	-

Owen Mapley
Director of Resources

Firefighters' Pension Fund

Note to the Firefighters' Pension Fund:

1. Summary of the Firefighters' Pension Fund Operations

The Firefighters' Pension Fund was established under the Firefighters' Pension Scheme (Amendment) Order 2006.

Until the end of March 2006 the Council was responsible for paying the pensions of its former firefighting employees on a 'pay-as-you-go' basis. This meant that employees' contributions were paid into the Council's accounts from which pensions awards were made and the Council received funding from central government as part of general Formula Grant to support payments of pensions.

From 1 April 2011, the Council has continued, through its scheme administrator, London Pensions Partnership (LPP) (previously London Pensions Fund Authority (LPFA)), to administer and discharge its responsibility for paying the pensions of retired officers, their survivors and others who are eligible for benefits under the new and existing pension schemes.

Regular firefighters employed before 6 April 2006 were eligible for membership of the 1992 Firefighters' Pension Scheme. When this scheme closed a new 2006 Firefighters' Pension Scheme was introduced for regular and retained firefighters employed since 6 April 2006. On 1st April 2015, a new 2015 Firefighters' Pension Scheme came into effect. The two previous Schemes (Firefighters' Pension Scheme 1992 and Firefighters' Pension Scheme 2006) continue in force for firefighters who were serving before that date and who are eligible to remain members of their earlier Scheme.

In 2015, the Modified Retained Pension Scheme was also introduced which gave retained firefighters employed between 1 July 2000 and 5 April 2006 inclusive the opportunity to pay historic contributions and buy back their service for this period. The Modified Retained scheme does not constitute a scheme on its own but rather a modified section of the 2006 scheme with different benefits.

The new financial arrangements are for the 1992, 2006 and 2015 Firefighters' Pension Schemes and have no impact on the terms and conditions of either scheme.

The Firefighters' Pension Fund is an unfunded defined benefits scheme meaning that there are no investment assets available to meet pension liabilities. Employee contributions and a new employer's contribution are paid into the pension fund from which pension payments are made. The fund is topped up by central Government grant if the contributions are insufficient to meet the cost of pension payments and any surplus in the fund is recouped by central Government. The underlying principle is that employer and employee contributions together will meet the full cost of pension liabilities being accrued in respect of currently serving employees, while central Government will meet the costs of retirement pensions in payment, net of employee and the new employer contributions.

The financing of pension payments was taken out of the Formula Grant from April 2006 which instead now takes into account the funding needed to support the cost of the employer contributions and lump sum payments in respect of ill-health early retirements.

2. Accounting Policies

The accounts have been prepared in accordance with the 2016 Code of Practice on Local Authority Accounting in the United Kingdom based on IFRS and summarise the transactions and net assets of the Firefighters' Pension Fund and do not take account of liabilities to pay pensions and other benefits after 31 March 2017.

Firefighters' Pension Fund

3. Contributions Receivable

Employer and Employee Contributions

Employees' and employer's contribution levels are set nationally by central government and are subject to triennial revaluation by the central Government Actuary's Department.

The purpose of the employee and employer contribution rates under the new arrangements is to meet the accruing pension liabilities of currently serving firefighters. This means the Council must meet the full cost of employing firefighters, including the cost of future pension liabilities, at the time of employing them.

Separate contribution rates, as a percentage of pensionable pay, apply to the 1992 Firefighters' Pension Scheme, the 2006 Firefighters' Pension Scheme and the 2015 Firefighters' Pension Scheme, as shown below.

	Employer %	Employee %
1992 Firefighters' Pension Scheme		
Pensionable Pay Band		
Up to and including £15,301	21.7	11.0
More than £15,302 and up to and including £21,422	21.7	12.2
More than £21,423 and up to and including £30,603	21.7	14.2
More than £30,604 and up to and including £40,804	21.7	14.7
More than £40,805 and up to and including £51,005	21.7	15.2
More than £51,006 and up to and including £61,206	21.7	15.5
More than £61,207 and up to and including £102,010	21.7	16.0
More than £102,011 and up to and including £122,412	21.7	16.5
More than £122,412	21.7	17.0
2006 Firefighters' Pension Scheme		
Pensionable Pay Band		
Up to and including £15,301	11.9	8.5
More than £15,302 and up to and including £21,422	11.9	9.4
More than £21,423 and up to and including £30,603	11.9	10.4
More than £30,604 and up to and including £40,804	11.9	10.9
More than £40,805 and up to and including £51,005	11.9	11.2
More than £51,006 and up to and including £61,206	11.9	11.3
More than £61,207 and up to and including £102,010	11.9	11.7
More than £102,011 and up to and including £122,412	11.9	12.1
More than £122,412	11.9	12.5
2015 Firefighters' Pension Scheme		
Pensionable Pay Band		
Up to and including £27,270	14.3	10.0
More than £27,271 and up to and including £50,500	14.3	12.5
More than £50,501 and up to and including £142,500	14.3	13.5
More than £142,500	14.3	14.5

Firefighters' Pension Fund

Contributions received by the Fund are analysed below.

	Employer		Employee	
	2015/16 £000	2016/17 £000	2015/16 £000	2016/17 £000
1992 Firefighters' Pension Scheme	1,432	1,200	983	816
2006 Firefighters' Pension Scheme	45	27	38	23
2015 Firefighters' Pension Scheme	1,331	1,446	1,122	1,236
Modified Retained – Service Buy Back	-	-	252	1
	2,808	2,673	2,395	2,076

III-Health Early Retirements

Early retirements due to ill-health could, with effect from 1 April 2006, have required the Council to make a lump sum payment into the pension fund of 4× average pensionable pay in respect of all higher tier ill-health retirements and 2× average pensionable pay in respect of all lower tier ill-health retirements, reintroducing some in-year financial volatility, as the number of firefighters who retire on grounds of ill-health will vary from year to year.

However, to deal with this volatility, authorities are required to spread the charges credited to the pension fund equally over a period of three years. The initial payment tranche being made at the time of retirement and subsequent tranches made, without the addition of interest, on 1 April each financial year.

Other approved early retirements have a real cost, which must be covered by employers. These costs will be actuarially calculated for each individual, using a table of factors, and the Council will be required to make a payment into the pension fund.

Contributions received by the Fund are analysed below.

	Employer	
	2015/16 £000	2016/17 £000
2006 Firefighters' Pension Scheme	87	61
	87	61

Ill health charges in 2016/17 consist of £41k in higher tier and £20k in lower tier retirements. Charges in 2015/16 consisted of £67k in higher tier and £20k in lower tier retirements.

4. Transfers to or from other schemes

Where a firefighter transfers to or from another Fire and Rescue Authority within England there is no need for a cash transfer. A firefighter who transfers out of the Firefighters' Pension Scheme to another pension scheme, or to the Firefighters' Pension Scheme in Scotland, Wales or Northern Ireland, is entitled to ask for a Cash Equivalent Transfer Value to be paid across, equivalent to the value of their pension rights on leaving the Firefighters' Pension Scheme.

This would be paid from the Firefighters' Pension Fund and similarly an inward Transfer Value should be paid into the fund.

5. Top-up Grant

Since 1 April 2006, where employer and employee contributions paid into the Firefighters' Pension Fund are not sufficient to meet pension payments for the year, the deficit has been met by a Central Government top-up grant paid by the Home Office from 1st April 2016 (previously Department for Communities and Local Government). Any surplus in the fund must be paid back to central Government as the party that brings the account back to a nil balance at the end of each year.

6. Liabilities after year end

The Fund's financial statements do not take account of the liabilities to pay pensions and other benefits after 31 March 2017, which are disclosed separately in Note 37 of the main HCC accounts.

Glossary

Glossary

This glossary is intended to provide the reader with a clear and concise explanation of the technical terms used in this report.

Accounting Policies

Those principles, bases, conventions, rules and practices applied by an entity that specify how the effects of transactions and other events are to be reflected in its financial statements.

Accrual Accounting

The inclusion of income and expenditure within the accounts for the financial year in which they are earned or incurred, not when the money is received or paid.

Actuarial Gains and Losses

For defined benefit pension schemes, the changes in actuarial deficits or surpluses that arise because:

- events have not coincided with the actuarial assumptions made for the last valuation (experience gains and losses); or
- the actuarial assumptions have changed.

Agency Services

Services that are performed by or for another Authority or Public Body, where the principal, the authority responsible for the service, reimburses the agent, the authority carrying out the work, for the cost of the work carried out.

Amortised Cost Using the Effective Interest Rate Method

The amortised cost using the effective interest rate method applies to both financial assets and liabilities carried at amortised cost. It is a method of determining, from the expected cash flows, the balance sheet carrying amount of such assets and liabilities and the periodic charges or credits to the Income and Expenditure Account of a financial instrument.

Asset

An item that has value owned by the Council. Examples would be land, buildings and stocks.

Balance Sheet

This provides a summary of all the assets and liabilities of the Council, bringing together all the accounts of the Council except the Pension Fund and various Trust Funds whose assets are not at the disposal of the Council.

Billing Authority

The local authority responsible for collecting the Council Tax from residential properties in their area. In Hertfordshire this is the responsibility of the Borough and District Councils.

Budget

A statement of the Council's policy expressed in financial terms. This includes both revenue and capital expenditure.

Capital Adjustment Account

The opening balance on this account represents the combined total of the Fixed Asset Restatement Account and the Capital Financing Account which were replaced at 1 April 2007. From 2007/08 the movements on the Capital Adjustment Account reflects financing of capital expenditure from revenue and capital resources, together with the reversal of amounts included in the Income and Expenditure Account but required by statute to be excluded when determining the Movement on the General Fund Balance for the year.

Capital Expenditure

Expenditure on the acquisition of a fixed asset or expenditure which adds to and not merely maintains the value of an existing fixed asset.

Capital Financing Requirement

The amount of money the Council would need to borrow to finance its capital expenditure. The Minimum Revenue Provision in relation to this debt is calculated with reference to estimated life of the asset for which borrowing is undertaken at the end of the preceding financial year.

Glossary

Capital Receipts

The proceeds from the sale of fixed assets such as land and buildings. Capital receipts can be used to repay outstanding debt on fixed assets or finance capital expenditure within rules set down by government. Capital receipts however cannot be used to finance revenue expenditure.

Capital Receipts Reserve

Contains the proceeds from the sale of fixed assets that are available to either finance capital expenditure or repay debt.

Carry Forwards

These are underspends at the year-end which Members and officers, under delegated powers, have agreed to carry forward to the next year to support that year's expenditure plans.

CIPFA

Chartered Institute of Public Finance and Accountancy. The principal accounting body dealing with local government finance.

Code of Practice on Local Authority Accounting

The Code is based on approved accounting standards issued by the International Accounting Standards Board and interpretations of the International Financial Reporting Interpretations Committee, except where these are inconsistent with specific statutory requirements. The Code also draws on approved accounting standards issued by the International Public Sector Accounting Standards Board and the UK Accounting Standards Board where these provide additional guidance.

Collection Fund

A fund administered by each billing authority. Council Tax monies are paid into the fund whilst part of the net revenue expenditure of the Council is met from the Collection Fund.

Component Accounting

Each part of an item of property, plant and equipment with a cost that is significant in relation to the total cost of the item shall be depreciated separately. Where there is more than one significant part of the same asset which has the same useful life and depreciation method, such parts may be grouped in determining the depreciation charge. In practice this can be achieved by only separately accounting for significant components that have different useful lives and/or depreciation methods.

Comprehensive Income & Expenditure Account

This statement shows the accounting cost in the year of providing services in accordance with generally accepted accounting practices, rather than the amount to be funded from taxation. Authorities raise taxation to cover expenditure in accordance with regulations; this may be different from the accounting cost. The taxation position is shown in the Movement in Reserves Statement.

Consistency

The principle that the accounting treatment of like items within an accounting period and from one period to the next is the same.

Constructive Obligation

An obligation that derives from an authority's actions, where by an established pattern of past practice, published policies or a sufficiently specific current statement, the authority has indicated to other parties that it will accept certain responsibilities, and as a result, the authority has created a valid expectation on the part of those other parties that it will discharge those responsibilities.

Contingent Liability

A potential liability at the balance sheet date, the outcome of which is uncertain, as it is dependent on a future event.

Corporate and Democratic Core

Comprises all activities which local authorities engage in specifically because they are elected, multi-purpose authorities. The costs of these activities are thus over and above those that would be incurred by a series of independent, single purpose, nominated bodies managing the same services. There is therefore no logical basis for apportioning these costs to services.

Glossary

Council Tax

A property based tax that is administered by District, Borough and Unitary Councils.

Creditors

Amounts owed by the Council at the balance sheet date for goods and services supplied. This will include receipts in advance that have not been applied at the balance sheet date.

Current Asset

An asset that is realisable or disposable within one year.

Current Liability

Amounts that are due to be settled within one year.

Current Service Cost (Pensions)

The increase in the present value of a defined benefit scheme's liability expected to arise from employee service in the current period.

Curtailment

For a defined benefit scheme, an event that reduces the expected years of future service of present employees or reduces for a number of employees the accrual of defined benefits for some or all of their future service. Curtailments include:

- termination of employee's services earlier than expected; and
- termination of, or amendment to the terms of, a defined benefit scheme so that some or all future service by current employees will no longer qualify for benefits or will qualify only for reduced benefits.

Debtors

Amounts due to the Council at the balance sheet date.

Deferred Credits

Capital income potentially due to be received in future periods.

Defined Benefit Scheme

A pension or other retirement benefit scheme other than a defined contribution scheme. Usually, the scheme rules define the benefits independently of the contributions payable, and the benefits are not directly related to the investments of the scheme. The scheme may be funded or un-funded (including notionally funded).

Defined Contribution Scheme

A pension or other retirement benefit scheme into which an employer pays regular contributions fixed as an amount or as a percentage of pay and will have no legal or constructive obligation to pay further contributions if the scheme does not have sufficient assets to pay all employee benefits relating to employee service in the current or prior periods.

Depreciated Replacement Cost

The method employed in valuing land and buildings where a market value basis is not readily available.

Depreciation

The measure of the cost or revalued amount of the benefits of the fixed asset that have been consumed during the period. Consumption includes the wearing out, using up or other reduction in the useful life of a fixed asset whether arising from use, passage of time or obsolescence through either changes in technology or demand for the goods and services produced by the asset.

Discretionary Benefits

Retirement benefits which the employer has no legal, contractual or constructive obligation to award and are awarded under the authority's discretionary powers such as The Local Government (Discretionary Payments) Regulations 2006.

Doubtful Debts

A provision made by the Council based on age and particular circumstances relating to amounts owed to the Council.

Glossary

Earmarked Reserves

Sums set aside to meet revenue or capital expenditure needs in the future. Reserves offer the scope for greater flexibility in financing future expenditure.

Emoluments

Amounts paid to employees, including expenses or non-monetary benefits that are taxable.

Estimation Techniques

The methods adopted to arrive at estimated monetary amounts, corresponding to the measurement bases selected, for assets, liabilities, gains, losses and changes to reserves.

Exceptional Items

Material items which derive from events or transactions that fall within the ordinary activities of the authority, and which need to be disclosed separately by virtue of their size or incidence in order to give fair presentation of the accounts.

Exit Packages

All relevant redundancy costs including compulsory and voluntary redundancy costs, pension contributions in respect of added years, ex-gratia payments and other departure costs.

Extraordinary Items

Material abnormal items which derive from events or transactions that fall outside the ordinary activities of the authority and which are not expected to recur.

Fair Value

The fair value of an asset is the price at which it could be exchanged in an arm's length transaction less, where applicable, any grants receivable towards the purchase or use of the asset.

Fees and Charges

Income raised by charging users of services for the facilities. For example, the supply of school meals and home helps.

Financial Asset

A financial asset is a right to future economic benefits controlled by the Council that is represented by cash or other instruments or a contractual right to receive cash or another financial asset.

Financial Instrument

A financial instrument is a contract that gives rise to a financial asset of one entity and a financial liability or equity instrument of another entity. Non-exchange transactions, such as those relating to taxes and government grants, do not give rise to financial instruments.

Finance Lease

Arrangements whereby the lessee is treated as owner of the leased asset and is required to include such assets within fixed assets on the balance sheet.

Financial Liability

A financial liability is an obligation to transfer economic benefits controlled by the Council, either by a contractual obligation to deliver cash or financial assets or an obligation to exchange financial assets and liabilities with another entity that are potentially unfavourable to the Council.

Formula Grant

Central Government provides funding to local authorities through a general grant known as Formula Grant, made up of Revenue Support Grant and Re-distributed Business Rates, in support of its general revenue expenditure.

Foundation School

A school that receives funding from the Council but owns its land and buildings.

General Fund Balance

The excess to date of income over expenditure in the Income and Expenditure Account.

Glossary

Going Concern

The concept that the authority will remain in operational existence for the foreseeable future. Income and expenditure accounts and the balance sheet are produced on the basis that there is no intention to curtail significantly the scale of operations.

Government Grants

Assistance by government and inter-government agencies and similar bodies. When applied, revenue grants are credited to the appropriate service revenue account.

Heritage Assets

An asset with historical, artistic, scientific, technological, geophysical or environmental qualities, that is held and maintained principally for its contribution to knowledge and culture.

Historical Cost

The value of capital expenditure originally incurred.

International Financial Reporting Standards

The Code of Practice is the first to be based on International Financial Reporting Standards and has been developed by the CIPFA/LASAAC Code Board under the oversight of the Financial Reporting Advisory Board.

Impairment

A reduction in the value of a fixed asset below its carrying amount on the balance sheet. Examples would include loss in value due to physical damage or decline in market value due to a general fall in prices.

Infrastructure Assets

Assets such as highways, footpaths and railways, whose value is through continued use i.e. there is no prospect of sale or alternative use.

Intangible Assets

Non-monetary assets that do not have physical substance and which provide future economic benefits or service potential.

Investments (Non-Pensions Fund)

A long-term investment is an investment that is intended to be held for use on a continuing basis in the activities of the authority. Investments, other than those in relation to the Pension Fund, that do not meet this criterion are classified as current assets.

Investments (Pensions Fund)

The investments of the Pension Fund will be accounted for in the statements of that Fund. FRS17 Retirement Benefits requires authorities to disclose their attributed share of pension scheme assets.

LASAAC

Local Authority (Scotland) Accounts Advisory Committee

Liquid Resources

Current asset investments that are readily disposable by the authority without disrupting its business and are readily convertible to known amounts of cash.

Long Term Borrowing

Loans repayable more than one year after the balance sheet date.

Long Term Contracts

A contract entered into for the provision of a service where the time taken to complete the contract is such that the contract falls into different accounting periods.

Long Term Debtors

Amounts due to the Council more than one year after the balance sheet date.

Minimum Revenue Provision

An amount that the Council is required to charge to the general fund, to provide for the repayment of debt related to capital expenditure.

Glossary

Movement in Reserves Statement

This statement shows the movement in the year on the different reserves held by the authority, analysed into 'usable reserves' (i.e. those that can be applied to fund expenditure or reduce local taxation) and other reserves. The Surplus or (Deficit) on the Provision of Services line shows the true economic cost of providing the authority's services, more details of which are shown in the Comprehensive Income and Expenditure Statement.

National Non-Domestic Rates

A rate in the pound, set by Central Government at a standard countrywide rate, applied to the rateable value of each premise not being used for domestic purposes.

Net Book Value

The amount at which fixed assets are included in the balance sheet. This would be either the asset's historic cost or current value less the cumulative amount provided for depreciation.

Net Current Replacement Cost

The cost of replacing an asset in its existing condition and its existing use.

Net Debt

For cash flow statement presentation purposes, net debt comprises the authority's borrowings plus bank overdrawn positions less positive bank and cash balances, short and long term investments.

Non Distributed Costs

Costs that cannot be directly attributed to services.

Net Interest on the Net Defined Liability

The change during the period in the net defined benefit liability (asset) that arises from the passage of time. The net interest on the net defined liability (asset) comprises the interest income on plan assets, interest cost on the defined benefit obligation and interest on the effect of the asset ceiling

Operating Lease

An arrangement whereby the risks and rewards of ownership of the leased asset remain with the lessor.

Overhanging Discounts and Premiums

Discounts or premiums occurring as a result of debt restructuring that cannot be linked with the replacement loan.

Past Service Cost

For a defined benefit scheme, the increase in the present value of the scheme liabilities related to employee service in prior periods arising in the current period as a result of the introduction of, or improvement to, retirement benefits.

Pension Fund

An employees' pension fund maintained by an authority, or a group of authorities, in order primarily to make pension payments on retirement of participants. It is financed from contributions from the employing authority, the employee and investment income.

Post Balance Sheet Events

Events both favourable and unfavourable that occur between the balance sheet date and the date on which the responsible financial officer signs the Statement of Accounts.

Precept

The levy made by precepting authorities on billing authorities, requiring the latter to collect income from Council Tax and Business Rates payers on their behalf.

Precepting Authorities

Those authorities which are not billing authorities (i.e. do not collect Council Tax and Business Rates). County Councils, Police Authorities and Joint Authorities are 'major precepting authorities' and Parish, Community and Town Councils are 'local precepting authorities'.

Prior Period Adjustments

Those material adjustments applicable to prior years arising from changes in accounting policies or from the correction of fundamental errors.

Glossary

Private Finance Initiative

The private finance initiative provides a way of funding major capital investments, without immediate recourse to the public purse. Private consortia, usually involving large construction firms, are contracted to design, build, and in some cases manage new projects. In return the private sector receives payment linked to performance in meeting agreed standards of provision.

Projected Unit Method

An accrued benefits valuation method in which the scheme liabilities make allowance for projected earnings. An accrued benefits valuation method is a valuation method in which the scheme liabilities at the valuation date relate to:

- the benefits for pensioners and deferred pensioners (i.e. individuals who have ceased to be active members but are entitled to benefits payable at a later date) and their dependants, allowing where appropriate for future increases; and
- the accrued benefits for members in service on the valuation date.

The accrued benefits are the benefits for service up to a given point in time, whether vested rights or not. Guidance on the projected unit method is given in the Guidance Note GN26 issued by the Faculty and Institute of Actuaries.

Provisions

Sums set aside to meet future expenditure where a specific liability is known to exist but that cannot be measured accurately.

Prudence

The concept that revenue is not anticipated but is recognised only when realised in the form of either cash or of other assets, the ultimate realisation of which can be assessed with reasonable certainty.

Public Works Loan Board

A government agency established to provide long-term loans to local authorities to finance part of their capital expenditure.

Rateable Value

Rateable value of a property is based on an assessment of the annual rental value for non-domestic property. Rateable value multiplied by the rate in the £ levied equals the rate payments for the year.

Related Parties

For a relationship to be treated as a related party relationship there has to be some element of control or influence by one party over another, or by a third party over the two parties.

Related Party Transaction

A related party transaction is the transfer of assets or liabilities or the performance of services by, to or for a related party irrespective of whether a charge is made.

Resources and Performance

A directorate of the Council which contains the services organised on a corporate basis that support the delivery of services to the public.

Retirement Benefits

All forms of consideration given by an employer in exchange for services rendered by employees that are payable after the completion of employment. Retirement benefits do not include termination benefits payable as a result of either an employer's decision to terminate an employee's employment before the normal retirement date or an employee's decision to accept voluntary redundancy in exchange for those benefits, because these are not given in exchange for services rendered by employees.

Return on plan assets, excluding amounts included in net interest on the net defined liability

This is defined as interest, dividends and other income derived from the plan assets, together with realised and unrealised gains and losses on the plan assets, less:

- any costs of managing plan assets, and

Glossary

- any tax payable by the plan itself, other than tax included in the actuarial assumptions used to measure the present value of the defined benefit obligation.

Revaluation Reserve

Gains and losses on an individual asset basis arising from revaluations are reflected within the Revaluation Reserve.

Revenue Contingency

A sum set-aside for future pay and price increases.

Revenue Contributions to Capital Outlay

Contributions from revenue to finance capital expenditure.

Revenue Expenditure and Income

This is expenditure on day-to-day running costs and consists primarily of salaries and wages, premises related costs and supplies and services. Revenue income will include fees and charges and service specific grants.

Revenue Expenditure Funded from Capital under Statute

Expenditure which does not result in, or remain matched with, assets controlled by the authority.

Revenue Support Grant

A grant paid by central government in aid of local authority services in general, as opposed to specific grants, which may only be used for a specified purpose.

Scheme Liabilities

The liabilities of a defined benefit scheme for outgoings due after the valuation date. Scheme liabilities measured using the projected unit method reflect the benefits that the employer is committed to provide for service up to the valuation date.

Settlement

An irrevocable action that relieves the employer (or the defined benefit scheme) of the primary responsibility for a pension obligation and eliminates significant risks relating to the obligation and the assets used to effect the settlement. Settlements include:

- a lump-sum cash payment to scheme members in exchange for their rights to receive specified pension benefits;
- the purchase of an irrevocable annuity contract sufficient to cover vested benefits; and
- the transfer of scheme assets and liabilities relating to a group of employees leaving the scheme.

Service Reporting Code of Practice

The Code that establishes 'proper practices' with regard to consistent financial reporting for services.

Short Term Borrowing

Loans repayable within one year of the balance sheet date.

Short Term Investments

Deposits with approved financial institutions which, when placed, had a maturity date of less than one year.

Soft Loans

Loans made for policy reasons that are interest free or at rates below prevailing market rates.

Specific Grants

Government grants to local authorities in aid of particular projects or services.

Statement of Standard Accounting Practice

A statement of accounting practice issued by the Accounting Standards Board.

Total Cost

The total cost of providing a service, including an appropriate share of all support services and overheads.

Glossary

Transfer Value

The value of an employee's pension rights when transferring from one pension scheme to another.

Useful Life

The period over which the Council will derive benefits from the use of a fixed asset.

Vested Rights

In relation to a defined benefit scheme, these are:

- for active members, benefits to which they would unconditionally be entitled on leaving the scheme;
- for deferred pensioners, their preserved benefits;
- for pensioners, pensions to which they are entitled.

Vested rights include where appropriate the related benefits for spouses, civil partners or other dependants.

AGENDA ITEM NO. 5

Hertfordshire Pension Fund Audit results report

Year ended 31 March 2017



Private and Confidential

11 September 2017

Dear Audit Committee Members

We have substantially completed our audit of Hertfordshire Pension Fund for the year ended 31 March 2017.

Subject to concluding the outstanding matters listed in our report, we confirm that we expect to issue an unqualified audit opinion on the financial statements in the form at Section 03, before the statutory deadline of 30 September 2017.

This report is intended solely for the use of the Audit Committee, other members of the Fund, and senior management. It should not be used for any other purpose or given to any other party without obtaining our written consent.

We would like to thank your staff for their help during the engagement.

We look forward to discussing with you any aspects of this report or any other issues arising from our work.

Yours faithfully

Richard Page

Executive Director

For and on behalf of Ernst & Young LLP

United Kingdom

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In April 2015 Public Sector Audit Appointments Ltd (PSAA) issued "Statement of responsibilities of auditors and audited bodies". It is available from the via the PSAA website (www.PSAA.co.uk).

The Statement of responsibilities serves as the formal terms of engagement between appointed auditors and audited bodies. It summarises where the different responsibilities of auditors and audited bodies begin and end, and what is to be expected of the audited body in certain areas.

The "Terms of Appointment (updated February 2017)" issued by the PSAA sets out additional requirements that auditors must comply with, over and above those set out in the National Audit Office Code of Audit Practice (the Code) and in legislation, and covers matters of practice and procedure which are of a recurring nature..

This report is made solely to the Audit Committee, other members of the Fund and management of Hertfordshire Pension Fund in accordance with the statement of responsibilities. Our work has been undertaken so that we might state to the Audit Committee, other members of the Fund and management of Hertfordshire Pension Fund and the members of the Fund and management of Hertfordshire Pension Fund for this report and for no other purpose. To the fullest extent permitted by law we do not accept or assume responsibility to anyone other than the Audit Committee, other members of the Fund and management of Hertfordshire Pension Fund for this report or for the opinions we have formed. It should not be provided to any third-party without obtaining our written consent.



01

Executive Summary



Executive Summary

Overview of the audit

Scope and materiality

In our Audit Plan presented to the 1 March 2017 Audit Committee meeting, we gave you an overview of how we intended to carry out our responsibilities as your auditor. We carried out our audit in accordance with this plan.

We planned our procedures using a materiality of £35.8 million. We reassessed this using the actual year-end figures, which have increased this amount to £42.4 million. The threshold for reporting uncorrected audit differences has increased from £1.8 million to £2.1 million. The basis of our assessment of materiality has remained consistent with prior years at 1% of Net Assets.

Status of the audit

We have substantially completed our audit of Hertfordshire Pension Fund's financial statements for the year ended 31 March 2017 and have performed the procedures outlined in our Audit plan. Subject to satisfactory completion of the following outstanding items we expect to issue an unqualified opinion on the Fund's financial statements in the form which appears at Section 03. However until work is complete, further amendments may arise:

- Final Director review
- Review of the final version of the financial statements and annual report
- Completion of subsequent events review up to the date of sign off
- Receipt of the signed management representation letter



Executive Summary

Executive summary (continued)

Audit differences

Subject to the completion of the outstanding matters above, there are currently no unadjusted audit differences arising from our audit.

Our audit identified a small number of disclosure errors which were highlighted to management for amendment. We do not consider any of these significant and therefore we have not provided further detail of these amendments.

Areas of audit focus

Our Audit Plan identified key areas of focus for our audit of Hertfordshire Pension Fund's financial statements. This report sets out our observations and conclusions, including our views on areas which might be conservative, and where there is potential risk and exposure. We summarise our consideration of these matters, and any others identified, in the "Key Audit Issues" section of this report.

We ask you to review these and any other matters in this report to ensure:

- There are no other considerations or matters that could have an impact on these issues
- You agree with the resolution of the issue
- There are no other significant issues to be considered.

There are no matters, apart from those reported by management or disclosed in this report, which we believe should be brought to the attention of the Audit Committee.



Executive Summary

Executive summary (continued)

Other reporting issues

We have reviewed the information presented in the Annual Report for consistency with the audited financial statements and our knowledge of the Fund. We have no matters to report as a result of this work.

We have no other matters to report.

Control observations

We have adopted a fully substantive approach, so have not tested the operation of controls.

Independence

Please refer to Appendix B for our update on Independence.





02

Areas of Audit Focus

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Areas of Audit Focus

Audit issues and approach:

Management override


What are our conclusions?


We have not identified any material weaknesses in controls or evidence of material management override.
We have not identified any instances of inappropriate judgements being applied.

We did not identify any other transactions during our audit which appeared unusual or outside the Fund's normal course of business

What is the risk?

Risk of management override
As identified in ISA 240, management is in a unique position to perpetrate fraud because of its ability to manipulate accounting records directly or indirectly and to prepare fraudulent financial statements by overriding controls that otherwise seem to be operating effectively. We identify and respond to this fraud risk on every audit engagement.

 In Audit Report

 Significant Risk

What did we do?

Our testing of journal entries has not identified adjustments which were outside of the normal course of business. All journals tested have an appropriate business rationale.

We reviewed accounting estimates for evidence of management bias. We did not identify any evidence of management override.

We have reviewed the financial statements and not identified any significant unusual transactions.



03 Audit Report



Audit Report

Draft audit report

Our opinion on the financial statements

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF HERTFORDSHIRE COUNTY COUNCIL

Opinion on the pension fund financial statements

We have audited the pension fund financial statements for the year ended 31 March 2017 under the Local Audit and Accountability Act 2014. The pension fund financial statements comprise the Fund Account, the Net Assets Statement and the related notes 5 to 6.22. The financial reporting framework that has been applied in their preparation is applicable law and the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

This report is made solely to the members of Hertfordshire County Council in accordance with Part 5 of the Local Audit and Accountability Act 2014 and for no other purpose, as set out in paragraph 43 of the Statement of Responsibilities of Auditors and Audited Bodies published by Public Sector Audit Appointments Limited. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the authority and the authority's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of the Director of Resources and auditor

As explained more fully in the Statement of the Chief Financial Officer's Responsibilities set out on page 14, the Director of Resources is responsible for the preparation of the Authority's Statement of Accounts, which includes the pension fund financial statements, in accordance with proper practices as set out in the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the fund's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Director of Resources; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Hertfordshire County Council pension Fund Annual report in the Statement of Accounts 2016/17 to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

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Audit Report

Draft audit report (continued)

Our opinion on the financial statements

Opinion on financial statements

In our opinion the pension fund financial statements:

- give a true and fair view of the financial transactions of the pension fund during the year ended 31 March 2017 and the amount and disposition of the fund's assets and liabilities as at 31 March 2017; and
- have been properly prepared in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

Opinion on other matters

In our opinion, the information given in the Statement of Accounts 2016/17 for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we report by exception

We report to you if:

- we issue a report in the public interest under section 24 of the Local Audit and Accountability Act 2014;
- we make written recommendations to the audited body under Section 24 of the Local Audit and Accountability Act 2014;
- we make an application to the court for a declaration that an item of account is contrary to law under Section 28 of the Local Audit and Accountability Act 2014;
- we issue an advisory notice under Section 29 of the Local Audit and Accountability Act 2014; or
- we make an application for judicial review under Section 31 of the Local Audit and Accountability Act 2014.

We have nothing to report in these respects

Richard Page (Senior Statutory Auditor)
for and on behalf of Ernst & Young LLP, Appointed Auditor
Bristol
Date:

The maintenance and integrity of the Hertfordshire County Council web site is the responsibility of the directors; the work carried out by the auditors does not involve consideration of these matters and, accordingly, the auditors accept no responsibility for any changes that may have occurred to the financial statements since they were initially presented on the web site. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

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04 Other reporting issues



Other reporting issues

Other reporting issues

Consistency of other information published with the financial statements, including the Annual Report

We must give an opinion on the consistency of the financial and non-financial information in the Statement of Accounts 2016/17 with the audited financial statements

Financial information in the Statement of Accounts 2016/17 and published with the financial statements was consistent with the audited financial statements.

Other powers and duties

We have a duty under the Local Audit and Accountability Act 2014 to consider whether to report on any matter that comes to our attention in the course of the audit, either for the Fund to consider it or to bring it to the attention of the public (i.e. "a report in the public interest"). We did not identify any issues which required us to issue a report in the public interest.

We also have a duty to make written recommendations to the Fund, copied to the Secretary of State, and take action in accordance with our responsibilities under the Local Audit and Accountability Act 2014. We did not identify any issues.



Other reporting issues

Other reporting issues

Other matters

As required by ISA (UK&I) 260 and other ISAs specifying communication requirements, we must tell you significant findings from the audit and other matters if they are significant to your oversight of the [Fund]'s financial reporting process. They include the following:

- Significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures;
- Any significant difficulties encountered during the audit;
- Any significant matters arising from the audit that were discussed with management;
- Written representations we have requested;
- Expected modifications to the audit report;
- Any other matters significant to overseeing the financial reporting process;
- Related parties;
- External confirmations;
- Going concern; and
- Consideration of laws and regulations

We have no such matters to report.



Assessment of Control Environment

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Assessment of Control Environment

Assessment of control environment

Financial controls

It is the responsibility of the Fund to develop and implement systems of internal financial control and to put in place proper arrangements to monitor their adequacy and effectiveness in practice. Our responsibility as your auditor is to consider whether the Fund has put adequate arrangements in place to satisfy itself that the systems of internal financial control are both adequate and effective in practice.

As part of our audit of the financial statements, we obtained an understanding of internal control sufficient to plan our audit and determine the nature, timing and extent of testing performed. As we have adopted a fully substantive approach, we have therefore not tested the operation of controls.

Although our audit was not designed to express an opinion on the effectiveness of internal control we are required to communicate to you significant deficiencies in internal control.

We have not identified any significant deficiencies in the design or operation of an internal control that might result in a material misstatement in your financial statements of which you are not aware.



06 Appendices



Appendix A

Required communications with the Audit Committee

There are certain communications that we must provide to the Audit Committees of UK clients. We have done this by:

		Our Reporting to you
Required communications	What is reported?	When and where
Terms of engagement	Confirmation by the audit committee of acceptance of terms of engagement as written in the engagement letter signed by both parties.	The statement of responsibilities serves as the formal terms of engagement between the PSAA's appointed auditors and audited bodies.
Planning and audit approach	Communication of the planned scope and timing of the audit, including any limitations.	1 March 2017 Audit Plan
Significant findings from the audit	<ul style="list-style-type: none"> Our view of the significant qualitative aspects of accounting practices including accounting policies, accounting estimates and financial statement disclosures Any significant difficulties encountered during the audit Any significant matters arising from the audit that were discussed with management Written representations we have requested Expected modifications to the audit report Any other matters significant to overseeing the financial reporting process 	11 September 2017 Audit Results Report
Going concern	Events or conditions identified that may cast significant doubt on the entity's ability to continue as a going concern, including: <ul style="list-style-type: none"> Whether the events or conditions constitute a material uncertainty Whether the use of the going concern assumption is appropriate in the preparation and presentation of the financial statements The adequacy of related disclosures in the financial statements 	11 September 2017 Audit Results Report No conditions or events were identified, either individually or together to raise any doubt about Hertfordshire Pension Fund's ability to continue for the 12 months from the date of our report.
Misstatements	<ul style="list-style-type: none"> Uncorrected misstatements and their effect on our audit opinion The effect of uncorrected misstatements related to prior periods A request that any uncorrected misstatement be corrected Significant corrected misstatements, in writing 	11 September 2017 Audit Results Report

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Appendix A

		Our Reporting to you
Required communications	What is reported?	When and where
Fraud	<ul style="list-style-type: none"> ▶ Asking the audit committee whether they have knowledge of any actual, suspected or alleged fraud affecting the Fund ▶ Unless all those charged with governance are involved in managing the entity, any fraud identified or information obtained indicating that a fraud may exist involving: <ul style="list-style-type: none"> (a) management; (b) employees with significant roles in internal control; or (c) others where the fraud results in a material misstatement in the financial statements. ▶ A discussion of any other matters related to fraud, relevant to Audit Committee responsibility. 	<p>11 September 2017 Audit Results Report</p> <p>We have asked management and those charged with governance about arrangements to prevent or detect fraud. We have not become aware of any fraud or illegal acts during our audit.</p>
Related parties	<p>Significant matters arising during the audit in connection with the Fund's related parties including, where applicable:</p> <ul style="list-style-type: none"> ▶ Non-disclosure by management ▶ Inappropriate authorisation and approval of transactions ▶ Disagreement over disclosures ▶ Non-compliance with laws and/or regulations ▶ Difficulty in identifying the party that ultimately controls the entity 	<p>11 September 2017 Audit Results Report</p> <p>We have no matters to report</p>
Subsequent events	<ul style="list-style-type: none"> ▶ Where appropriate, asking the audit committee whether any subsequent events have occurred that might affect the financial statements. 	<p>11 September 2017 Audit Results Report</p> <p>We have enquired of management and those charged with governance. We have no matters to report.</p>
Other information	<ul style="list-style-type: none"> ▶ Where material inconsistencies are identified in other information included in the document containing the financial statements, but management refuses to make the revision. 	<p>11 September 2017 Audit Results Report</p> <p>We have no matters to report</p>



Appendix A

		Our Reporting to you
Required communications	What is reported?	When and where
External confirmations	<ul style="list-style-type: none"> ▶ Management's refusal for us to request confirmations ▶ We were unable to obtain relevant and reliable audit evidence from other procedures. 	11 September 2017 Audit Results Report We have received all requested confirmations
Consideration of laws and/or regulations	<ul style="list-style-type: none"> ▶ Audit findings of non-compliance where it is material and believed to be intentional. This communication is subject to compliance with legislation on "tipping off" ▶ Asking the audit committee about possible instances of non-compliance with laws and/or regulations that may have a material effect on the financial statements, and known to the audit committee. 	11 September 2017 Audit Results Report We have enquired of management and those charged with governance. We have not identified any material instances or non-compliance with laws and regulations
Significant deficiencies in internal controls identified during the audit	<ul style="list-style-type: none"> ▶ Significant deficiencies in internal controls identified during the audit. 	11 September 2017 Audit Results Report We have no matters to report
Independence	<p>Communication of all significant facts and matters that have a bearing on EY's objectivity and independence.</p> <p>Communicating key elements of the audit engagement partner's consideration of independence and objectivity such as:</p> <ul style="list-style-type: none"> ▶ The principal threats ▶ Safeguards adopted and their effectiveness ▶ An overall assessment of threats and safeguards ▶ Information on the firm's general policies and processes for maintaining objectivity and independence <p>Communications whenever significant judgments are made about threats to objectivity or independence and the appropriateness of safeguards,</p>	1 March 2017 Audit Plan 11 September 2017 Audit Results Report
Fee Reporting	<p>Breakdown of fee information when the audit plan is agreed</p> <p>Breakdown of fee information at the completion of the audit</p> <p>Any non-audit work</p> <p style="text-align: right;">Agenda Pack 284 of 362</p>	1 March 2017 Audit Plan 11 September 2017 Audit Results Report



Appendix B

Independence

We confirm that there are no changes in our assessment of independence since our confirmation in our audit planning board report dated 1 March 2017.

We complied with the APB Ethical Standards and the requirements of the PSAA's Terms of Appointment. In our professional judgement the firm is independent and the objectivity of the audit engagement partner and audit staff has not been compromised within the meaning of regulatory and professional requirements.

We consider that our independence in this context is a matter which you should review, as well as us. It is important that you and your Audit Committee consider the facts known to you and come to a view. If you would like to discuss any matters concerning our independence, we will be pleased to do this at the meeting of the Audit Committee on 11 September 2017.

As part of our reporting on our independence, we set out below a summary of the fees paid for the year ended 31 March 2017 confirm that we have not undertaken non-audit work outside the PSAA Code requirements. We have adopted the necessary safeguards in completing this work and complied with Auditor Guidance Note 1 issued by the NAO in December 2016.

Description	Final Fee 2016/17	Planned Fee 2016/17	Scale Fee 2016/17	Final Fee 2015/16
Hertfordshire Pension Fund Audit Fee – code work	£33,491	£33,491*	£27,991	£27,991
Total Audit Fee – code work	£33,491	£33,491	£27,991	£27,991

* £5,500 in relation to IAS 19 procedures. In previous years this work has been something of an anomaly in that we have not charged for it: however PSAA has agreed scale fee variations to cover the necessary work. This is consistent with the approach taken by other firms which act as external auditors for the Local Government Pension Schemes.



Appendix C

Management representation letter

Management Rep Letter

[To be prepared on the entity's letterhead]

11 September 2017

This letter of representations is provided in connection with your audit of the financial statements of Hertfordshire County Council Pension Fund ("the Fund") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the financial statements give a true and fair view of the financial transactions of the Fund during the year ended 31 March 2017 and of the amount and disposition of the Fund's assets and liabilities as at 31 March 2017, in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing (UK and Ireland); which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with [the Accounts and Audit Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.
2. We confirm that the Fund is a Registered Pension Scheme. We are not aware of any reason why the tax status of the scheme should change.
3. We acknowledge, as members of management of the Fund, our responsibility for the fair presentation of the financial statements. We believe the financial statements referred to above give a true and fair view of the financial position and financial performance of the Fund in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and are free of material misstatements, including omissions. We have approved the financial statements.



Appendix C

Management Rep Letter

4. The significant accounting policies adopted in the preparation of the financial statements are appropriately described in the financial statements.
5. As members of management of the Fund, we believe that the Fund has a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.
6. There are no unadjusted audit differences identified during the current audit and pertaining to the latest period presented.

B. Fraud

1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
2. We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Fund's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the financial statements or otherwise affect the financial reporting of the Fund.

C. Compliance with Laws and Regulations

1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
2. We have not made any reports to The Pensions Regulator, nor are we aware of any such reports having been made by any of our advisors.
3. There have been no other communications with The Pensions Regulator or other regulatory bodies during the Fund year or subsequently concerning matters of non-compliance with any legal duty. We have drawn to your attention all correspondence and notes of meetings with regulators.



Appendix C

Management Rep Letter

D. Information Provided and Completeness of Information and Transactions

1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that you have requested from us for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the financial statements.
3. We have made available to you all minutes of the meetings of the Fund and committees of directors (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on 11 September 2017.
4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Fund's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the period ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the financial statements.
5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
6. We have disclosed to you, and the Fund has complied with, all aspects of contractual agreements that could have a material effect on the financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.
7. No transactions have been made which are not in the interests of the Fund members or the Fund during the fund year or subsequently.



Appendix C

Management Rep Letter

E. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the financial statements.
2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and confirm that we have given no guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to period end which require adjustment of or disclosure in the financial statements or notes thereto.

G. Other information

1. We acknowledge our responsibility for the preparation of the other information.
2. We confirm that the content contained within the other information is consistent with the financial statements.

H. Derivative Financial Instruments

We confirm the Fund's statement of investment principles has been duly reviewed to ensure that such investments comply with any limitations imposed by its provisions.

The financial statements disclose all transactions in derivative financial instruments that have been entered into during the period, those still held by the Fund at the year end and the terms and conditions relating thereto.

Management has duly considered and deemed as appropriate the assumptions and methodologies used in the valuation of 'over the counter' derivative financial instruments which the Fund is holding, and these have been communicated to you.



Appendix C

Management Rep Letter

I. Actuarial valuation

The latest report of the actuary Hymans Robertson LLP as at [Date] and dated [Date] has been provided to you. To the best of our knowledge and belief we confirm that the information supplied by us to the actuary was true and that no significant information was omitted which may have a bearing on his report.

Yours faithfully

Director of Resources

I confirm that this letter has been discussed and approved at the Audit Committee on 11 September 2017

Chair of Audit Committee

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ED None

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RESPONSE TO THE AUDIT RESULTS REPORT 2016/17 – PENSION FUND

Report of the Assistant Director Finance

Author of the report: Jolyon Adam, Finance Manager (Tel: 01992 555078)

Executive Member: David Williams, Executive Member for Resources

1. Purpose of report

- 1.1 To provide the Committee with a response to Ernst & Young's draft Audit Results Report for the Pension Fund presented as a separate agenda item to this meeting.

2. Response to the Annual Governance Report

- 2.1 Ernst & Young LLP have issued a draft Audit Results Report for the Pension Fund following the audit of the 2016/17 annual report and accounts. Officers are pleased to report that there are no recommendations and the auditors are expected to confirm an unqualified opinion on the accounts. The report is in a draft form at present as we await final sign off.
- 2.2 The audit identified a small number of minor disclosure errors which were agreed with management for amendment. The Auditor did not consider any of these significant and therefore did not provide further detail of these amendments in their report.

3. Letter of Representation

- 3.1 It is an annual requirement (set out on Page 5 of the Auditor's draft report) for a letter of representation from management to be prepared in order to gain management's confirmation in relation to a number of matters, for which the auditor does not currently have sufficient audit evidence. A draft is attached at Appendix A to this report for members to review. This letter is to be signed by the Director of Resources and the Chairman of the Audit Committee.

4. Recommendation

- 4.1 That the response to the Audit Results Report 2016/17 for the Pension Fund is approved, and that the Letter of Representation is signed by the Director of Resources and Chairman of the Audit Committee.

Richard Page
Executive Director
Ernst & Young LLP
The Paragon
Counterslip
Bristol
BS1 6BX

Herts Finance
Hertfordshire County Council
County Hall
Pegs Lane
Hertford SG13 8DE

Tel: 01992 555601
Fax: 01992 555505
Email: owen.mapley@hertfordshire.gov.uk
Contact: Owen Mapley

Private & Confidential

Date: 11 September 2017

Dear Mr Page

**Letter of representation for Hertfordshire County Council Pension Fund –
2016/17 financial year**

11 September 2017

This letter of representations is provided in connection with your audit of the financial statements of Hertfordshire County Council Pension Fund ("the Fund") for the year ended 31 March 2017. We recognise that obtaining representations from us concerning the information contained in this letter is a significant procedure in enabling you to form an opinion as to whether the financial statements give a true and fair view of the financial transactions of the Fund during the year ended 31 March 2017 and of the amount and disposition of the Fund's assets and liabilities as at 31 March 2017, in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

We understand that the purpose of your audit of our financial statements is to express an opinion thereon and that your audit was conducted in accordance with International Standards on Auditing (UK and Ireland); which involves an examination of the accounting system, internal control and related data to the extent you considered necessary in the circumstances, and is not designed to identify - nor necessarily be expected to disclose - all fraud, shortages, errors and other irregularities, should any exist.

Accordingly, we make the following representations, which are true to the best of our knowledge and belief, having made such inquiries as we considered necessary for the purpose of appropriately informing ourselves:

A. Financial Statements and Financial Records

1. We have fulfilled our responsibilities, under the relevant statutory authorities, for the preparation of the financial statements in accordance with the Accounts and Audit

Regulations 2015 and CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17.

2. We confirm that the Fund is a Registered Pension Scheme. We are not aware of any reason why the tax status of the scheme should change.
3. We acknowledge, as members of management of the Fund, our responsibility for the fair presentation of the financial statements. We believe the financial statements referred to above give a true and fair view of the financial position and financial performance of the Fund in accordance with the CIPFA LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17, and are free of material misstatements, including omissions. We have approved the financial statements.
4. The significant accounting policies adopted in the preparation of the financial statements are appropriately described in the financial statements.
5. As members of management of the Fund, we believe that the Fund has a system of internal controls adequate to enable the preparation of accurate financial statements in accordance with the CIPFA/LASAAC Code of Practice on Local Authority Accounting in the United Kingdom 2016/17 that are free from material misstatement, whether due to fraud or error.
6. There are no unadjusted audit differences identified during the current audit and pertaining to the latest period presented.

B. Fraud

1. We acknowledge that we are responsible for the design, implementation and maintenance of internal controls to prevent and detect fraud.
2. We have disclosed to you the results of our assessment of the risk that the financial statements may be materially misstated as a result of fraud.
3. We have no knowledge of any fraud or suspected fraud involving management or other employees who have a significant role in the Fund's internal controls over financial reporting. In addition, we have no knowledge of any fraud or suspected fraud involving other employees in which the fraud could have a material effect on the financial statements. We have no knowledge of any allegations of financial improprieties, including fraud or suspected fraud, (regardless of the source or form and including without limitation, any allegations by "whistleblowers") which could result in a misstatement of the financial statements or otherwise affect the financial reporting of the Fund.

C. Compliance with Laws and Regulations

1. We have disclosed to you all identified or suspected non-compliance with laws and regulations whose effects should be considered when preparing the financial statements.
2. We have not made any reports to The Pensions Regulator, nor are we aware of any such reports having been made by any of our advisors.
3. There have been no other communications with The Pensions Regulator or other regulatory bodies during the Fund year or subsequently concerning matters of non-compliance with any legal duty. We have drawn to your attention all correspondence and notes of meetings with regulators.

D. Information Provided and Completeness of Information and Transactions

1. We have provided you with:
 - Access to all information of which we are aware that is relevant to the preparation of the financial statements such as records, documentation and other matters;
 - Additional information that you have requested from us for the purpose of the audit; and
 - Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit evidence.
2. All material transactions have been recorded in the accounting records and are reflected in the financial statements.
3. We have made available to you all minutes of the meetings of the Fund and committees of directors (or summaries of actions of recent meetings for which minutes have not yet been prepared) held through the year to the most recent meeting on 11 September 2017.
4. We confirm the completeness of information provided regarding the identification of related parties. We have disclosed to you the identity of the Fund's related parties and all related party relationships and transactions of which we are aware, including sales, purchases, loans, transfers of assets, liabilities and services, leasing arrangements, guarantees, non-monetary transactions and transactions for no consideration for the period ended, as well as related balances due to or from such parties at the year end. These transactions have been appropriately accounted for and disclosed in the financial statements.
5. We believe that the significant assumptions we used in making accounting estimates, including those measured at fair value, are reasonable.
6. We have disclosed to you, and the Fund has complied with, all aspects of contractual agreements that could have a material effect on the financial statements in the event of non-compliance, including all covenants, conditions or other requirements of all outstanding debt.
7. No transactions have been made which are not in the interests of the Fund members or the Fund during the fund year or subsequently.

E. Liabilities and Contingencies

1. All liabilities and contingencies, including those associated with guarantees, whether written or oral, have been disclosed to you and are appropriately reflected in the financial statements.
2. We have informed you of all outstanding and possible litigation and claims, whether or not they have been discussed with legal counsel.
3. We have recorded and/or disclosed, as appropriate, all liabilities related litigation and claims, both actual and contingent, and confirm that we have given no guarantees that we have given to third parties.

F. Subsequent Events

1. There have been no events subsequent to period end which require adjustment of or disclosure in the financial statements or notes thereto.

G. Other information

1. We acknowledge our responsibility for the preparation of the other information.
2. We confirm that the content contained within the other information is consistent with the financial statements.

H. Derivative Financial Instruments

We confirm the Fund's statement of investment principles has been duly reviewed to ensure that such investments comply with any limitations imposed by its provisions.

The financial statements disclose all transactions in derivative financial instruments that have been entered into during the period, those still held by the Fund at the year end and the terms and conditions relating thereto.

Management has duly considered and deemed as appropriate the assumptions and methodologies used in the valuation of 'over the counter' derivative financial instruments which the Fund is holding, and these have been communicated to you.

I. Actuarial valuation

The latest report of the actuary Hymans Robertson LLP as at 31 March 2016 and dated March 2017 has been provided to you. To the best of our knowledge and belief we confirm that the information supplied by us to the actuary was true and that no significant information was omitted which may have a bearing on his report.

Yours faithfully

Director of Resources

I confirm that this letter has been discussed and approved at the Audit Committee on 11 September 2017

Chair of Audit Committee

Report of the Director of Resources

Author: Fiona Timms, Risk and Insurance Manager (Tel: 01438 843565)

1. Purpose of Report

- 1.1. This report is a regular item on Risk Management activity over the last quarter. The Audit Committee's Terms of Reference state it is to "advise the Executive on relevant audit matters, including: (a) the risk management system and risk related issues".

2. Summary

- 2.1. The following items are included in this report:

- A summary of Corporate risk movements
- A summary of new risks
- A heat map of the 32 Corporate Risks. This also displays amendments since the July Audit Committee meeting
- A linked icon to the full Corporate Risk Register.

- 2.2. Corporate risk appendices accompanying this report:

- A risk movement report at Appendix A details those risks with assessments that have changed in the last quarter.
- A risk status report at Appendix B summarises the latest risk scores and those reported at each of the previous 3 Audit Committee meetings.

3. Recommendations

- i. That the Risk Management Update report be noted.
- ii. That the Committee identify a risk (or risks) to be the subject of a risk focus report to be presented at the next meeting of the Committee in December 2017.

4. Corporate Risk Register

- 4.1. The latest review of the Corporate Risk Register took place during July 2017. Please see Section 7 for an icon that links to a copy of the full Corporate Risk Register.

The table below shows the risk movements broken down by risk classification. The movements detailed are those that have occurred since the previous report that was presented to the Committee in July 2017.

	Change in assessment from previous quarter
Red	11 (-1)
Amber	20 (+1)
Yellow	1 (-1)
Green	
Total	32
Difference +/-	-1

- 4.2. There are now 32 Risks on the Corporate Risk Register, one less than previously reported. The variations and changes to risk categories are indications of the continued active management and scrutiny of risks and controls. These movements also include newly identified risks which is a further indication of the continued activity around identifying future areas of risk and uncertainty.

5. Actions from Audit Committee meeting of 7 July 2017

- 5.1. In discussions regarding the new risk R20 (ref. PROP0023) associated with the Strategic Joint Venture (SJV) and the development of PropCo, Members commented that, as work on PropCo developed, there were potential reputational risks associated with the project. Officers agreed that as the project progresses they would bring further information on the risks to the Committee.
- 5.2. During discussion of R15 (Ref PROP0018): 'Land owned by the Council and no longer required for the purpose for which it was bought may not have an active management regime in place. As a result there is a risk of an H&S incident to persons or property which could give rise to H&SE action and a liability claim'; officers commented that the risk had dropped as the collective view was that sufficient control measures were in place. However, in the light of the recent incidents discussed at both this Committee meeting and subsequently at the Policy & Resources Officer Group of 27 July, the risk owner has agreed that the likelihood should be increased back to "possible".
- 5.3. Members reflected that the Corporate Risk Register showed few risks relating to activities in Children's Services where they believed the risk profile would be high and that Adult Services risk issues could be reflected back into Children's Services. Children's Services Board are reviewing their risks (at Corporate and Service levels) in the light of the further changes to the ACS risks and to ensure

that all significant threats have been identified and are being managed appropriately.

6. Heat-map of Corporate Risk Register

This provides an overview and summary of the risk landscape for the organisation currently and an opportunity for Audit Committee to consider risks across the Authority. It also shows the key changes from the position reported to the July 2017 Audit Committee.

Heat Map (Matrix) of Corporate Risks (32 risks) at 7 August 2017

Probability	Almost Certain			E01	AC01 ↑	
	Likely			R08	AC04 AC08 AC09* E02 E05	R01 R02 R12
	Possible			R15 ↑ R18 R19 ↓	CS02 CP02 CP03 R05	R07 R13 ↑ R17 R21
	Unlikely				CP06 E04 R09	AC03 CS01
	Rare				E03	CP04 CP05 PH01
		Negligible	Low	Medium	High	Very High
Impact						

Note - * AC09 has been withdrawn. This risk is covered by the re-worded existing risk AC03.

Each corporate risk has been allocated a simple risk number prefixed by appropriate letters to denote the Department owning the risk.

- AC = Adult Care Services (previously HC - Health and Community Services)
- CS = Children's Services
- CP = Community Protection
- E = Environment
- PH = Public Health
- R = Resources

6.1. Corporate Risk Register – brief risk descriptions

The following are brief descriptions for the risks in the matrix together with dates when risk focus reports were considered, or are to be considered:

No. and Score	Brief Risk Description	Risk Owner	Risk Ref	Date of Risk Focus Report
CP01 48	Unplanned incidents	Ian Parkhouse Assistant Chief Fire Officer - Response and Resilience	HFRS0007	22/11/2012 23/03/2016
AC01 40 ↑	Homecare workforce - Care Act 2014 non- compliance	Frances Heathcote Assistant Director, Adult Care Commissioning	HCS0010	23/09/2016
CS01 32	A child or young person could die	Jenny Coles Director of Children's Services	CSF0055	30/06/2011 27/03/2014
E02 32	Residual Waste Treatment Programme	Simon Aries Assistant Director - Transport, Waste & Environmental Management	ENV0104	
E05 32	Croxley Rail Link cancellation	Rob Smith Deputy Director Environment	ENV0148	
AC08 32	Insufficient budget for adult care, Better Care Fund	Helen Maneuf ACS Assistant Director, Planning & Resources	HCS0016	
AC03 32	Failure of care providers - Inadequate care	Frances Heathcote Assistant Director, Adult Care Commissioning	HCSCP0001	29/09/2011
AC04 32	DOLS - Deprivation of Liberty Safeguards	Sue Darker Operations Director, Learning Disabilities and Mental Health	HCSMH0002	16/09/2014
AC09 32 withdrawn	Failure of care providers (adults), insufficient care workers	Iain MacBeath Director of Health and Community Services	HCSOPD0011	

No. and Score	Brief Risk Description	Risk Owner	Risk Ref	Date of Risk Focus Report
R01 32	Failure to retain, attract and recruit the right people and right skills	Sally Hopper Assistant Director, Human Resources	HR0021	21/11/2013
R02 32	Insufficient money to support infrastructure needs derived from new housing developments etc. (CIL/S106)	Mark Handford-Jones Assistant Director - Property	PROP0022	20/11/2014 01/03/2017
R12 32	Cyber-attack on HCC's ICT	Dave Mansfield Head of Technology	TEC0004	07/07/2017
CP02 24	Radicalisation - Prevent	Guy Pratt Deputy Director of Community Protection	CP0004	11/09/2017
CP03 24	Extreme Weather	Ian Parkhouse Assistant Chief Fire Officer - Response and Resilience	CPRES0009	
CS02 24	School's expansion programme costs	Simon Newland Assistant Director (Education Provision & Access)	CSF0070	25/11/2015
R17 24	Failure to develop sufficient timely proposals to deal with the ongoing reductions in funding/resources and subsequent impact on services/reserves.	Steven Pilsworth Assistant Director Finance	CSHF0016	
R07 24	Failure to train employees to required standards	Sally Hopper Assistant Director, Human Resources	HR0018	
R13 24 ↑	Loss/inappropriate acquisition/disclosure of sensitive personal or commercial data	Stuart Bannerman Campbell Assistant Director - Improvement and Technology	IMP0001	

No. and Score	Brief Risk Description	Risk Owner	Risk Ref	Date of Risk Focus Report
R05 24	Insufficient skills in commissioning / contract management and competencies	Stuart Bannerman Campbell Assistant Director - Improvement and Technology	IMP0002	
R21 24	Capital receipts, asset disposals and strategic joint venture arrangements	Mark Handford-Jones Assistant Director - Property	PROP0023	
E01 20	Tree Health	Simon Aries Assistant Director - Transport, Waste & Environmental Management	ENV0142	30/11/2016
R08 16	The Council experiences significant fraud	Terry Barnett Head of Assurance	AUDIT0001	20/06/2012
CP04 16	Failure of Local Resilience Forum - LRF - inadequate inter agency plans	Ian Parkhouse Assistant Chief Fire Officer - Response and Resilience	CPRES0001	24/11/2011 23/09/2015
CP05 16	HCC business continuity plans - BCP	Ian Parkhouse Assistant Chief Fire Officer - Response and Resilience	CPRES0002	24/11/2011 23/09/2015
R03 16	HCC's pension fund level may not improve sufficiently to cover accrued pension costs	Steven Pilsworth Assistant Director Finance	CSHF0002	
E04 16	Road maintenance investment	Rob Smith Deputy Director Environment	ENV0033	
CP06 16	HFRS meeting national training requirements	Chris Bigland Deputy Chief Fire Officer	HFRS0004	
R09 16	Failure to comply with Safe Staffing legislation	Sally Hopper Assistant Director, Human Resources	HR0022	
PH01 16	Health Protection emergency	Joel Bonnet Deputy Director of Public Health	PHD0014	21/06/2016
R19 12	Misuse of social media	Andrew Hadfield Head of	COMS0002	

No. and Score	Brief Risk Description	Risk Owner	Risk Ref	Date of Risk Focus Report
		Communications		
R18 12	Risk of not offsetting the Apprenticeship Levy	Sally Hopper Assistant Director, Human Resources	HR0023	
R15 12	Land owned by the Council and no longer required for the purpose for which it was bought may not have an active management regime in place	Mark Handford-Jones Assistant Director - Property	PROP0018	
E03 8	Condition of our roads	Rob Smith Deputy Director Environment	ENV0030	20/09/2013

7. Full Corporate Risk Register – Movement report

7.1. The full register is embedded here.



Corporate Risk
Register for September

8. Key movements and new risks since July 2017 Audit Committee

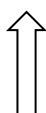
8.1. Risk AC01 (Ref. HCS0010, Appendix A, Page 11) – “If there is a continuing inability to attract the required number of Homecare work force in line with the Adult Care Services Workforce Strategy, there is an increasing risk of non compliance and a reduction in the ability to provide safe and appropriate care in users own homes which may lead to impacts on their health and wellbeing.”



The risk has been reviewed at ACS Board and subsequently reviewed and revised by the risk owner, amending the wording to focus on the Homecare workforce. In the light of this focus and the current inability to attract the required workforce, the probability has been raised to ‘almost certain’ and the risk score overall increased.

The current risk score increased from red 32 (severe) to red 40 (severe).

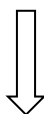
- 8.2. Risk R13 (Ref. IMP0001, Appendix A, Page 13) – “There is a risk
- of the loss/inappropriate acquisition/disclosure of sensitive personal or commercial data contrary to the requirements of the new General Data Protection Regulation (GDPR) which comes into force from 25 May 2018
- that we may breach the rights of data subjects; which could lead to harm to clients, impact on Hertfordshire County Council’s reputation, incur legal action and have severe financial consequences (despite applying best practice there is always the possibility of human error). “



The wording of this risk has been revised to reflect the challenging new requirements of the General Data Protection Regulation (GDPR) which comes into effect from 25 May 2018. It is more extensive in scope and application than the current Data Protection Act (DPA), and the Regulation extends the data rights of individuals particularly where we require their consent, rather than to meet our legal obligations or in the exercise of official authority, and requires organisations to develop open and transparent data processing policies and procedures, as well as adopt appropriate technical and organisational measures to protect personal data. Fines for non-compliance are in ranges to 10 million Euros or 20 million Euros. A number of measures are being put in place to comply with the GDPR requirements and the Strategic Management Board considered aspects of this and further action to be taken at their 30 May meeting.

As a result the current risk score has been increased from amber 12 (significant) to amber 24 (significant).

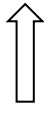
- 8.3. Risk R19 (Ref. COMS0002, Appendix A, Page 15) – “As a result of the increased number of Hertfordshire County Council staff and Members directly communicating with the public through social media, there is a risk that the organisation's reputation could be damaged through an inappropriate communication”



Further work has been undertaken to increase awareness. Positive feedback has been received from internal audit following checks on how well social media protocols are embedded across the Council. As a result of this, the risk owner has decided the risk score can be reduced. Training and awareness-raising continues and the Chief Executive has asked Corporate Communications to now audit all social media accounts.

The current risk score has reduced from amber 24 (significant) to amber 12 (significant).

- 8.4. R15 (Ref. PROP0018, Appendix A, Page 16) – “There is a risk that land owned by the Council and no longer required for the purpose for which it was bought may not have an active management regime in place. As a result there is a risk of a Health & Safety incident to persons or property which could give rise to a Health & Safety Executive action and a liability claim.”



Following recent incidents reported at Hertfordshire County Council sites discussed at Audit Committee of 7 July and Policy & Resources Officer Group

of 27 July, the risk owner has agreed that the score should now increase back to its previous score of amber 12. Security is in place at sites and a proportionate management approach is taken, however, the recent events demonstrate that Health and Safety incidents are possible.

9. Withdrawn risks since July 2017 Audit Committee

- 9.1. Risk AC09 (Ref. HCSOPD0011) – “In the event of
- Commercial/contractual failure of care providers;
 - Inability to attract an increased number of care workers,
- there is a risk of being unable to provide sufficient and safe care for clients leading to a person continuing to live in an environment which is inappropriate, delays in discharging from hospital and the authority not fulfilling its statutory responsibility. “

This risk has been withdrawn following the review of all Corporate Risks by ACS Board June/July. The current risk score was red 32 (severe).

The re-worded and refocused risk AC03 / ref. HCSCP0001 now covers failure of care providers.

10. Risks under development

- 10.1. Meetings of the Community Safety and Waste Management Cabinet Panel on 13 July and Cabinet on 18 July considered the Police and Crime Commissioner’s (PCC) business case for, and Hertfordshire County Council analysis and response to, the potential transfer of the Hertfordshire Fire & Rescue Service to the PCC. This matter is now with the Secretary of State and Officers are developing an appropriate corporate risk through revision and escalation of the existing Community Protection service level risk. This will be reported to a future meeting of this Committee.

11. Next Steps

- 11.1. Challenges and recommendations from Audit Committee will be considered by the relevant risk owners/Services. Action taken as a result will update the corporate risk register and be reported to the appropriate cycle of risk review meetings.

Risk Matrix – The following chart shows where, and what category/colour the risk will fall in dependent on the scores. Red being the most severe and green being the least.

The scores within the chart are multiples of the likelihood and impact, e.g. (*Likelihood of*) 4 x (*Impact of*) 8 = (*Risk Score of*) 32

Assessing Impacts

Impact Score	Impact Title	Example description
1	Negligible	Annoyance but does not disrupt service: Minor injury to an individual; Financial loss under £50k; Isolated service user complaints contained within unit/section; Litigation claim or fine less than £50k; Failure to achieve a core team plan objective
2	Low	Minor impact on service; Minor injuries to several people; Financial losses between £50k-100k; Isolated service user complaints contained within department; Litigation claim or fine between £50k -100k; Failure to achieve several team plan objectives including a core objective
4	Medium	Service disruption; Major injury to an individual; Financial losses between £100k-1 Million; Adverse local media coverage. Lots of service user complaints; Litigation claims or fine between £100k - £1Million; Failure to achieve one or more strategic plan objective
8	High	Significant service disruption; major/disabling injury to employee, service user or other stakeholder; financial losses between £1Million-£5Million; adverse national media coverage; litigation claim or fine between £1Million-£5Million; Failure to achieve one or more strategic objective
16	Very High	Total service loss for a significant period; fatality to employee, service user or other stakeholder; financial loss in excess of £5 Million; National publicity more than 3 days. Possible resignation of leading member or chief officer; Multiple civil or criminal suits. Litigation claim or fine above £5 Million; Failure to achieve a major corporate objective in the Corporate Plan

Severe	The Board feels most concerned about carrying this risk. The consequences will have a severe impact on the delivery of a key priority and comprehensive management action is required immediately.
Significant	The Board feels concerned about carrying this risk. The consequences of the risk materialising would be significant, but not severe. Some immediate action is required plus the development of an appropriate action plan.
Material	The Board is uneasy about carrying this risk. Consequences of the risk are not significant and can be managed through contingency plans. Action plans can be developed later to address the risk.
Manageable	The Board is content to carry this risk. Consequences of the risk are considered relatively unimportant. The status of the risk should be reviewed periodically.

Impacts

Assessing Likelihood

Scale	Description	Likelihood of Occurrence
1	Rare	<ul style="list-style-type: none"> Extremely unlikely or virtually impossible Less than 5% chance of happening Unlikely to occur in a 50 year period
2	Unlikely	<ul style="list-style-type: none"> Could occur at some point 6% to 20% chance of happening Unlikely to occur within a 10 year period
3	Possible	<ul style="list-style-type: none"> Fairly likely to occur 21% to 50% chance of happening Likely to occur once within a 10 year period
4	Likely	<ul style="list-style-type: none"> Will probably occur in most circumstances 51% to 80% chance of happening Likely to occur once within a one year period
5	Almost certain	<ul style="list-style-type: none"> Expected to occur in most circumstances More than 80% chance of happening Likely to occur within 3 months

Likelihood

	Negligible (1)	Low (2)	Medium (4)	High (8)	Very High (16)
Almost certain (5)	5	10	20	40	80
Likely (4)	4	8	16	32	64
Possible (3)	3	6	12	24	48
Unlikely (2)	2	4	8	16	32
Rare (1)	1	2	4	8	16

Appendix A - Corporate Risk Register key changes in quarterly movement report for September 2017

Report Date: 07/08/2017

Date filtered on: 06/06/2017

Notes: References highlighted **Purple** have been added since the 06/06/2017.

Old Category is shown when there has been a change of category.

Previous Risk Score shows rating, profile, probability and impact prior to the Current Risk Score



Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
AC01 / HCS0010 <i>Opportunity to be Healthy and Safe</i> Current Category: Corporate If there is a continuing inability to attract the required number of Homecare work force in line with the Adult Care Services Workforce Strategy, there is an increasing risk of non compliance and a reduction in the ability to provide safe and appropriate care in users own homes which may lead to impacts on their health and wellbeing.	Frances Heathcote Assistant Director, Adult Care Commissioning	Risk reviewed at ACS Management Board and subsequently revised by new owner 5th July. The wording has been amended to focus on the Homecare Workforce. In the light of the new focus of the risk and the current inability to attract the required workforce, the risk owner has increased the probability of the risk. The score overall has therefore increased. Reviewed On :11/07/2017	11/07/2017 Severe 32 Probability Likely 4 Impact High 8		Severe 40 Probability Almost Certain Impact High 8	Material 8 Probability Unlikely 2 Impact Medium 4
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Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
Controls:	<u>Ref</u>	<u>Control Description</u>		<u>Status</u>	<u>Owner</u>	
	HCS0010/007	Contingency plan in place for closure of care providers under Prevention of Providers Failure policy		In Place / Embedded	Frances Heathcote	
	HCS0010/008	All Lead Providers of Home Care are now required to have a recruitment and retention strategy		In Place / Embedded	Frances Heathcote	
	HCS0010/009	Ensure sustainable pay rates for care sector providers are within budget parameters and being reviewed on an annual basis		In Place / Embedded	Frances Heathcote	
	HCS0010/001	Workforce Strategy being reviewed for 2018/19, project group in place including Hertfordshire Care Providers Association (HCPA)		In Progress / Taking Effect	Frances Heathcote	
	<u>HCS0010/010</u>	<u>Evaluating impact of 2018/19 increase in pay to be completed by September 2017</u>		In Progress / Taking Effect	<u>Frances Heathcote</u>	
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Appendix A - Corporate Risk Register key changes in quarterly movement report for September 2017

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Previous Risk Score shows rating, profile, probability and impact prior to the Current Risk Score



Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
R13 / IMP0001 <i>Delivering our Vision</i> Current Category: Corporate <p>There is a risk - of the loss/inappropriate acquisition/disclosure of sensitive personal or commercial data contrary to the requirements of the new General Data Protection Regulation (GDPR) which comes into force from 25 May 2018 - that we may breach the rights of data subjects; which could lead to harm to clients, impact on Hertfordshire County Council's reputation, incur legal action and have severe financial consequences (despite applying best practice there is always the possibility of human error). [Formerly CSCE0013]</p>	<p>Stuart Bannerman Campbell</p> <p>Assistant Director Improvement and Technology</p>	<p>The wording of this risk has been revised to reflect the challenging new requirements of the General Data Protection Regulation (GDPR) which comes into effect from 25 May 2018. It is more extensive in scope and application than the current Data Protection Act (DPA), and the Regulation extends the data rights of individuals particularly where we require their consent, rather than to meet our legal obligations or in the exercise of official authority, and requires organisations to develop open and transparent data processing policies and procedures, as well as adopt appropriate technical and organisational measures to protect personal data. Fines for non-compliance are in ranges to 10 million Euros or 20 million Euros. As a result the current risk score has been increased from Amber 12 to Amber 24. A number of measures are being put in place to comply with the GDPR requirements and the</p>	<p>27/06/2017 Significant 12</p> <p>Probability Possible 3</p> <p>Impact Medium 4</p>		<p>Significant 24</p> <p>Probability Possible 3</p> <p>Impact High 8</p>	<p>Significant 16</p> <p>Probability Unlikely 2</p> <p>Impact High 8</p>

Appendix A - Corporate Risk Register key changes in quarterly movement report for September 2017

Report Date: 07/08/2017

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Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
		Strategic Management Board considered aspects of this and further action to be taken at their 30th May meeting. All existing controls continue to be effective. Reviewed On :27/06/2017				
Controls:	<u>Ref</u>	<u>Control Description</u>		<u>Status</u>	<u>Owner</u>	
	IMP0001/001	Policy framework is regularly reviewed and staff made aware of responsibilities		In Place / Embedded	Martin Aust	
	IMP0001/003	Mandatory data protection training in place for all staff at induction and monitored.		In Place / Embedded	Elaine Dunncliffe	
	IMP0001/004	Ensure HCC is linked into the Government's secure network to enable secure data exchange with central government services		In Place / Embedded	David Mansfield	
	IMP0001/021	A common data sharing framework is in place and respective agreements reviewed and updated on a regular basis		In Place / Embedded	Elaine Dunncliffe	
	IMP0001/005	Research and implement additional security features to protect HCC's electronic data		In Progress / Taking Effect	David Mansfield	
	IMP0001/016	Regular additional targeted training delivered to staff groups that handle sensitive personal data		In Progress / Taking Effect	Elaine Dunncliffe	
	IMP0001/023	Programme in place to address issues where poor data quality/info handling has been identified as the cause of data breaches		In Progress / Taking Effect	Elaine Dunncliffe	
	IMP0001/027	Implement a new and improved network printing service across the organisation		In Progress / Taking Effect	Roger Barrett	
	IMP0001/028	Implement the HCC General Data Protection Regulation Action Plan		In Progress / Taking Effect	Elaine Dunncliffe	

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Appendix A - Corporate Risk Register key changes in quarterly movement report for September 2017

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Date filtered on: 06/06/2017

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Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
R19 / COMS0002 <i>Delivering our Vision</i> Current Category: Corporate As a result of the increased number of Hertfordshire County Council staff and members directly communicating with the public through social media, there is a risk that the organisation's reputation could be damaged through an inappropriate communication. [Formerly ENV0096]	Andrew Hadfield Head of Communications	Further work has been undertaken to increase awareness. Positive feedback has been received from internal audit following checks on how well social media protocols are embedded across the Council. As a result of this, the risk owner has decided the risk score can be reduced. Training and awareness raising continues and the Chief Executive has asked Communications to now audit all social media accounts. Reviewed On: 19/06/2017	19/06/2017 Significant 24 Probability Possible 3 Impact High 8		Significant 12 Probability Possible 3 Impact Medium 4	Significant 12 Probability Possible 3 Impact Medium 4
Controls:	Ref		Control Description		Status	Owner
	COMS0002/001	Social Media Policy			In Place / Embedded	Andrew Hadfield
	COMS0002/002	Social media training sessions			In Progress / Taking Effect	Andrew Hadfield
	COMS0002/003	Best practice guidance			In Place / Embedded	Andrew Hadfield
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Appendix A - Corporate Risk Register key changes in quarterly movement report for September 2017

Report Date: 07/08/2017

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Old Category is shown when there has been a change of category.

Previous Risk Score shows rating, profile, probability and impact prior to the Current Risk Score



Risk Ref Risk Description Corporate Priority Category	Risk Owner	Progress Update	Previous Risk Score	Movement Direction	Current Risk Score	Target Risk Score
R15 / PROP0018 <i>Opportunity to be Healthy and Safe</i> Current Category: Corporate There is a risk that land owned by the Council and no longer required for the purpose for which it was bought may not have an active management regime in place. As a result there is a risk of an H&S incident to persons or property which could give rise to H&SE action and a liability claim.	<div>Mark Handford-Jones</div> <div>Assistant Director - Property</div>	Following recent incidents reported at HCC sites discussed at Audit Committee of 7 July and Policy & Resources Officer Group of 27 July, the risk owner has agreed that the score should now increase back to amber 12, the score it had been previously. Security is in place at sites and a proportionate management approach is taken, however, these events demonstrate that Health and Safety incidents are possible. Reviewed On: 01/08/2017	<div>01/08/2017 Material 8</div> <div>Probability Unlikely 2</div> <div>Impact Medium 4</div>	<div>↗</div>	<div>Significant 12</div> <div>Probability Possible 3</div> <div>Impact Medium 4</div>	<div>Material 8</div> <div>Probability Unlikely 2</div> <div>Impact Medium 4</div>
Controls:	Ref		Control Description		Status	Owner
	PROP0018/001		Processes to identify land to which this risk applies have been identified and are in use		In Place / Embedded	Mark Handford-Jones
	PROP0018/002		Agreement to be reached on what management regimes can be implemented/alternative solutions deployed to resolve potential issues		In Place / Embedded	Mark Handford-Jones
	PROP0018/003		Follow Out of Use land and property management processes to ensure it is managed appropriately.		In Place / Embedded	Mike Evans
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Appendix B – Corporate Risk Register summary risk status report

Risk Ref	Business Unit	Details	Current Risk Rating				Target
			11/16	02/17	06/17	08/17	Score
CP01 / HFRS0007	Community Protection Hertfordshire Fire & Rescue	During unplanned incidents, such as terrorist activity, civil disturbance or large scale wide area flooding, or periods of industrial action, there is a risk that HFRS have insufficient resources to cope which may result in an over-reliance on regional or national resources or significantly reduced fire cover.	48	48	48	48	32
AC01 / HCS0010	Adult Care Services	If there is a continuing inability to attract the required number of Homecare work force in line with the Adult Care Services Workforce Strategy, there is an increasing risk of non compliance and a reduction in the ability to provide safe and appropriate care in users own homes which may lead to impacts on their health and wellbeing.	32	32	32	40	8
CS01 / CSF0055	Children's Services	In the event of inappropriate care or attention there is a risk that a child or young person could die or become seriously injured.	32	32	32	32	32
E02 / FNV0104	Environment	In the event of the Residual Waste Treatment Programme being impacted by one of the following scenarios: - The ERF at Rye House does not proceed or is delayed - Unable to secure suitable alternatives for waste disposal should the contract with VES be terminated. It may result in: - Increased costs to HCC	32	32	32	32	8
E05 / ENV0148	Environment	As a result of political changes and escalating costs there is a risk that the Croxley Rail Link scheme is cancelled, which may result in claims to the Council (liability is capped at £3m), difficulties in re-claiming HCC investment sunk into the scheme and reputational loss. This will also have a significant impact on future growth in the area.	n/i	n/i	32	32	16
AC08 / HCS0016	Adult Care Services	In the event of significant unforeseen demand on health and social care services and a risk of budget overspend and ongoing uncertainty about how these will be addressed nationally, there is a risk of insufficient budget to meet future demands of services. [supersedes risks HCS0011 & HCS0012]	n/i	n/i	32	32	16
AC03 / HCSCP0001	Adult Care Services Commissioning For People	In the event of a Hertfordshire Care Provider becoming inadequate or failing, there is a risk that this may result in poor care to clients or a safeguarding issue.	32	32	32	32	32
AC04 / HCSMH0002	Adult Care Services Mental Health	As a result of the 2014 Supreme Court ruling around Deprivation of Liberty Safeguards (DOLS) there is a risk that an inability to conduct best interest assessments within legal timeframes could lead to unlawful detention of people and potential legal and compensation challenges to HCC.	32	32	32	32	8
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Risk Ref	Business Unit	Details	Current Risk Rating				Target
			11/16	02/17	06/17	08/17	Score
R01 / HR0021	Resources Human Resources	If we fail to retain, attract and recruit the right people (managers, officers and volunteers) and right skills and maintain engagement at all levels, there may be a significant impact on service delivery and major cost implications. [Formerly CSCE0007]	32	32	32	32	16
R02 / PROP0022	Resources Property	As a result of the restrictions introduced in 2015 on the use of S106 for the pooling of developer contributions towards new infrastructure together with the introduction of the Community Infrastructure Levy (CIL), there is a risk that the uptake of CIL, which is the Government's preferred method for pooling contributions, remains slow, and due to the limited influence HCC can bring to bear over the districts on the spending priorities of CIL revenue as a non CIL charging Authority, this may result in there being insufficient money to support infrastructure needs derived from new housing. [Formerly CSCE0023]	32	32	32	32	12
R12 / TEC0004	Resources Technology	In the event of failing to maintain and ensure the use of our security systems, technical protocols and change management processes, there is a risk of a cyber attack (virus, penetration or malicious internal action) on HCC's ICT environments causing significant service disruption and possible data loss	16	32	32	32	16
CP02 / CP0004	Community Protection	As a result of disruptive factors influencing the lives of people in Hertfordshire, there is a risk that residents or staff become radicalised or drawn into terrorism, which could cause harm to themselves or the wider public and reduce community / social cohesion.	24	24	24	24	16
CP03 / CPRES0009	Community Protection Resilience	If there is insufficient preparation for increased frequency of extreme weather events resulting from climate change, then there might be negative impacts on service delivery, user access to service provision and to the reputation of the Council.	24	24	24	24	12
CS02 / CSF0070	Children's Services	In the event of inadequate capital being made available from a number of funding streams, part of the costs of delivering the secondary expansion programme and/or schools required to meet demand in new housing developments may need to be met from the council's own resources having exhausted all other eventualities.	24	24	24	24	16
R17 / CSHF0016	Resources Finance	In the event that the Authority does not develop sufficient and timely proposals to deal with the ongoing or further reductions in funding/resources, there is a risk that the need to close the funding gap may result in identifying measures for unplanned reductions in service spend leading to deterioration or interruption of front line service delivery.	n/i	24	24	24	16
R07 / HR0018	Resources Human Resources	In the event of a failure to train employees to required standards, there is a risk that staff are not fully competent in their roles, which could lead to the death, serious injury or harm to service users, members of the public or staff themselves e.g. front facing staff like QSWs and staff with access to vulnerable adults and children	24	24	24	24	16

Risk Ref	Business Unit	Details	Current Risk Rating				Target
			11/16	02/17	06/17	08/17	Score
R13 / IMP0001	Resources Improvement And Technology	There is a risk - of the loss/inappropriate acquisition/disclosure of sensitive personal or commercial data contrary to the requirements of the new General Data Protection Regulation (GDPR) which comes into force from 25 May 2018 - that we may breach the rights of data subjects; which could lead to harm to clients, impact on HCC's reputation, incur legal action and have severe financial consequences (despite applying best practice there is always the possibility of human error). [Formerly CSCE0013]	12	12	12	24	16
R05 / IMP0002	Resources Improvement And Technology	A significant proportion of the Council's expenditure is accounted for by externally commissioned services. In the event of insufficient skills in commissioning / contract management and competencies along with a lack of application of effective monitoring, governance and contract management rigour, there is a risk of poor value, inadequate service provision and data security and/or failure of externally delivered services, which could lead to disruption of service delivery. [Formerly CSCE0019]	24	24	24	24	8
R21 / PROP0023	Resources Property	HCC has undertaken a review of how it disposes of its surplus land and property assets to establish how best to optimise capital receipts in a difficult market. As a result of the decision to develop these sites and assets through a new Strategic Joint Venture (SJV) Arrangement, there is a risk that this policy change may slow the delivery of the current £20m per annum receipt value in the current Integrated Plan. (Replaces former risks PROP0020 and PROP0021)	n/i	n/i	24	24	8
E01 / ENV0142	Environment	Due to the threat of an increasing number of tree pests and diseases, in particular the imminent threat from Ash Dieback, there is a risk of a significant number of trees being affected which may result in significant unplanned costs, potential dangers to the public and/or service users, impacts on the landscape and loss of biodiversity.	40	20	20	20	20
R08 / AUDIT0001	Resources Audit (SIAS)	There is a risk that the Council experiences significant fraud	16	16	16	16	16
CP04 / CPRES0001	Community Protection Resilience	In the event of a failure of the Local Resilience forum (LRF) to provide adequate inter-agency plans which correctly identify the capabilities required to deal with a major emergency in Hertfordshire there is a risk that Hertfordshire's multi- agency response may not be fully effective (formerly SERMU0001)	16	16	16	16	16
CP05 / CPRES0002	Community Protection Resilience	In the event of a failure to prepare adequate Corporate and departmental generic BCP plans, there is a risk that, should a major incident take place (to building, technology & people), there may be insufficient back up arrangements in place, which could result in a higher level of disruption than anticipated causing increased disruption to key resources. (Formerly SERMU0002)	16	16	16	16	16

Risk Ref	Business Unit	Details	Current Risk Rating				Target
			11/16	02/17	06/17	08/17	Score
R03 / CSHF0002	Resources Finance	There is a risk that HCC's pension fund level may not improve sufficiently to cover accrued pension costs because of economic conditions, poor investment or ineffective governance	32	16	16	16	16
E04 / ENV0033	Environment	In the event of under investment there is a risk that road maintenance levels can not be maintained and general deterioration occurs, which may lead to increased number of accidents, loss of reputation and customer dissatisfaction.	16	16	16	16	8
CP06 / HFRS0004	Community Protection Hertfordshire Fire & Rescue	In the event of a failure to meet national training requirements, poor operational performance from personnel who are not fully trained and competent in their role could lead to the death or serious injury of a firefighter.	16	16	16	16	16
R09 / HR0022	Resources Human Resources	If we fail to comply with safe staffing legislation and agreed HCC policy and practice there is a risk this could lead to a lack of protection for HCC service users (e.g. children and vulnerable adults) [Formerly CSCE0009]	16	16	16	16	16
PH01 / PHD0014	Public Health	In the event of a Health Protection emergency such as a communicable disease epidemic, radiological, chemical or biological agent exposure, or extreme weather conditions, there is a risk that the authority may be unable to meet its statutory duty to adequately assure multi-agency health protection arrangements and as a result there are high rates of morbidity or mortality of Hertfordshire residents	16	16	16	16	16
R19 / COMS0002	Resources Communications	As a result of the increased number of HCC staff and members directly communicating with the public through social media, there is a risk that the organisation's reputation could be damaged through an inappropriate communication. [Formerly ENV0096]	12	24	24	12	12
R18 / HR0023	Resources Human Resources	As a result of new legislation establishing an Apprenticeship Levy, there is a risk that should the County Council not take appropriate action to offset the levy and provide apprenticeship opportunities there may be financial and reputational consequences.	n/i	12	12	12	8
R15 / PROP0018	Resources Property	There is a risk that land owned by the Council and no longer required for the purpose for which it was bought may not have an active management regime in place. As a result there is a risk of an H&S incident to persons or property which could give rise to H&SE action and a liability claim.	12	12	8	12	8
E03 / ENV0030	Environment	In the event of a failure in road inspection and / or fault reporting procedures, there is a risk that the condition of our roads falls below expected standards, which results in injury to citizens and / or successful claims against HCC.	8	8	8	8	8
		32	636	664	748	760	480



Agenda Item
No:

8

Hertfordshire County Council Internal Audit Progress Report 11 September 2017

Recommendation

Members are recommended to:

- Note the Internal Audit Progress Report
- Agree changes to the audit plan

Contents

- 1 Introduction and Background
 - 1.1 Purpose
 - 1.2 Background
- 2 Audit Plan Update
 - 2.1 Delivery of Audit Plan and Key Findings
 - 2.6 Schools' Activity
 - 2.13 Proposed Audit Plan Amendments
 - 2.19 Limited Assurance Audits
 - 2.20 High Priority Recommendations
 - 2.26 Medium Priority Recommendations
 - 2.28 Performance Management

Appendices

- A Progress against the 2017/18 Audit Plan
- B Implementation Status of High Priority Recommendations
- C Definitions of Assurance and Recommendation Priorities

1. Introduction and Background

Purpose of Report

- 1.1 To provide Members with information on the position as at 14 August 2017, relating to:
- a) Progress made by the Shared Internal Audit Service (SIAS) in delivering the Hertfordshire County Council Internal Audit Plan for 2017/18
 - b) Proposed amendments to the approved 2017/18 Audit Plan
 - c) 'Limited Assurance' audits issued since the last meeting of this Committee of which there are none in this reporting period.
 - d) Implementation status of previously agreed:
 - high priority audit recommendations and agreement to remove completed actions; and
 - medium priority recommendations
 - e) An update on performance management information.

Background

- 1.2 The 2017/18 Hertfordshire County Council Audit Plan was approved by the Audit Committee on 1 March 2017.
- 1.3 The Audit Committee receives periodic progress updates against the Internal Audit Plan and this is the second update report for the 2017/18 financial year.
- 1.4 The work of Internal Audit is required to be reported to a Member Body so that the Council has an opportunity to review and monitor an essential component of corporate governance and gain assurance that its internal audit provision is fulfilling its statutory obligations. It is considered good practice that progress reports also include proposed amendments to the agreed annual audit plan.

2. Audit Plan Update

Delivery of Audit Plan and Key Audit Findings

- 2.1 As at 14 August 2017, 28% of the 2017/18 Internal Audit Plan days had been delivered (calculation excludes unused contingency days). Appendix A to the report provides a status update on each individual deliverable within the audit plan.

- 2.2 The following reports have been issued and assignments undertaken in the period since 12 June 2017 which was the cut off period for the previous report that was brought to the Committee in July:

Audit Title	Assurance Level	Number of Recommendations
2016/17 Audit Plan		
Resources		
Working Time Directive and Overtime	Substantial	1 Merits Attention
Training Records	Substantial	3 Merits Attention
Adult Care Services (ACS)		
Client Finances – Establishment Visits	Substantial	4 Medium
Learning Disability Panel Processes	Moderate	1 Medium 3 Merits Attention
Children's Services		
Ofsted Action Plan Progress	Substantial	1 Medium 2 Merits Attention

Audit Title	Assurance Level	Number of Recommendations
2017/18 Audit Plan		
Resources		
DBS & Risk Assessments	Moderate	2 Medium 1 Merits Attention
Employee Expenses	Substantial	4 Merits Attention
Grant Certification / Statutory Submissions		
LEP – Capital Grant	Unqualified Opinion	No Recommendations
Carbon Reduction Commitment	Unqualified Opinion	No Recommendations

- 2.3 In addition to the above, the following draft reports have been issued to management for comment and response:

Service	Audit Title	Month of Issue
2016/17 Audit Plan		
Adult Care Services (ACS)	Pre-Paid Cards	July 2017
2017/18 Audit Plan		
Resources	Early Years Payment Run Processes	July 2017

- 2.4 There are three reviews remaining for completion from the 2016/17 audit plan. Draft reports are expected to be issued for both the SIAS Partnership Joint Review of PREVENT and the Ringway Contract (Sector Specific Improvements) prior to the date of this committee meeting. The remaining audit, a SIAS Partnership Joint Review of Trading Activities, is currently at audit planning stage.

- 2.5 In respect of the 2017/18 audit plan work has progressed on the quarter two allocation with eight audits currently in fieldwork and another 12 at planning or terms of reference stage.

Schools' Audit Activity

- 2.6 All activities within the 2016/17 Schools Plan have been completed.
- 2.7 The schools' audit plan for 2017/18 identified three streams of activity:
- a) **Theme 1** - Assessment of the effectiveness of internal control in relation to the requirements of the Schools Financial Value Standard (SFVS) (sample of 25 schools)
 - b) **Theme 2** – Safe Recruitment – to provide assurance that the sample schools comply with the statutory guidance in the Department for Education's publication "Keeping Children Safe in Education" and the Home Office Right to Work in the UK legislation, when undertaking recruitment activity (sample of 18 schools)
 - c) **Theme 3** – IR35 – to provide assurance that the sample schools are complying with the new IR35 (off payroll working) regulations that came into force in April 2017 (sample of 15 schools)

- 2.8 In respect of Theme 1, visits to all sampled schools have now been completed and 14 final reports have been issued. Of the remaining schools nine are at draft report stage and the remaining two audits are at quality review stage.
- 2.9 At the request of Children's Services an additional two schools were added to this theme, with one visit completed to draft report stage and a visit date booked for the remaining school.
- 2.10 In respect of theme 2 (Safe Recruitment in Schools) visits have now been booked for the Autumn term (commencing September 2017) for eighteen sampled schools. For theme 3 (IR35 compliance) contact will be made with schools to agree visit dates at the start of the autumn term.
- 2.11 To date we have not received any referrals for inclusion under the contingency allocation for schools due to become academies.
- 2.12 We continue to receive enquiries from schools regarding a range of financial matters and update the Frequently Asked Questions within the Internal Audit page on the Grid accordingly.

Proposed Audit Plan Amendments

- 2.13 Proposed amendments to the 2017/18 Internal Audit Plan and the reasons for these are set out below:
- 2.14 Resources & Children's Services
- At the request of the Assistant Director (Improvement & Technology) and supported by the Director of Children's Services, an audit on compliance with the General Data Protection Regulations (GDPR) has been added to the plan. This audit will focus on the area of electronic transfer of sensitive data within Children's Services. An initial budget of 10 days has been allocated to this audit.
 - At the request of the Assistant Director (Finance) a review of the processes related to payments to Early Years providers was added to the plan and this five day review has now been completed to draft report stage.
- 2.15 Adult Care Services
- In agreement with the Assistant Director (Planning and Resources), the consultancy support project on gross payments to Residential Homes has been cancelled as the project has now reached business as usual stage. The remaining allocation of four days has been returned to the Hertfordshire County Council contingency budget.

- 2.16 Further changes have been made to the plan to accommodate additional time required for the completion of the remaining 16/17 audits, the 17/18 DBS and Risk Assessments Audit and Market Oversight Consultancy review. These changes total 10 days.
- 2.17 In respect of the plan changes above this has been resourced from the Council's audit plan contingency allocation, leaving a remaining contingency balance of 38.5 days.
- 2.18 Additional minor changes have been made to the audit plan in order to reflect changes of 2 days or less, where original planned items are no longer required, or new activities have emerged.

Limited Assurance Audits

- 2.19 Since the previous progress report no Limited Assurance opinions have been provided by SIAS.

High Priority Recommendations

- 2.20 Members will be aware that a final audit report is issued when it has been agreed by management; this includes an agreement to implement the recommendations made. It is Internal Audit's responsibility to advise Members of progress on implementation of high priority recommendations; it is the responsibility of Officers to implement the recommendations by the agreed date.
- 2.21 An update on progress with implementing high priority recommendations is shown at Appendix B to the report. Progress is summarised in the table below:

HIGH PRIORITY RECOMMENDATIONS				Not implemented by Due Date	
Total Number of Outstanding Recommendations at the start of this Follow Up Period	Implemented	Not Yet Due	No Longer Applicable	Partially Implemented – Revised Date Agreed	No Update Provided by Action Owner
2	0	1	0	1	0
%	0%	50%	0%	50%	0%

- 2.22 High priority recommendations relating to schools are excluded from this listing given both the volume of schools within the County and the relative risk of any single recommendation to the Authority as a whole.

- 2.23 Further details on the implementation status of the above management actions are provided within Appendix B of this progress report.
- 2.24 No new high priority recommendations have been made since our previous progress report to the Committee.
- 2.25 The current progress of management in implementing the above actions is reported to the committee within Appendix B of this report.

Medium Priority Recommendations

- 2.26 The Committee's role in respect of medium priority recommendations is to be satisfied that there is a monitoring process in place and that, in general, agreed recommendations are being implemented.
- 2.27 The table below details the implementation status of medium priority recommendations that were due for implementation in the period since the last progress report.

MEDIUM PRIORITY RECOMMENDATIONS		Not implemented by Due Date		
Total Number of Recommendations Followed Up in this Period	Implemented	Partially Implemented – Revised Date Agreed	Actions not commenced – Revised date Agreed	No Update Provided by Action Owner
30	15	15	0	0
%	50%	50%	0%	0%

Performance Management

- 2.28 Annual performance indicators and associated targets are approved by the SIAS Board on an annual basis.
- 2.29 The actual performance for Hertfordshire County Council against the targets that can be monitored in year is set out in the table below.

Performance Indicator	Performance Target for 31 March 2018	Profiled performance at 14 August 2017	Actual performance to 14 August 2017
1. Planned Days – percentage of actual billable days against planned chargeable days completed (excludes unused contingency)	95%	33%	28%
2. Planned Projects * – percentage of actual completed projects to draft report stage against planned completed projects	95%	35%	30%
3. Client Satisfaction – percentage of client satisfaction questionnaires returned at 'satisfactory' level	100%	100%	100%**
4. Number of High Priority Audit Recommendations agreed as %	95%	95%	100%

* Based on audit plan 'deliverables' at draft, final and audit closed stage including schools audits and items carried forward from 2016/17 that were not at draft report stage by 31 March 2017.

** six completed customer satisfaction surveys have been received during 2017/18, four of which relate to audits completed from the 2016/17 audit plan.

- 2.30 In addition, the performance targets listed below are annual in nature; Members will be updated on the performance against these targets within the separate Head of Assurance's Annual Report:
- **5. External Auditors' Satisfaction** – external audit has been able to draw assurance from the work of internal audit on relevant matters.

- **6. Annual Plan** – prepared in time to present to the March meeting of each Audit Committee. If there is no March meeting then the plan should be prepared for the first meeting of the financial year.
- **7. Head of Assurance's Annual Report** – presented at the June meeting of the Audit Committee.

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

Hertfordshire County Council Audit Plan 2017/18

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Corporate								
Annual Governance Statement 2016/17	N/a				8	SIAS	8	Complete
Annual Governance Statement 2017/18	N/a				5	SIAS		Allocated
Head of Internal Audit Opinion 2016/17	N/a				5	SIAS	5	Complete
Whistleblowing - named contact and quarterly review	N/a				4	SIAS	2	Through Year
Resources								
Resources Queries < 3hrs Activities	N/a				10	SIAS	2.5	Through Year
Resources: Hertfordshire Business Services (HBS)								
Business Operations					25	SIAS	4	TOR Issued
Resources: Finance								
Pensions - Administration					30	SIAS		Allocated

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Payroll					25	SIAS	0.5	In Planning
Debtors					25	SIAS		Allocated
Creditors					25	SIAS		Allocated
General Ledger					20	SIAS		Allocated
Treasury Management					15	SIAS	0.5	In Planning
eIncome					15	BDO	0.5	In Planning
Resources: Property								
Carbon Reduction Commitment	Unqualified Opinion	0	0	0	15	SIAS	15	Final Report Issued
Resources: Technology								
Segregation of Duties / Access Controls					20	BDO		Allocated
Cyber Security					15	BDO	3.5	In Planning
Resources: Human Resources								

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Employee Expenses	Substantial	0	0	4	15	SIAS	15	Final Report Issued
Off Payroll Working (consultancy)					5	SIAS	1	Through Year
DBS and Risk Assessments	Moderate	0	2	1	10	SIAS	10	Final Report Issued
Resources: Legal, Democratic & Statutory Services								
LEP - Compliance with Assurance Framework					15	SIAS	8.5	In Fieldwork
Resources: Customer Engagement & Libraries								
Blue Badges					10	SIAS	9	In Fieldwork
Council Wide Reviews								
Conflicts of Interest					25	SIAS	2	In Planning
Delegated Decision Making					25	BDO		Allocated
Volunteering					25	SIAS	3.5	In Planning
Business Continuity					25	SIAS	2	In Planning

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Serious and Organised Crime Audit					25	SIAS	3.5	In Planning
Safeguarding					25	SIAS		Allocated
Cross Service Reviews								
0-25 Integrated Service (Children's Services and Adult Care Services)					20	BDO		Allocated
Home to school / college transport (Children's Services and Environment)					15	SIAS	5	In Planning
Transport Infrastructure Assets (Resources and Environment)					15	SIAS	1	In Planning
Early Years Payment Run Processes					5	SIAS	5	Draft Report Issued
Adult Care Services								
Deputyship / Appointeeships					15	SIAS	5	In Fieldwork
Integrated Commissioning Arrangements					15	BDO		Allocated
Application of Eligibility Thresholds (Older People Service & Adult Disability Service)					20	BDO		Allocated
Data Security and Information Sharing					15	SIAS		Allocated
Direct Payments					15	SIAS		Allocated

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Provider Portal (Consultancy Advice)					5	SIAS	0.5	Through Year
Data quality - Business Process Compliance – Older People Service					20	BDO	3.5	TOR Issued
Demography & Budget monitoring - Adult Disability Service					20	BDO		Allocated
Payment of homes gross - Consultancy Support					1	SIAS	1	Cancelled
Accommodation for Independence Programme (Adult Disability Service)					15	BDO		Allocated
Adult Care Services Queries < 3hrs Activities	N/a				10	SIAS	2.5	Through Year
Market oversight programme – consultancy activity / advice					15	SIAS	11	In Fieldwork
ACS Client Finances (Older People Service)					5	SIAS	3	In Fieldwork
Environment Services								
Bus Contracts					15	SIAS	1.5	In Planning
Dropped Kerbs					12	SIAS	10.5	In Fieldwork
Highways Service - Highways Act 1980 Section 58					15	BDO	0.5	TOR Issued
Highways Service - Category 3 Works					15	BDO		Allocated
Highways Services - PMnet Software Development Project					10	SIAS	2.5	In Fieldwork

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Development Management - Enforcement					15	SIAS		Allocated
Compliance with CDM Regulations					15	SIAS	0.5	In Planning
Environment Services Queries <3hrs activities	N/a				10	SIAS	2.5	Through Year
WAMS (Waste Management System) - Consultancy Advice					3	SIAS		Through Year
Children's Services								
Programme / Project Management					20	BDO	1.5	In Planning
Financial Monitoring of Schools					15	SIAS	1	TOR Issued
Family Finding model					5	SIAS		Through Year
Quality Assurance Systems (Consultancy)					10	SIAS	0.5	In Planning
Customer Service Centre (safeguarding enquiries)					20	SIAS		Allocated
Children's Services Queries <3hrs Activities	N/a				10	SIAS	4.5	Through Year
GDPR – Transmission of Sensitive Data					10	SIAS	10	In Fieldwork
Public Health								

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Commissioning, Contract Management and Contract Payments					20	BDO	1	TOR Issued
Immunisation in Schools					0.5	SIAS	0.5	Audit Cancelled
Community Protection								
Service Performance Management					15	BDO		Allocated
Internal Quality Assurance Arrangements					15	SIAS	0.5	In Planning
Trading Standards - Management of Evidence					10	SIAS	1.5	In Planning
Shared Learning								
Shared Learning Newsletters and Summary Themed Reports	N/a				5	SIAS	0.5	Through Year
Joint Review					5			Not Yet Allocated
Grant Claims								
Herts Chief Finance Officers Society	Unqualified Opinion	0	0	0	2	SIAS	2	Final Report Issued
Hertfordshire Education Foundation					2	SIAS		Allocated

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Hertfordshire Charity for Deprived Children	Unqualified Opinion	0	0	0	1	SIAS	1	Final Report Issued
Autism Grant					2	SIAS		Allocated
LEP - Local Growth fund	Unqualified Opinion	0	0	0	3	SIAS	3	Final Report Issued
Integrated and structural maintenance grant					2	SIAS		Allocated
Building Better Opportunities					3	SIAS		Allocated
Disabled Facilities Grants / Home Improvement Agency					5	SIAS		Allocated
Grants Contingency	N/a				6	SIAS		Allocated
LEP Capital Grant	Unqualified Opinion	0	0	0	3	SIAS	4.5	Final Report Issued
Other Chargeable								
Plan Delivery Monitoring	N/a				30	SIAS	5	Through Year
Recommendations Follow-Up - Q1	N/a				5	SIAS	5	Complete
Recommendations Follow-Up - Q2	N/a				5	SIAS	5	Complete
Recommendations Follow-Up - Q3	N/a				5	SIAS		Allocated

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Recommendations Follow-Up - Q4	N/a				5	SIAS		Allocated
Client Liaison	N/a				10	SIAS	2.5	Through Year
Audit Committee	N/a				20	SIAS	7	Through Year
2018/19 Audit Planning	N/a				30	SIAS	1.5	Allocated
Performance Data	N/a				3	SIAS	0.5	Through Year
External Audit Liaison	N/a				2	SIAS		Through Year
SIAS Development	N/a				40	SIAS	22	Through Year
SIAS Board Meetings and Preparation	N/a				10	SIAS	3.5	Through Year
Management of Scrutiny	N/a				5	SIAS	2.5	Through Year
Management of Health & Safety	N/a				5	SIAS	1	Through Year
Management of Shared Anti-Fraud Service	N/a				5	SIAS	1.5	Through Year
Management of Risk Management and Insurance	N/a				5	SIAS	1.5	Through Year
Public Sector Internal Audit - Self Assessment 17-18	N/a				10	SIAS		Allocated

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
16/17 Projects requiring completion								
16-17 Projects requiring completion	N/a				10	SIAS	10	Complete
16/17 Social Media	Substantial	0	0	0	9.5	SIAS	9.5	Final Report Issued
16/17 Client Finances - Establishment Visits	Substantial	0	4	0	12.5	SIAS	12.5	Final Report Issued
16/17 Training Records	Substantial	0	0	3	10	SIAS	10	Final Report Issued
16/17 Ofsted Action Plan	Substantial	0	1	2	7.5	SIAS	7.5	Final Report Issued
16/17 Overtime / Working Time Directive	Substantial	0	0	1	6	SIAS	6	Final Report Issued
16/17 Pre-Paid Cards					8.5	SIAS	8.5	Draft Report Issued
16/17 Joint Reviews					1	BDO	0.5	Quality Review
16/17 Ringway - Service Sector Improvements					1	SIAS		Quality Review
HCC Plan Contingency Balance					38.5			
Schools								

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Advice, queries and guidance for schools	N/a				20	SIAS	4.5	Through Year
Liaison, awareness raising and training	N/a				25	SIAS	7	Through Year
Theme 1 - SFVS (25 schools)	N/a				98.5	SIAS	86	Draft or Final Reports Issued
Theme 2 - Safe Recruitment (18 Schools)	N/a				70	SIAS	5	TOR Issued
Theme 3 – IR35 (15 schools)	N/a				27	SIAS	3.5	TOR Issued
16-17 SFVS Returns Collation	N/a				10	SIAS	10	Complete
17-18 SFVS Returns Collection	N/a				5	SIAS	0.5	Allocated
Reporting 16/17 themes	N/a				10	SIAS	2.5	Quality Review
Follow up schools with high priority recs or moderate assurance	N/a				15	SIAS	1.5	In Fieldwork
Unplanned School Audits	N/a				7	SIAS	2	In Fieldwork
Contingency - Schools Causing Concern	N/a				12	SIAS		Through Year
Contingency - Academy Conversions	N/a				6	SIAS		Through Year
Plan Monitoring	N/a				10	SIAS	5.5	Through Year

APPENDIX A PROGRESS AGAINST THE 2017-18 AUDIT PLAN AS AT 14 AUGUST 2017

AUDITABLE AREA	LEVEL OF ASSURANCE	RECS			AUDIT PLAN DAYS	LEAD AUDITOR ASSIGNED	BILLABLE DAYS COMPLETED	STATUS/COMMENT
		H	M	MA				
Completion of 16-17 Audits	N/a				8	SIAS	8	In Progress
Schools Plan Contingency Balance					21.5			
Total		0	7	11	1637		442.5	

Key

H = High Priority

M = Medium Priority

MA = Merits Attention

RECS = Recommendation

BDO = new audit partner, replacing PWC from 1 April 2015

N/A = not applicable

APPENDIX B IMPLEMENTATION STATUS OF HIGH PRIORITY RECOMMENDATIONS

No.	Report Title / Date of Issue	Recommendation / Original Management Response	Responsible Officer / Due Date	Management Comment as at May 2017 (previous commentary added where appropriate)	Status of Progress
1	HCC Service User Managed Monies (Final Report Issued February 2015)	<p><u>Recommendation</u> All existing service users that are not currently managed under Appointeeship or Deputyship should be reviewed to ensure that Hertfordshire County Council have the appropriate level of authority based on the level of support being provided.</p> <p>For instances where significant levels of support are provided, appointeeships or deputyships should be used in all cases. If there are subsequent anomalies, these should be fully documented, approved by Senior Management and recorded on the Service User's file.</p> <p><u>Management Response</u> The review of the area of appointeeships and deputyships will form a specific workstream of this project.</p> <p>A key area of review will be determining the responsibilities of Hertfordshire County Council within this area from both a legal and regulatory basis. If it is confirmed that appointeeships and deputyships should be used more widely a full review of existing service users will be undertaken.</p> <p>The project will also review how the existing scheme of delegation for approving expenditure for service users ensures that decision making is appropriate to the service user's needs, i.e. decision making is undertaken by those individuals that know the client best.</p>	<p>Steven Lee-Foster, Assistant Director ACS Provider Services / David Price, Business Development Manager (ACS)</p> <p>30 September 2015</p>	<p>August 2017 Update - The audit of tenant information and role of In House Services is continuing, which includes visiting services to review information held locally in relation to Mental Capacity Act, Care Plans and practice.</p> <p>This work is now reaching a conclusion and will be summarised into a clear action plan shared with Senior Management, Unit Managers, Care Management Teams and Audit.</p>	<p>Partially Implemented</p> <p>Target Date (as reported in July 2017) - End of September 2017</p>

APPENDIX B IMPLEMENTATION STATUS OF HIGH PRIORITY RECOMMENDATIONS

No.	Report Title / Date of Issue	Recommendation / Original Management Response	Responsible Officer / Due Date	Management Comment as at May 2017 (previous commentary added where appropriate)	Status of Progress
2	Data Quality (Children's Services) (Final Report Issued May 2017)	<p><u>Recommendation</u> It was recommended that Children's Services:-</p> <ul style="list-style-type: none"> - Review the Children's Services Data Oversight Strategy to ensure that it is consistent with the corporate Data Quality Strategy - Formally allocate the Senior Information Risk Owner (SIRO) role to a named officer - Ensure that each information system has a named officer for data quality. - Set a clear target date for the implementation of the Master Data Roadmap/Golden Record project - Set up regular data quality meetings across all departments and with external users - Update the Data Quality Strategy to include information on how data quality is reported through the data governance hierarchy. <p><u>Management response</u> Meet with Corporate colleagues to review the recommendations and determine the appropriate response from a corporate perspective.</p> <p>Present a report to Children's Services Core Board to review the recommendations and agree proposed actions and owners. Develop an action plan following on from decisions taken at Board.</p>	<p>Jenny Eccles - Head of Business Infrastructure</p> <p>July 2017</p>	<p>August 2017 Update - A meeting has taken place with Corporate colleagues and an approach has been agreed. A report will be presented to CS Core Board in September 2017</p>	<p>Revised Target Date - End of September 2017</p>

APPENDIX C – DEFINITIONS OF ASSURANCE AND RECOMMENDATION PRIORITIES

Levels of assurance	
Full Assurance	There is a sound system of control designed to achieve the system objectives and manage the risks to achieving those objectives. No weaknesses have been identified.
Substantial Assurance	Whilst there is a largely sound system of control, there are some minor weaknesses, which may put a limited number of the system objectives at risk.
Moderate Assurance	Whilst there is basically a sound system of control, there are some areas of weakness, which may put some of the system objectives at risk.
Limited Assurance	There are significant weaknesses in key control areas, which put the system objectives at risk.
No Assurance	Control is weak, leaving the system open to material error or abuse.

Priority of recommendations	
High	There is a fundamental weakness, which presents material risk to the objectives and requires urgent attention by management.
Medium	There is a significant weakness, whose impact or frequency presents a risk which needs to be addressed by management.
Merits Attention	There is no significant weakness, but the finding merits attention by management.

Agenda Item No:

9



Shared Internal Audit Service
Hertfordshire in Partnership

Shared Internal Audit Service

Annual Report

2016/17

Annual Report Contents

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Hertfordshire County Council

Introduction and Highlights



*Terry Barnett
Head of Assurance for the
Shared Internal Audit
Service*

Welcome to the annual report covering the activity of the Shared Internal Audit Service in the 2016/17 financial year.

Established in 2011, the Service is considered to be an exemplar of local authorities working in partnership. The commitment and dedication of the team and the co-operation of our partners continues to allow the service to combine the 'in-house' appreciation and understanding of local government, with the business-like focus of the big internal audit firms.

In 2016/17, the resilience of the Service was tested via a combination of staff absence and vacancies held over in lieu of a planned service restructure. Whilst this inevitably had an impact on the performance of the Service, our main performance indicator relating to the number of audit days delivered to clients was achieved

With the current financial climate in Local Government forcing clients to consider their investment in assurance work, there is a need for the Service to ensure that it continues to provide its services in the most cost effective manner. This has meant that the Service will undergo a restructure in 2017/18 however the Service will continue to deliver high quality audit services to its clients.

I am very proud of the work of the team and delighted to be able to share some of the highlights of our working year in this report.

Terry Barnett

Head of Assurance for the Shared Internal Audit Service

July 2017



Levels of Delivery

Whilst the Service faced some challenges during the year arising from multiple staff sickness absences and vacancies held over in lieu of a planned service restructure; it was able to meet its target of delivering 95% of days commissioned by clients. This is a testament to the hard work of the SIAS Team.

Despite the challenges referred to above, the Service was also able to deliver 86% of its audit review to draft report stage by the close of the year and through the prioritisation of outstanding work in the final quarter ensured that this did not impact on the integrity of the assurance opinions given to clients.

Figure 1: Percentage of audits days delivered

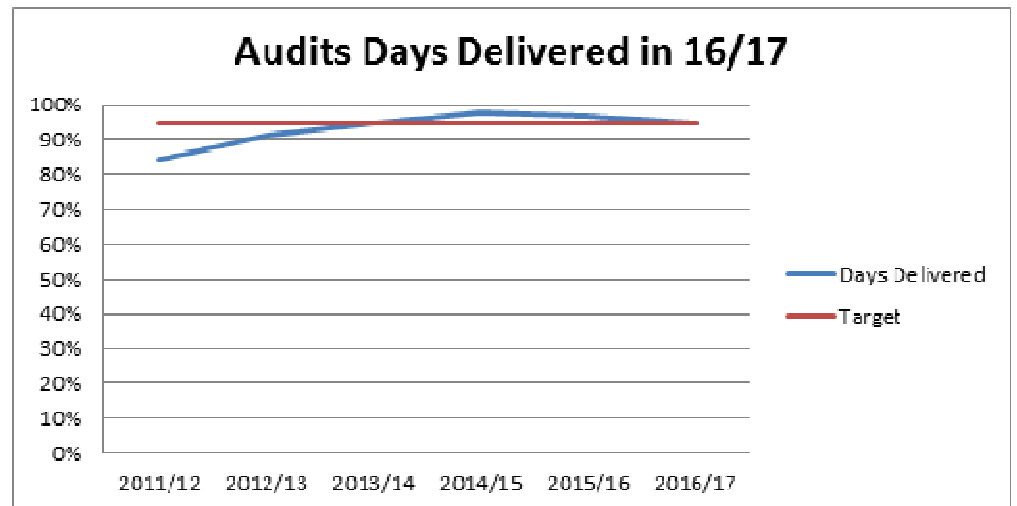
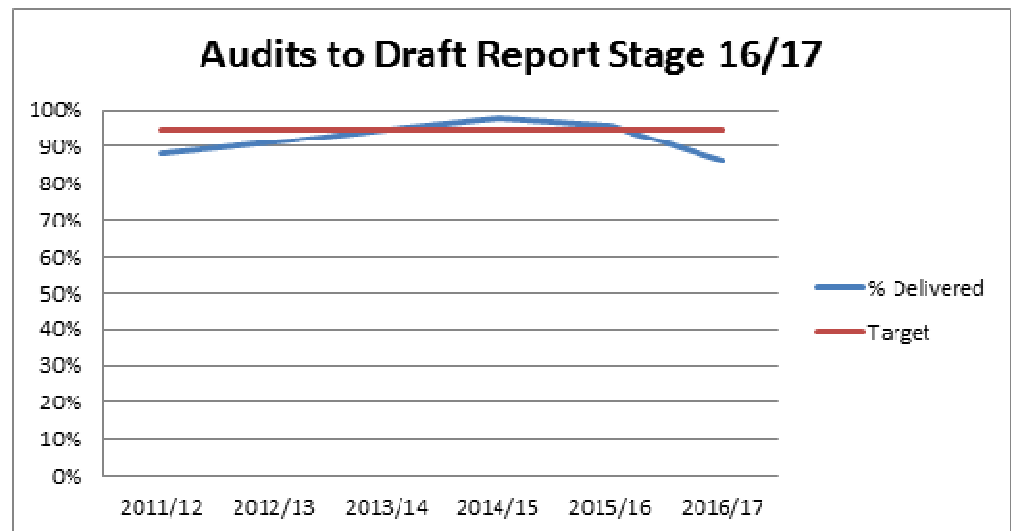


Figure 2: Percentage of audits to draft stage



Good performance despite resilience challenges...

Shared Learning - The Power of Partnership

It has long been part of the vision of our Board that the service acts to facilitate the sharing of learning across its partners. A shared learning culture, both formal and informal, is developing momentum through our team, our sister services within Assurance and across our partners and opportunities abound to publicise and promote issues big and small.

Over the course of 2016/17, our quarterly shared learning papers continued to be a regular feature at management boards, governance groups and team meetings across our partners. General learning points arising from our work and the wider local government environment have been disseminated through our regular papers with contributions from across our Assurance Service. The highlight of the last year was a special edition covering the topical issue of income generation. This dovetailed nicely with planned audits at several of our partners and indeed a keynote presentation at the Herts CFO's Conference. Our latest shared learning paper reviewed the high priority recommendations arising from our work across all partners.

Our quarterly shared learning papers are now a regular feature at management boards, governance groups and team meetings across our partners



It is also always a very valuable exercise to turn the mirror on oneself periodically. Our external quality assessment (peer review) of the Devon Audit Partnership as required by professional standards was a perfect opportunity to learn something ourselves, develop some perspective on our structure, working practices and service offerings and showcase some of the things we do well. Our involvement with 'Audit Together', a strategic alliance of similar audit partnerships, our audit delivery partners (BDO) and an array of contacts through bodies such as the Home Counties Chief Internal Auditors Group have been invaluable in sharing experiences and ideas as we examine the road we have travelled and look to where we need to be in response to client need and the ever evolving field of internal audit. Our staff, partners and Audit Committee members continue to provide helpful challenge, which causes us to pause and think about matters big and small, whether about assurance levels, recommendation priorities, professional judgement and intellectual curiosity or about our skills, performance, systems, culture and restructure.

Developing our Processes

With the SIAS trading model centred on the delivery of billable days by a large team of in house staff, the need to monitor and manage performance is a key requirement of the Service.

Since its inception SIAS has used a proprietary product that has largely met the needs of the Service however as the management of individual performance targets becomes even more important in ensuring the Service delivers against its promises, it became clear that there was a need for a level granularity in staff performance figures that the existing system could not provide.

Working with development staff within the County Council, we have developed a time recording system that provides weekly updates on performance by individual and makes real time allowances for annual leave, sickness absence etc.

The new system is scheduled to go live in 2017/18 and will allow the Service to ensure that performance issues are highlighted and addressed at the earliest stage whilst also empowering and enabling audit staff in taking ownership of their workloads and individual targets.

Continuing to innovate and improve our internal and external business information.



First Class Customer Service

In order to monitor our effectiveness and improve our service, at the end of each assignment we request the completion of a short satisfaction survey. We have been given and have acted upon invaluable improvement ideas, and we are proud of the fact that in 2016/17 we have received 96% satisfactory or higher feedback rating from our customers; an improvement on the previous year.

Some of the comments that accompany the formal scoring document are shown below:

- *“Good professional service”*
- *‘A professional piece of work that will be used to further improve our IT Network Security*
- *The content of the report and conclusions were high quality and provide a useful basis for improving the market's service’*
- *‘Excellent service - done to relevant timescales with minimal impact on the service*

Excellent service - done to relevant timescales with minimal impact on the service



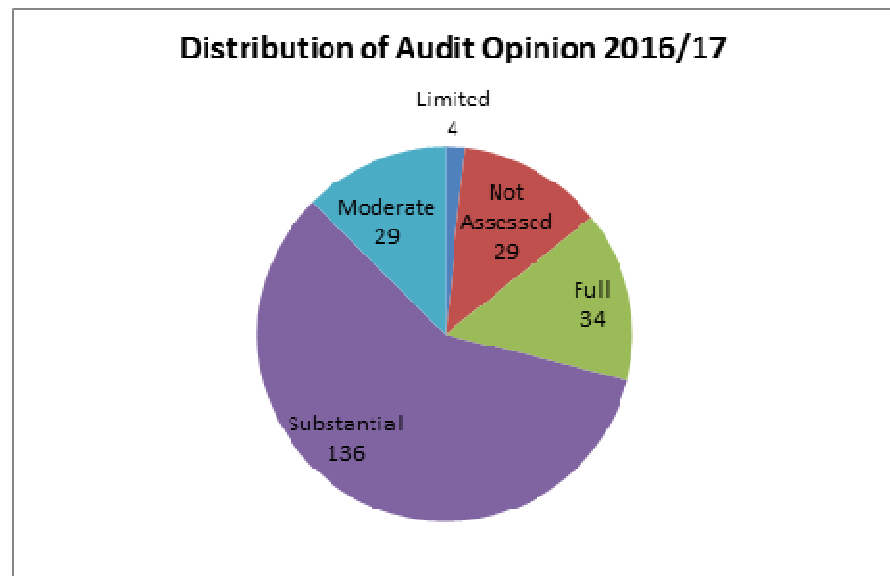
Performance - Outcomes

SIAS worked on 232 assurance and other projects during the year, giving the assurance opinions and recommendations detailed in the charts below.

For those pieces which resulted in a formal assurance opinion the distribution of opinions is set out in figure 3 below:

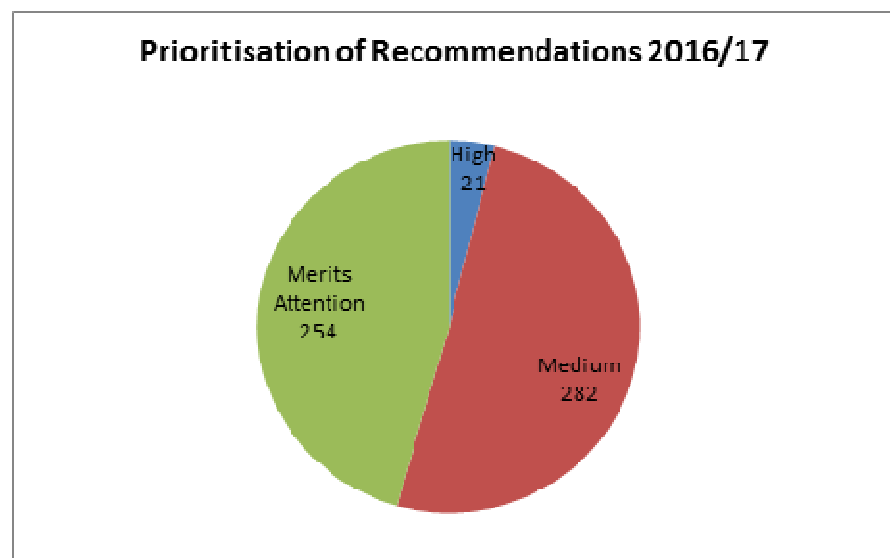
Figure 3: Distribution of Audit Opinions 2016/17

232 assurance and other projects identifying 557 recommendations



For those audits where recommendations were required, the priority ratings are set out in figure 4 below:

Figure 4: Prioritisation of Recommendations 2016/17



Performance Indicators

The overall business performance of SIAS is monitored by the SIAS Board by means of a balanced scorecard which provides a range of measures by which progress can be evaluated.

The overall performance of SIAS against our key performance indicators is reported below

Table 1: SIAS Business Performance

Indicator	Target	Actual as at 31 March 2016	Actual as at 31 March 2017	Commentary
Progress against plan: actual days delivered as a percentage of planned days.	95%	97%	95%	The service hit one of its two key performance indicators despite resilience challenges.
Progress against plan: audits issued in draft by 31 March	95%	96%	86%	
Client satisfaction	Satisfactory and above	95%	95%	Good performance in this area

Financial Performance of SIAS

SIAS began operating on a fully traded basis in 2012/13.

Appendix A sets out the summary financial position at 31 March 2017.

The partners determined that the service should aim to build a small surplus and to move to considering the financial position of the service on a three year rolling basis.

The intention of this is to smooth the impact of any unforeseen events impacting on trading performance in future years.

Future Developments



In 2017/18 the Shared Internal Audit Service will be undergoing a restructure to ensure that it is able to continue to provide its clients with a high quality cost effective service.

With clients having to consider the amount of investment in their internal audit services, the Service must continue to look at ways of delivering the levels of assurance required in the most efficient way, ensuring that draws on client officer time are minimised.

The changing face of service delivery within Local Government also presents the Service with new challenges and a need to provide higher levels of consultancy advice on the control aspect of the commercial ventures that clients are engaging in.

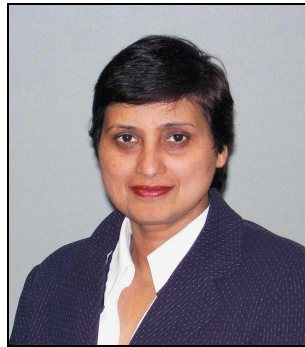
The increased use of data analytics tools is likely to become a key feature in the work of the Service going forward. The use of these tools will allow the Service to facilitate delivery of the widest coverage of process driven areas.

Our Board Members

The SIAS Board provides strategic direction and oversight for the partnership, bringing a wealth of local government experience and insight to our operation.



Clare Fletcher, SBC
Assistant Director
(Finance and Estates)



Sajida Bijle, HBC
Corporate Director



Owen Mapley, HCC
Director of Resources



Norma Atlay, NHDC
Director Finance, Policy &
Governance



Ka Ng, WHBC
Executive Director –
Resources, Environment
and Cultural Services



Isabel Brittain, EHC
Head of Strategic
Finance & Property



Jo Wagstaffe, WBC and
TRDC
Shared Director of Finance



Terry Barnett, SIAS
Head of Assurance

<u>SIAS cost centre: revised budget against outturn 2016/17</u>		
	<u>Budget</u>	<u>Outturn</u>
	<u>£</u>	
Salaries & Salary Related	1,183,381	993,440
Partner / consultancy costs	51,786	189,318
Transport	11,000	7,826
Supplies	22,780	19,563
Office Accommodation cost	17,005	17,005
	<hr/>	<hr/>
	1,285,952	1,227,152
Total expenditure		
Income	<hr/>	<hr/>
	1,292,313	1,214,858
Net (surplus) / deficit	(6,361)	12,294

Levels of assurance	
Full Assurance	There is a sound system of control designed to achieve the system objectives and manage the risks to achieving those objectives. No weaknesses have been identified.
Substantial Assurance	Whilst there is a largely sound system of control, there are some minor weaknesses, which may put a limited number of the system objectives at risk.
Moderate Assurance	Whilst there is basically a sound system of control, there are some areas of weakness, which may put some of the system objectives at risk.
Limited Assurance	There are significant weaknesses in key control areas, which put the system objectives at risk.
No Assurance	Control is weak, leaving the system open to material error or abuse.

Priority of recommendations	
High	There is a fundamental weakness, which presents material risk to the objectives and requires urgent attention by management.
Medium	There is a significant weakness, whose impact or frequency presents a risk which needs to be addressed by management.
Merits Attention	There is no significant weakness, but the finding merits attention by management.

RISK FOCUS REPORT – PREVENT - Radicalisation

Report of the Director of Community Protection and Chief Fire Officer

Author: Guy Pratt, Deputy Director Community Protection (Tel: 01992 507501)

Executive Member: Terry Hone – Community Safety and Waste Management

1. Purpose of report

- 1.1 To provide further information regarding the risk and associated controls recorded on the Hertfordshire County Council Corporate Risk Register relating to 'PREVENT' (CP02 / CP0004):

“As a result of disruptive factors influencing the lives of people in Hertfordshire, there is a risk that residents or staff become radicalised or drawn into terrorism, which could cause harm to themselves or the wider public and reduce community / social cohesion.”

- 1.2 This report invites the Audit Committee to endorse the overall approach that Hertfordshire County Council is taking to mitigate this risk.

2. Summary

- 2.1 Audit Committee has requested a report on the above risk and the assessment and rating of this risk. Appendix 1 provides a description of the risk and its possible consequences.
- 2.2 The PREVENT strategy aims to reduce the threat to the UK from extremism and terrorism by stopping people becoming terrorists or supporting terrorism / extremism.
- 2.3 The Counter-Terrorism and Security Act 2015 (the Act) requires that specified authorities take reasonable steps to prevent the radicalisation of staff and residents. Hertfordshire County Council is a specified authority and undertakes this duty in a number of ways, including staff training, partnership working and targeted work to support people at risk of racialisation.
- 2.4 In order to ensure that every opportunity to identify and prevent radicalisation is taken it is essential that staff and managers have an awareness of the signs that may indicate the potential for radicalisation and, once recognised, how they go about reporting their concerns.

- 2.5 Whilst it may be assumed that radicalisation will involve members of the public and those using Hertfordshire County Council buildings or services, County Council staff are similarly at risk. Therefore those that work for Hertfordshire County Council and those seeking to work for the County Council need also to be taken into account in PREVENT workstreams.
- 2.6 Given the above, the actions required to prevent radicalisation taking place in Hertfordshire will, in their most basic form, revolve around appropriate and proportionate campaigns and activities to raise awareness around how to identify and report radicalisation. This will apply equally to the public, existing staff and recruitment & induction activities.
- 2.7 In Hertfordshire County Council and Hertfordshire the PREVENT agenda is managed through 3 boards / panels:
- The HCC PREVENT Board,
 - The Multi-Agency PREVENT Board, and
 - The Channel Panel.

The Channel Panel is the longest running of these and was formally established as required by the Act in 2015. Both boards and the panel support a consistent approach across Hertfordshire to PREVENT activity.

- 2.8 Channel is part of the local PREVENT strategy and is a multi-agency approach to identify and provide support to individuals who are at risk of being drawn into terrorism or extremism. Hertfordshire Channel Panel is a statutory board that has been in place for almost two years. It is now a mature process where appropriate people (cases) are referred.
- 2.9 The County Council and partners have a well-developed safeguarding referral pathway for children, young people and adults which encompasses those that are at risk of being drawn into extremism or terrorism.
- 2.10 An online training package has been developed by Hertfordshire County Council. The County Council's Strategic Management Board has agreed for it to be a mandatory unit for all staff.

3. Recommendation/s

- 3.1 The Audit Committee is invited to note and comment on the information provided within this report.

4. Background

- 4.1 The United Kingdom's counter-terrorism strategy is called 'CONTEST'. CONTEST consists of 4 strands (the '4 Ps'):

- Pursue: to stop terrorist attacks;
- Prevent: to stop people becoming terrorists or supporting terrorism;
- Protect: to strengthen our protection against a terrorist attack; and
- Prepare: to mitigate the impact of a terrorist attack.

The CONTEST strategy reflects the terrorist threat and aims to reduce the risk to the UK and its interests overseas from terrorism, so that people can go about their lives freely and with confidence.

- 4.2 The PREVENT strategy aims to reduce the threat to the UK from extremism and terrorism by stopping people becoming terrorists or supporting terrorism / extremism. The most significant threats are currently those associated with organisations such as IS in Syria and Iraq, and Al Qaeda associated groups. However, extremism associated with the far right also poses a continued threat with 'National Action' becoming the first far right group to be proscribed by the Government.

- 4.3 The Counter-Terrorism and Security Act 2015 placed a duty on local authorities under the PREVENT workstream. A local authority:

'Must, in the exercise of its functions, have due regard to the need to prevent people from being drawn into terrorism.'

There are a number of ways in which HCC undertakes this, and the Channel Panel, an internal Hertfordshire County Council Prevent Board and a separate Hertfordshire Multi-Agency Prevent Board, have been established to support a consistent approach across Hertfordshire to Prevent activity.

- 4.4 'PREVENT' is basically a number of workstreams that look together to safeguard vulnerable people from radicalisation and from being drawn into terrorism. In recent years in particular there has been an awareness of the specific need to safeguard children, adults and families from violent extremism. There have been several occasions both regionally and nationally in which extremist groups have attempted to radicalise vulnerable people to hold extreme views including views justifying political, religious, sexist or racist violence, or to steer them into a rigid and narrow ideology that is intolerant of diversity and leaves them vulnerable to future radicalisation.

- 4.5 Channel is a programme within 'PREVENT' which focuses on providing support at an early stage to young people and adults who are identified as being vulnerable to being drawn into terrorism. The programme uses a multi-agency approach to protect vulnerable people by:

- a. identifying individuals at risk;
- b. assessing the nature and extent of that risk; and
- c. developing the most appropriate support plan for the individuals concerned, using a joint approach from partners around the table.

- 4.6 Channel panel members, partners to the local panel and other professionals ensure that children, young people and adults are protected from harm. Whilst the Channel provisions are aimed at preventing terrorism and extremism, the way in which Channel is delivered may often overlap with the implementation of the wider safeguarding duty, especially where vulnerabilities have been identified that require intervention from social care, or where the individual is already known to Children's or Adult Services.
- 4.7 The Multi- agency PREVENT Delivery Board have identified that there are different referral routes for concerns depending on how partners 'label' an issue; e.g. an agency or person might escalate a concern through the Police contact route because they consider it a PREVENT issue, but the same concern might be sent through the safeguarding route if the person referring considers it a safeguarding issue. The multi-agency Board has oversight of the referrals within Hertfordshire, and looks to ensure all agencies act on and deal appropriately with all PREVENT issues. The regional Counter Terrorism Police team are the central group that has oversight of all issues under CONTEST. It is therefore essential that all agencies that receive referrals understand where such referrals fit within the PREVENT agenda, and action appropriately. Communicating this understanding of the agendas and pathways is a key role for the multi-agency PREVENT Board.
- 4.8 The learning and development PREVENT strategy for staff is delivered in 2 ways:
- i. 'Wrap' (Workshop to raise awareness of PREVENT) training for frontline staff
 - ii. iLearn PREVENT training for all other staff
- 4.9 Teachers within schools have been upskilled and received 'Wrap' training.
- 'Wrap' training was delivered by the Police to Hertfordshire County Council staff by using a 'train the trainer' method. Analysis was undertaken by HR to determine how many trainers would be needed by Directorates, with the staff so trained then delivering the 'Wrap' training to the appropriate front-line staff within their Directorate.
- 4.10 The Senior Management Board received and considered a PREVENT update report in August 2017. Chief Officers in all Directorates have committed to ensure that iLearn and 'Wrap' training is undertaken by all staff as appropriate within every Hertfordshire County Council Directorate.

5. Supporting Information

- 5.1 The corporate risk is owned within the Community Protection Directorate (CPD) by the Deputy Director of Community Protection with elements of the wider risk spanned across the organisation.
- 5.2 Controls are co-ordinated by staff within the Resilience team within CPD Department, who support the PREVENT Boards' work.

CORPORATE RISK REGISTER								
Risk Number	Risk Owner	Department						
CP0004	Guy Pratt	Community Protection						
Date risk first included on risk register	Risk treatment (response) to manage the risk	Executive Member						
11/01/2016	Reduce	Terry Hone						
<p>Description of the risk As a result of disruptive factors influencing the lives of people in Hertfordshire, there is a risk that residents or staff become radicalised or drawn into terrorism, which could cause harm to themselves or the wider public and reduce community / social cohesion.</p> <p>Consequences of the risk Terrorist / extremist activities in Hertfordshire resulting in disruption of services, public services may be affected, reputational damage and consequential recovery costs</p>								
<p>Current Risk score based on effectiveness of current controls</p> <table> <tr> <td>Probability score:</td><td>Impact score:</td><td>Overall score:</td></tr> <tr> <td>3 - Possible</td><td>8 – High</td><td>24 - Significant</td></tr> </table>			Probability score:	Impact score:	Overall score:	3 - Possible	8 – High	24 - Significant
Probability score:	Impact score:	Overall score:						
3 - Possible	8 – High	24 - Significant						
<p>Reason for inclusion on Corporate Register</p> <p>The risk met the corporate risk criteria; in particular, there are significant reputational and wider community safety implications.</p>								
<p>Direction of travel (overall risk score for previous three quarters)</p> <table> <tr> <td>24</td><td>24</td><td>24</td></tr> </table>			24	24	24			
24	24	24						
<p>Target risk score</p> <table> <tr> <td>Probability score:</td><td>Impact score:</td><td>Overall score:</td></tr> <tr> <td>2 - Unlikely</td><td>8 - High</td><td>16 – Significant</td></tr> </table>			Probability score:	Impact score:	Overall score:	2 - Unlikely	8 - High	16 – Significant
Probability score:	Impact score:	Overall score:						
2 - Unlikely	8 - High	16 – Significant						